

C. Tavis Post

Seattle, WA

ctavispost@gmail.com

206.992.1518

ctavispost.com

Profile

From my lifelong passion for illustration, to customer service, to my work writing for child advocacy, I have seen that the right synthesis of form and function helps us solve problems, help people, and make the world a more interesting place. To that end, I am in the midst of a career shift from grocery management to UX. I blend my unique background with technical skills to design things that help people.

Experience

Sabbatical

April 2018 - present

- Design UX, UI, and frontend development projects.
- Create sites, mobile and PWA mockups, prototypes.

Fourth manager, QFC

October 2008 - March 2018

- Grew and mentored diverse staff of 64 people.
- Turned data and customer feedback into strategies.
- Facilitated communication across departments.
- Drove store planning using key metrics.
- Ensured smooth, engaging customer experience.

Writing consultant, ELP Forensic Social Work

January 2012 - June 2018

- Crafted finished narrative histories and plans for treatment and family reunification in complex cases.

Volunteer, King County Superior Court CASA

March 1995 - August 2010

- Wrote and edited abstracts, reports, and letters.
- Developed and maintained tailored case database.

Education

Bloc.io Design Program

2018–2019

- UX, UI, frontend design.

University of Washington

1999–2006

- Philosophy, Japanese.

Skills

prototyping, wireframes, flows, user testing, surveys, interviews, personas, mockups, storyboards, research, sketching, illustration, storytelling, user centered design

Tools

Sketch, Figma, XD, Illustrator, HTML5, CSS, JavaScript, jQuery, Jekyll, Git, Trello, Heroku, Ruby on Rails, WordPress, pencil & paper

Projects

dauntlez.org

non-profit live website

jot &

storage, notebook PWA prototype

bus hop

a mass transit mobile app concept