



Wireless Service Plan- and Device-Specific Checklist

Name of Service Plan: _____

Plan Details:

- How many voice minutes are included in the plan? _____
- How many (and what type of) messages are included in the plan? _____
- What is the volume of data included in the plan? _____

Fees and Surcharges:

- What is the plan's monthly charge? _____
- What are the charges for using more voice, messaging, or data than is included in my plan or on a pay-per-use basis? Voice _____ Messaging _____ Data _____
- What is the activation fee, if any? _____

Devices:

- What is the price of the device? _____
 - Does the price of the device vary if taken without a contract vs. with a contract? _____
 - If so, what are the prices? _____
- Does the device require a specific service plan? _____
- If so, which plan(s)? _____

Coverage Area:

- What is my home coverage area? _____
- May I use my device outside my home coverage area? _____
 - If so, what are the fees for domestic (i.e., U.S.) roaming? _____(voice)
 - _____ (data)
- Are there limitations? _____
- Will I incur additional fees if I use my phone in Canada or Mexico, or is it already included in this plan? _____
- Will I incur additional fees if I use my phone in other countries? _____
Where can I get information on how much it costs to use my phone in a specific country? _____

Term Contracts:

- How long is the term of this service contract? _____
- What is the ETF if I cancel before completing the contract term? _____
 - Does the ETF decline over time? _____ If so, how? _____