

COOPER SEIBERT

2019 W Lemon Tree Pl. Chandler, AZ 85224 | (602) 546-9852 |

cooperdseibert@gmail.com

OBJECTIVE

An entry-level web-development position that allows me to showcase my proficiency in programming and application design.

SKILLS & ABILITIES

I have years of experience in non-coding-related technical support, however I wish to begin a career in web development that would allow me to showcase the skills and techniques that I have recently acquired via the University of Arizona's Full-Stack Web-Development program, some of which are listed below:

- HTML5
- CSS, including experience with many of the most popular frameworks
- JavaScript
- jQuery
- Use of local, third-party, and server-side APIs.

REFERENCES

Larry Atkinson, Supervisor, Synergy Solutions

(480) 370-5174

Danny Mikhail, Founder/CEO, Prolific Business Solutions

(480) 392-3100

Michelle Sanchez, Supervisor, Prolific Business Solutions / Talus Payments

(480) 479-3395

Mike Smith, Department Manager, Talus Payments

(240) 305-3500

EXPERIENCE

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| Dec. 2016 - Present | Technical Support Specialist / Sales / Floorwalker, Synergy Solutions <ul style="list-style-type: none">• Advanced troubleshooting and support for WiFi / smartphone-based security cameras, combine product knowledge with fellow team members to problem-solve and ensure speedy resolutions• Educate customers on features and advantages of each of our products vs. competitors, place orders and follow up with new clients to ensure a positive overall experience• Supervise training classes and assist with navigation of our systems to ensure quality standards are met and proper procedures are followed |
| Sept. 2016- Dec. 2016 | Service Assistant, Olive Garden <ul style="list-style-type: none">• Maintain a clean restaurant, restock side-stations, and assist servers with running food and anticipating guest's needs for refills, etc. |
| Nov. 2015- Sept. 2016 | Customer Service, McDonald's <ul style="list-style-type: none">• Take orders while making drinks and checking order accuracy, presenting order to guest with a smile. Maintain a clean working area. |
| Feb. 2015- Jun. 2016 | Customer Service, Walgreen's <ul style="list-style-type: none">• Restock shelves, make sure guests have no trouble finding what they need, and help guests feel welcome by maintaining a clean, friendly environment. |
| Oct. 2014- Feb. 2015 | Customer Service, Goodwill <ul style="list-style-type: none">• Sort donated items and stock shelves, ring up items and help guests load/unload their cars when necessary. |

EDUCATION

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| Aug. 2009- Jun. 2011 | GED, Phoenix, AZ, Pinnacle High School |
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