

C SHIJIA YU

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EDUCATION

Firefighter, Pre-Service Education and Training, Seneca Polytechnic Expected 2024
Current GPA: 4.00/4.00

Master of Science in Mathematics, University of Toronto 2023

Honours Bachelor of Science in Mathematics, University of Toronto 2022

SKILLS

Technical Skills First Aid & CPR Level-C
Computer Skills \LaTeX , Python, HTML, CSS, MATLAB, MS Office Suite
Languages English (Fluent); Mandarin Chinese (Native); American Sign Language (Beginner)
Certificates NFPA 1035 Public Fire and Life Educator Level I (expected)

WORK EXPERIENCE

Department of Mathematics, University of Toronto Jan 2021 - Aug 2023
Teaching Assistant Toronto, ON

- Led weekly tutorials, each with 40-60 students. Guided students through difficult topics within the course content, lectured on problem-solving techniques, hosted weekly Office Hours, and provided other support such as feedback on student work and student resources within the university.
- Taught Engineering Calculus II, Algebra I, Engineering Linear Algebra I, Linear Algebra I.

Starbucks Corporation May 2022 - Aug 2022
Barista Toronto, ON

- Greeted customers, handcrafted drinks, and provided customer service. Used communication and de-escalation skills to ensure a pleasant experience for customers and a positive and healthy workplace for coworkers.

Elections Canada Sep 2021
Information Officer Toronto, ON

- During the 2021 Federal Elections, helped with setting up and closing the polling place.
- Greeted hundreds of electors at the main entrance, took charge of COVID-19 contact tracing, and directed them to the voting room or waiting area.

VOLUNTEER SERVICE

Toronto Firefighters Toy Drive Nov 2023 - Present
Warehouse Volunteer Toronto, ON

- Categorized donated toys, fulfilled outgoing orders, repackaged loose toys. Performed administrative duties such as receiving and returning phone calls, booking pick-up and drop-off times, and keeping records and files.
- Led teams of volunteers in various tasks including reorganizing storage, housekeeping around the warehouse, fulfilling orders accurately, and loading vehicles for pick up.

Habitat For Humanity Oct 2023 - Present
Construction Site Volunteer Toronto, ON

- Assisted in tasks on the construction site including disposal of waste, cutting wooden materials in preparation, and building scaffolding for drywalling work.

Peer Support Volunteer Mar 2020 - Present
LGBT YouthLine Ontario Toronto, ON

- Provided anonymous peer support to 2SLGBTQ+ youth across Ontario over live chat and phone calls using support skills based in active listening, Anti-oppression, Anti-racism, and Harm-reduction.
- Assisted in other program-related organizational processes such as recruitment interviews, supported in training and scenario practices, and participated in the development of the new online learning system.