“Ambu- The Unified Healthcare and Management System”

PROJECT SYNOPSIS

OF MAJOR PROJECT

BACHELOR OF TECHNOLOGY
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SUBMITTED BY:

Yash Kumar Goel	**Vidushi Singhal**	**Suryansh Gupta**
2100290100197	2100290100197	2100290100197

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KIET Group of Institutions, Delhi-NCR, Ghaziabad (UP)
Department of Computer Science and Engineering

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INTRODUCTION

It is a healthcare Management System software solution designed to streamline and optimize various administrative and operational tasks within healthcare organizations. These systems are used to enhance the efficiency, accuracy, and quality of patient care, as well as improve the overall management of healthcare facilities.

Accessibility:

Ambulance booking systems are typically accessible through various platforms, including mobile applications, websites, and phone hotlines, ensuring that users can request assistance using their preferred method. An ambulance booking system is a technology-driven solution that facilitates the efficient and timely dispatch of emergency medical services, primarily ambulances, to individuals in need of urgent medical assistance.
This system plays a critical role in healthcare and emergency services by ensuring that medical help reaches patients as quickly as possible. These systems often adhere to strict data protection and privacy regulations, ensuring that sensitive medical information is handled securely and in compliance with the law.
In summary, an ambulance booking system is a vital tool for improving the efficiency and effectiveness of emergency medical services. It leverages technology to connect those in need with the nearest available ambulance, facilitating rapid response and potentially saving lives in critical situations.

RATIONALE

An ambulance booking system is essential for several reasons, as it plays a crucial role in improving emergency medical services and saving lives. Here are some of the key reasons why an ambulance booking system is needed:

1.Rapid Response Time: When people can easily request an ambulance through a user-friendly platform, it reduces the time it takes for the ambulance to reach the scene, potentially saving lives.

2.Efficient Resource Allocation: With a centralized booking system, emergency service providers can better allocate their ambulance resources. They can dispatch the nearest available ambulance to an emergency, optimizing their fleet's utilization.

3.Reduces Miscommunication: Traditional phone-based booking systems can lead to miscommunication or misunderstandings, which can result in delays or incorrect information being relayed to emergency responders. An online booking system can help minimize such errors.

4.Accessibility: These systems are accessible to a broader range of people, including those with disabilities or language barriers, as they can be designed with accessibility features and multilingual support.

5.Customised Ambulance: Customized ambulances are essential because they enable the delivery of specialized care during transportation, increasing the chances of positive outcomes for patients with unique medical needs. These ambulances are typically equipped with advanced technology, specialized medical equipment ensuring the highest level of care for patients in critical situations.

OBJECTIVES

Our 4 Major Objectives of our project are: -

1. **Enhancing Emergency Response**: AMBU's aims is to streamline the ambulance system by incorporating GPS tracking with automation and real-time traffic updates. The objective is to ensure prompt emergency response and reduce response times, ultimately saving lives.

2. **Improving Administrative Processes**: AMBU seeks to simplify administrative processes in hospitals, reducing documentation requirements and enhancing the overall patient experience. By optimizing administrative workflows, AMBU's aim is to improve efficiency and minimize delays in healthcare services.

3. **Enhancing Medicine Supply Chain**: AMBU focuses on optimizing the supply chain of medicines to ensure timely availability and reduce wastage. By collaborating with hospitals, pharmacies, and drug manufacturers, AMBU's aim is to provide patients with uninterrupted access to essential medications.

4. **Simplified Hospital Queuing**: Develop a centralized portal for patients and hospitals to pre-submit necessary details, reducing the need for extensive paperwork upon arrival. This solution will alleviate queues and crowd congestion during admission and AMBU have many more solutions for this problem like online doctor consultancy with AR/VR technologies.

LITERATURE REVIEW

1.Journal of Computational and Theoretical Nanoscience (2019)

The techniques which were introduced in this are:

RFID, Lab VIEW Software.

Cloud, IoT, GPS,

Android application

Image Processing, Mat Lab software, Kiel.

Findings:

Designed a system to control traffic and help ambulance in reaching hospital. Traffic is controlled with GPS. Shortest path to reach hospital can be found.

Shortcomings:

It is carried out on hardware circuit an on front cabinet of software.
Cloud Dependency.
Strong Wi-fi network required. Camera and Mat Lab software is required.

2.International Conference on Electrical Engineering (2020)

The techniques proposed in this are:

Google Firebase gives opportunities such as real time database, authentication, and test Lab.

Findings:

This system has 3 users:

1.Admin will be able to see the locations of ambulances.

2.Ambulance user will be able to see the information of the nearest hospitals

3.Patient will call for emergency help.

Haversine method was used to calculate distance between ambulance and hospital.

Shortcomings:

This is an Android operating system. Not applicable on IOS and desktop versions.

FEASIBILITY STUDY

Significance:

- **Growing Demand:** There is a significant and increasing demand for accessible and high-quality healthcare services in India, highlighting the potential market for Ambuvians Healthcare.
- **Healthcare Gap:** Ambuvians aims to address the healthcare gap by focusing on rapid medical assurance, a crucial need in emergencies.
- **Improved Well-being:** Ambuvians' services have the potential to significantly improve the well-being and health outcomes of individuals, which is of paramount importance.

Need:

- **Emergency Care Gap:** There is a clear need for a service that can provide rapid medical assurances regardless of location, as current emergency response times are often inadequate.
- **Telemedicine Demand:** The COVID-19 pandemic has underscored the need for telemedicine and remote healthcare services, which Ambuvians plans to provide.
- **Comprehensive Healthcare:** Ambuvians addresses the need for comprehensive healthcare services, from emergency care to specialized treatments and health packages.

Feasibility:

- **Market Demand:** Market analysis confirms a strong demand for Ambuvians' services.
- **Financial Viability:** While an initial capital investment is required, the financial projections indicate a feasible return on investment within a reasonable timeframe.
- **Operational and Logistical Execution:** Establishing infrastructure, staffing, and technology, as well as addressing regulatory compliance and supply chain needs, is logistically and operationally feasible.

In conclusion, Ambuvians Healthcare's feasibility study demonstrates the significant market demand, clear need, and practical feasibility of the proposed healthcare venture.

METHODOLOGY/PLANNING OF WORK

Research Type: The project's research type is primarily exploratory and analytical. It involves studying the healthcare landscape in India, identifying gaps, and developing a strategy to establish Ambuvians Healthcare.

Research Unit: The research unit encompasses various aspects of healthcare services, including emergency response, telemedicine, specialized treatments, and healthcare infrastructure. It covers the entire spectrum of services that Ambuvians aims to provide.

Methods:

1. **Market Research:** We will conduct market research to assess the demand for healthcare services and identify underserved regions.
2. **SWOT Analysis:** A SWOT analysis will help evaluate the project's strengths, weaknesses, opportunities, and threats.
3. **Regulatory Compliance Review:** We will engage legal experts to ensure compliance with healthcare regulations in India.
4. **Operational Planning:** Detailed operational plans will be developed for infrastructure setup, staffing, and technology integration.
5. **Logistical Assessment:** We will assess logistics, including ambulance deployment and supply chain management.
6. **Stakeholder Engagement:** Engaging with potential partners, healthcare professionals, and communities will be a critical part of the methodology.

Tools of Data Collection/Analysis:

1. **Surveys and Questionnaires:** Surveys will collect data on healthcare needs and preferences.
2. **Interviews:** Interviews with healthcare experts and professionals will provide insights into industry dynamics.
3. **Financial Software:** Specialized financial software will aid in projecting financial outcomes.
4. **GIS (Geographic Information System):** GIS tools will assist in optimizing ambulance deployment.
5. **Telemedicine Platforms:** Telemedicine platforms will be used for remote consultations.

Methodology Steps:

1. **Market Research:** Identify regions with high healthcare demand.
2. **SWOT Analysis:** Assess internal and external factors influencing the project.
3. **Regulatory Compliance:** Ensure adherence to healthcare laws and regulations.
4. **Financial Projections:** Project initial costs, revenue streams, and ROI.
5. **Operational Planning:** Develop detailed plans for infrastructure setup and staffing.
6. **Logistical Assessment:** Evaluate logistics for ambulance services and supply chain.
7. **Stakeholder Engagement:** Collaborate with partners, healthcare professionals, and communities.

FACILITIES REQUIRED FOR PROPOSED WORK

To facilitate the development of the Ambuvians Healthcare project, the following key facilities are required:

1. **Ambulance Fleet:** A dedicated ambulance fleet equipped with state-of-the-art medical equipment is essential for real-world testing and validation of healthcare software solutions. Ambulances will serve as mobile testing units for applications like Figma and Adobe designs, ensuring that the user interface and experience are optimized for emergency scenarios.
2. **GPS and GIS Technology:** Global Positioning System (GPS) and Geographic Information System (GIS) technology will be indispensable for mapping ambulance routes, optimizing response times, and ensuring efficient patient transportation. These tools will enhance the accuracy and effectiveness of our emergency services.
3. **Computer Hardware:** High-performance computer hardware, including workstations and servers, will be required for software development, data analysis, and cloud-based healthcare management systems. These resources will support the design and testing phases of the project.
4. **Software Tools:** Specialized software tools such as Figma and Adobe designs will be essential for creating and refining the user interface and design of the healthcare system. Additionally, healthcare management software and telemedicine platforms will be needed for patient record management and remote consultations.

These facilities will enable the comprehensive development, testing, and implementation of the Ambuvians Healthcare project, ensuring that our healthcare software solutions are robust, user-friendly, and aligned with the needs of both medical professionals and patients.

EXPECTED OUTCOMES

The expected outcomes of an ambulance booking system are generally aimed at improving the efficiency, effectiveness, and overall quality of emergency medical services. Here are some of the key expected outcomes:

1. **Improved Response Times:** Launching AMBU is expected to result in significantly improved response times for emergency medical services. This means that individuals in need of urgent medical assistance can receive help more quickly, potentially saving lives and improving overall patient outcomes.
2. **Efficient Resource Allocation:** The system's launch should lead to more efficient allocation of ambulance resources. Dispatchers can better coordinate and send the nearest available ambulance to emergencies, reducing unnecessary delays and optimizing the use of healthcare resources.
3. **Enhanced Communication:** AMBU can improve communication between individuals in distress, healthcare providers, and emergency responders. The system can provide standardized forms for requesting assistance, reducing the likelihood of miscommunication and ensuring that critical information is relayed accurately.
4. **Accessibility and Inclusivity:** The launch of AMBU is expected to make ambulance services more accessible and inclusive. Features like multilingual support and accessibility options for people with disabilities can ensure that a broader range of individuals can easily request an ambulance when needed.
5. **Data-Driven Insights:** The system can generate valuable data on ambulance dispatches, response times, and patient outcomes. By analyzing this data, healthcare organizations can make informed decisions to further improve emergency medical services, allocate resources effectively, and identify areas for enhancement.
6. **Cost Savings:** Over time, AMBU can help healthcare organizations save costs by optimizing resource allocation, reducing miscommunication-related errors, and improving overall efficiency in ambulance services.
7. **Patient Safety and Satisfaction:** Faster response times and improved communication can lead to greater patient satisfaction and safety. Patients and their families can have confidence in the healthcare system's ability to provide timely assistance in emergencies.
8. **Customized Care:** For patients with unique medical needs, the availability of customized ambulances through AMBU can lead to better outcomes. These ambulances are equipped to deliver specialized care during transportation, increasing the chances of positive patient outcomes.
9. **Compliance and Data Security:** AMBU should adhere to data protection and privacy regulations, ensuring that sensitive medical information is handled securely and in compliance with the law, which is crucial for maintaining patient trust and legal compliance.

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