A typical user interaction with the State of Florida's Unemployment Insurance website.

Black Box Testing of Fl UI Page

SQA of https://connect.myflorida.com

Get Event Log

1   Introduction

This document will highlight a typical user experience with the state of Florida's "Reemployment Insurance" site (hereon referred to as UI). https://connect.myflorida.com

2   Test Objectives

This will be a Blackbox test of the UI and point out any problems encountered with a user's interaction of the UI.

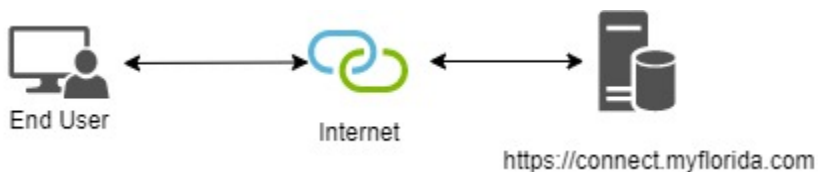# 3   Scope

Deliverables: report of UI experiences.

Timeline: a standard business workday.

Reports: captured screen shots from UI interactions.

4   Test types Identified

Black box testing. Functional testing without reference to the internal structure of the component or system.

5   Architecture

6   Assumptions

User has an active account on the UI.

BlackBox UI

https://connect.myflorida.com

Step 1

1. Navigate to https://connect.myflorida.com.
2. Click "acknowledge" check box.
3. Click "Next" button.

BlackBox UI

Step 2

1. Navigated back to initial page.
2. Click the "acknowledge" button once more.
3. Click the "Next" button once more.

Step 3

1. Finally get to verification page.
2. Enter SSN.
3. Enter PIN.
4. Click "Login" tab.

Step 4

1. Taken back to initial login page.
2. This behavior of being thrown back to the initial login page can and does occur throughout the entire process of logging, data entry and conclusion.