

## Terms and Conditions

*Last Updated: October 2025*

Welcome to **Dorm Mart**, an online marketplace exclusively for students of the **University at Buffalo (UB)**. By creating an account or using our platform, you agree to comply with and be bound by the following Terms and Conditions. Please read them carefully before using Dorm Mart.

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### 1. Eligibility

Dorm Mart is intended **solely for active University at Buffalo students**.

To use the platform, you must:

- Have a valid **buffalo.edu** email address.
- Be at least **18 years of age** or have reached the age of majority in your jurisdiction.
- Agree to comply with all university policies and applicable laws.

Dorm Mart reserves the right to suspend or terminate accounts that violate these conditions.

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### 2. Platform Purpose

Dorm Mart serves as a **peer-to-peer connection platform** for UB students to **buy, sell, or trade goods** within the campus community.

We act only as a **facilitator** — providing a communication and listing interface.

We **do not**:

- Process or guarantee payments.
- Handle shipping or delivery.
- Verify the authenticity or condition of items listed.

All **transactions, payments, and deliveries** are conducted **solely between buyers and sellers**.

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### 3. User Responsibilities

By using Dorm Mart, you agree to:

- Provide accurate and truthful information when creating listings or accounts.
- Communicate respectfully with other users.
- Conduct transactions safely and honestly.
- Meet in **public or safe locations** for in-person exchanges.
- Report suspicious or fraudulent behavior immediately.

You are solely responsible for your interactions with other users, including any agreements, disputes, or damages arising from your transactions.

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#### 4. Prohibited Items and Activities

The following **may not be listed, sold, or promoted** on Dorm Mart:

- Alcohol, tobacco, or controlled substances.
- Weapons, ammunition, or explosives.
- Stolen, counterfeit, or illegal goods.
- Digital goods requiring license transfers.
- Academic materials that violate university integrity policies.
- Any item or activity prohibited under **UB's Student Code of Conduct** or **New York State Law**.

Dorm Mart reserves the right to remove any listing or suspend accounts that violate these restrictions.

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#### 5. Payments and Transactions

Dorm Mart does **not process or guarantee any payments** between users.

All financial transactions must be handled **independently** by the buyer and seller.

We are **not responsible** for:

- Payment disputes.
- Refunds, returns, or failed deliveries.
- Losses resulting from fraud, scams, or user negligence.

We strongly recommend that users exchange items and payments **in person**, in **well-lit public spaces on or near campus**, and verify items before transferring money.

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## 6. Disclaimer of Liability

Dorm Mart, its developers, and affiliated parties **assume no responsibility** for:

- Damages, losses, or injuries resulting from transactions or interactions between users.
- Misrepresentation of products or services.
- Any content posted by users.
- Technical issues, service interruptions, or data loss.

Dorm Mart is provided **“as is”** without any warranties, express or implied.

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## 7. Account Suspension and Termination

Dorm Mart reserves the right to:

- Remove any listing deemed inappropriate or fraudulent.
  - Suspend or delete user accounts violating these Terms.
  - Restrict access to the platform for any reason deemed necessary to maintain safety or compliance.
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## 8. Privacy

Dorm Mart collects minimal user data necessary for authentication and platform functionality (e.g., name, UB email).

We **do not sell or share personal information** with third parties.

Your account data may be deleted upon request by contacting the Dorm Mart support team.

For details, see our **Privacy Policy** (available separately).

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## 9. Dispute Resolution

All disputes arising from the use of Dorm Mart must be resolved **between the involved users**.

Dorm Mart does **not mediate** transaction-related conflicts.

However, users may report misconduct or safety issues to **UB Campus Police** or **Dorm Mart administrators** for investigation.

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## **10. Amendments**

Dorm Mart may update these Terms and Conditions at any time without prior notice. Continued use of the platform after such updates constitutes acceptance of the revised terms.

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**By clicking “Confirm” or using Dorm Mart, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.**