Analyzing People's Reactions On Different Levels Of Anonymity

ECE 180 Project by Team 1

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Motivation

In the virtual world, people tend to communicate without considering the courtesy and morality of the situation. For example, publishing **toxic comments** on social media brings hatred to the situation and may hurt other people.

Our goal is to **analyze the difference in aggression** people show on **different levels of anonymity** by comparing the toxicity of comments on Facebook and Reddit on a certain topic.

Dataset

To measure the level of aggression people show on different levels of anonymity

About 64,000 comments for each

Dataset

To measure the level of aggression people show on different levels of anonymity

reddit ~ 64k

- /r/gaming
- /r/gunners (Arsenal FC subreddit)
- /r/hockey
- /r/news
- /r/LeagueOfLegends

~ 64k

- Steam & EA Games
- Arsenal FC
- NHL
- NBC News & BBC News
- League of Legends

Dataset Extraction

reddit

PRAW

Graph API

~ 64k

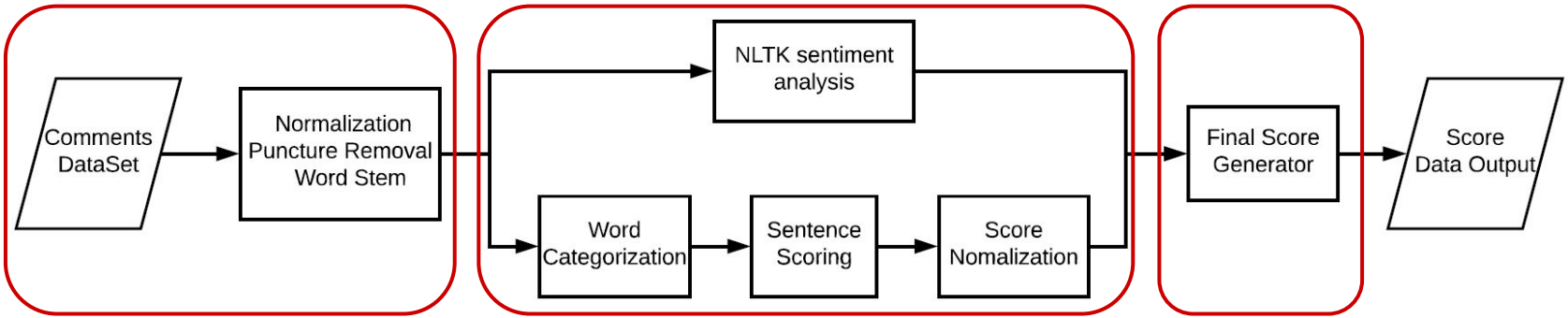
~ 64k

Comments Dataset 128K

Processing & Modeling

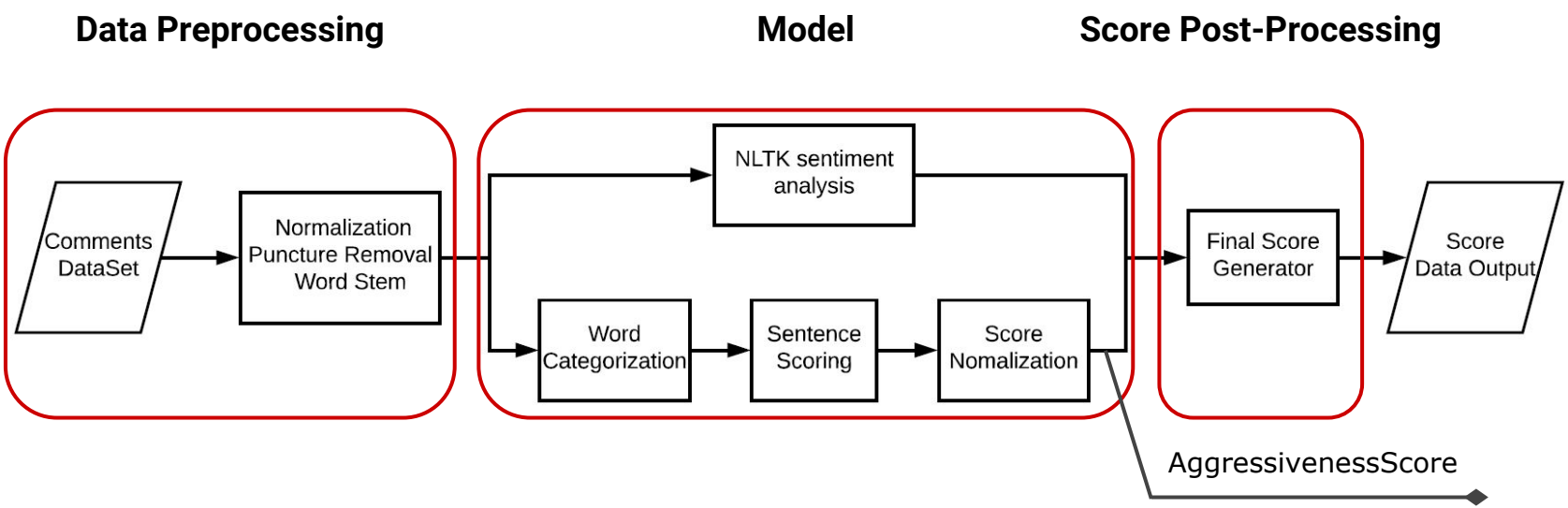
Natural Language ToolKit (sentiment analysis), self-defined bad words library

Data Preprocessing **Model** **Score Post-Processing**



Processing & Modeling

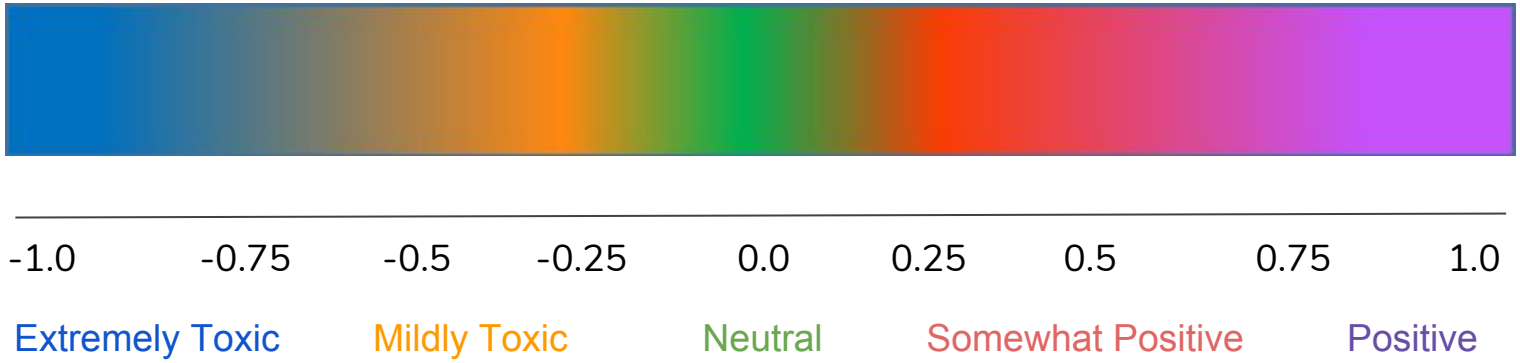
Natural Language Toolkit (sentiment analysis), self-defined bad words library



$$AggressivenessScore = normalization(\,\alpha + \sum_{\omega \in comments} count(\omega) * \theta_\omega\,)$$

$$CommentsScore = Max(Min(AggressivenessScore, -NLTK\ NegativeScore), -1)$$

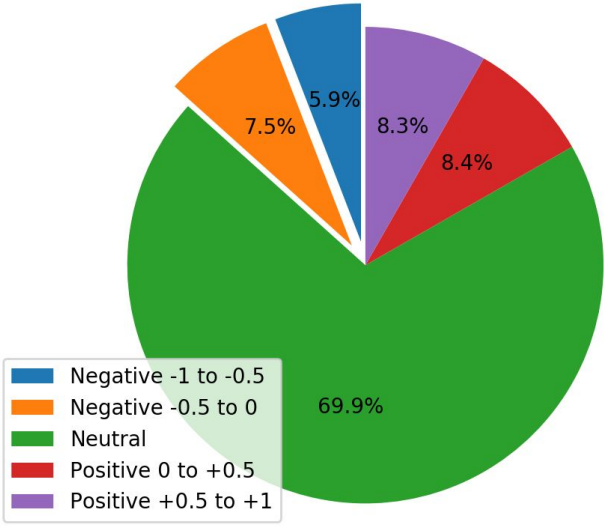
What does the score mean?

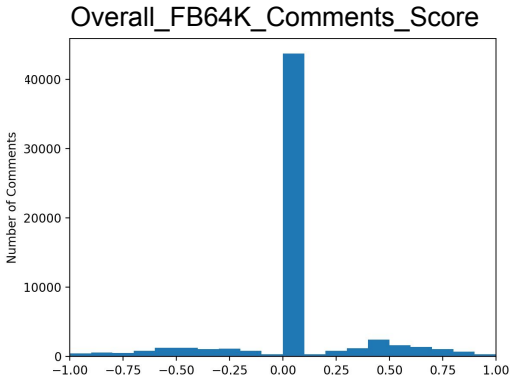


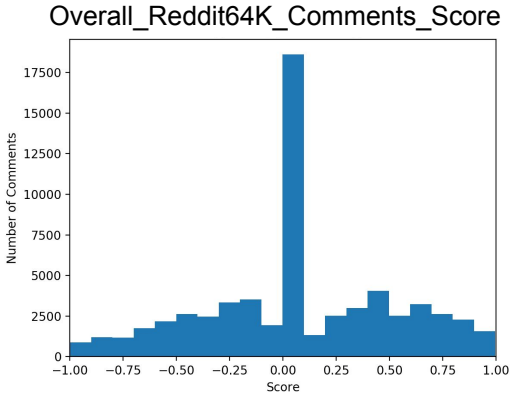
Analysis | General Analysis

To measure the level of aggression people show on different levels of anonymity

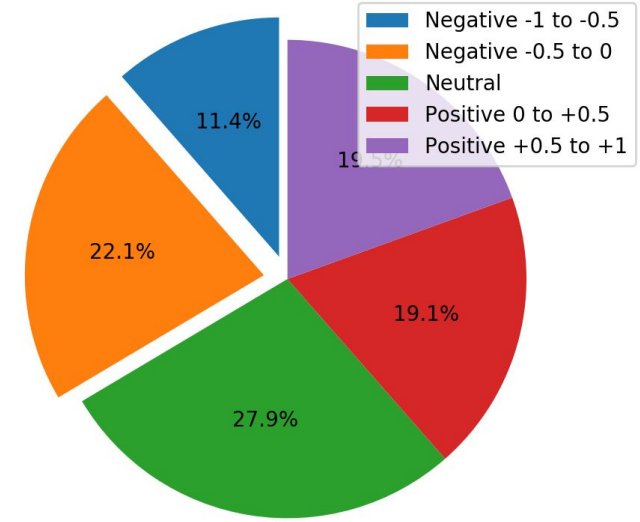
Overall_FB64K_Comments_Score







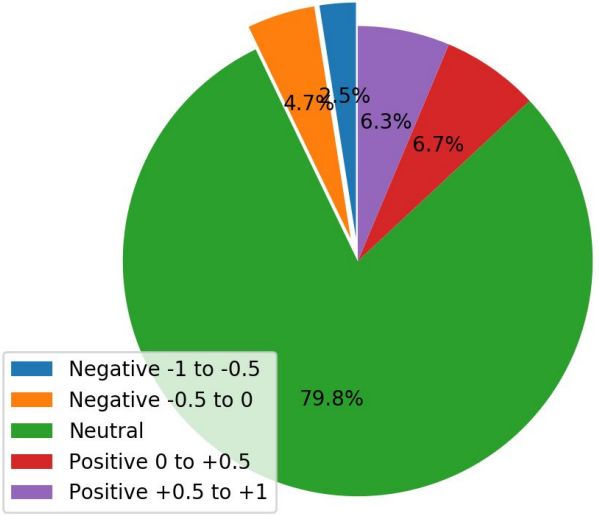
Overall_Reddit64K_Comments_Score



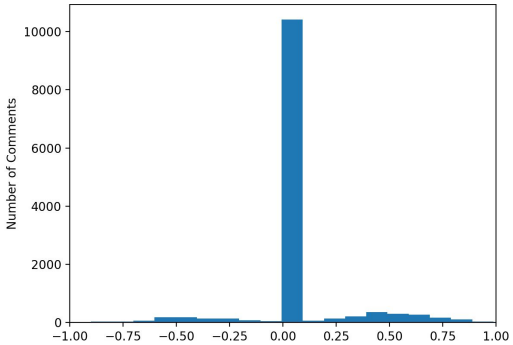
Analysis | General Analysis

To measure the level of aggression people show on different levels of anonymity

Hockey_FB13K_Comments_Score



Hockey_FB13K_Comments_Score



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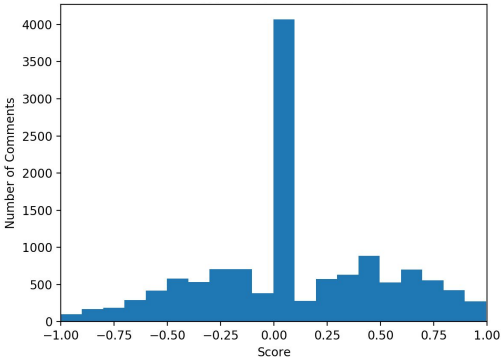

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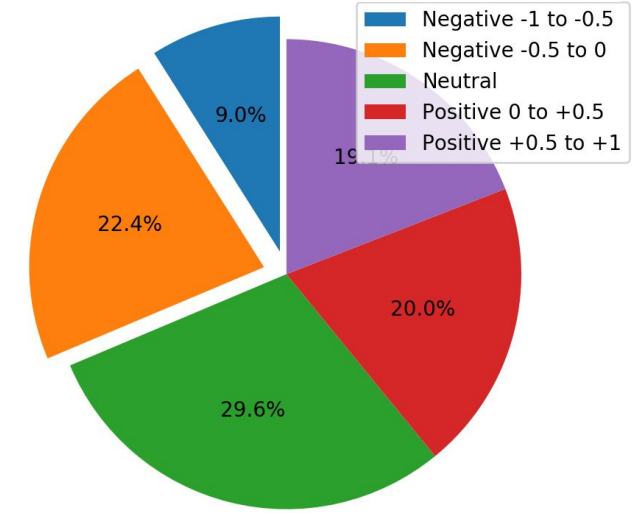
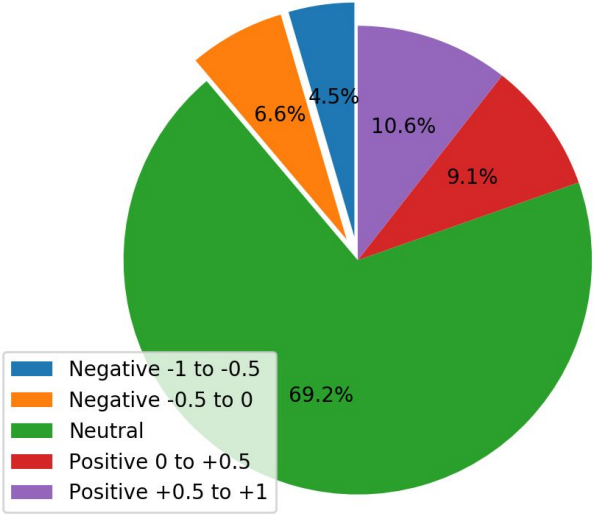


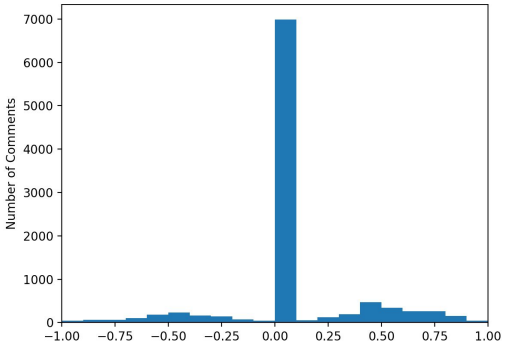
Analysis | General Analysis

To measure the level of aggression people show on different levels of anonymity

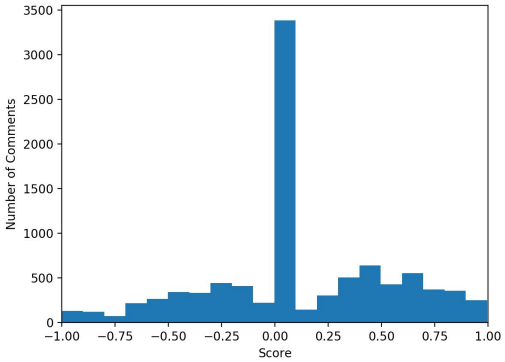
Arsenal_FB10K_Comments_Score



Arsenal_FB10K_Comments_Score



Arsenal_Reddit10K_Comments_Score



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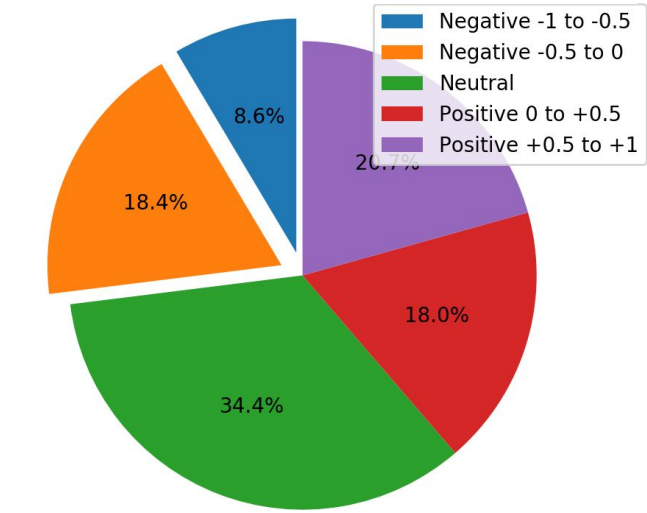
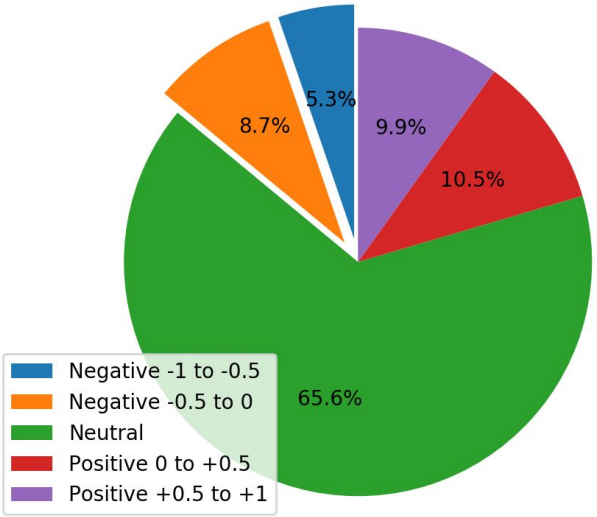


Analysis | General Analysis

To measure the level of aggression people show on different levels of anonymity

Gaming_FB11K_Comments_Score



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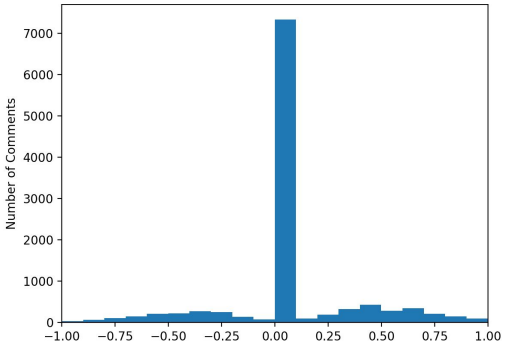

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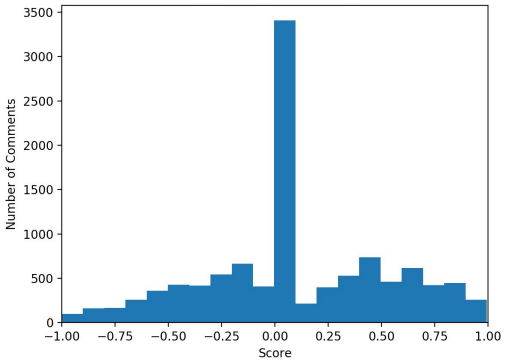
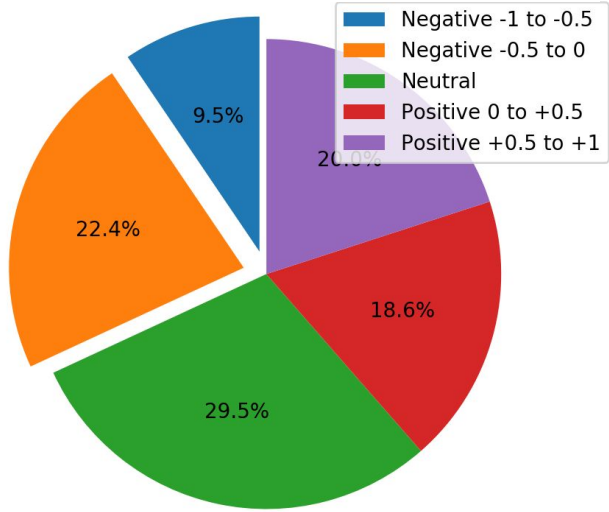


Gaming_Reddit11K_Comments_Score



Analysis | General Analysis

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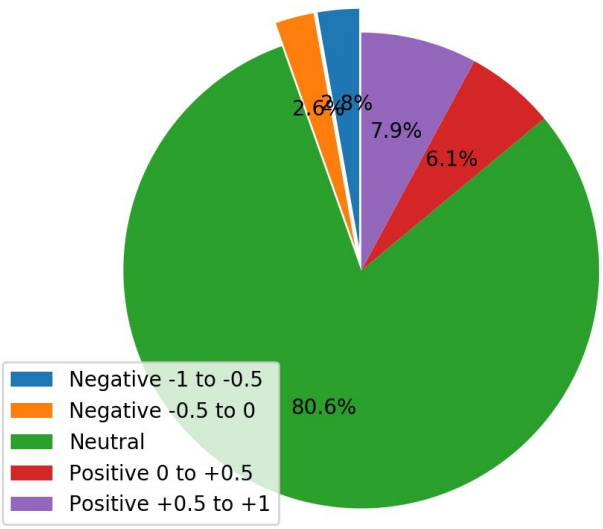
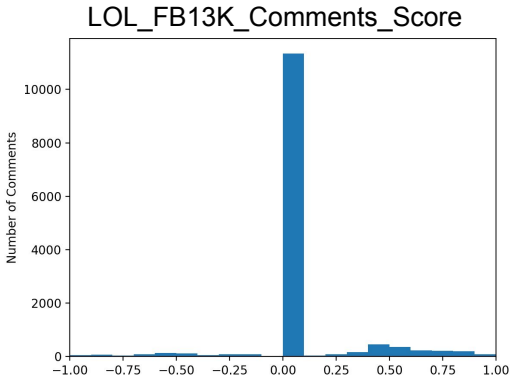
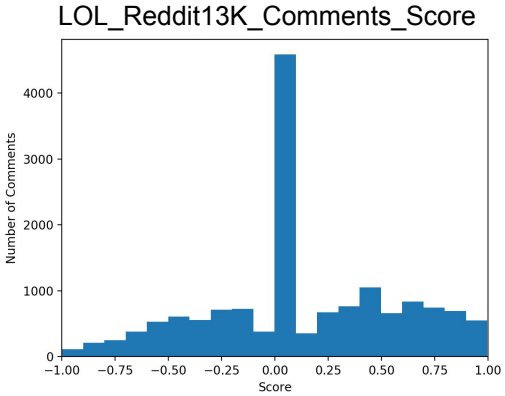
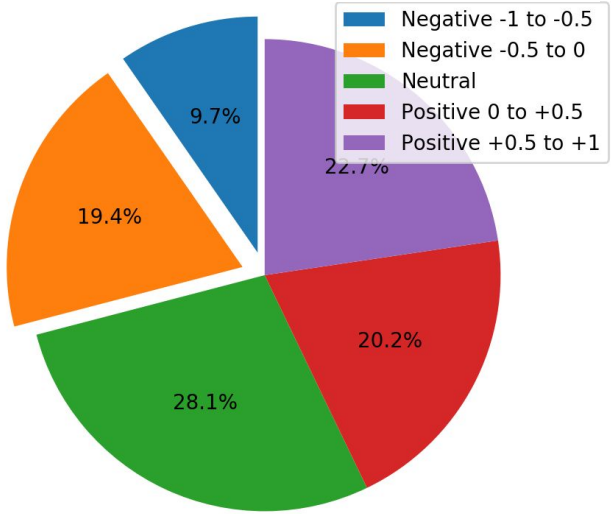




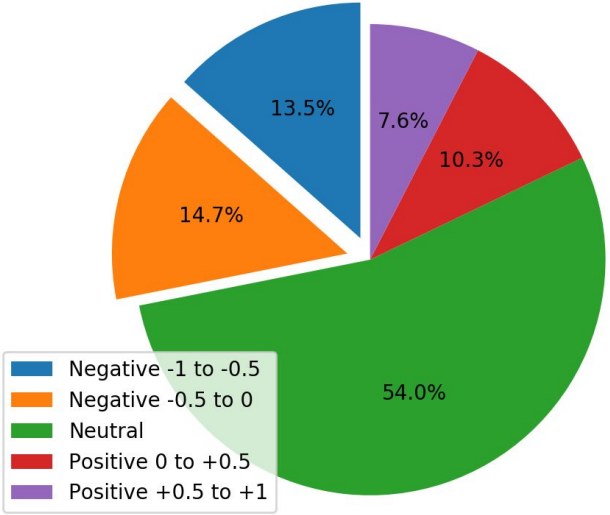




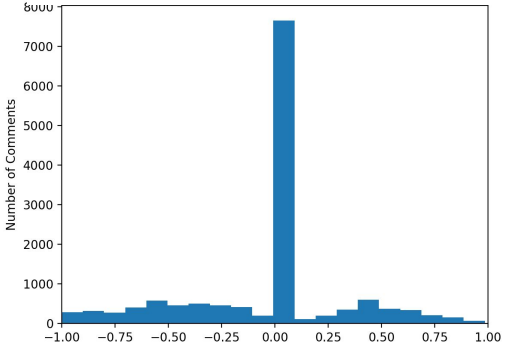
Analysis | General Analysis

To measure the level of aggression people show on different levels of anonymity

News_FB14K_Comments_Score



News_FB14K_Comments_Score



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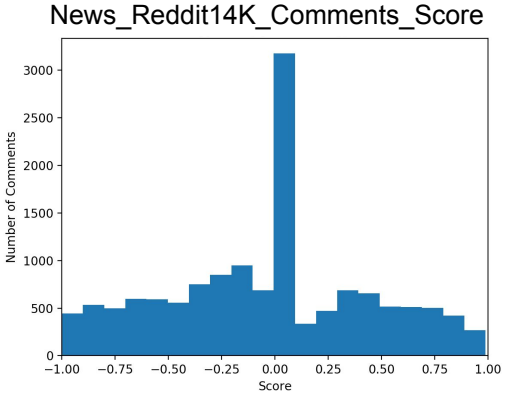

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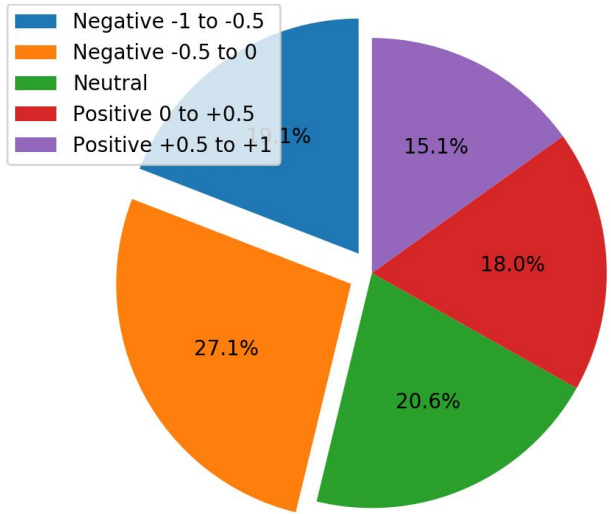

Analysis | Detailed Analysis

Our Model is better in detecting toxic comments

Some comments with toxic words are spelled incorrectly on purpose which the NLTK regards it as neutral. But our model can successfully detect those toxic comments.

Comment with ‘fc*’ instead of ‘fu**’

Message	NLTK_Score	Aggressiveness_Score
Fc EXPIRED wenger	0	-0.644156626
Go and fuck???? us up again.	0	-0.42993358

Table: Cases our model perform better than NLTK model

Analysis | Detailed Analysis

To measure the level of aggression people show on different levels of anonymity

In some cases, NLTK does not understand some phrase and shows a positive result. But in our model, we don't have to understand the whole sentence so that we can detect those partial toxicity in the sentence.

On sportsbild. Not Bild.						
SBild = poop						
Bild = good	-0.125	0	0.707	0.293	0.4404	-0.32258

Analysis | Detailed Analysis

Case NLTK model performs better than our model

Our model sometimes is confused with words having multi-meaning. When names appears in our dictionary and the name also have toxic meaning, like ‘Dick’, our model cannot judge these names correctly. In this case, NLTK shows better result (score those comments with zero as ‘neutral’)

Message	NLTK_Score	Aggressiveness_Score
I'll tell you where they're *NOT* getting explosives: Dick's Sporting Goods	0	-0.184396421

Table: Special case of detecting name words

Analysis | Detailed Analysis

Chain Effect

When someone post an aggressive comment and a few people follow him with toxic replies, other people are likely to reply in the same way (with toxic expressions)

1220	Chef Xhaka always willing to help out	1
1221	F[redacted]k you.	2
1222	F[redacted]k you.	3
1223	F[redacted]k you.	4
1224	F[redacted]k you.	5
1225	F[redacted]k you.	6
1226	F[redacted]k you.	7
1227	F[redacted]k you.	8
1228	F[redacted]k you.	9
1229	F[redacted]k you.	10
1230	F[redacted]k you.	11
1231	F[redacted]k you?	12
1232	F[redacted]k you.	13
1233	F[redacted]k me	14
1234	f[redacted]k off	15

Table: Special case of detecting comment chain

Future Possibilities

- More comprehensive dictionary on our model
  - Detect toxicity more precisely
- Optimization
  - Very long running time
- Explores the reason behind that result
  - Learn more linguistic knowledge.

Github : compare-toxicity (We also have **one-click demo** on the repo!!)

Thank You

ECE 180 Project by Team 1