

ADULT PARTICIPANT INFORMED CONSENT

User Patience Against Bugged Technology

PRINCIPAL INVESTIGATOR(S): Mari Lake, Tegan Wall, Ri Nabbefeld

CONCISE STATEMENT OF STUDY

This research study is aimed answer what factors influence user patience. You may be interested because you are a human who interacts with technology. This research study will take 15 minutes. There are minimal risks to participating in this study, like frustration, emotional distress, and anger. We hope that this research will benefit in preventing user frustration with technology. You can find more details on this study following in the body of this consent form.

WHAT IS THE PURPOSE OF THIS STUDY?

The purpose of this research study is to explore patience in users of technology and how technology has an influence on patience.

WHY AM I BEING INVITED TO TAKE PART IN THIS RESEARCH?

You are being invited to take part in the study because you fit these criteria: You are a human who interacts with technology!

WHERE IS THE STUDY GOING TO TAKE PLACE AND HOW LONG WILL IT LAST?

This study will take approximately fifteen minutes of your time. It will take place in a location of your choosing, for example the Morgan Library.

WHAT WILL I BE ASKED TO DO?

If you volunteer to take part in this study, you will be asked to do the following : Take a low stakes survey and submit an experience survey once completed.

ARE THERE ANY BENEFITS FROM TAKING PART IN THIS STUDY?

There may be no direct benefit to you as a participant in this study. However, we hope to learn more about how technology can improve to ensure that users of all technology-use experience levels do not induce frustration on users.

WHAT ARE THE POSSIBLE RISKS AND DISCOMFORTS?

While the level of risk is minimal, you may become uncomfortable or emotionally distressed during the survey. The impact of these risks are very low, and will not affect you after your participation.

WILL I RECEIVE ANY COMPENSATION FOR TAKING PART IN THIS STUDY?

You will not be compensated for taking part in this research.

WHO WILL SEE THE INFORMATION THAT I GIVE?

All information gathered in this study will be kept as confidential as possible. Your privacy is very important to us, and the researchers will take every measure to protect it. Your information may be given out if required by law; however, the researchers will do their best to make sure that any information that is released will not identify you. No reference will be made in written or oral materials that could link you to this study. For this study, we will assign a code to your data so that the only place your name will appear in our records is on the consent and in our data spreadsheet which links you to your code. Only members of the research team will have access to the link between you, your code, and your data. All records will be stored in a restricted folder at CSU for three years after completion of the study. After the storage time, the information gathered will be destroyed.

There are organizations that may inspect research records that may include yours. These organizations are required to make sure your information is kept private, unless required by law to provide information. Some of these organizations are:

- For funded studies, the CSU financial management team may request an audit of research expenditure, in which only your participation in the research may be shared, but not your research data.
- The Colorado State Institutional Review Board, IRB, is a group of people who review the research with the goal of protecting the people who take part in the study.
- Office of Human Research Protections, the Food and Drug Administration

The research team works to ensure confidentiality to the degree permitted by technology. It is possible, although unlikely, that unauthorized individuals could gain access to your responses because you are responding online. However, your participation in this online survey involves risks similar to a person's everyday use of the internet.

WILL MY DATA BE USED FOR FUTURE RESEARCH?

If you choose to take part in this study your private information collected for this study will not be used or distributed for future studies, even if we remove all identifiers linking you to your information.

DO I HAVE TO TAKE PART IN THE STUDY?

Your participation in this study is voluntary. You may refuse to participate in this study or in any part of this study. You may withdraw at any time without prejudice to your relations

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with CSU. You are encouraged to ask questions about this study at the beginning or any time during the research study.

WHO TO CONTACT

For questions or concerns about the study, you may contact **Mari Lake** at **7202965947**, **Ri Nabbefeld** at **3038105975** and **Tegan Wall** at **7204281008**.

For questions regarding the rights of research subjects, any complaints or comments regarding the manner in which the study is being conducted, contact the CSU Institutional Review Board at: [CSU IRB@colostate.edu](mailto:CSU_IRB@colostate.edu).

PARTICIPANT CONSENT:

Your signature acknowledges that you have read the information stated and voluntarily wish to participate in this research. Your signature also acknowledges that you have received, on the date signed, a copy of this informed consent document containing 3/4 pages.

Signature of participant _____ Date

Name of participant

Signature of person obtaining informed consent _____ Date

Name of person obtaining informed consent