

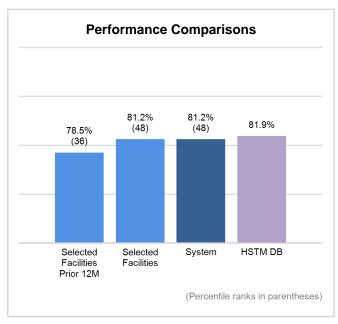
Community Health Systems

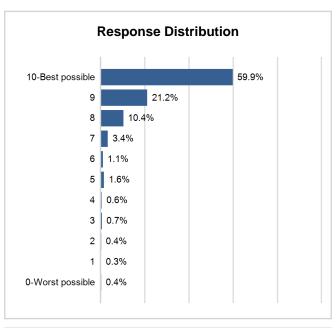
Patient Insights - CG-CAHPS 12M (eSurvey)

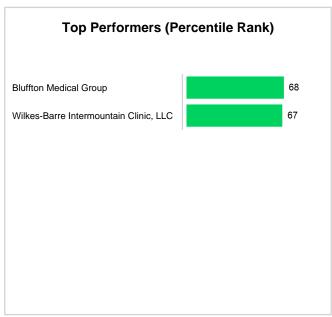
Jul - Sep 15

Report created 12/16/2015

Provider - Overall Rating

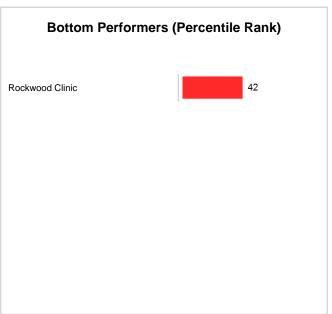












HSTM DB: Overall Number of Completes; 9.828



		Jul - S	Sep 15	Pr	ior 12 Mont	hs	Change in			
	Number of Completes	Top Box Score	Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score	Question Count by Priority Level High Medium Low		
Community Health Systems - CHS Legacy CG CAHPS	9,828	81.2%	48	8,032	78.5%	36	2.7%	12	3	
Bluffton Medical Group	325	85.0%	68					4 8	1	
Wilkes-Barre Intermountain Clinic, LLC	1,800	84.8%	67		-			14		
Rockwood Clinic	7,703	80.2%	42	8,032	78.5%	44	1.7% 🕯	12	3	

		Jul - Se # of Complet			Prior 12 # of Comple			
	Correlation	Top Box Score	HSTM DB Top Box	Percentile Rank	Top Box Score	Percentile Rank	Change in Top Box	Priority Level
Getting Timely Appointments, Care, and Information	0.41	57.5%	63.2%	18	66.7%	58	-9.2% ↓	
Timeliness of appointment for immediate care	0.42	60.5%	69.4%	17	69.7%	43	-9.3% ↓	72
Timeliness of appointment for check-up or routine care	0.42	66.0%	73.4%	13	74.0%	38	-7.9% ↓	75
Medical questions asked during office hours answered same day	0.43	55.1%	67.8%	16	63.7%	40	-8.6% ↓	74
Timely answer to medical questions asked after office hours	0.40	49.0%	65.0%	7	57.7%	21	-8.7% ↓	75
Provider seen within 15 minutes of appointment time	0.35	53.5%	49.4%	58	63.9%	82	-10.3% 👢	51
Overall Rating of Provider		80.2%			78.5%	-	1.7%	
Overall Clinic Rating		66.5%			69.8%	-	-3.3%	
How Well Providers Communicate With Patients	0.71	84.6%	86.5%	40	85.3%	45	-0.7%	
Clear communication by provider	0.70	86.5%	88.7%	34	87.8%	43	-1.2%	78
Provider listened carefully	0.75	85.7%	88.1%	36	87.0%	44	-1.3%	76
Provider gave clear information	0.72	85.4%	87.0%	43	86.1%	47	-0.7%	69
Provider knew important medical history	0.70	77.2%	78.3%	47	77.5%	48	-0.3%	66
Provider respected what patient said	0.73	88.9%	90.4%	41	89.1%	42	-0.2%	71
Provider spent enough time with patient	0.69	84.0%	86.0%	41	84.1%	41	-0.1%	75
Follow-Up On Test Results	0.46	69.6%	79.0%	19	72.2%	24	-2.6%	
Office followed-up with test results	0.46	69.6%	79.0%	19	72.2%	24	-2.6%	77
Patients' Rating of the Provider	1.00	81.2%	81.9%	48	78.5%	36	2.7%	
Provider - Overall Rating	1.00	81.2%	81.9%	48	78.5%	36	2.7%	
Helpful, Courteous, And Respectful Office Staff	0.31	75.6%	80.7%	22	80.2%	36	-4.5% ↓	
Helpfulness of clerks and receptionists	0.33	69.5%	74.9%	25	72.7%	31	-3.2%	65

Statistical differences (p<.05) are marked by up/down arrows.

Priority Level: High Medium Low - Categories and outcome questions are excluded.

-5.8%

48

87.6%

62



Courtesy / respect of clerks and receptionists

85.9%

22

0.29

81.7%

Percentile Rank Distribution

Patient Insights - CG-CAHPS 12M (eSurvey)

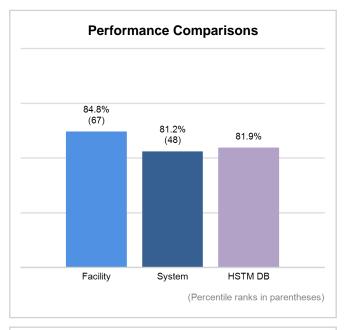
Jul - Sep 15

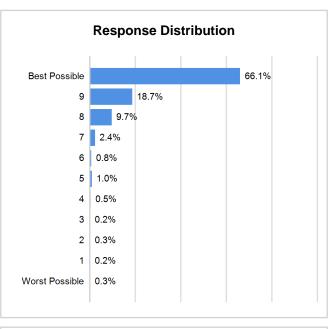
		HSTM DB Top Box					нѕ	TM DB P	ercentile	Rank Ta	able				
	Top Box Score	Percentile Rank	1	10	20	30	40	50	60	70	75	80	90	95	99
Getting Timely Appointments, Care, and Information	57.5%	18	42.9%	54.0%	58.0%	60.2%	62.7%	65.0%	66.8%	68.9%	70.7%	72.4%	77.2%	81.3%	87.4%
Timeliness of appointment for immediate care	60.5%	17	34.5%	56.0%	61.5%	65.5%	68.7%	71.2%	74.6%	77.8%	79.7%	82.9%	86.7%	90.2%	96.1%
Timeliness of appointment for check-up or routine care	66.0%	13	49.3%	63.3%	68.5%	72.2%	74.3%	77.1%	79.6%	81.8%	83.1%	84.2%	88.9%	91.6%	96.7%
Medical questions asked during office hours answered same day	55.1%	16	36.6%	50.0%	56.5%	60.8%	63.5%	66.3%	69.8%	73.7%	75.8%	78.5%	83.9%	86.7%	89.7%
Timely answer to medical questions asked after office hours	49.0%	7	21.2%	51.3%	56.7%	61.0%	63.1%	65.2%	66.9%	70.8%	72.0%	75.0%	81.0%	83.3%	89.9%
Provider seen within 15 minutes of appointment time	53.5%	58	10.0%	25.0%	34.7%	41.3%	46.3%	50.0%	54.0%	57.4%	59.1%	62.4%	69.3%	75.0%	86.8%
Overall Rating of Provider	80.2%	-		-	-	-				-					-
Overall Clinic Rating	66.5%	-		-						-					-
How Well Providers Communicate With Patients	84.6%	40	62.1%	75.1%	80.9%	82.7%	84.5%	85.8%	87.3%	88.8%	89.4%	90.2%	93.2%	95.0%	98.4%
Clear communication by provider	86.5%	34	61.8%	76.7%	82.8%	85.4%	87.3%	88.3%	89.3%	91.0%	91.8%	92.7%	95.0%	97.5%	100.0%
Provider listened carefully	85.7%	36	59.3%	77.3%	81.5%	84.5%	86.3%	87.8%	89.2%	90.9%	91.4%	92.6%	95.5%	98.1%	100.0%
Provider gave clear information	85.4%	43	64.2%	76.0%	80.4%	83.3%	85.0%	86.6%	87.9%	89.7%	90.4%	91.5%	93.9%	95.3%	100.0%
Provider knew important medical history	77.2%	47	49.1%	63.5%	69.9%	73.0%	75.3%	77.8%	79.5%	81.9%	83.0%	84.1%	86.7%	89.7%	95.1%
Provider respected what patient said	88.9%	41	63.2%	80.1%	84.0%	86.9%	88.6%	89.9%	91.3%	93.1%	93.8%	94.6%	96.2%	99.0%	100.0%
Provider spent enough time with patient	84.0%	41	59.5%	73.1%	78.5%	81.6%	83.8%	85.4%	87.5%	88.9%	90.2%	91.0%	94.0%	96.4%	100.0%
Follow-Up On Test Results	69.6%	19	42.8%	64.1%	69.7%	73.8%	76.5%	78.8%	80.7%	82.7%	83.6%	84.7%	87.6%	90.2%	96.3%
Office followed-up with test results	69.6%	19	42.8%	64.1%	69.7%	73.8%	76.5%	78.8%	80.7%	82.7%	83.6%	84.7%	87.6%	90.2%	96.3%
Patients' Rating of the Provider	81.2%	48	50.0%	66.7%	73.2%	76.5%	79.4%	81.5%	83.3%	85.2%	86.6%	87.4%	91.1%	94.7%	97.8%
Provider - Overall Rating	81.2%	48	50.0%	66.7%	73.2%	76.5%	79.4%	81.5%	83.3%	85.2%	86.6%	87.4%	91.1%	94.7%	97.8%
Helpful, Courteous, And Respectful Office Staff	75.6%	22	59.3%	70.6%	74.4%	78.5%	80.9%	82.9%	85.0%	87.1%	87.8%	89.3%	91.7%	94.0%	98.8%
Helpfulness of clerks and receptionists	69.5%	25	52.1%	63.2%	67.9%	72.2%	75.2%	77.3%	80.0%	82.3%	83.1%	84.5%	88.9%	92.0%	100.0%
Courtesy / respect of clerks and receptionists	81.7%	22	62.7%	76.5%	81.1%	84.0%	86.1%	88.0%	89.8%	91.2%	92.2%	93.3%	95.0%	97.1%	100.0%

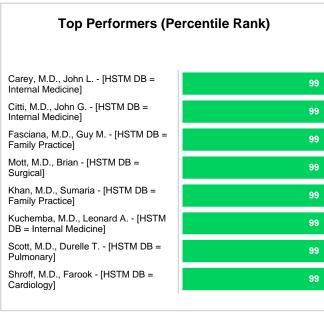
HSTM DB: Overall Number of Completes: 9,828

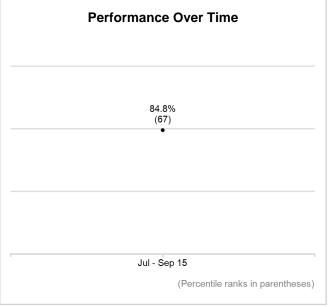


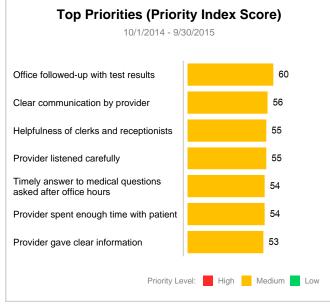
Provider - Overall Rating

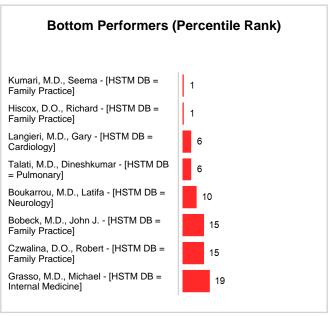












HSTM DB: Overall Number of Completes; 1.800



		Jul - S	Sep 15	Pr	ior 12 Mont	hs	Change in	
	Number of Completes	Top Box Score	Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score	Question Count by Priority Level High ■ Medium ■ Low
Wilkes-Barre Intermountain Clinic, LLC	1,800	84.8%	67					14
Carey, M.D., John L [HSTM DB = nternal Medicine]	16	100.0%	99					
Citti, M.D., John G [HSTM DB = Internal Medicine]	10	100.0%	99					
Fasciana, M.D., Guy M [HSTM DB = Family Practice]	8	100.0%	99					
Mott, M.D., Brian - [HSTM DB = Surgical]	2	100.0%	99					
Khan, M.D., Sumaria - [HSTM DB = Family Practice]	3	100.0%	99					
Kuchemba, M.D., Leonard A [HSTM DB = Internal Medicine]	3	100.0%	99					
Scott, M.D., Durelle T [HSTM DB =	12	100.0%	99					
Shroff, M.D., Farook - [HSTM DB = Cardiology]	24	100.0%	99					
Patel, M.D., Krishnakant - [HSTM DB = Family Practice]	39	97.4%	97					2 3 4
Nardell, M.D., Ronald - [HSTM DB = Family Practice]	42	95.2%	96		-			3 6
Fino, M.D., Gregory J [HSTM DB = Family Practice]	63	95.1%	95		-			2 11
Solomon, M.D., Cynthia A [HSTM DB = nternal Medicine]	14	92.9%	92					
Julius, M.D., Ernest - [HSTM DB = Family Practice]	55	92.7%	92				-	3 10
Patel, M.D., Kamlesh - [HSTM DB = Family Practice]	24	91.3%	88					
Stachowiak, M.D., Edward J [HSTM DB = Internal Medicine]	32	90.6%	88					1 2 6
Anselmi, M.D., Lanning A [HSTM DB = Family Practice]	11	90.9%	86					
Kish, D.O., John - [HSTM DB = Family Practice]	54	90.7%	86		-			4 7



Jul - Sep 15

Patient Insights - CG-CAHPS 12M (eSurvey)

		Jul - S	ep 15	Prior 12 Months			Change in		
	Number of Completes	Top Box Score	Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score		ount by Priority Level Medium Low
Menio, M.D., John N [HSTM DB = Family Practice]	82	90.1%	85				-	6	7
Galasso, III , D.O., James. W [HSTM DB = Family Practice]	70	88.6%	80					5	8
Adler, M.D., Michael - [HSTM DB = Endocrinology]	78	92.2%	80					4	8
Blidner, M.D., Martin - [HSTM DB = Medical]	51	90.2%	79					1 1	9
Rupp, M.D., Michael - [HSTM DB = Cardiology]	14	92.9%	78						
Boonin, M.D., Alan L [HSTM DB = Family Practice]	33	87.9%	77					4	7
Radzwilka, D.O., Joseph F [HSTM DB = Family Practice]	8	87.5%	76						
Hottenstein, M.D., William - [HSTM DB = Internal Medicine]	61	86.9%	76					2 5	6
Szustak, D.O., Joseph J [HSTM DB = Internal Medicine]	30	86.7%	75					1	5
Catena, M.D., Michelle - [HSTM DB = Family Practice]	15	86.7%	73						
Nothstein, D.O., Gary D [HSTM DB = Family Practice]	46	86.7%	73					8	4
Kilduff, D.O., Patrick - [HSTM DB = Internal Medicine]	42	85.7%	71						11
Anistranski, M.D., Joseph A [HSTM DB = Family Practice]	14	85.7%	69						
Briskie, D.O., Joseph - [HSTM DB = Cardiology]	22	90.9%	69						
Cain, D.O., Jacqueline F [HSTM DB = nternal Medicine]	18	83.3%	61						
Plucknett, M.D., Barbara - [HSTM DB = DB/GYN]	33	84.8%	59					1	7
Carey, D.O., Kevin J [HSTM DB = Family Practice]	72	81.9%	56					2	10
Fath, D.O., Michael - [HSTM DB = Family Practice]	48	80.9%	52					4	7



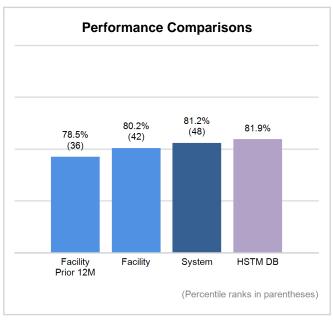
	Jul - Sep 15				ior 12 Mont	hs	Change in	
	Number of Completes	Top Box Score	Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score	Question Count by Priority Level ■ High ■ Medium ■ Low
Freiman, M.D., Michael - [HSTM DB = Surgical]	30	85.7%	52					
Breakstone, M.D., Louise A [HSTM DB = Family Practice]	47	80.9%	52					5 5 3
Argenio, D.O., Lauren P [HSTM DB = Family Practice]	10	80.0%	49					
Ramos , M.D., Julio - [HSTM DB = Medical]	48	83.3%	49					3 8
Kozicki, , Matthew - [HSTM DB = Family Practice]	57	78.6%	45					7 4
Evans, D.O., Mark - [HSTM DB = Family Practice]	9	77.8%	42					
Shamsedeen, Ahamed - [HSTM DB = Family Practice]	9	77.8%	42					
Amini, M.D., Javid R [HSTM DB = Cardiology]	22	85.7%	40					
Turcan, D.O., Elaine C [HSTM DB = Family Practice]	13	76.9%	40					
Puffenberger, M.D., Mark W [HSTM DB = Family Practice]	42	76.9%	40					6 5
Parkih, M.D., Rupen R [HSTM DB = Cardiology]	20	85.0%	36				-	
Biscotti, M.D., Mauer - [HSTM DB = Internal Medicine]	9	77.8%	35					
Garg, M.D., Sanjeev G [HSTM DB = Neurology]	7	66.7%	34					
Patel, , Gnanesh - [HSTM DB = Medical]	54	77.8%	24					4 3 4
Berbano, , Recaredo - [HSTM DB = Endocrinology]	27	74.1%	22					
Michelstein, M.D., Richard - [HSTM DB = Gastroenterology]	4	75.0%	22					
enster, M.D., Bradley D [HSTM DB = Cardiology]	30	81.5%	21					
oudrick, M.D., Daniel - [HSTM DB = Family Practice]	69	69.7%	20					9 3
Grasso, M.D., Michael - [HSTM DB = nternal Medicine]	41	73.2%	19					4 5

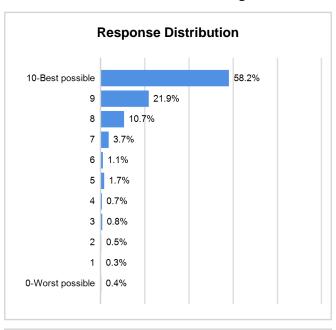


		Jul - Sep 15		Pr	ior 12 Mont	hs	Change in	
	Number of Completes	Top Box Score	Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score	Question Count by Priority Level High
Bobeck, M.D., John J [HSTM DB = Family Practice]	3	66.7%	15					
Czwalina, D.O., Robert - [HSTM DB = Family Practice]	3	66.7%	15					
Boukarrou, M.D., Latifa - [HSTM DB = Neurology]	3	50.0%	10					
Langieri, M.D., Gary - [HSTM DB = Cardiology]	7	71.4%	6					
Talati, M.D., Dineshkumar - [HSTM DB = Pulmonary]	63	69.8%	6					9
Kumari, M.D., Seema - [HSTM DB = Family Practice]	15	40.0%	1					
Hiscox, D.O., Richard - [HSTM DB = Family Practice]	9	44.4%	1					

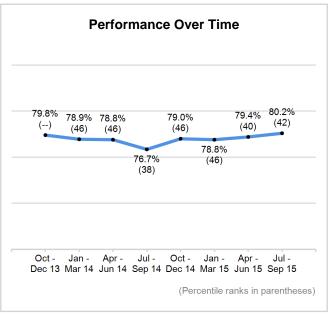


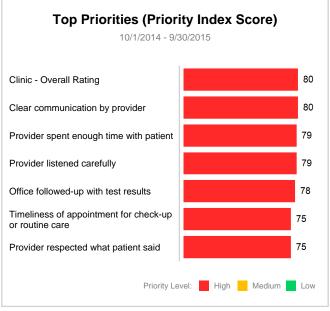
Provider - Overall Rating













HSTM DB: Overall Number of Completes; 7.703



	Jul - Sep 15			Pr	ior 12 Mont	hs	Change in	
	Number of Completes	Top Box Score	Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score	Question Count by Priority Level ■ High ■ Medium ■ Low
Rockwood Clinic	7,703	80.2%	42	8,032	78.5%	44	1.7%	12 3
Ewert ARNP, CNM, MSN, Valerie (421) - [HSTM DB = OB/GYN]	10	100.0%	99	36	80.6%	40	19.4%	6 9
Schade MD, Scott (35) - [HSTM DB = OB/GYN]	16	100.0%	99	36	83.3%	52	16.7%	10
Armstrong CNM, ARNP, Lauren (436) - [HSTM DB = OB/GYN]	4	100.0%	99	36	75.0%	25	25.0%	4 8
Gruber CNM, ARNP, Renata (438) - [HSTM DB = OB/GYN]	3	100.0%	99	35	77.1%	32	22.9%	1 5 3
Gilbert PA-C, Leah (44) - [HSTM DB = Overall]	47	97.9%	99	38	89.5%	89	8.4%	10 5
Kearns RN, MPH, CDE, Christine (114) - [HSTM DB = Endocrinology]	4	100.0%	99	40	80.0%	32	20.0%	5 7
Carey MD, Alexandra (8) - [HSTM DB = Pediatrics]	4	100.0%	99	36	77.8%	50	22.2%	1 6 4
Hassing MD, Jeanne (12) - [HSTM DB = Endocrinology]	2	100.0%	99	38	81.6%	36	18.4%	2 5 2
Crum MD, Timothy (162) - [HSTM DB = Pediatrics]	7	100.0%	99	36	88.9%	85	11.1%	1 7 5
Soehren ARNP, Pauline M (241) - [HSTM DB = Cardiology]	15	100.0%	99	36	66.7%	3	33.3%	8 5 1
Musa MD, John (106) - [HSTM DB = Medical]	14	100.0%	99	37	83.8%	64	16.2%	1 8 5
Schucker PA-C, Michael W (58) - [HSTM DB = Orthopedics]	31	100.0%	99	36	91.7%	94	8.3%	3 12
Demakas, MD., John (520) - [HSTM DB = Neurosurgery]	23	91.3%	99	36	94.3%	96	-3.0%	3 9 2
Hubbell, MD, Michael (514) - [HSTM DB = Surgical]	30	100.0%	99	37	91.9%	88	8.1%	1 5 9
Heller, MD, A. Chris (521) - [HSTM DB = Neurosurgery]	33	90.6%	99	37	88.9%	94	1.7%	3 11 1
McClatchey, ARNP., Lynn (523) - [HSTM DB = Neurosurgery]	10	90.0%	99	36	52.8%	8	37.2%	5 6 2
Fontana, ARNP, Paul (540) - [HSTM DB = Cardiology]	25	100.0%	99	36	94.4%	94	5.6%	1 10 3



		Jul - S	ep 15	Pr	ior 12 Mont	hs	Change in			
	Number of Completes	Top Box Score	Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score	Que	estion Count by Pr	-
Baldwin Ph.D., Erin (582) - [HSTM DB = Neurology]	3	100.0%	99	26	65.4%	18	34.6%			
Boyum MD, Jon (717) - [HSTM DB = Surgical]	10	100.0%	99	42	73.8%	19	26.2%	5	5	4
Desmond ARNP, Sara (709) - [HSTM DB = Medical]	16	100.0%	99	54	71.7%	24	28.3%	2	8	4
Blanchard PA, Garen (828) - [HSTM DB = Orthopedics]	10	100.0%	99	9	88.9%	86	11.1%			
Laudenbach MD, Charles (253) - [HSTM DB = Internal Medicine]	31	96.8%	98	36	86.1%	69	10.7%		8	7
Roberts-Hollon ARNP, Cindy (444) - [HSTM DB = Pediatrics]	21	95.2%	95	36	94.4%	97	0.8%	3	9	2
Anderson MD, Eric R (32) - [HSTM DB = Orthopedics]	54	94.4%	95	36	97.2%	98	-2.8%	1 3		11
Bentley CNM, ARNP, Kathleen (449) - [HSTM DB = OB/GYN]	13	92.3%	94	37	73.0%	20	19.3%	1	9	4
Russell ARNP, Janet (46) - [HSTM DB = OB/GYN]	43	93.0%	94	36	86.1%	62	6.9%	3	8	4
Patel, MD, Yashma (532) - [HSTM DB = Neurology]	60	90.0%	94	36	86.1%	86	3.9%		12	3
Manek MD, Salil (92) - [HSTM DB = Neurology]	55	87.3%	93	36	88.9%	95	-1.6%	1	8	6
Valtinson, PA-C., Erika (508) - [HSTM DB = Family Practice]	79	93.6%	93	37	81.1%	58	12.5%		12	3
Coulston, MD, Daniel (496) - [HSTM DB = Pulmonary]	25	96.0%	93	37	88.9%	82	7.1%		11	4
Jones, ARNP, Ashley (858) - [HSTM DB = Family Practice]	16	93.8%	93							
Hedges PA-C, Clinton (156) - [HSTM DB = Gastroenterology]	17	94.1%	92	37	86.5%	76	7.6%	3	7	4
Nordeen MD, Steven J (213) - [HSTM DB = Family Practice]	57	93.0%	92	40	77.5%	45	15.5%	2	9	4
Stapleton, ARNP., Molly (519) - [HSTM DB = Family Practice]	27	92.6%	92	36	83.3%	67	9.3%	1	6	7
d'Hulst MD, Sarah E (49) - [HSTM DB = Pediatrics]	14	92.9%	91	36	75.0%	40	17.9%	3	9	1



		Jul - S	Sep 15	Pr	ior 12 Mont	hs	Change in			
	Number of Completes	Top Box Score	Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score		on Count by Priority Lev	vel
Ponomarenko ARNP, Tatiana (243) - [HSTM DB = Overall]	48	91.7%	90	28	89.3%	89	2.4%	8	7	
Peterson MD, Shaun (55) - [HSTM DB = Orthopedics]	50	90.0%	90	36	83.3%	69	6.7%	2	12	1
Keblawi MD, Samir (145) - [HSTM DB = Pediatrics]	22	90.9%	89	37	86.5%	78	4.4%	6	9	
Adams PA-C, Jessica (73) - [HSTM DB = Urology]	39	86.8%	88	36	80.0%	74	6.8%	6	8	1
Hixon MD, Michael D (206) - [HSTM DB = Internal Medicine]	53	90.4%	88	36	88.9%	78	1.5%		9 5	1
Church MD, Erin A. (158) - [HSTM DB = Family Practice]	32	90.6%	86	36	91.7%	93	-1.0%	2	13	
Wysham MD, Carol (108) - [HSTM DB = Endocrinology]	98	93.9%	86	36	97.2%	96	-3.3%		13	2
Lopez DO, Cori (119) - [HSTM DB = Family Practice]	40	90.0%	85	36	75.0%	36	15.0%	2	10	3
Steeves MD, S. Wade (138) - [HSTM DB = Neurology]	76	82.9%	85	36	75.0%	47	7.9%	6	9	
Spraggins PA-C, Rasan (31) - [HSTM DB = Overall]	54	88.9%	85	37	81.1%	56	7.8%	4	11	
Brenden ARNP, Marie (78) - [HSTM DB = Oncology]	22	95.5%	83	36	91.4%	81	4.0%	3	10	
Koncz PA-C, Natalie D (53) - [HSTM DB = Family Practice]	19	89.5%	83	37	81.1%	58	8.4%	2	11	1
Vulcan ARNP, Megan (209) - [HSTM DB = Surgical]	51	92.2%	82	36	82.9%	54	9.3%	2	10	3
Ryder OD, Mark (34) - [HSTM DB = Overall]	67	88.1%	82	36	83.3%	67	4.7%	1	14	
Schimmels PA-C, Theresa M (54) - [HSTM DB = Medical]	88	90.9%	81	36	77.8%	39	13.1%		11	4
Bright MD, Andrew (144) - [HSTM DB = Surgical]	12	91.7%	80	36	86.1%	65	5.6%	2	7	5
Rawlins MD, Mathew (82) - [HSTM DB = Surgical]	24	91.7%	80	36	86.1%	65	5.6%	3	9	2
Zilar ARNP, Leanne (434) - [HSTM DB = OB/GYN]	25	88.0%	78	36	86.1%	62	1.9%	1	10	4



		Jul - S	ep 15	Pr	ior 12 Mont	hs	Change in		
	Number of Completes	Top Box Score	Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score		stion Count by Priority Level High Medium Low
Tritt PA-C, Barbara (230) - [HSTM DB = Family Practice]	32	87.5%	76	36	83.3%	67	4.2%	3	10 2
Richardson MD, Heidi (95) - [HSTM DB = Surgical]	44	90.9%	75	36	82.9%	54	8.1%	5	8 2
Cutler ARNP, Amy (692) - [HSTM DB = Family Practice]	47	87.2%	75	36	83.3%	67	3.9%		10 4 1
Johnson CNM, Kendra (697) - [HSTM DB = OB/GYN]	9	87.5%	75	36	58.3%	1	29.2%	4	9 1
LaSalle MD, Gretchen (113) - [HSTM DB = Family Practice]	54	87.0%	74	36	80.6%	57	6.5%	4	7 4
Worley ARNP, Janette (413) - [HSTM DB = Neurology]	14	78.6%	74	31	74.2%	45	4.4%	1	6
Korasick MD, Jocelyn (790) - [HSTM DB = Family Practice]	69	87.0%	74	18	83.3%	67	3.6%	4	10 1
Hough MD, Charles (80) - [HSTM DB = Family Practice]	52	86.5%	72	36	77.8%	46	8.8%	2	11 2
Cairney MD, Catherine (823) - [HSTM DB = OB/GYN]	30	86.7%	72					3	4
Coles ARNP, Jennifer (42) - [HSTM DB = Internal Medicine]	28	85.7%	71	38	86.8%	72	-1.1%	5	4 6
Stariwat, PA-C., Ricky (517) - [HSTM DB = Surgical]	30	90.0%	71	36	79.4%	37	10.6%	4	9 1
Lee MD, Catherine "Anne" (21) - [HSTM DB = Medical]	48	87.2%	70	37	97.3%	98	-10.1%	7	4 4
Humble DO, Byron (234) - [HSTM DB = Orthopedics]	46	84.8%	70	36	83.3%	69	1.4%	1	9 5
Grim MD, Tamara (60) - [HSTM DB = Family Practice]	35	85.7%	69	37	78.4%	48	7.3%		10 5
Norton PA-C, Melissa (85) - [HSTM DB = Family Practice]	21	85.7%	69	40	67.5%	17	18.2%		5 2
Shannon CNM, Kelli (811) - [HSTM DB = OB/GYN]	21	85.7%	68	18	66.7%	8	19.0%		7
Eiseman MD, Heidi (772) - [HSTM DB = Surgical]	64	89.1%	67	18	83.3%	57	5.7%	2	13
Ruiz MD, Veronica (131) - [HSTM DB = Family Practice]	52	84.6%	64	36	88.2%	85	-3.6%	4	10 1



		Jul - S	ep 15	Pr	ior 12 Mont	hs	Change in				
	Number of Completes	Top Box Score	Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score		on Count by I	•	rel
Gahl PA-C, Carol (181) - [HSTM DB = Family Practice]	13	84.6%	64	37	75.7%	39	8.9%	7		5	2
Edinger DO, Lara (784) - [HSTM DB = Neurology]	35	77.1%	64	18	66.7%	20	10.5%	3	1	11	1
Frerichs PA-C, Dennis (115) - [HSTM DB = Orthopedics]	41	82.9%	63	36	77.8%	47	5.1%		10		5
Newman MD, Corliss (153) - [HSTM DB = Oncology]	33	90.9%	62	36	88.6%	60	2.3%	5		8	2
Robison ARNP, Jeanne (191) - [HSTM DB = Oncology]	32	90.6%	61	39	84.6%	45	6.0%	1	9		4
Koncz PA-C, Lou (66) - [HSTM DB = Urology]	35	82.4%	61	37	78.4%	72	4.0%	8	· ·	6	1
Gapen MD, Christopher (111) - [HSTM DB = Pediatrics]	21	85.7%	61	36	86.1%	76	-0.4%	2	11		2
Wittenkeller MD, Jay (190) - [HSTM DB = Oncology]	63	90.5%	61	37	94.4%	87	-4.0%	2	11		2
Dobbins ARNP, Fiona (88) - [HSTM DB = Pediatrics]	28	85.7%	61	37	81.1%	63	4.6%		9	5	1
Singh MD, Satinder (273) - [HSTM DB = Medical]	21	85.7%	60	37	83.8%	64	1.9%	2	11		2
Peterson MD, Neal (136) - [HSTM DB = Surgical]	79	87.3%	60	36	88.9%	81	-1.5%	1	13		1
Larimer PA, Daniel (813) - [HSTM DB = Orthopedics]	27	81.5%	60	18	88.9%	86	-7.4%	2	10		2
Anderson MD, Amy (176) - [HSTM DB = Family Practice]	42	83.3%	59	36	75.0%	36	8.3%	8		6	1
Patel MD, Jiten (498) - [HSTM DB = Pulmonary]	17	88.2%	59	56	82.1%	45	6.1%	5		10	
Ionescu MD, Raluca (20) - [HSTM DB = Internal Medicine]	89	83.0%	58	38	75.7%	28	7.3%	5		9	1
Gray OD, Dean (266) - [HSTM DB = Overall]	36	82.9%	57	36	86.1%	78	-3.3%	7		7	
Gwinn MD, Douglas (36) - [HSTM DB = Family Practice]	50	82.0%	56	36	83.3%	67	-1.3%	8	· ·	7	
Hesselgesser ARNP, Pat (199) - [HSTM DB = Neurology]	51	74.5%	56	36	88.6%	94	-14.1%	1	12		2



		Jul - S	ep 15	Pr	ior 12 Mont	hs	Change in			
	Number of Top Box Completes Score		Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score	Question Count by Priority Level High Medium Low		
Earhart ARNP, Tricia (658) - [HSTM DB = Family Practice]	56	81.8%	56	36	82.9%	65	-1.0%	1 11 3		
Mueller MD, Enkhtuyaa (659) - [HSTM DB = Cardiology]	34	88.2%	55	37	78.4%	20	9.9%	3 9 3		
Gourley MD, Brett (780) - [HSTM DB = Oncology]	29	89.7%	55	18	88.9%	63	0.8%	1 8 6		
Moon ARNP, Lauri (26) - [HSTM DB = Pediatrics]	23	82.6%	54	37	69.4%	24	13.2%	10 4 1		
Ionescu MD, Serban (17) - [HSTM DB = Internal Medicine]	79	82.3%	53	36	75.0%	27	7.3%	8 7		
Orenstein MD, Beth (246) - [HSTM DB = Family Practice]	43	81.4%	53	36	75.0%	36	6.4%	10 4 1		
Didier MD, Mark (146) - [HSTM DB = Family Practice]	75	81.3%	53	36	82.9%	65	-1.5%	5 9 1		
Cranney MD, Dean (18) - [HSTM DB = Family Practice]	64	81.3%	53	36	77.8%	46	3.5%	7 5 3		
Sheneman DO, Damon (168) - [HSTM DB = Surgical]	14	85.7%	52	36	77.8%	30	7.9%	4 9		
Jones MD, Kristie (762) - [HSTM DB = Medical]	13	84.6%	52	54	81.5%	55	3.1%	10 4		
Nair MD, Giju (164) - [HSTM DB = Urology]	34	79.4%	51	36	77.8%	68	1.6%	11 3 1		
Galloway, MD., Joel (552) - [HSTM DB = Cardiology]	32	87.5%	50	37	81.1%	30	6.4%	5 8 2		
Haigh MD, Charles (267) - [HSTM DB = Family Practice]	60	80.0%	49	37	78.4%	48	1.6%	1 12 2		
Hauxwell MD, Clinton (103) - [HSTM DB = Family Practice]	61	80.3%	49	36	63.9%	12	16.4%	4 10 1		
Sinha MD, Renu (100) - [HSTM DB = Surgical]	26	84.6%	48	36	97.2%	99	-12.6%	1 14		
Spitz MD, Jonathan (237) - [HSTM DB = Surgical]	32	84.4%	47	36	86.1%	65	-1.7%	9 4 2		
Stoop MD, Daniel (232) - [HSTM DB = Family Practice]	106	79.2%	47	38	78.9%	51	0.3%	9 5 1		
Lund MD, Kirk (41) - [HSTM DB = Oncology]	44	88.6%	46	36	80.6%	22	8.1%	6 8 1		



	Jul - Sep 15			Pr	ior 12 Mont	hs	Change in			
	Number of Top Box Completes Score		Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score	Question Count by Priority Level High ■ Medium ■ Low		
Myers MD, Paul (208) - [HSTM DB = Surgical]	19	84.2%	46	36	72.2%	15	12.0%	6	8	
Glazier MD, Robert (773) - [HSTM DB = Surgical]	58	84.2%	46	18	64.7%	4	19.5%	4	11	
LaValle MD, Gregory (226) - [HSTM DB = Surgical]	18	83.3%	44	36	69.4%	9	13.9%	2	11	1
Blykowski-May MD, Monica (159) - [HSTM DB = Family Practice]	78	78.2%	43	36	69.4%	21	8.8%		12	3
Wayland ARNP, Marguerite (440) - [HSTM DB = Pediatrics]	15	80.0%	42	36	72.2%	31	7.8%	9	3	3
Koeske MD, Tom (205) - [HSTM DB = Family Practice]	36	77.8%	42	36	86.1%	77	-8.3%	7	7	1
Magee, MD., William (504) - [HSTM DB = Orthopedics]	41	78.0%	42	36	91.7%	94	-13.6%	1	12	2
Nevers OD, Mark (769) - [HSTM DB = Overall]	30	80.0%	42	55	79.6%	49	0.4%	2	13	
Lyko MD, Adam (269) - [HSTM DB = Endocrinology]	33	81.8%	41	18	66.7%	6	15.2%	4	10	
Eckert MD, Darin (59) - [HSTM DB = Family Practice]	71	77.5%	41	38	73.7%	32	3.8%	9		6
Barker MD, Justin (786) - [HSTM DB = Orthopedics]	48	77.1%	41	18	83.3%	69	-6.3%	6	8	1
Statz DO, Kate (781) - [HSTM DB = OB/GYN]	29	79.3%	41	19	84.2%	56	-4.9%		12	3
Schmerfeld, ARNP, Amber (820) - [HSTM DB = Orthopedics]	31	77.4%	41						8	4
Stagaman MD, David (161) - [HSTM DB = Cardiology]	35	85.7%	40	36	91.2%	80	-5.5%	1	11	2
Jasman MD, Lora (453) - [HSTM DB = Internal Medicine]	47	79.5%	40	36	77.8%	38	1.8%		14	1
Baker, MD., Drostan (492) - [HSTM DB = Family Practice]	64	76.6%	39	36	66.7%	16	9.9%	9		6
Nadeau PA-C, Joseph (127) - [HSTM DB = Family Practice]	55	76.4%	38	36	86.1%	77	-9.7%	4	7	4
Weidner PA-C, Philip (129) - [HSTM DB = Orthopedics]	17	76.5%	38	37	70.3%	21	6.2%	5	8	1



		Jul - S	Sep 15	Pr	ior 12 Mont	hs	Change in	
	Number of Completes	·		Top Box Score	Question Count by Priority Level ■ High ■ Medium ■ Low			
Sheridan PA-C, Mary (87) - [HSTM DB = Internal Medicine]	67	78.8%	37	36	80.6%	49	-1.8%	9 6
Gallaway ARNP, Rebecca (125) - [HSTM DB = Family Practice]	46	76.1%	37	36	69.4%	21	6.6%	11 4
Oliver PA, Richard (688) - [HSTM DB = Family Practice]	46	76.1%	37	37	54.1%	2	22.0% 1	12 3
Collar ARNP, Janet (98) - [HSTM DB = Cardiology]	27	85.2%	37	43	79.1%	22	6.1%	12 2 1
Petersen MD, Emily (430) - [HSTM DB = Medical]	16	81.3%	36	36	88.9%	80	-7.6%	3 9 2
Julsen MD, Trace (175) - [HSTM DB = Family Practice]	52	75.0%	35	36	88.9%	87	-13.9%	12 2 1
Davis ARNP, Allison (739) - [HSTM DB = Family Practice]	72	75.0%	35	43	76.7%	42	-1.7%	6 9
Julagay ARNP, Angella (835) - [HSTM DB = Family Practice]	24	75.0%	35	9	66.7%	16	8.3%	11 2
Frost DPM, Richard (180) - [HSTM DB = Surgical]	38	81.6%	34	37	81.1%	47	0.5%	8 5 2
Carlson MD, Scott (148) - [HSTM DB = Neurology]	45	66.7%	34	36	77.8%	57	-11.1%	11 4
Nievera MD, Conrad Jr (429) - [HSTM DB = Neurology]	9	66.7%	34	36	77.8%	57	-11.1%	2 8 3
Whiting, DPM, Trevor (563) - [HSTM DB = Surgical]	49	81.6%	34	36	91.7%	86	-10.0%	2 11 2
Wu MD, Sherry (102) - [HSTM DB = Medical]	64	79.7%	33	37	83.8%	64	-4.1%	7 7 1
Hardy PA-C, Kristen "Jules" (505) - [HSTM DB = Family Practice]	59	74.6%	33	36	66.7%	16	7.9%	6 7 2
Henderson MD, C. Dan (48) - [HSTM DB = Medical]	117	79.5%	32	36	77.8%	39	1.7%	6 8 1
Volyn MD, Glen (578) - [HSTM DB = Family Practice]	38	73.7%	32	56	85.7%	76	-12.0%	6 6 3
Cosma MD, Michaela (770) - [HSTM DB = Endocrinology]	63	79.4%	32	18	83.3%	45	-4.0%	8 6 1
Bassett MD, Mark (166) - [HSTM DB = Surgical]	51	80.4%	31	37	86.5%	67	-6.1%	9 4 2



	Jul - Sep 15			Pr	ior 12 Mont	hs	Change in			
	Number of Completes	Top Box Score	Percentile Rank	•		Top Box Score		ount by Priority Leve		
St Onge PA-C, Jay (124) - [HSTM DB = Family Practice]	41	73.2%	31	18	88.9%	87	-15.7%	6	7	2
White ARNP, Kathleen (522) - [HSTM DB = Neurosurgery]	14	71.4%	31	36	83.3%	87	-11.9%	4	9	1
Allred MD, Jared (778) - [HSTM DB = Orthopedics]	36	74.3%	31	18	83.3%	69	-9.0%	3	11	1
Willis PA-C, Stephen (14) - [HSTM DB = Endocrinology]	23	78.3%	30	36	83.3%	45	-5.1%	7	8	
Wyrick MD, Jared (272) - [HSTM DB = Cardiology]	49	83.7%	30	36	83.3%	39	0.3%	9	4	2
Sherwood RD, CDE, MaryBeth (160) - [HSTM DB = Endocrinology]	17	76.5%	28	36	74.3%	19	2.2%	7	4	2
Manson, MD., Tim (518) - [HSTM DB = Orthopedics]	11	72.7%	27	36	80.6%	59	-7.8%	4	10	
Roth, MD, Jason (544) - [HSTM DB = Cardiology]	31	83.3%	27	36	75.0%	12	8.3%	8	5	2
Burton RN, CDE, Annette (194) - [HSTM DB = Endocrinology]	12	75.0%	26	38	81.6%	36	-6.6%	4	8	1
Kelly, MD, Alan (571) - [HSTM DB = Internal Medicine]	63	75.8%	26	36	86.1%	69	-10.3%	2	13	
Coan, DO, Casey (573) - [HSTM DB = Medical]	50	78.0%	26	36	83.3%	64	-5.3%	2	10	3
Grubb MD, Paul (217) - [HSTM DB = Pediatrics]	28	75.0%	25	36	63.9%	13	11.1%	7	7	1
Sharp-Saunders, MD, Jennifer (525) - [HSTM DB = Pediatrics]	12	75.0%	25	36	66.7%	19	8.3%	8	8	2
Absalonson OD, Ken (738) - [HSTM DB = Overall]	36	75.0%	25	55	61.8%	5	13.2%	9	5	1
Dami PA-C, Dan (2) - [HSTM DB = Family Practice]	60	71.2%	24	36	88.9%	87	-17.7% ↓	10	4	1
Staben MD, Jonathan (120) - [HSTM DB = Family Practice]	31	71.0%	24	36	63.9%	12	7.1%	8	7	
Nelson MD, Bradford A. (220) - [HSTM DB = Urology]	62	73.3%	23	36	77.8%	68	-4.4%	9	5	1
Haymore, MD., Jonathan (527) - [HSTM DB = Surgical]	37	78.4%	23	36	91.7%	86	-13.3%	8	7	



	Jul - Sep 15			Pr	ior 12 Mont	hs	Change in			
	Number of Completes	Top Box Score	Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score	Question Count by Priority Level High ■ Medium ■ Low		
Chavez-Muramatsu DO, Jim (264) - [HSTM DB = Family Practice]	67	69.7%	20	36	77.8%	46	-8.1%	10 5		
Mielke MD, Brendan (151) - [HSTM DB = Medical]	13	76.9%	20	36	85.7%	71	-8.8%	10 4		
Huwe PA-C, Matthew (64) - [HSTM DB = Surgical]	26	76.9%	20	36	75.0%	22	1.9%	1 10 3		
Nelson, DO., Kelly (506) - [HSTM DB = Family Practice]	43	69.8%	20	37	73.0%	30	-3.2%	5 7 3		
Marks MD, Lacey (795) - [HSTM DB = OB/GYN]	38	73.7%	20	18	72.2%	18	1.5%	3 11 1		
Ahmad MD, Naila (785) - [HSTM DB = Medical]	21	76.2%	19	18	58.8%	6	17.4%	9 4 1		
Hunt PAC, Travis (767) - [HSTM DB = Family Practice]	35	68.6%	18	54	63.0%	10	5.6%	6 8 1		
Dill MD, Andrew (799) - [HSTM DB = Family Practice]	19	68.4%	18	18	66.7%	16	1.8%	12 2		
Orban, ARNP, Manuela (854) - [HSTM DB = Family Practice]	31	67.7%	17					7 4		
Bala MD, Juan (261) - [HSTM DB = Family Practice]	67	67.2%	16	36	72.2%	28	-5.1%	13 2		
Swiggum, MD., Joseph (497) - [HSTM DB = Pulmonary]	24	75.0%	16	36	69.4%	9	5.6%	7 8		
Osmun DO, Paul (201) - [HSTM DB = Family Practice]	67	66.7%	15	36	69.4%	21	-2.8%	10 5		
Baran ARNP, Susan E. (184) - [HSTM DB = Cardiology]	34	79.4%	15	37	83.8%	43	-4.4%	6 8 1		
Canaday, MD., Donald (537) - [HSTM DB = Cardiology]	35	79.4%	15	36	91.4%	81	-12.0%	7 6 2		
Sypherd MD, Dirk (240) - [HSTM DB = Urology]	38	60.5%	13	36	68.6%	24	-8.0%	14 1		
Mattinson, ARNP, Dawn (648) - [HSTM DB = Family Practice]	34	64.7%	13	38	68.4%	19	-3.7%	7 8		
Sanchez MD, Sean (431) - [HSTM DB = Medical]	17	70.6%	12	36	94.3%	97	-23.7%	3 10 1		
Wilks PAC, Brenda (730) - [HSTM DB = Medical]	56	71.4%	12	42	75.6%	33	-4.2%	4 9 2		



	Jul - Sep 15			Pr	ior 12 Mont	hs	Change in	
	·		Top Box Score	Percentile Rank	Top Box Score	Question Count by Priority Level High ■ Medium ■ Low		
Clinger PA, Karla (783) - [HSTM DB = Internal Medicine]	35	68.6%	12	18	77.8%	38	-9.2%	10 5
Lindstrom MD, Adele (652) - [HSTM DB = Family Practice]	49	62.5%	11	38	55.3%	3	7.2%	9 6
Barnes MD, Ryan (641) - [HSTM DB = Neurosurgery]	44	51.2%	11	36	58.3%	12	-7.2%	13 2
Lessman MD, Katherine (649) - [HSTM DB = OB/GYN]	32	68.8%	11	36	75.0%	25	-6.3%	3 12
Maestas DO, Lisa (776) - [HSTM DB = Oncology]	21	76.2%	11	18	94.4%	87	-18.3%	5 4 5
Reed PAC, Patrick (819) - [HSTM DB = Family Practice]	43	62.8%	11	9	66.7%	16	-3.9%	8 4 3
Patterson MD, Holland (97) - [HSTM DB = Pediatrics]	23	69.6%	10	36	80.6%	62	-11.0%	9 6
Ween MD, Jon (441) - [HSTM DB = Neurology]	2	50.0%	10	37	61.1%	11	-11.1%	
Lagerquist MD, Lynn G. (154) - [HSTM DB = Endocrinology]	37	70.3%	10	36	83.3%	45	-13.1%	12 3
Coleman MD, Morgan (766) - [HSTM DB = Family Practice]	26	61.5%	10	55	78.2%	47	-16.6%	8 7
Benedetto MD, Jette (157) - [HSTM DB = Family Practice]	18	61.1%	9	36	52.8%	2	8.3%	9 3 2
Mueller MD, Mark (723) - [HSTM DB = Family Practice]	23	60.9%	9	42	56.4%	4	4.5%	10 2 2
Jones MD, David (7) - [HSTM DB = Cardiology]	24	73.9%	8	37	83.8%	43	-9.9%	5 7 2
Lang PAC, Gregory (592) - [HSTM DB = Cardiology]	26	73.1%	8	43	67.4%	3	5.6%	9 3 3
McGinnis DPM, Shani (Loader) (5) - [HSTM DB = Surgical]	49	71.4%	7	36	80.6%	45	-9.1%	15
Brophy MD, Michael (116) - [HSTM DB = Gastroenterology]	10	60.0%	7	36	66.7%	18	-6.7%	8 4
Christ MD, Constance "Connie" (128) - [HSTM DB = Medical]	25	64.0%	7	37	75.7%	33	-11.7%	10 4
Rush, MD, Shelby (860) - [HSTM DB = Family Practice]	28	57.1%	6					



Performance Summary

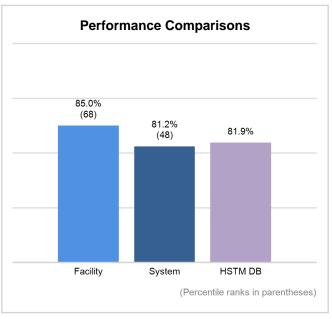
Patient Insights - CG-CAHPS 12M (eSurvey)

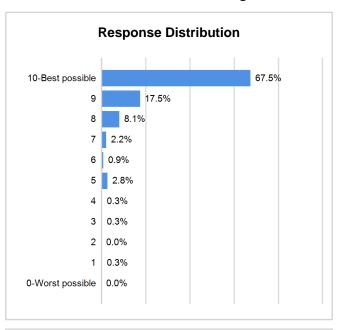
Jul - Sep 15

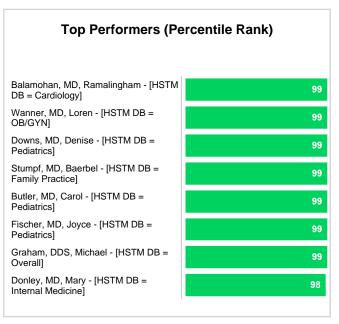
Moon MD, Christopher J (211) - [HSTM DB = Pediatrics]	6	66.7%	5	36	58.3%	6	8.3%	7 5
Ropp RD, Jeanette "Jen" (197) - [HSTM DB = Endocrinology]	19	63.2%	5	37	75.7%	22	-12.5%	12 3
Jones ARNP, Jennifer L (214) - [HSTM DB = Endocrinology]	54	64.2%	5	36	77.8%	23	-13.6%	14 1
Reese MD, Stephen (169) - [HSTM DB = Surgical]	13	69.2%	5	36	75.0%	22	-5.8%	1 8 4
Naylor, MD., John (494) - [HSTM DB = Pulmonary]	23	69.6%	5	36	61.1%	1	8.5%	10 4
Moseman, ARNP, Leigh (651) - [HSTM DB = Cardiology]	10	70.0%	5	25	66.7%	3	3.3%	
Manchester PA-C, Brandy (172) - [HSTM DB = Pediatrics]	8	62.5%	3	31	77.4%	49	-14.9%	5 7 1
King, MD, Sarah (561) - [HSTM DB = Internal Medicine]	34	58.8%	3	37	59.5%	3	-0.6%	10 3 1
Kilaru, MD., Ravi (580) - [HSTM DB = Cardiology]	23	68.2%	2	36	75.0%	12	-6.8%	13 1
Barker MD, Jessica (802) - [HSTM DB = OB/GYN]	28	50.0%	2	18	66.7%	8	-16.7%	11 4
Luber MD, Stephen (40) - [HSTM DB = Pediatrics]	5	20.0%	1	36	71.4%	30	-51.4%	7 2 1
Gottschalk, DO., Todd (424) - [HSTM DB = Internal Medicine]	55	41.8%	1	36	72.2%	20	-30.4% ↓	12 3
Reyta, MD., Virginia (490) - [HSTM DB = Pediatrics]	11	45.5%	1	36	63.9%	13	-18.4%	7 4 2
Lipps PAC, Deanna (589) - [HSTM DB = Surgical]	11	63.6%	1	36	77.8%	30	-14.1%	13
Tehrani MD, Hassan (626) - [HSTM DB = Surgical]	17	64.7%	1	33	90.6%	84	-25.9%	10 2 1
Ferrin MD, Lance (642) - [HSTM DB = Gastroenterology]	17	47.1%	1	31	77.4%	52	-30.4%	10 1
Ordonez MD, Miguel (647) - [HSTM DB = Gastroenterology]	7	42.9%	1	37	91.9%	92	-49.0%	5 9
McVeity PAC, Mary (707) - [HSTM DB = Pulmonary]	30	60.0%	1	54	54.7%	1	5.3%	11 3 1
Hertz PA, Inda (753) - [HSTM DB = Internal Medicine]	19	52.6%	1	55	42.6%	1	10.0%	10 4
Wilcox PAC, Philip (771) - [HSTM DB = Pulmonary]	25	60.0%	1	54	70.4%	11	-10.4%	13 1
Nalluri MD, Murali (815) - [HSTM DB = Gastroenterology]	4	0.0%	1	18	61.1%	7	-61.1%	

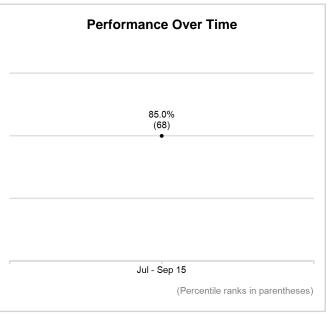


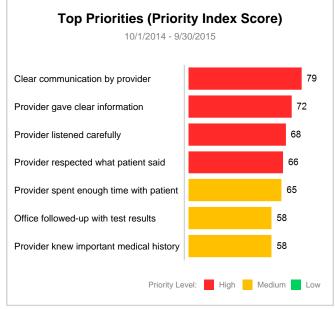
Provider - Overall Rating

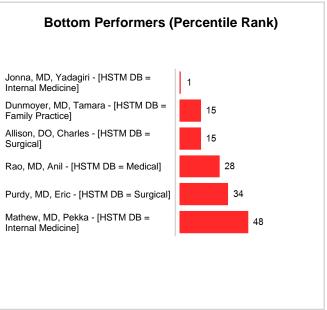












HSTM DB: Overall Number of Completes: 325



Jul - Sep 15

		Jul - S	Sep 15	Pi	ior 12 Mont	hs	Change in			
	Number of Top Box Completes Score Per		Percentile Rank	Number of Completes	Top Box Score	Percentile Rank	Top Box Score	Question Count by Priority Level High Medium Low		
Bluffton Medical Group	325	85.0%	68		-		-	4	8	1
Balamohan, MD, Ramalingham - [HSTM DB = Cardiology]	35	100.0%	99					3	5	
Wanner, MD, Loren - [HSTM DB = OB/GYN]	12	100.0%	99							
Downs, MD, Denise - [HSTM DB = Pediatrics]	1	100.0%	99							
Stumpf, MD, Baerbel - [HSTM DB = Family Practice]	13	100.0%	99							
Butler, MD, Carol - [HSTM DB = Pediatrics]	1	100.0%	99							
Fischer, MD, Joyce - [HSTM DB = Pediatrics]	1	100.0%	99							
Graham, DDS, Michael - [HSTM DB = Overall]	1	100.0%	99							
Donley, MD, Mary - [HSTM DB = Internal Medicine]	30	96.6%	98							
Panszi, MD, Jose - [HSTM DB = Neurology]	11	90.0%	94							
Stogdill, MD, Brian - [HSTM DB = Urology]	32	93.8%	93					1	8	
Jones, MD, Larry - [HSTM DB = Family Practice]	27	88.9%	81							
Ardeshna, MD, Harish - [HSTM DB = Pulmonary]	30	86.7%	51					3	2 1	
Mathew, MD, Pekka - [HSTM DB = Internal Medicine]	16	81.3%	48							
Purdy, MD, Eric - [HSTM DB = Surgical]	28	81.5%	34							
Rao, MD, Anil - [HSTM DB = Medical]	24	78.3%	28							
Dunmoyer, MD, Tamara - [HSTM DB = Family Practice]	15	66.7%	15							
Allison, DO, Charles - [HSTM DB = Surgical]	16	75.0%	15							
Jonna, MD, Yadagiri - [HSTM DB = Internal Medicine]	32	53.1%	1					6	2	1

