
Casey Barrientos

Atlanta, GA

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TECHNICAL SKILLS

- Front-End: Javascript, JSX, **React**, JSON, Node.js, HTML/CSS
- Back-End: Ruby, **Ruby on Rails**, SQL, ORM, API
- UX & UI Design: **Adobe Creative Suite**, Adobe Illustrator, Adobe Photoshop, Adobe Indesign, Canva, Procreate, Figma

PERSONAL SKILLS

- Excel in **Critical Thinking**, **Troubleshooting**, and **Creative Solutions**
- Strong **Communication** and **Teamwork** skills
- **Quick Learning** and **Desire to Learn**

AWARDS

Valedictorian of High School Class and graduated with GPA of 4.509

PERSONAL EXPERIENCE

Color for Cure, Horn Lake, MS - *MYC Chairman, Project Manager*

January 2018 - March 2018

- In March of 2018, hosted and created a 5K called Color for Cure which was a sponsored events, by brands such as **Chick-Fil-A** and **Burger King**, that hosted over a 100 participants with a total of \$2,000 raised for the Arthritis Foundation; the event then continued on as an annual tradition of Horn Lake High School
- **Designed** and **Produced** all event promotional content including: a video, posters, banner, and t-shirts

EXPERIENCE

Apple, Home Office - *iOS Tier 1 Phone Support Advisor*

March 2022 - September 2022

- Identified software and hardware solutions after troubleshooting technical issues by efficiently speaking with customers to get to the root of their device's issue
- Talked customers through a series of actions to resolve a problem while providing timely and accurately customer feedback
- Maintained an average of over 85% on surveys of all categories while employed which included customer, peer, and procedure adherence

Buff City Soap, Olive Branch, MS - Soap Maker

August 2021 - December 2021

- Provided a positive environment for customers to create retention by describing products to customers, customizing products, and an overall satisfying customer experience.
- Made and packaged products in an accurate and timely manner while maintaining a clean work space to be able to multitask to provide assistance to fellow team members or customers

The Pet Hospitals, Memphis, TN - Veterinary Assistant

February 2021 - April 2021

- Responsibilities included: taking careful and accurate instructions from the DVM during appointments and surgeries, taking vitals, preparing vaccines, drawing blood, entering charges and notes, and maintaining proper customer service with clients even during difficult situations

East Memphis Pet Hospital, Memphis, TN - Reception/Vet. Assistant

May 2020 - January 2021

- Responsibilities included: filling prescriptions accurately; answering phone calls that at times could be difficult or stressful; tactically scheduling appointments while keeping the DVM's schedule in mind; giving accurate information to clients; reorganized prescriptions, filing, and storage rooms

UTHSC, Memphis, TN - Laboratory Technician

October 2019 - June 2020

- Responsibilities included: critical thinking; taking accurate notes from the PI to perform DNA profiling, genotyping, and protein quantification assays; dedicating time and effort to ensure experiments were done with care and appropriate caution

Dollar General, Nesbit, MS - Sales Lead

May 2018 - January 2020

- Responsibilities included: leading other sales associates to provide a positive working environment, greeting customers, money management, maintaining a recovered store, organization or new products, and stocking products in a timely manner

G.H. Bass, Southaven, MS - Sales Associate

May 2017 - June 2018

- Responsibilities included: effective communication with customers, maintaining a clean store, stocking products, and money management

EDUCATION

Arizona State University, Online - *BS in GIT: Full Stack Development*

January 2022 - May 2024

- Current GPA: 3.66
- Pursuing degree to get a deeper understanding into graphic design concepts along with both front-end and back-end concepts

Flatiron, Online - *Certificate in Software Engineering*

August 2021 - November 2022

- Learned major concepts for Full Stack Development along with several programming languages including: JavaScript, React, and Ruby on Rails

University of Memphis, Memphis, TN - *Sough BS in Biophysics and Biology*

August 2018 - May 2020

- Maintained GPA of 3.76 and resided on Dean's List
- Participated in the Honors Student Organization and Catholic Student Organization

Links

- **Portfolio Website:** <https://caseytansey.com>
- **Blog:** <https://medium.com/@casey12600>
- **LinkedIn:** <https://www.linkedin.com/in/casey-tansey-564737223>
- **GitHub:** <https://github.com/ctansey12600>
- **Behance:** <https://www.behance.net/caseytansey>

References Available Upon Request