

# Résumé - Murray Neish

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## SUMMARY OF EXPERIENCE

Based in Canberra, Murray is a full time technical resource for government ICT projects, lately in the IT security sector.

With an interest in software design and engineering to solve real problems, his first experience was bespoke applications written in VBA/Excel. These skills can often assist when traditional large vendor solutions are simply too elaborate, costly and time consuming to implement.

His software engineering interests are mobile development, general web apps and workplace software, typically database driven apps which are collaborative and let you work smarter, not harder.

### Skills

#### Development skills

- Java – basic to intermediate
- XML – design and parsing
- Version control - basic GIT knowledge
- Excel VBA

#### Other

- User interface design (wire framing)
- Documentation

## COURSES AND CERTIFICATIONS

- Bachelor of Computer Science (current studies) Charles Sturt University, Completing 2017
- McAfee Certified Security Specialist - ePO 2015
- Certified Information Security Manager (CSIM), ISACA 2014
- Bachelor of Engineering (Honours - 2nd Class) University of Technology, Sydney 1990 - 1996
- Certificate III- Marketing, TAFE, Baulkham Hills, 2000 – 2001

## EMPLOYMENT SUMMARY

**Position:** McAfee Engineer  
**Organisation:** Defence  
**Period:** September 2016 - current

Working in a small team to deliver security capabilities (as a service) to a variety of systems.

Responsibilities include:

- System administration and support, especially relating to troubleshooting problems related to the deployment and/or management of the McAfee security suite.
- Development of procedures and documentation

My achievements included:

- Plan and build project wiki pages
- Innovate better information sharing and contact management for project customers
- Develop skills and efficiency in the maintenance of McAfee products

**Position:** Lumension Engineer  
**Organisation:** Defence Science and Technology Group  
**Period:** Oct 2015 – May 2016

As part of the Lumension team, I worked on test cases and documentation. This included proposing some rework of existing systems to cater for the more complex environment which would result after the project was realised.

Responsibilities included:

- Intranet and training presentation design,
- documenting processes and procedures,
- liaising with the customer to determine use cases and BAU procedures

My achievements included:

- developed new benchmark for project documentation within department
- facilitated communication between developer and client
- production of deliverables to agreed project timetable

**Position:** Lumension Engineer  
**Organisation:** Chief Technology Officer, Department of Defence  
**Period:** Apr 2014 – Aug 2015

As part of the Lumension team, I worked on test cases, documentation, design and implementation, business process analysis and became one of the main contact points for communications between the client and the team.

Responsibilities included:

- stakeholder engagement and management
- documenting test cases, processes and procedures
- troubleshooting the initial implementation
- liaising with SMEs and the customer to determine use cases and BAU procedures

My achievements included:

- client signoff on BAU procedures
- liaise with SME to resolve issues in production
- generated and assisted in the creation of standard operating procedures

**Position:** Data Centre Infrastructure Management Consultant  
**Organisation:** Chief Technology Officer, Department of Defence  
**Period:** Mar 2014 – February 2015

As part of a small team of project consultants, I developed the Department of Defence management processes and procedures for regional data centres and related infrastructure components. These processes include the department's Data Centre Infrastructure Management tool which will provide power monitoring and management, capacity management, environmental management, change management processes and asset management functions.

Responsibilities included:

- stakeholder engagement and management,
- documenting processes and procedures,
- development of DCIM infrastructure business management processes.

My achievements included:

- developed streamlined data entry method for populating three service tools
- generated and assisted in the creation of standard operating procedures
- identified information gaps and worked with stakeholders to successfully resolve

**Position:** Senior Project Consultant  
**Organisation:** SLR Consulting Pty Ltd  
**Period:** Aug 2010 – Jan 2014

My main focus in this role was producing high quality technical documentation based on client consultation. Working with the design team on major building infrastructure projects, I engaged with clients to understand their business requirements, present expert advice and document this advice in accordance with standards and codes. As a senior consultant, I also audited the work of his colleagues and demonstrated a keen eye for detail. I used my business skills to develop an extensive network of contacts both inside the company and with government authorities.

My achievements included:

- Delivering design solutions to prominent clients including the Molonglo Group, ACT Procurement Services and ANU
- As built testing and verification of designs
- Liaison and negotiation with regulatory authorities to achieve best possible outcomes for clients

## REFEREES

David Sheard      Senior IT Consultant Adecco Canberra (02) 6103 1800

Ken Leng          Senior Manager Consulting, Deloitte Perth (08) 9365 7000