CHI TSE TENG

Toronto, Canada | 647-877-3624 | <u>chi-tse.teng@georgebrown.ca</u> | [in] | [⌨]

PROFILE

I am currently a student at George Brown College, where I have gained a comprehensive understanding of business analysis. I am seeking co-op job opportunities to apply my skills and knowledge in real-world settings. With over three years of experience in systems analysis and programming, I am skilled in analyzing, designing, and implementing technical solutions. I am adept at collaborating with cross-functional teams, managing stakeholders, and solving complex business problems. I am eager to leverage my skills and experience to drive process improvements and deliver effective business solutions.

HIGHLIGHTS

- The ability to problem-solve by transforming received requirements and issues into feasible solutions.
- Experienced in gathering and analyzing requirements, managing stakeholders, and ensuring successful project outcomes.
- Skilled in identifying and addressing potential issues proactively to streamline project execution.
- Analyzed new project requirements, managing existing projects with solid multitasking and time management skills.
- Obtained Microsoft Office Specialist certifications in Excel, Word and PowerPoint, demonstrating advanced knowledge of Excel.
- Possessed basic skills in data analysis and data retrieval/extraction.

WORK EXPERIENCE

System Analyst   **CATHAY LIFE INSURANCE COMPANY, LTD. | Taipei, Taiwan**   **Jan 2020 – Jun 2022**

- Collaborated with cross-functional teams to analyze and design stakeholder needs.
- Worked with stakeholders, such as software engineers and project owners, to gather requirements and define technical solutions.
- Designed and analyzed four projects and assisted with five additional projects, including subsequent project maintenance.
- Analyzed requirements and designed and created database schemas using PostgreSQL.
- Used JIRA to plan and track software releases in sprints.

Software Engineer   **CATHAY LIFE INSURANCE COMPANY, LTD. | Taipei, Taiwan**   **Dec 2018 – Jun 2022**

- Experience in developing a company's event website.
- Implement Spring Boot and Java for the back-end system and implement SPA Website using VUE for the front-end system.
- Design and develop RESTful APIs for front-end to back-end services.

Data Analyst   **SINOGREENERGY CONSULTANCY CO. LTD. | Taipei, Taiwan**   **July 2017 – Jun 2018**

- Analyzed raw data, cleaned data, and identified patterns for solar power prediction and fault detection.
- Helped identify the fault type of abnormal equipment at the solar plant to increase the accuracy of the report rate from 67% to 87%.
- Python and Django web frameworks are used in the prediction model.

EDUCATION

INFORMATION SYSTEMS BUSINESS ANALYSIS | Jan 2024 - Dec 2024   **George Brown College**   **Postgraduate Degree**

- Gain a thorough understanding of the Business Analysis Body of Knowledge (BABOK) and apply best practices, tools, and techniques for business analysis activities.
- Specialized in business process redesign, systems development, and strategic business analysis activities.

PROJECT MANAGEMENT| May 2023 - Dec 2023   **Humber College**   **Postgraduate Degree**

- Skilled to guide a project from start to finish, including planning, execution, control, risk/stakeholder management, and practices.
- Understand the importance of people, processes, and business/strategic alignment for project success.

INFORMATION MANAGEMENT| Sep 2016 - Jun 2018   **National Yunlin University of Science and Technology**   **Master's Degree**

- Acquire knowledge of machine learning, data mining, big data analytics, and database systems. Apply to solve real-world problems.
- Develop skills in system analysis and design to optimize business processes.

CERTIFICATIONS

- Entry Certificate in Business Analysis™ (ECBA™)	Expected Jun 2024
- Microsoft Office Specialist: Microsoft Excel Expert (Office 2019)	Issued May 2024
- Microsoft Office Specialist: Microsoft Word Expert (Office 2019)	Issued May 2024
- Microsoft Office Specialist: Microsoft PowerPoint Associate (Office 2019)	Issued May 2024
- Professional Scrum Master™ I (PSM I)	Issued Mar 2024

Skills

- Languages: English, Mandarin
- Programming: Java, Vue, Spring Boot, Python
- Version Control: GitHub, Bitbucket

- Databases: PostgreSQL, MySQL, DB2
- Tools: MS Office (Excel, Word, PowerPoint), Jira
- Methodologies: Scrum, Agile