



Age:	32
Marital status:	Single
Children:	None
Education:	Basic Secondary School
Job:	Unemployed
Impairment:	Cerebral Palsy

meet Jane Brown...

Jane lives in a sheltered housing where she is supported by a number of care assistants. She has been living here since the age of 24. Until then, she lived with her parents. She has not been able to progress further in education because of the limitations caused by her disability.

Due to cerebral palsy, Jane has severe motor and speech impairments. She is a wheelchair user and non-speaking. She has almost daily epileptic seizures. Her severe athetosis limits her hand functionality as well and she is unlikely to gain employment. She enjoys music and is particularly interested in ballet.

technology use

Jane communicates by controlling VOCA software by means of two hand switches. This computer can also allow her limited access to the Internet and she communicates with friends by email. She uses on-screen scanning keyboards with symbols and auditory scanning support to communicate with others and control her computer



Jane doesn't use a mobile phone.



problems

Jane's communication and computer systems are not very portable and she finds it difficult to have access to communication and computer use away from her home. She is unable to use a mobile phone. She is not a very good reader and symbolic and TTS support would help her understand web pages and received emails better.





needs & wants

- She would love to keep in touch with her family and friends wherever she is.
- Access to a mobile phone to send SMS messages and take photographs would improve her life.
- Access to the Internet is limited and slow and systems to simplify navigation and reading web pages would be of great help.
- Any technology that is reliable and increases her independence would be welcome.

last month...

Jane tried a system where she could link up a mobile phone to her VOCA device and send SMS messages, but the technology was perceived to be complex, unreliable and expensive. She would have liked to share with her friends her enjoyment of the latest ballet performance she attended.