

Rui Zhao

Education

Computing Support

Diploma of Vocational Studies /
Diplôme d'études professionnelles
Verdun Adult and Career Centre
2023-2024, Montreal, QC

Master's degree
Intl. Relations and Global Change
University of Westminster
2012-2013, London, UK

Bachelor's degree
Diplomacy
Renmin University of China
2003-2007, Beijing, China

Languages

English
French
Mandarin

Fluent
Basic
Native

Contact

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ABOUT ME

- an IT enthusiast following an intensive 1.5-year training program
- a seasoned veteran with 10 years experience of providing customer service to diverse clientele
- a quick learner with a keen focus on problem-solving
- a dedicated team player valuing action over words
- a resilient self-starter able to thrive under pressure

QUALIFICATIONS

Hardware

Install and maintain hardware and peripherals

Operating Systems (Windows & Linux)

Install, configure and maintain operating systems and software

Windows Server & Linux Server

- Installation, configuration and Active Directory administration
- Deploy and maintain DHCP servers

Network Protocols

TCP/IP, Ethernet, DNS & DHCP

Network Devices

Routers, switches, firewalls, and access points

Remote & Vitalization

- Windows Remote Desktop Support
- Virtualization technologies: VM VirtualBox, Hyper- V

Troubleshooting

Hardware and software troubleshooting

Database

Database management (SQL Server, MySQL, MariaDB)

Programming

- Hands-on experience with HTML and CSS
- Python Scripting experience

Certificates

- Linux Essentials Professional Development Certificate (Cisco Networking Academy)
- CompTIA A+ (expected completion in 2024)

WORK EXPERIENCE

2023 **Store & Warehouse Clerk**
L'Oréal
Montreal, QC

2020-2021 **Social Media Specialist**
MCH New Media
Montreal, QC

2019-2020 **Marketing Specialist**
2021-2022 EY
Beijing, China

2018-2019 **Business Development Specialist**
Ant Financial
Hangzhou, China

2015-2018 **Marketing Specialist**
Huawei Technologies
Shenzhen, China
Johannesburg, South Africa