# UX Budapest Census 2017

Csaba Varga & Zoltan Kollin

We surveyed the Hungarian UX community to learn more about who we are, what we do, how we work, and so on.

We conducted the same research in 2014 so we were also looking forward to checking what has changed since.

Survey date: **Dec 20, 2016 - Jan 19, 2017** 

Number of respondents: **154** 

Survey tool: **Google Forms** 

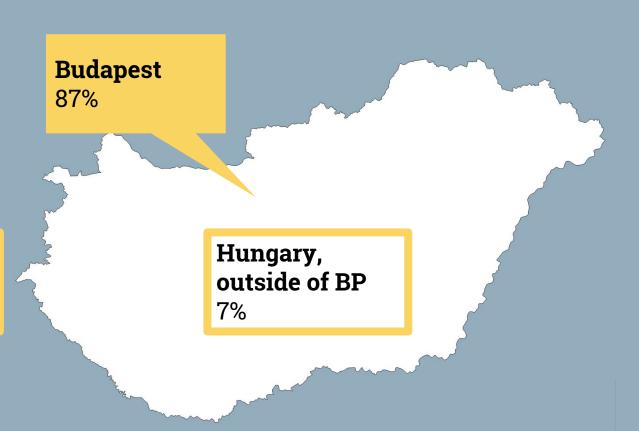
# Demographics

# 31 years old

With a degree

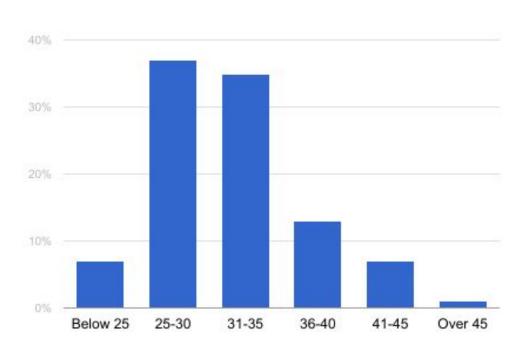
Budapest

# Residency

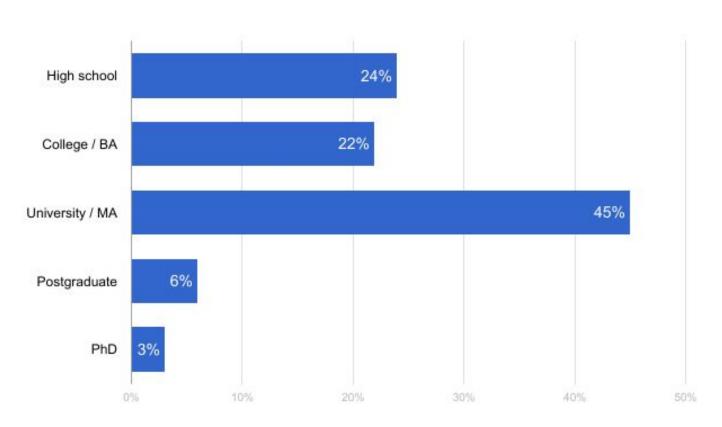


Outside of Hungary 6%

# Age



# Highest level of education



# Where we come from

# "I've been everything but a hanged man"

### Education backgrounds

29%

**Economics** 

**Economist** Marketing **FInance** 

Business

27%

Design

Sculptor

Graphic design Digital graphics Media design Industrial design Multimedia

27%

Development Software engineering 24%

Engineering

Technician Mechanical engineer Industrial product designer Architect Printing engineer

# Previous jobs

49% Designer

17% Project manager

20% Developer

7% Marketing

#### Many more:

QA engineer, consultant, architect, teacher, PR manager, copywriter, journalist, business analyst, HR manager, analyst, researcher, pressmen, finance manager, technician.

# Knowledge sources

# Where do you seek new knowledge

Blogs, Internet	98%	Online courses	44%
Ask from peers	67%	Conferences	44%
Books	60%	Offline course in Hungary	21%
Meetups	<b>54</b> %	Offline course abroad	10%

### Online content sources

- Social media
  - Facebook
  - Twitter
  - o LinkedIn
- Newsletters
- Peers
- Few blogs directly

### Important mediums

#### **UX-specific:**

- A List Apart
- InVision blog
- NNgroup
- Smashing Magazine
- UsabilityGeek
- Usabilla blog
- UX Booth
- UX Mag
- UX Movement
- UX Planet
- UXDesign.cc
- UXmatters
- UXpin

#### **General outlets:**

- Designer News
- Fast Co Design
- Fubiz
- Hacker News
- Muzli
- Sidebar.io
- TechCrunch
- The Next Web
- The Verge

#### **Content platforms:**



#### Hungarian channels:

- UX Budapest Facebook group
- UX Studio blog
- Users First blog
- Hungarian UI/UXDesigners Facebookgroup
- Mito Weekly newsletter



# What we do

and how

Not just interfaces

Not just UX

Full time

# Occupation type

Employed, ful-time UX	46%
Employed, not only UX	38%
UX in private project	9%
Freelancer	<b>7</b> %

# Occupation type

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Graphic designer
Project manager
Product designer
Developer
Consultant
Researcher
E-commerce expert

Team Leader Manager

# UX professional experience

Less than 2 years	23%
2-3 years	34%
4-6 years	26%
7-9 years	8%
More than 10 years	9%

# Typical tasks

IA planning and/or user interface design	88%
Product and/or service design	71%
Research	46%
Client communication	38%
Management, team/company leading	27%
Teaching, mentoring	24%
Workshop facilitation	24%

## Research

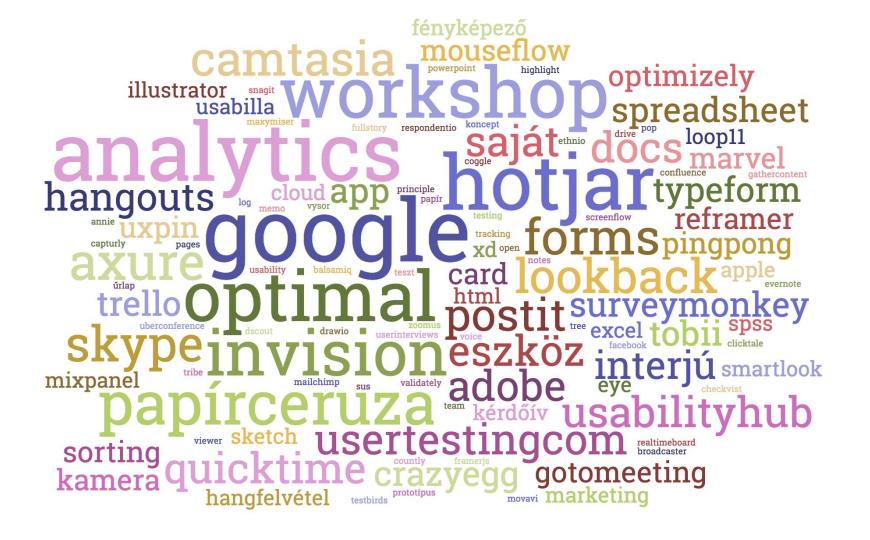
	Often	Occasionally	Never
Usability testing	47%	45%	8%
User data analysis	35%	46%	19%
User interviews	30%	<b>52</b> %	18%
(Web)analytics	30%	43%	26%
Stakeholder interviews	24%	46%	30%
Heuristic evaluation	17%	43%	40%
Remote user testing	16%	30%	54%
Card sorting testing	5%	46%	49%

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# Top research tools

Google Analytics	<b>47</b> %
Hotjar	37%
Optimal Workshop	22%
Notebook <i>(pen &amp; paper)</i>	15%
Google Forms	9%
Skype	9%
Camtasia	8%
Lookback.io	8%
Own tool	6%

# Design & Prototyping

# Typical **Design** tasks

	Often	Occasionally	Never
UI design for web	70%	20%	10%
Prototyping	60%	33%	<b>7</b> %
IA planning	43%	46%	11%
Product design	47%	<b>32</b> %	21%
Interaction design	39%	43%	18%

# Typical **Design** tasks

	Often	Occasionally	Never
Mobile app UI	33%	48%	19%
Desktop app UI	42%	24%	34%
Copywriting	23%	55%	22%
Service design	17%	39%	44%
Tablet app UI	14%	45%	41%
Accessibility	3%	36%	61%
Non-digital XP design	6%	26%	68%



# Top **design** tools

Sketch	<b>55</b> %
Adobe Photoshop	41%
Adobe Illustrator	33%
Axure	31%
Pencil & paper	14%
Balsamiq	10%
Adobe XD	6%
Microsoft Visio	4%



# Top **prototyping** tools

Axure	47%
InVision	45%
Marvel	23%
Pencil & paper	13%
Principle	12%
Sketch	9%
HTML/CSS/JS	8%
Balsamiq	<b>7</b> %
Framer	<b>7</b> %

## Workplaces & teams

### Company types and sizes

#### **Company types**

Company working on own product(s)	59%
Engineering company	<b>32</b> %
Agency / Studio	28%
E-commerce company	4.6%
Media company	3.1%
Freelancer	6.5%

## Company types and sizes

#### **Company types**

Company working on own product(s)	59%
Engineering company	<b>32</b> %
Agency / Studio	28%
E-commerce company	4.6%
Media company	3.1%
Freelancer	6.5%

#### **Number of colleagues**

1-10 people	13%
11-50 people	28%
51-200 people	30%
201-500 people	8%
500+ people	21%

### UX people work in teams now

#### How many UX colleagues do you have?

1-3 people	50%
4-6 people	16%
7-10 people	19%
10+ people	15%



# Job title & position

#### No surprise, many "UX" titles:

**UX Architect** 

**UX** Designer

**UX** Lead

**UX** Researcher

**UX** Strategist

Head of UX

UX/UI designer

UI/UX designer

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**UX** Architect

**UX** Designer

**UX** Lead

**UX** Researcher

**UX** Strategist

Head of UX

UX/UI designer

UI/UX designer

However,

64% have the word **design** 

49% have the word **UX** 

15% have the word **UI** 

12% have the word **product** 

3% have the word **research** 



#### **Not All Heroes Wear Capes**

Project Manager Product Manager / Product Owner Front-end Developer UI Developer Scrum Master Consultant Engineer Business Development Manager General manager / CEO / Co-owner

#### Which level describes your position best?

	2017
Junior UX designer	23%
UX designer	36%
Senior UX designer	21%
UX team leader	11%
UX director	9%

#### Which level describes your position best?

	2017	2014	
Junior UX designer	23%	17%	
UX designer	36%	41%	
Senior UX designer	21%	23%	
UX team leader	11%	19%	
UX director	9%	19%	

#### Which level describes your position best? – number of respondents

	2017	2014	change
Junior UX designer	35	17	+106%
UX designer	54	42	+29%
Senior UX designer	32	24	+33%
UX team leader	30	19	+58%
UX director	30	19	TUO //

#### Which level describes your position best? - experience

	2017	average experience
Junior UX designer	23%	2.2 years
UX designer	36%	2.7 years
Senior UX designer	21%	6.8 years
UX team leader	11%	5.5 years
UX director	9%	5.8 years

#### 40 hours of work, 6 hours of meetings per week

How many hours do you?	work per week	spend on meetings per week
Junior UX designer	38.3	4.2
UX designer	40.4	5.3
Senior UX designer	40.7	7.9
UX Team Leader	40.6	9.2
UX director	48	9.3

#### 40 hours of work, 6 hours of meetings per week

How many hours do you?	work per week	spend on meetings per week
Junior UX designer	38.3	4.2
UX designer	40.4	5.3
Senior UX designer	40.7	7.9
UX Team Leader	40.6	9.2
UX director	48	9.3
Freelancer UX designer	37.7	6.1

# Compensation

The estimated average net salary has increased by 11% since 2014 and is now around **HUF 398,000** (ca. 1,300 EUR).

Note that there are also more junior respondents now than in 2014.

Half of the respondents make between 240k and 480k.

The more senior position means larger salary.

Larger companies *usually* pay better.

Freelancers earn better than the average (HUF 513,000).

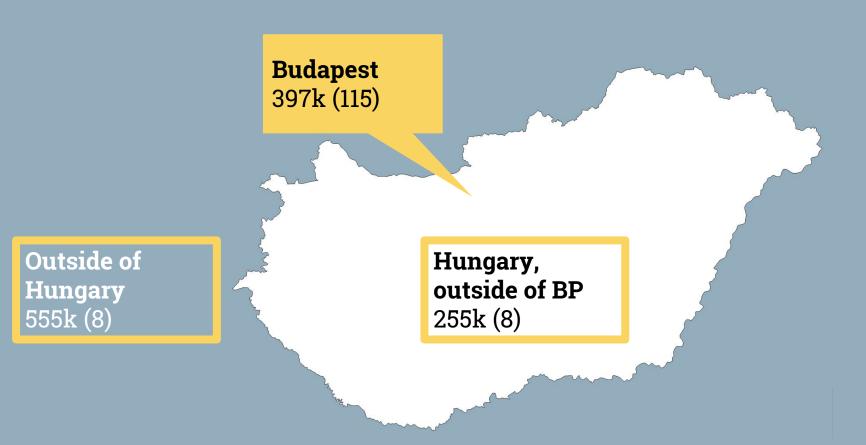
## Salary ranges

Net salary in HUF	2017	2014	
Less than 120k	-	6,86%	
120k - 240k	11,11%	15,69%	
241k - 360k	27,45%	33,33%	
361k - 480k	27,45%	16,67%	
481k - 600k	8,50%	11,76%	
601k-720k	5,23%	5.88%	
More than 720k	9,80%		
Wouldn't like to disclose	9,15%	9,8%	

## Estimated average salary by positions

	2017	2014
Junior UX designer	292k	252k
UX designer	360k	296k
Senior UX designer	455k	451k
UX Team Leader	577k	454k
UX director	504k	404K
Freelance UX designer	513k	480k

#### Salaries are different by region



# What UX people want

## To learn and improve

## What would make you consider change jobs?

The ability learn and develop myself	74%
Better salary	55%
Company with a more professional approach	<b>52</b> %
Career move (promotion)	46%
Opportunity abroad	43%

#### Satisfaction with work

Somewhat satisfied or very satisfied with	2017	2014
Work place, work environment	76%	81%
The projects they work on	78%	78%
The output of their work	71%	70%
Salary	73%	62.8%
Development opportunities	60%	-

#### What areas would you like to learn?



User research and analytics



Psychology



Front-end development







Graphic design

# What are some things that you would like to do more at work but there's no opportunity?

User research	27%
UX tasks, in general	10%
Service design	9%
Personal development	8%
Product design, working on a product	7%

...and 40 different answers

# What are some things that you would like to do more at work but there's no opportunity?

#### **Methods & activities**

User interviewing, usability tests, graphic design, front-end development, UI design, facilitating workshops, etc.

#### Working style

More focused sessions, less paperwork, more responsibilities, team work, etc.

#### **Specific projects**

Machine learning, social responsibility projects, virtual reality, accessibility, hardware design, etc.

**Automobile** 

**Industrial interfaces** 

Space tech

Dream industries: Government

Games

**Internet of Things** 

**Virtual Reality** 

The dream is to work on...

something meaningful my own product a social project a product used by millions a non-profit cause physical products games

"If MIT and Gates Foundation jointly were going to save the world with something high-tech, ideally somewhere in South-East Asia or Amazonia – I would like to be the part of the team."

#### What we want is

## Ownership & Impact

## Thank you!

Created by





Csaba Varga