# Comp 341/441 - Human-Computer Interface Design

## Spring Semester 2017 - Week 10

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#### Intro

- Gestalt concept allows us to explain how humans perceive and comprehend visual information
- as interface designers such laws can be exploited
  - create visual layouts and representations to improve communications, concepts, relationships...
- Gestalt: form, shape...
  - refers to the notion of a whole, a body, more than the mere sum of its parts...
- Gestalt in psychology
  - notion that humans seek sense of the world by imposing concepts of structure, order...
- Gestalt effect suggests that our mind will naturally attempt to recognise coherent, whole forms...
  - instead of perceiving individually smaller constituent parts that form the whole

**Image - Gestalt Laws of Perception** 



## Source - Gestalt Principles

**Image - Gestalt Laws of Perception** 



Source - World Wildlife Fund

#### **Max Wertheimer**

- 1923, Max Wertheimer's paper Laws of Organisation in Perceptual Forms
- suggested a number of principles or laws that describe how the mind tends to perceive visual information
- for example, there are certain laws useful for consideration relative to design
  - Law of Prägnanz
    - Law of Proximity
    - Law of Similarity
    - Law of Closure
    - Law of Common Fate/Region
    - Law of Continuation
    - Law of Good Gestalt (or Good Continuation)

## Law of Prägnanz

- basic law proposed by Wertheimer
  - the other laws are derived from this basic law
- Prägnanz can be roughly translated as concise in nature, or a sense of simplicity
- when we perceive a visual scene we try to interpret it,
  - in the simplest, most concise, and easily recognisable form
- the mind tries to perceive the scene as a whole
  - rather than the sum of its constituent parts
- consider an image of a square or rectangle
  - not four sides
  - two horizontal and two vertical

## Law of proximity

- items located in close proximity will be perceived as a single entity or group
- items in a group will also be perceived as distinct and different from other items
  - eg: an electronic board with individual lights, bulbs...
- close proximity causes the interpretation in our vision and brain
- change the proximity, and our perception will change as well
- interface design
  - separate and isolate similar elements and user's perception of the whole will change
  - eg: keep form elements together to avoid isolation and false perception
  - coherent presentation of like elements to form the required whole

## **Image - Gestalt Laws of Perception**



## Source - Web Designer Depot

## **Law of Similarity**

- visual elements that share properties or attributes are perceived as belonging together
- conversely, visual elements with differing properties or attributes will be perceived as belonging to different groups
- eg: jumble elements together squares, circles, triangles, rectangles...
  - our vision and brain will try to organise and sort these shapes
  - colour will also act as a varying factor
  - we will try to group based upon multiple attributes shape, colour...
- file managers are a good example of this principle in interface design
- highlighting and other sort options naturally help our users

## **Image - Gestalt Laws of Perception**



## Source - Web Designer Depot

#### Law of Closure

- lines, or similar representative grouped elements
  - more likely to be perceived as a common group if they appear to form
    - the outline or *closure* of a given shape or surface
- still considered true if that outline is not complete
- our mind will fill in any gaps in these incomplete shapes
  - eg: an incomplete circle
  - simpler to see as a circle than an arc of 330 degrees...
- logos and other visualisations often use this trick

**Image - Gestalt Laws of Perception** 



Source - APRK Topics

#### **Law of Common Fate**

- motion, and elements, moving in the same direction simultaneously
  - still perceived as a similar grouping
- drag and drop in interfaces
  - uses this perception of grouping
  - act of dragging disparate elements imparts concept of group
- the trail of the motion imparts a sense of unity to these interface elements

## **Image - Gestalt Laws of Perception**

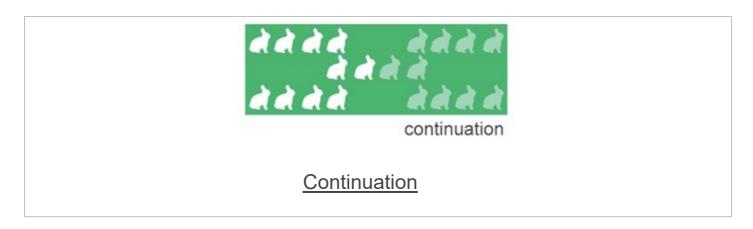


## Source - Web Designer Depot

#### **Law of Continuation**

- elements within an interface that appear to be a continuation
  - perceived by users as belonging together
- a user's focal point will continue along this line or sequence
  - until the end or if broken by something else
- peripheral vision will inform focal point...

## **Image - Gestalt Laws of Perception**



## Source - Web Designer Depot

## **Law of Good Gestalt (or Good Continuation)**

- our perception of smooth continued lines
  - even if they are broken by an intersection or crossing
- eg: multiple lines crossing still perceived as separate single lines
  - we see individual lines
  - we rarely see the meeting of two angles
- our mind has been taught to perceive the crossing of two lines as simpler
- data visualisation is a good example
  - allows us to present multiple lines and expect our users to differentiate
  - multiple data results crossing...

**Image - Gestalt Laws of Perception** 



Source - APRK Topics

#### contrast

- elements used as components to build a graphical interface
  - might include buttons, icons, drop-down lists, menus, checkboxes...
- attributes are properties of these visual elements
  - attributes as styling for a page's visual elements
- patterns in design and layout aid a user
  - reduces cognitive load, creates an aid to vision, perception, recognition...
- elements with similar function should be style in a similar manner
- contrast presents itself as an intentional and easily recognisable difference
  - eye-catching, attention grabber for a user...
  - can provide users with clues to elements, content...

#### size

- size is another way we can create differentiation in our designs
  - generally easy for a user to discern and understand
- size has been used for centuries in print design
  - Lombardic capitals in mediaeval manuscripts and books
- size is often perceived as visual dominance
  - a sense of greater importance
  - size can make a difference within certain aspects of interface design
- size has been applied in the use and development of grid layouts in web design
  - allow us to easily define relative sizes for content, blocks...
  - larger centre panels often perceived as more important than headers, sidebars...
- data visualisation uses this principle for differentiation
  - quickly and effectively communicate larger data values
  - relative weights of data
- assigning size attributes needs to consider relative weighting of importance
  - relative value of elements to task at hand...

#### colour

- colour can play a vital role in the presentation of an interface
  - also plays important role in user perception
- after size, colour is perceived as next important attribute
- aids user differentiation
- colour can help guide a user to certain aspects of an interface
- elements that share identical colours often perceived as in the same group
  - contrasting colours present a useful juxtaposition of elements
- cultural pre-conceptions aside
  - certain colours have perceived inherent meaning
  - red for danger, errors...

## shape, direction, and angularity...

- users are often able to quickly and easily differentiate shapes and patterns
  - Gestalt principles in practice
  - easily differentiating squares from circles and triangles
- easily differentiate content and elements
  - apply shapes as outlines, borders, content differentiation...
- elements placed at an angle to one another perceived as jarring and mis-matched
- grid design and layouts further heighten this issue of angles
- angles perceived as creating a sense of visual tension
  - often distracting for a user
- angles can, however, be used to highlight and contrast elements

## weight, text styling, texture...

- weight in interface design
  - refers to the thickness of a line, font...
  - its relative presentation within a design
- can be a quick and easy differentiating factor within our designs
- a variation on the concept of contrast
- text styling can be a very useful and practical difference in designs
- texture can also play a useful role in our designs
- texture has a broad use in graphic design
- often perceived relative to the overall visual look and feel of a block of text
- its overall visual effect

## **Usability**

#### Intro

- may consider an application, product, software as usable if it fulfills
  - can be efficiently operated
  - provides an overall pleasant usage experience
  - can be easily learned
- often difficult to judge the usability of a product etc
  - rules are often subjective in nature relative to usability
- each rule may vary greatly from user to user due to
  - different skill sets
  - existing knowledge
  - previous experience
- user's expectations, opinions, general preferences affect perception of usability
- some users are naturally more curious, patient, and persistent
- user experience may also be influenced by
  - attitudes and experiences of friends, contemporaries...
  - general moods
  - · stress levels, fatigue, distractions

## **Image - Usability**

## **Scissors**



Source - RightLeftRightWrong

## **Video - Usability**

## Left-handed in a right-handed world



What it's like to be left-handed in a right-handed world...

Source - YouTube

## **Usability**

## end of learning

- clear functionality and general operations with appropriate visible controls, labels...
- clear navigation options and paths, plus user's current location
- minimum memorisation and recall for sequences, commands, actions
  - easy to remember and recall
- product, application encourages exploration and experimentation
- mistakes are easily recoverable, and operations can be retried if necessary
- assistance and help is easily accessed, clear, correct, and relevant
- consistent interaction behaviour, visual layout, terminology
- helps encourage correct user mental model
- limited surprises for application behaviour and usage
  - less for the user to learn...
- where possible, a user is guided through steps to complete complex tasks...
- clear feedback is provided when a user performs an action
- current status of the system is clearly presented and labelled
- application, system, or product should form a coherent whole

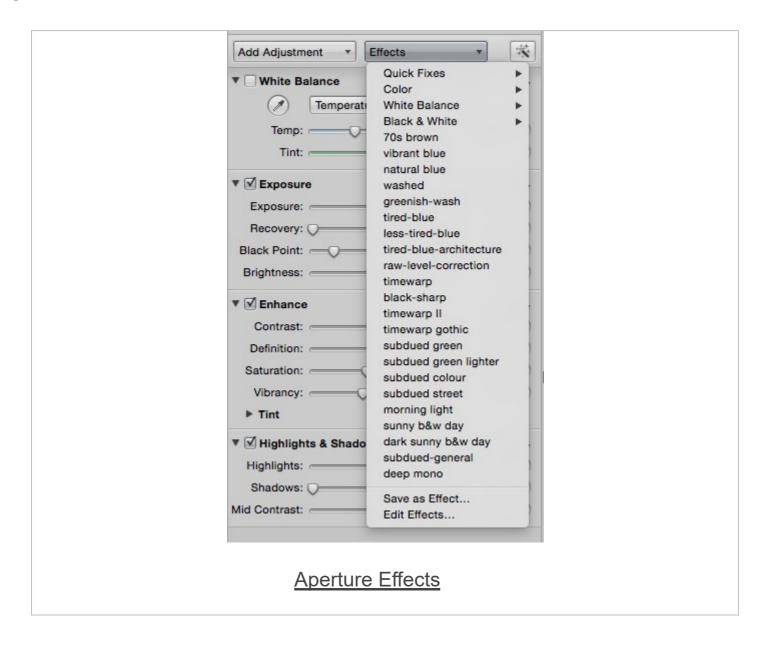
## **Usability**

## efficiency

- straightforward, easy for an experienced user to repeat actions or complete tasks
- minimal deliberate or strenuous thinking to perform routine application tasks
- enable and encourage a user to achieve a state of flow
- allow a skilled user to achieve a low error rate
  - clear notification and detection of limited errors and mistakes
- stable performance and reliability to prevent delays and hindrances
- minimal, if any, surprises and inconsistencies in interaction and design patterns

## **Image - Usability**

## preset effects



## Source - Aperture

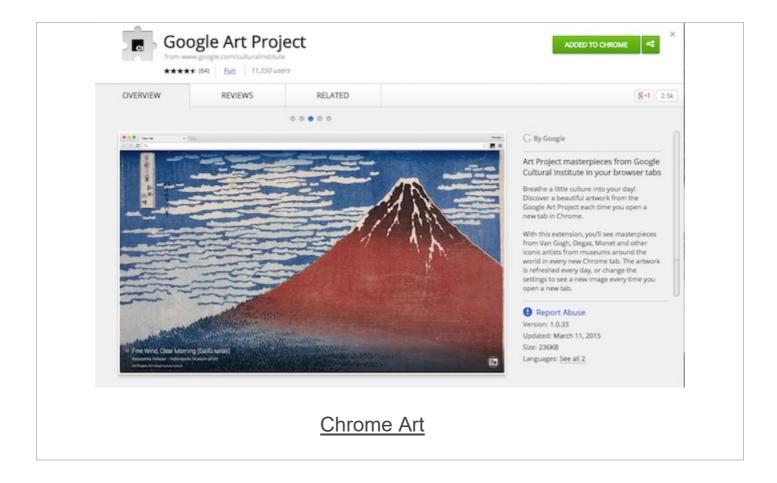
## **Usability**

### experience

- possible to consider a product or application relative to its experience
  - whether it is a pleasant experience or not...
- is the application's design and interface pleasant and appealing for its users
- does it promote and encourage positive productivity
- eg: if we consider games, does the application's experience
  - provide enjoyment for its users
  - challenge them relative to their abilities
  - provide general entertainment and distraction
- does the user feel rewarded and positive for tasks and actions completed
- again, is the product stable, reliable, and trusted by users
- likewise, are the delays sufficiently limited to avoid frustrations for users
- is the product free of unnecessary annoyances and frustrations
  - help promote user satisfaction, reduce cognitive overload, and help achieve and maintain a sense of flow for users

## **Image - Usability**

## pleasing concepts



## Source - Google Art Project

#### References

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