Christopher Shockley

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Results-driven Software Developer and U.S. Navy Veteran with expertise in **full-stack development, problem-solving, and leadership**. Experienced in designing **scalable web applications, optimizing workflows, and mentoring teams**. Proven ability to **bridge technical and business needs**, leveraging **data-driven decision-making and Agile methodologies** to deliver high-impact solutions.

Core Skills

- **Software Development:** Full-Stack Web Development, API Design, Database Management
- **Problem Solving & Decision Making:** Analytical Thinking, Data-Driven Decision Making
- **Leadership & Collaboration:** Cross-Team Communication, Project Management, Agile & Scrum
- **Technical Skills:** Java, JavaScript, SQL, Spring Boot, Vue.js, PostgreSQL

TECHNICAL EXPERIENCE

Software Developer Portfolio | cishockley.com

- **Built and deployed a full-stack portfolio website** using **Next.js 15, Tailwind CSS, and Framer Motion**, achieving a **95+ Lighthouse score**.
- **Developed a dynamic project showcase system** with tag-based filtering and real-time database updates.
- Created a retro guestbook feature with a **PostgreSQL database and RESTful API** *intended* to support up to 500 concurrent users

Pathfinder Visualizer – pathfinder-ecru.vercel.app

- Engineered real time **Breadth-First Search** (BFS) and **Depth-First Search** (DFS) algorithm visualization with an interactive Next.js and Framer Motion application
- Implemented a grid editor supporting a **20x20** grids with dynamic wall placement, facilitating the creation of intricate pathfinding challenges

WORK EXPERIENCE

Amazon | Process Assistant

⬛ **Glenwillow, OH | Jun 2021 – Present**   Jun '21 - Present

- **Optimized workflow processes**, increasing operational efficiency by **40%** through improved task delegation.
- **Led and mentored a team of 10 associates**, improving productivity and reducing errors.
- **Resolved high-priority escalations**, decreasing associate downtime by **25%** and enhancing fulfillment speed.

Starbucks | Shift Supervisor

⬛ **South Euclid, OH | Jul 2017 – Jan 2021**   Jul '17 - Jan '21

- **Managed store operations**, overseeing **$2K+ daily transactions** and maintaining inventory accuracy.
- **Resolved customer concerns efficiently**, reducing escalations to the store manager by 20**%**.
- **Led pandemic operations**, maintaining service quality despite a **50%+ surge in customers** with a reduced team.
- Maintained operations during the pandemic**,** managing a 50%+ surge in customers with reduced staff and hours

EDUCATION

Tech Elevator | Full-Stack Bootcamp

⬛ **National Live Remote |Apr 2024 – Present**   Apr '24 - Present

Java Developer Bootcamp

- **800+ hours of intensive training** in **Java, Spring Boot, Vue.js, SQL, PostgreSQL**
- **Designed & developed full-stack applications**, integrating REST APIs and database solutions.
- **Applied Agile methodologies, unit testing (JUnit), and integration testing** in real-world projects.