

CHI TSE TENG

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PROFILE

I am currently a student at George Brown College, where I have gained a comprehensive understanding of business analysis. I am seeking co-op job opportunities to apply my skills and knowledge in real-world settings. With over three years of experience in systems analysis and programming, I am skilled in analyzing, designing, and implementing technical solutions. I am adept at collaborating with cross-functional teams, managing stakeholders, and solving complex business problems. I am eager to leverage my skills and experience to drive process improvements and deliver effective business solutions.

HIGHLIGHTS

- The ability to problem-solve by transforming received requirements and issues into feasible solutions.
- Experienced in gathering and analyzing requirements, managing stakeholders, and ensuring successful project outcomes.
- Proficient in designing and implementing innovative analytical solutions to address complex business problems.
- The ability to effectively handle multiple cases at the same time, utilizing intense multitasking and time management skills.
- Obtained Microsoft Office Specialist certifications in Excel, Word and PowerPoint, demonstrating advanced knowledge of Excel.
- Ability to perform well under pressure and meet multiple deadlines to ensure smooth project implementation.
- Skilled in Agile methodology with hands-on experience in iterative development and continuous improvement.






WORK EXPERIENCE

System Analyst	CATHAY LIFE INSURANCE COMPANY, LTD. Taipei, Taiwan	Jan 2020 – Jun 2022
<ul style="list-style-type: none">• Collaborated with cross-functional teams to analyze and design stakeholder needs.• Worked with stakeholders, such as software engineers and project owners, to gather requirements and define technical solutions.• Designed and analyzed four projects and assisted with five additional projects, including subsequent project maintenance.• Analyzed requirements and designed and created database schemas using PostgreSQL.• Used JIRA to plan and track software releases in sprints.		
Software Engineer	CATHAY LIFE INSURANCE COMPANY, LTD. Taipei, Taiwan	Dec 2018 – Jun 2022
<ul style="list-style-type: none">• Implement Spring Boot and Java for the back-end system and implement SPA Website using VUE for the front-end system.• Design and develop RESTful APIs for front-end to back-end services.		
Data Analyst	SINOGREENERGY CONSULTANCY CO. LTD. Taipei, Taiwan	July 2017 – Jun 2018
<ul style="list-style-type: none">• Analyzed raw data, cleaned data, and identified patterns for solar power prediction and fault detection.• Helped identify the fault type of abnormal equipment at the solar plant to increase the accuracy of the report rate from 67% to 87%.• Python and Django web frameworks are used in the prediction model.		

EDUCATION

INFORMATION SYSTEMS BUSINESS ANALYSIS Jan 2024 - Dec 2024	George Brown College	Postgraduate Degree
<ul style="list-style-type: none">• Gain a thorough understanding of the Business Analysis Body of Knowledge (BABOK) and apply best practices, tools, and techniques for business analysis activities.• Specialized in business process redesign, systems development, and strategic business analysis activities.		
PROJECT MANAGEMENT May 2023 - Dec 2023	Humber College	Postgraduate Degree
<ul style="list-style-type: none">• Skilled to guide a project from start to finish, including planning, execution, control, risk/stakeholder management, and practices.• Understand the importance of people, processes, and business/strategic alignment for project success.		
INFORMATION MANAGEMENT Sep 2016 - Jun 2018	National Yunlin University of Science and Technology	Master's Degree
<ul style="list-style-type: none">• Acquire knowledge of machine learning, data mining, big data analytics, and database systems. Apply to solve real-world problems.• Develop skills in system analysis and design to optimize business processes.		

CERTIFICATIONS

Entry Certificate in Business Analysis™ (ECBA™) 	Issued Jun 2024
Microsoft Office Specialist: Microsoft Excel Expert (Office 2019) 	Issued May 2024
Microsoft Office Specialist: Microsoft Word Expert (Office 2019) 	Issued May 2024
Microsoft Office Specialist: Microsoft PowerPoint Associate (Office 2019) 	Issued May 2024
Professional Scrum Master™ I (PSM I) 	Issued Mar 2024

Skills

<ul style="list-style-type: none">• Programming: Java, Vue, Spring Boot, Python, Django• Version Control: GitHub, Bitbucket• Databases: PostgreSQL, MySQL, DB2	<ul style="list-style-type: none">• Tools: MS Office (Excel, Word, PowerPoint), Jira• Methodologies: Scrum, Agile
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