Chris Sills

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Summary

I have been a member of a diverse group of teams from my previous employment and college. I am able to take charge and complete tasks efficiently and effectively without being asked as I strive to meet expectations. The two biggest experiences that I have received have been the opportunity to work for Motion Picture Industries Institute which allowed me to gain excellent Google Doc skills in order to be successful in my current position as a story developer. Currently looking for a company I can bring my skills and talent

Experience

Customer Service Associate
Goodwill Industries International
Jun 2018 - Present (5 years 5 months)
Provided solutions for customers with critical thinking and conflict resolution. This resulted in customers returning more frequently to the stores based off of excellent service while promoting the latest store specials for the day.

Trained and onboarded new Customer Service Associates. This included providing improvement in the Round-Up campaign through excellent communication with customers. This provided a boost in the Round-Up average per transaction from $.22 to $.30 per Customer Service Associate.

Communicated with both customers and staff members while utilizing the skills of fellow pears to resolve any issues presented.

Production Associate
Goodwill Industries International
Oct 2021 - Present (2 years 1 month)
Analyzed and examined various products for faults, damages, and hazards toward customers.

Collaborated with other departments by providing extra support in areas outside of Production which included Donation Attendance, Customer Service, and Leadership.

Provided advice and training to employees who requested it. This included pricing, customer relation, conflict resolution, and communication between team members.

Story Developer
Mar 2021 - Jan 2022 (11 months)
Taught how story development operates in the motion picture industry.This involved reading multiple scripts, analyzing and suggesting creative improvements in story, and submitting coverage reports.

The internship also included being involved in character development, structuring story, plot analysis, and working with other script writers.

Education

University of Richmond
Coding
May 2023 - Nov 2023
Enrolled in an intensive Coding Bootcamp, undertaking a transformative learning experience designed to equip participants with the skills and mindset necessary to excel in the dynamic field of coding and programming. This comprehensive program provides hands-on training, industry-relevant projects, and expert mentorship, ensuring a well-rounded education in various coding disciplines. The curriculum focuses on in-demand programming languages, frameworks, and tools, preparing students for the evolving tech job market. The bootcamp emphasizes active participation in lectures, coding exercises, collaborative projects, and real-world case studies, allowing students to build a strong foundation and portfolio of projects that showcase their abilities upon completion.

Emory & Henry College
Bachelor of Arts - BA, History
Sep 2011 - Sep 2015

Powhatan High School
Advanced Degree
2007 - 2011

Licenses & Certifications

Diversity, Inclusion, and Belonging - LinkedIn

Learning to Write Marketing Copy - LinkedIn

HR as a Business Partner - LinkedIn

Human Resources: Leadership and Strategic Impact - LinkedIn

Strategic Human Resources - LinkedIn

The Human Resources Hero - LinkedIn

Human Resources: Strategic Workforce Planning - LinkedIn

HR and Digital Transformation - LinkedIn

in **Marketing Foundations** - LinkedIn

in **Branding Foundations** - LinkedIn

in **Marketing Foundations: Competitive Market Analysis** - LinkedIn

in **Advanced Branding** - LinkedIn

in **Marketing Foundations: Value Proposition Development** - LinkedIn

in **Develop Your HR Management and Leadership Skills** - LinkedIn

in **Marketing Foundations: Consumer Behavior** - LinkedIn

in **Creating a Culture of Learning** - LinkedIn

in **Scrum: The Basics** - LinkedIn

in **Python for Non-Programmers** - LinkedIn

in **How to Build Credibility as a Leader** - LinkedIn

in **CompTIA Security+ (SY0-601) Cert Prep: 1 Threats, Attacks, and Vulnerabilities** - LinkedIn

Skills

Mongoose ODM • MongoDB • Agile Development • MySQL • SQL • Express.js • JavaScript • Cascading Style Sheets (CSS) • HTML • Teamwork