

# A brief cloud service survey

This survey is about how you use cloud storage, sharing, and collaboration.  
It should take just a few minutes. Thanks for your help!

\* Required

How interested are you in cloud services like storage and collaboration? \*

12345

Not at allExtremely interested

How often do you use cloud services? \*

☐ Very often

☐ Often

☐ Sometimes

☐ Rarely

☐ Never

If you don't usually use the cloud...

Why don't you usually use cloud services? \*

☐ Security concerns

☐ Lack of convenience

☐ They don't address my needs

☐ Haven't found one I like

☐ Other:

Is there any service a cloud app could provide which you might use more often?  
Anything you wish they did?

Your answer

## Current service

Thinking about the cloud services you use now...

Which cloud services do you use? \*

☐ Dropbox

☐ Google Drive

☐ iCloud

☐ Mega

☐ OneDrive

☐ Other:

What do you like about cloud services you use? \*

Your answer

What do you dislike about cloud services you use? \*

Your answer

## Cloud use

Which sorts of devices do you access the cloud on? \*

☐ Desktop

☐ Laptop

☐ Tablet

☐ Phone

What do you use cloud apps for? \*

☐ Work

☐ School

☐ Personal

☐ Other:

Which of these do you do with cloud apps? \*

☐ Save items you find on the web

☐ Create documents

☐ Upload files

☐ Organize content (with tags, folders, stars, etc)

☐ Other:

Are there any activities you wish you could do with a cloud app?

Your answer

## Sharing

When using cloud services...

How frequently do you share items on the cloud with other people? \*

☐ Very often

☐ Often

☐ Sometimes

☐ Rarely

☐ Never

## More sharing

What kind of files would you say you share most often through the cloud?

☐ Spreadsheets

☐ Videos

☐ Images

☐ Written documents

☐ Other:

How do you prefer to share files with others? \*

☐ Email

☐ Text/chat

☐ Social media

☐ Other:

How do other people usually share files with you?

☐ Email

☐ Text/chat

☐ Social media

☐ Other:

How frequently do you share folders or more than one file at a time? \*

☐ Very often

☐ Often

☐ Sometimes

☐ Rarely

☐ Never

## Collaboration

How frequently do you collaborate with other users to create or edit documents in cloud apps? \*

☐ Very often

☐ Often

☐ Sometimes

☐ Rarely

☐ Never

## More collaboration

When collaborating in the cloud, what sort of files do you tend to work with? \*

☐ Images

☐ Written documents

☐ Spreadsheets

☐ Other:

When collaborating in the cloud, you tend to: \*

☐ Leave notes

☐ Edit or write original documents

☐ Add other files

☐ Other:

When collaborating in the cloud, do you prefer to: \*

☐ Work together at the same time

☐ Work separately and compare versions

☐ Other:

## Your preferences

Please rate the following statements, from 'strongly disagree' (1) to 'strongly agree' (5).

When working with others, I would rather it be in person. \*

12345

Strongly disagreeStrongly agree

When working across long distances with others, I would rather it be live, in real-time. \*

12345

Strongly disagreeStrongly agree

I like connecting with people online. \*

12345

Strongly disagreeStrongly agree

I like to work with images. \*

12345

Strongly disagreeStrongly agree

I like to work with words. \*

12345

Strongly disagreeStrongly agree

## About you

These are optional demographic questions.  
You may answer some or all of them. Or none, if you prefer.  
I will not share your individual demographic information with anybody else.  
Thanks again for your help!

How old are you?

☐ Under 18

☐ 18 to 25

☐ 26 to 35

☐ 36 to 45

☐ 46 to 55

☐ 56 to 65

☐ 66 or older

What do you do for a living?

Are you studying full-time, unemployed, or retired? Those answers are fine, too.

Your answer

What do you do in your spare time?

Hobbies, side-gigs, home life...

Your answer

Whereabouts do you live?

city, state/province, country

Your answer

Please leave your email if it's ok to contact you for follow-up questions.

Your answer

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