

Confide Instant Messaging Testing

* Required

1. Email address *

Test 1 Account Logon /Logoff

Before you start:

1. Make sure your computer is connected to the internet
2. Ensure that Java 8 is installed on your computer (<https://goo.gl/wHMEqM>)
3. Download a copy of the software (<https://goo.gl/NyQp67>)
4. Unzip TeamOrangeInstantMessenger
5. Open the TeamOrangeInstantMessenger folder
6. Double click on the file: TeamOrangeInstantMessenger.jar

In this test you will:

1. Create an account
2. Log into the app
3. Log out of the app

If you need any help, please refer to the User Manual (<https://goo.gl/NHgy5i>)

2. What is your name?

3. Describe your Test Computer and Operating System *

4. Results: Please indicate which tasks were successful *

Check all that apply.

- ☐ I created an account
- ☐ I logged in to the app
- ☐ I logged out of the app

5. Review *

Please indicate any problems you had. Did you need to use the Help Manual? General comments and observations are also appreciated.

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Test 2 Add a Contact and chat with them

Before you start

1. Double click to launch the app: TeamOrangeInstantMessenger.jar
2. Login to the app using the username and password you created in Test 1

In this test you will:

1. Add a contact (ask your test supervisor for the contact name)
2. Chat with this contact. You need to find out three things about the contact:
 - 1) What is their favourite colour?
 - 2) What is their favourite food?
 - 3) What kind of music do they like?

6. Results: Please indicate which tasks were successful *

Check all that apply.

- ☐ I added a Contact
- ☐ I chatted with the contact

7. Review *

Please indicate any problems you had. What did you think of the chatting experience? Did you need to use the Help Manual? General comments and observations are also appreciated.

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Test 3 Receive an invite to chat /chat management

Before you start

1. Double click to launch the app: TeamOrangeInstantMessenger.jar
2. Login to the app using the username and password you created in Test 1

In this test you will:

1. Receive an invitation to chat with a new contact (operated by test supervisor)
2. Accept this invitation
3. Type a brief chat message to the new contact

The test supervisor will also attempt to contact you from the account used in Test 2 at the same time.

8. Results: Please indicate which tasks were successful *

Check all that apply.

- ☐ I accepted invitation to chat
- ☐ I was able to chat with the new contact and the contact from Test 2

9. Review *

Please indicate any problems you had. Was it easy to switch between different chats? Did you know when a new message had arrived? Did you need to use the Help Manual? General comments and observations are also appreciated.

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Test 4 Contact Management

Before you start

1. Double click to launch the app: TeamOrangeInstantMessenger.jar
2. Login to the app using the username and password you created in Test 1

In this test you will:

1. Accept another contact invite from the test supervisor. You will now have three contacts.
2. Delete one of the contacts
3. Block one of the contacts
4. Chat with the test supervisor using the remaining contact. The test supervisor will send you a new chat request from one of the contacts you just removed.

10. Results: Please indicate which tasks were successful *

Check all that apply.

- ☐ I deleted a contact
- ☐ I blocked a contact

11. Review *

Please indicate any problems you had. What did you think would happen if you deleted a contact? Blocked a contact? Did you need to use the Help Manual? General comments and observations are also appreciated.

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Test 5 Create a chatroom

Before you start

1. Double click to launch the app: TeamOrangeInstantMessenger.jar
2. Login to the app using the username and password you created in Test 1

In this test you will:

1. Create a chat room to chat with multiple contacts at the same time (ask your test supervisor for the contacts to invite)
2. Chat in the chat room.

The test supervisor will send you a private chat message during the time you are chatting in the chat room.

12. Results: Please indicate which tasks were successful *

Check all that apply.

- ☐ I created a chat room
- ☐ I was able to chat in the chat room
- ☐ I responded to the private message (outside of the chatroom)

13. Review *

Please indicate any problems you had. Did the chat room work as you expected? Was it easy to switch between the chat room and the private message? Did you need to use the Help Manual? General comments and observations are also appreciated.

- ☐ Send me a copy of my responses.

