

# Caitlin Sisilli

## Senior Technology and Data Rotation Associate

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### EDUCATION

#### Ramapo College of New Jersey | Mahwah, NJ

Jan 2024

##### *Bachelor of Science in Computer Science*

- **Relevant Coursework:** Software Design, Operating Systems, Data Structures
- **Skills:** SQL, C++, C#, Pandas, JavaScript, Python, C, Java

#### Rockland Community College | Mahwah, NY

May 2021

##### *Associate's Degree, Computer and Information Sciences*

- **Relevant Coursework:** Computer Applications, Fundamentals of Speech, PC Maintenance
- **Skills:** Leadership, Java, CSS, HTML, HTML5, Computer Maintenance, Microsoft Office Suite

### TECHNICAL SKILLS

**Frontend / UI/UX:** React.js, JavaScript (ES6+), TypeScript, HTML5/CSS3, Responsive Design, Design Systems, Accessibility (WCAG/ADA/Section 508), Figma

**Backend & APIs:** Node.js, Python, Java, C++, C#, Ruby, REST APIs, MongoDB, JSON, OAuth/JWT

**DevOps, Infrastructure & Testing:** Kong API Gateway, YAML, Terraform/CloudFormation, Serverless (Lambda/API Gateway), Git, Bitbucket, Jenkins, GitHub Actions, NPM/Yarn, Build Tools (Webpack/Vite), ESLint/Prettier, Jest, React Testing Library, Manual QA, Accessibility Testing

**Professional / IT & Soft Skills:** Team Leadership, Cross-functional Collaboration, People Management, Training & Coaching, Conflict Resolution, Communication, Problem Solving, Time Management, Adaptability, Customer Focus, Agile/Scrum, Hardware & Software Troubleshooting, Windows/macOS, Helpdesk, Networking Basics, Ticketing Systems

### RELEVANT EXPERIENCE

#### Prudential Financial | Newark, NJ

Jul 2025 - Present

##### *Senior Technology and Data Rotation Associate*

- Onboarded APIs to Kong, implementing gateway policies including rate limiting, authentication, CORS, and request/response transformations.
- Managed Kong resources and environment-specific configurations using Terraform (IaC).
- Automated YAML config and API schema validation via GitHub Actions, Jenkins, and Bitbucket.

#### Prudential Financial | Newark, NJ

Jul 2024 - Jul 2025

##### *Technology and Data Rotation Associate*

- Redesigned financial calculators with UX/UI teams, improving usability from user testing.
- Ensured ADA accessibility compliance (WCAG & Section 508) across tools.
- Developed and implemented front-end enhancements using React.js and JavaScript, improving interface responsiveness and user workflow efficiency.

#### Prudential Financial | Newark, NJ

Jun 2023 - Mar 2024

##### *Software Engineering Intern*

- Developed internal web apps using React.js and Node.js, enhancing usability and workflows.
- Built responsive, user-friendly interfaces following internal design standards.

#### Panera Bread | Orange County, NY

Nov 2018 - Sep 2023

##### *Team Lead Manager*

- Partnered with senior management to assess skill gaps and implement targeted training programs