Joseph Loporto

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EXPERIENCE

Amazon.com IT — **AMZL MDT2**
IT Support Associate II — *April 2022 - Febuary 2023*

- Contribute to networking infrastructure, such and DNS and L3 routing configuration.
- Perform maintenance and downtime prevention of Cisco and commercial printing products.
- Work in scripting languages such Javascript, Powershell, and Python for IT task automation.
- Train for 2+ hours a day new hires who have little or no experience, and actively help develop them into skilled IT support associates capable of solving physical and network issues.
- Work in remote and localized teams to hand off tasks across shifts, actively manage multi month projects, and delegate tasks to appropriate members while maintaining an environment of openness and acceptance.

Wilmington Country Club — **Wilmington, DE**
Server and Bartender — *April 2021 - December 2022*

- Attend to multiple parties of guests in a prompt manner in a fast paced environment while preparing alcoholic drinks.
- Guide guests on menu choices an facility services to provide the most comprehensive service and sales experience.

EDUCATION

AS in Computer Science — **Graduating May 2023**
Delaware County Community College

Relevant Coursework: Computer Science I & II, Data Structures, Systems Programming, Machine Organization and Assembly Language, Discrete Mathematics

Certifications: TestOut Network Pro

PROJECTS

Heart2Heart EasyLauncher — *2022*

- Designing and creating software to act as a cross platform simplified launcher for web browsing, email operations, and application launching for the purpose of assisting low tech users.
- Designing and implementing an easy to use no code launcher element creator to allow end user customization.

Amazon MDT2 Pack IT Rebuild — *2022*

- Coordinated between independent contractors and local leadership to push replacement of outdated equipment to update the ergonomic standard of production environment in warehouse setting.
- Contributed to the final design and build process of stations for packing and sending orders at an over 2 square mile facility processing thousands of orders per day

TECHNICAL SKILLS

Development Technologies:
C, C++, Java, Javascript, PHP, Python, HTML, SQL, MongoDB, Electron, NodeJS, React

Experience in service of:
Git, Windows, Linux, VScode, Microsoft Office