

CASEY TANSEY

WEBSITE AND GRAPHIC DESIGNER

CONTACT INFO

Location: Atlanta, GA

Phone Number: 901-282-6233

Email: ctansey12600@outlook.com

SKILLS

Creativity

UX Design

UI Design

Software Development

Problem-Solving

Critical Thinking

Teamwork

TECHNOLOGIES

HTML / CSS

JavaScript

REACT

Adobe Creative

Procreate

Canva

AWARDS

Valedictorian of High School

LINKS

<https://github.com/ctansey12600/casey-tansey>

<https://www.linkedin.com/in/casey-tansey-564737223/>

<https://www.behance.net/caseytansey>

EDUCATION

Arizona State University: BS GIT – User Experience

January 2022 – Present

Expected Graduation: May 2024

Flatiron School: Software Engineering Certificate

August 2021 – Present

Expected Graduation: Nov 2022

University of Memphis: Sought BS in Biophysics

August 2018 – May 2020

GPA of 3.76, Dean's List

EXPERIENCE

Apple - Apple Support Advisor:

March 22, 2022 – Present

Responsibilities Include:

- Identifying hardware and software solutions.
- Troubleshooting technical issues.
- Speaking to customers to quickly get to the root of their problem.
- Providing timely and accurate customer feedback.
- Talking customers through a series of actions to resolve a problem.

Achievements:

- Maintaining an average of over 85% on surveys of all categories from time of employment to present which included: customer, peer, and procedure adherence.

PERSONAL EXPERIENCE

Color for Cure: In March of 2018, hosted and created a 5K called Color for Cure which was a sponsored event that hosted over a 100 participants with a total of \$2,000 raised for the Arthritis Foundation; the event then continued on as an annual tradition of Horn Lake High School.