

Rui Zhao

Education

Computing Support

Diploma of Vocational Studies /
Diplôme d'études professionnelles
Verdun Adult and Career Centre
2023-2024, Montreal, QC

Master's degree
Intl. Relations and Global Change
University of Westminster
2012-2013, London, UK

Bachelor's degree
Diplomacy
Renmin University of China
2003-2007, Beijing, China

Languages

English	Fluent
French	Basic
Mandarin	Native

Contact

Email: ruiroc1626@gmail.com
Website: <https://ct7700.github.io>

ABOUT ME

- an IT enthusiast following an intensive 1.5-year training program
- a seasoned veteran with 10 years experience of providing customer service to diverse clientele
- a quick learner with a keen focus on problem-solving
- a dedicated team player valuing actions over words
- a resilient self-starter able to thrive under pressure

CERTIFICATES

- Linux Essentials Professional Development Certificate (Cisco Networking Academy)
- CompTIA A+ (expected completion in 2024)

SKILLS

Hardware

Install and maintain hardware and peripherals

Troubleshooting

Hardware and software troubleshooting

Operating Systems

Install, Configure and maintain Windows and Linux operating systems

Server

- Installation and configuration of Windows server & Linux server
- Active Directory administration
- Deploy and maintain DHCP servers

Network

- Strong understanding of TCP/IP, Ethernet, DNS & DHCP
- Strong understanding of routers, switches and firewalls

Remote & Virtualization

- Windows Remote Desktop Support
- Virtualization technologies: VM VirtualBox, Hyper-V

Database

Data management and analytics (SQL Server, MySQL, Power BI)

Programming

- Hands-on experience with HTML and CSS
- Python scripting experience

WORK EXPERIENCE

2023 **Store & Warehouse Clerk**
L'Oréal
Montreal, QC

2020-2021 **Social Media Specialist**
MCH New Media
Montreal, QC

2019-2020 **Marketing Specialist**
2021-2022 **EY**
Beijing, China

2018-2019 **Business Development Specialist**
Ant Financial
Hangzhou, China

2015-2018 **Marketing Specialist**
Huawei Technologies
Shenzhen, China
Johannesburg, South Africa