Cesar Souto

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Summary

System administrator with 6+ years of experience designing, implementing and managing highly-available environments. Administered both Linux and Windows servers on networks with 200+ users. Able to write scripts in Python and bash. Fluent in English and Portuguese. Passionate about technology in general.
Available to work remotely, relocate or travel as needed.

Experience

IT Support Analyst

Cimento Tupi S/A *(2014 Revenue: US$ 240M)* October 2013 - November 2015

- System administration: Administered 20+ Linux and Windows servers running various services like ERP software, web servers, databases, etc. providing highly available services to 200+ users (a small subset on an 24/7 operation).
- Trained an intern and a new hire IT employee.
- Controlled the security environment with 10+ Fortinet UTM firewall appliances, managed security policies and access control, maintained endpoint antivirus for workstations.
- Managed the network with 250+ nodes spread across six sites with MPLS and redundant site-to-site VPN connections.
- Implemented Mobile Device Management (MDM) software with security rules for tablets and smartphones, over-the-air distribution of applications and remote localization.
- Provided local and remote support to end users.
- Administered the corporate e-mail service (Google Apps).
- Analyzed and was responsible for all IT payments, implemented a new mobile phone contract that cut cost by 30% (100+ devices).
- Was the point of contact and handled incidents with various IT and telecom vendors.

IT Analyst/Head of Department

Supreme Council of Freemasonry for the Fed. Republic of Brazil, October 2008 - January 2013

- Built the IT department from the ground up: Designed and coordinated the ERP software development and implementation that improved back office productivity by 30%.
- Bought the first servers and hired the first IT vendors.
- Responsible for all IT day-to-day operations including administration of Linux and Windows servers (web servers, firewalls, proxies, file sharing, etc.) and all IT assets; user training, and technical support for all employees.
- Assisted the International Relations Department as a member of the organizing committee for some international congresses.
- Led the department of internal administration and consumer affairs.

IT Technician

Chivalry IT Solutions, January 2008 - October 2008

- Implemented small network projects.
- Advised costumers in purchases.
- Assembled and repaired computers.
- Administered IT operations for small companies

Certifications

AWS Certified Solutions Architect - Associate
CCNA - Cisco Certified Network Associate (Routing and Switching)
VMware Certified Associate - Data Center Virtualization

Education

High School - CERC Group
English Course (Complete Course, 8 yrs) - CCAA

Skills

AWS · Ansible · **Bash** · Chef · **Docker** · Git · **Kubernetes** · Linux Administration · **Python** · Terraform