Date: Wed, 21 Aug 1996 11:33:43 -0500 (CDT)

From: CSBURNSTEIN@minna

To: weil@charlie.cns.iit.edu

Subject: references

Vivian here are some references. I will send you a hard copy of this through the campus mail. Ilene Vivian,

Here are some of the citations we can use for our grant write-up.

- [1] W. Gibbs, "Software's Chronic Crisis", Scientific American, September 1994, pp 86-95.
- [2] L. Lee, "The Day the Phones Stopped Ringing", Donald I. Fine, Inc, NY, NY, 1992.

References 1 and 2 describe the current software crisis and the need for people properly trained as software engineers. Ref 2 is a book with cases of major software systems that have gone bad with consequences to the public, for example the phone crisis of 1992, and the Therac -25 X-ray machine.

- [3] B. Beizer, "Software Engineering is Illegal", Proceedings of the 7th International Quality Week Conference, 1995, May 1995, San Francisco, CA.
- [4] N. Shaw, "Issues in Licensing and Cerification of Software Engineers", Prepared for the ACM/IEEE Steering Committee on Software Engineering as a Profession", June, 1996.
- [5] Leveson, "Software Safety in Embedded Computer Systems", Communications of the ACM, 34, February, 1991.

There are other Leveson references that I will try to find. I don't seem to have them readily available.

Ilene