

CHARLOTTE STOWELL

Software Engineer

San Francisco, CA | charlottestowell@berkeley.edu | 281-678-4893 |
[linkedin.com/in/charlottestowell](https://www.linkedin.com/in/charlottestowell) | github.com/csstowell

TECHNOLOGIES

Languages | Python, Javascript, HTML, CSS, SQL, HTML5

Frameworks & Libraries | Flask, jQuery, Bootstrap, Jinja, REST APIs

Database & Industry Tools | PostgreSQL, Git, GitHub, Command Line, Replit, Visual Studio Code, RStudio, UI/UX Design

Tools/Software | Microsoft Office

EDUCATION AND TRAINING

Hackbright Academy, San Francisco, CA

July 2021

Software Engineering Fellowship - Accelerated, software engineering program

University of California, Berkeley, Berkeley, CA

December 2020

Bachelor of Arts, Media Studies - Digital communication studies, Advertising, Marketing

PROFESSIONAL EXPERIENCE

Sales Specialist

June 2017 – Dec 2018

Apple, Berkeley, CA

- Attained a 100% Net Promoter Score (NPS) throughout the employment period
- Supported customers with setting up their products and troubleshooting issues
- Guided customers through a positive journey by uncovering their needs and introducing Apple products that help them do what they love in innovative ways

Team Educator/Manager

Aug 2015 – July 2018

Whole Foods Market, San Francisco, CA

- Responsible for the supervision of the coffee bar and bakery department
- Managed all aspects of new team member onboarding including creating and implementing training programs
- Opened new food service including training, inventory management, merchandising and overseeing department operations

ACTIVITIES/INTERESTS

Depop seller, AP photography, video editing/photo editing, UX/UI Design! Volunteer SF Marin Food Bank