

# Jason Ross

SYSTEMS ENGINEER

4003 Running Brook Ct, College Station, Texas, 77845

☎ (979) 587-5374 | ✉ jason@jasonandmeg.net | 🏠 csfreak.github.io | 📺 csfreak | 🌐 jasonross09

## Work Experience

### IT Systems Lead

VIASAT, INC

College Station, Texas

Dec 2011 - PRESENT

- Facilitated engineer development through oversight and mentorship
- Responsible for design and execution of operations projects, including tasking of 6 person team
- Developed customer service chatbot as part of devops team responsible for ML/AI, fulfillment, and deployment pipeline
- Managed the migration of onprem systems to both public and private cloud
- Designed data flow for Elasticsearch cluster with 120 GB daily ingest
- Maintain 15 second reads from Elasticsearch cluster with 20 TB of data
- Managed upgrade of 5 TB MySQL DB through 4 intermediate versions
- Replaced process from manual setup of servers with puppet configured servers
- Managed growth of network and systems from 5 mbps peak to 200 mbps
- Implement storage solutions with sub millisecond latency for critical DB
- Designed PCI compliant isolated payment process to limit scope and attack surface
- Implemented network and system isolation to protect customer data
- Implemented process isolation to ensure system availability

### Senior IT Associate, Networking and Information Security

TEXAS A&M UNIVERSITY

College Station, Texas

Jan 2010 - Dec 2011

- System Administrator for Network Team
- Designed and Deployed monitoring system for campus network to provide trending and status on 10,000 switchports
- Maintain campus wide DNS and DHCP services
- Maintain radius and nat systems for campus wireless
- Audit security of campus VoIP systems

## Certifications

Sept 2015	<b>Red Hat Certified Engineer</b>	Cert ID: 150-162-055
Sept 2015	<b>Red Hat Certified Systems Administrator</b>	Cert ID: 150-162-055
Jan 2021	<b>MikroTik Certified Network Associate</b>	Cert ID: 2101NA8562
Jan 2021	<b>MikroTik Certified Routing Engineer</b>	Cert ID: 2101RE8620

## Skills

<b>Languages</b>	Python, Perl, Bash, Java
<b>Software</b>	Elasticsearch, MySQL, MariaDB, Redis, Rabbitmq
<b>Systems</b>	Docker, Kubernetes, Openstack, AWS
<b>Hardware/Vendors</b>	Cisco, F5, Nimble, Dell, Supermicro, Mikrotik

## Education

### Texas A&M University

B.S. IN UNIVERSITY STUDIES

College Station, Texas

Dec 2009

- Concentration: Telecommunicaitons Technology
- Minor: Communication
- Minor: Music