**Summary:** Data analyst and inclusive leader with advanced degrees in engineering and library/information science. Skills and interests include using data ethically, working with open and civic data, improving accessibility and usability of digital interfaces, and communicating technical concepts to non-technical (or not-yet-technical!) audiences.

**Tech skills:** Python, R, LAMP (Linux, Apache, MySQL, PHP) stack, HTML5, CSS3, metadata, systems thinking, statistics, data visualization, meaningful technical communication, collaboration across silos and skill areas, empathy/user-focus

**Selected Professional Experience:**

*Product Liaison Engineer*, August 2021 - present

# **Coiled Computing**

* Unblocked data science users for a Python/cloud/data science startup.
* Reorganized and streamlined Customer Support Engineering processes and led stakeholders throughout the organization to get agreement on the team's immediate future direction, including hiring priorities.
* Interviewed and assessed candidates for hire.
* Grew QA testing infrastructure from reactive routine testing to encompass proactive new-feature testing.
* Performed exploratory, regression, unit, and end-to-end testing on Coiled product; identified testing issues; and wrote test plans.
* Added functionality to the Coiled API and Coiled Cloud code base (Python).
* Created and edited documentation.

*Assistant Professor*, Sept 2019 - July 2021

# Community College of Allegheny County

* Taught remote/synchronous courses, online/asynchronous courses, and hybrids between the two, with an average student approval score of 4.6+ out of 5.
* Brought community partners (Nine Mile Run Watershed Association, Draw the Lines PA) into the classroom to give students experience with real data analytics projects.
* Relevant courses taught:
* DAT 119 & 204 - Python 1 and R for Analytics
* DAT 201 & 202 – Data Analytics 1 & 2 (solo course designer/curriculum writer for 202)
* CIT 125 & MMC 160 - Web Dev (HTML5/CSS3) and Front-End Dev (JavaScript)
* CIT 215 - Systems Analysis & Design (software development lifecycle)

*Web Services Librarian/Assistant Professor*, Oct 2009 – Sept 2014

**University of Alaska Anchorage**

* Designed, maintained, and improved library websites and web services (LAMP).
* Rapidly taught self on, then trained and supported colleagues in the use of web-based technologies.
* Chaired Web Development Team; proposed, designed, and chaired Social Media Team.
* Created the plan and supporting documentation for development of the library’s web presence in a user-centric direction.
* Created a model for thinking about user-centricity of organizations. Both the model and the plan (previous bullet) have been used by user experience librarians and by libraries doing their own planning, internationally.
* Installed, maintained, and coded customizations for open-source web applications (e.g. LibStats, Omeka - PHP/MySQL) and led acquisition and implementation of web applications purchased from vendors (e.g. Springshare suite), including coordinating policy development around their use and training both internal and end users.
* Served as Acting Head of Systems in department head’s absence (approximately 14 weeks).
* Performed usability testing on websites and vendor-supplied applications.

*Senior Consultant*, Jun 2006 - Feb 2008

# Booz Allen Hamilton

* Supported US DOT's Vehicle Infrastructure Integration (VII, now Intellidrive) program as a wireless systems engineer, software requirements analyst, and project manager.
* Wrote sections of, managed subcontractors’ input to, and coordinated/edited 60+ team members’ contributions to the VII System Requirements Specifications.
* Refined document creation workflows, increasing documents' accuracy and decreasing creation time significantly.
* Analyzed/edited requirements for VII subsystems and applications.
* Contributed to several proposal teams, writing a key technical section of a $93M proposal and writing as well as editing/coordinating authors' contributions to a $6M proposal.

**Education:**

**University of Pittsburgh** – Master of Library and Information Science, 2009

* “Pitt Partners” placement at Carnegie Mellon University’s Engineering & Science Library
* Field placement adding content and Dublin Core metadata to CMU’s Research Showcase

**Carnegie Mellon University** – MS, Electrical and Computer Engineering, 2005

* Performed research as part of the Antenna and Radio Communication (ARC) group and Center for Wireless and Broadband Networking.
* Designed and implemented experiments that created large data sets; analyzed data and created visualizations using MATLAB.

**University of Virginia** – BS, Electrical & Computer Engineering - *With Highest Distinction*, 2003 Minors: Computer Science, Chinese Language & Culture

**Selected Presentations, Panels, Workshops, and Training Sessions:**

* “Tips for running better classes (and meetings) remotely,” CCAC Center for Teaching & Learning Teaching Showcase. 2/26/2021.
* “Building an online community with Slack in the classroom,” CCAC Center for Teaching & Learning Collaboration Tools Panel, 10/30/2020.
* “Introduction to GitHub,” Western Pennsylvania OER Training Day, 7/11/2019.
* “Command Line Bootcamp,” Co-leader, Code4Lib Preconference, 3/7/2016.
* “Level Up Your Coding with Code Club (yes, you can talk about it),” Code4Lib, 2/10/2015.
* “Challenges of Gender Issues in Technology Librarianship,” Panel Discussion, ALA Midwinter Meeting, 1/25/2014.
* “Getting buy-in on user centricity,” LITA National Forum, 11/10/2013.

**Selected Honors:**

* 2017 NASA Datanaut
* American Library Association 2012 Emerging Leader (award + 6-month leadership training)
* Pacific Northwest Library Association “LEADS” Leadership Institute, October 2010 (competitive program, one-week leadership intensive with Schreiber Shannon Associates)