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## Fwd: Phones are here!



**Chad Seymour** <chad.seymour@comvoice.com>

to Jeremy, Lindsey, cseymour

I need some back-up on HD Fleet Supply.

It would appear that he received the telephones but is short handsets and power supplies. I'm sure I can give one excuse or another to keep him engaged. Since we slipped up on the shipment of the equipment I can't do a complicated network setup and expected COMVOICE Routers and Professional Installation...so I am hoping

I need a second voice on a telephone conversation where we walk him through what it's going to take to get

Who would I go thru? He's only 20 phones so I can't involve JaiCi - I don't have Kayako so I'm not sure what to do from the boatload of orders they are processing.

I would really like to repair this relationship - I'm willing to drive out to California if need be...he can help us with the Technology Board) -- Kevin and I have five other locations in Phoenix (That guy sits on the Franchising Board) -- reason I'm really pushing to keep this deal, and make Jerry happy. I spoke w/ NAPA Corporate Technology they were planning on looking into Hosted IP --- we have a great shot to secure that business.

Please advise...

Thank you!!

Chad

----- Forwarded message -----

From: **Gerald Henry** <[henrygs4@mac.com](mailto:henrygs4@mac.com)>

Date: Tue, Sep 2, 2014 at 5:47 PM

Subject: Phones are here!

To: Chad Seymour <[chad.seymour@comvoice.com](mailto:chad.seymour@comvoice.com)>

There was no packing slip

But I got 20 phones 18 hand sets and 17 chargers

There were no switches or routers

So. What is next?

I need the router or switches before I do anything Right?

Thanks. Jerry

Sent from my iPhone

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