

A typical user interaction with the State of
Florida's Unemployment Insurance
website.

Black Box Testing of FI UI Page

SQA of
<https://connect.myflorida.com>

Get Event Log

1 Introduction

This document will highlight a typical user experience with the state of Florida's "Reemployment Insurance" site (hereon referred to as UI). <https://connect.myflorida.com>

2 Test Objectives

This will be a Blackbox test of the UI and point out any problems encountered with a user's interaction of the UI.

3 Scope

Deliverables: report of UI experiences.

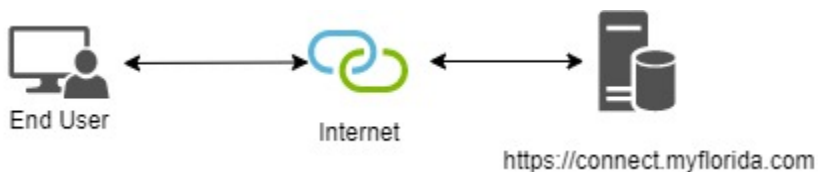
Timeline: a standard business workday.

Reports: captured screen shots from UI interactions.

4 Test types Identified

Black box testing. Functional testing without reference to the internal structure of the component or system.

5 Architecture



6 Assumptions

User has an active account on the UI.

<https://connect.myflorida.com>

Step 1

The screenshot shows the login page of the connect.myflorida.com website. The browser address bar displays the URL. The page header includes the CONNECT logo, the DEO logo, and the date Thursday May 28 2020. A language selection bar offers English, Español, and Kreyol. The main content area is titled 'Logon' and features a 'Translation Services' section with links in multiple languages. Below this is a 'Warning Notice' section with the text: 'CLAIMANT WARNING NOTICE 2-28-14', '*****WARNING*****', and a detailed disclaimer about the system's ownership and confidentiality. At the bottom of the warning notice, there is a checkbox labeled 'I acknowledge I have read the above' which is checked, and a 'Next' button.

Logon * Indicates Required Field

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Warning Notice

CLAIMANT WARNING NOTICE
 2-28-14

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1. Navigate to <https://connect.myflorida.com>.
2. Click “acknowledge” check box.
3. Click “Next” button.

Step 2

https://connect.myflorida.com/Claimant/Core/Login.ASPX

CONNECT
FLORIDA DEPARTMENT of
ECONOMIC OPPORTUNITY

DEO
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Thursday May 28 2020
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1. Navigated back to initial page.
2. Click the “acknowledge” button once more.
3. Click the “Next” button once more.

Step 3

https://connect.myflorida.com/Claimant/Core/Login.ASPX

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Existing Claimant Login

Log in to your account if you have previously filed for Florida Reemployment Assistance.

Note: If you previously filed in FLUID, you are an existing claimant. Your FLUID PIN expired if 90 or more days have elapsed since you last logged in to that system. You will need to reset your PIN. To reset your PIN, enter your Social Security Number and select the Forgot PIN button.

For security purposes, we discourage using an easily identifiable PIN sequence such as your year of birth or the last four digits of your social security number. If you are currently using one of these numbers as your PIN, we strongly encourage you to change it immediately.

You may now login with your CONNECT Claimant ID or your Social Security Number. You can find this Claimant ID number after your next login by reviewing the new summary bar at the top of each page.

Social Security Number
 or Claimant ID
 PIN

[Login](#) [Forgot PIN](#)

Your account will be locked after 3 attempts.

Note: If you do not remember your PIN, enter your Social Security Number and select the Forgot PIN button.

Claimant Resources

[FAQs](#)

1. Finally get to verification page.
2. Enter SSN.
3. Enter PIN.
4. Click "Login" tab.

Step 4

https://connect.myflorida.com/Claimant/Core/Login.ASPX

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1. Taken back to initial login page.
2. This behavior of being thrown back to the initial login page can and does occur throughout the entire process of logging, data entry and conclusion.