**Use Case 2**

**Use Case:** User wants to pause account

**Primary actor:** User

**Goal in context:** To pause account (remove membership tier)

**Preconditions:** User should already have an account registered, and also registered for a membership tier.

**Trigger:** User goes into profile and selects update button.

**Scenario:**

1. User: logs into web portal
2. User: selects profile page
3. User: clicks update profile
4. User: removes membership tier for account
5. User: clicks confirm and updates profile

**Exceptions:**

1. User must have account registered to change tiers

Priority: Essential, must be implemented

When available: Third iteration

Frequency of use: When user wants to pause subscription

Channel to actor: Via GUI on website

Secondary actors: N/A

**Open issues:**

1. Is there a time limit to how long an account can remain dormant before being deleted?

Use cases for other User interactions will be created in a similar format. Please read and understand each use case. If elements of the use case are not clear, you may request a review for additional information or changes.