

Criterion E — Feedback

Feedback from client, Mr. Brock

General feedback:

Question	Yes / No	Comments from client
Has the solution met your expectations in general?	Yes	The solution is more than sufficient to meet my expectations. All the required functions are integrated, and there are some really convenient designs that are extremely helpful even though I did not ask for them.
Were the suggestions mentioned well incorporated in the solution?	Yes	The program has incorporated all the suggestions and improvements that we've discussed during our conversation.
Is the program user friendly?	Yes	The program is very user friendly in the sense that all the functions are labeled properly, and that error checks are available so I don't have to worry about mistakes. There's quite a bit of data to be inputted and therefore a bit of time is probably required for the learning process, but the program is a much better way as opposed to the original paperworks.
Was the program successfully completed and given on time?	Yes	Constructing this program is indeed a huge amount of work, but the product is given on time and functions incredibly well.

Feedback against success criteria:

Criteria	Met?	Comments from client
Login page to allow user to enter homepage by correct credentials	Yes	The login page could keep the data safe, which is good.
A homepage that integrates buttons and menu items to all panels in the program	Yes	All the buttons and menus are placed very thoughtfully, particularly the menu items which are placed in the order of the real operations and are therefore very clear.
A change login credential	Yes	This gives me freedom to change the

page		credentials even if the original ones are leaked. Very nice.
Data entry page to add a volunteer's data	Yes	Most of the data entries are just using buttons or combo boxes, so the system is easy to use and takes only little time.
Data editing page to edit data of a volunteer	Yes	The volunteer's data can be restored simply by selection and clicking on a button. This is very efficient.
Data entry page to add a new student's data	Yes	
Data editing page to edit data of a new student	Yes	The student's data automatically shows up after selection, which is intuitive.
Data entry page to add a visitor's data	Yes	I love how the system does not allow me to select dates in the past. Also, the system shows time periods instead of the school class periods, which is very useful as the visitors don't necessarily know about school periods.
Data editing page to edit data of a visitor	Yes	
Data entry page to add a sports event	Yes	
Data editing page to edit data of a sports event	Yes	
Matching page to check all the applications and eligible volunteers, and to assign a volunteer to an application	Yes	The automatic filtration of volunteers is really helpful. It allows me to select a volunteer without even thinking about it. It makes the matching process very efficient. The program is able to send emails automatically which is a surprise, and this is very thoughtful.
Marking completion panel that allows the user to mark a pair as complete, or to cancel a matched pair	Yes	All the selection process in this panel is organized clearly, and I found it really easy to select pairs based on the names of applicants and volunteers. The function of canceling a pair is also excellent in a sense that it takes into account accidents where an activity may not be able to take place. Again, I love how the program is able to send emails to notify people.

Report panel to generate report of a volunteer, including the number of applications helped for each type, and display specific information of each activity	Yes	The panel is made in a very clear manner and I can easily check all the information that I want to check.
Appropriate error messages are included in the program	Yes	The error messages always show up appropriately and make me feel safe when using it.
Please provide suggestions to the program, if any.	Yes	I hope that the program could remind me of outdated volunteer requests that haven't been paired. Also, it would be great if the program could allow me to temporarily arrange available volunteers to do certain works that they did not sign up for when required.