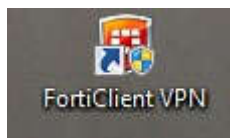
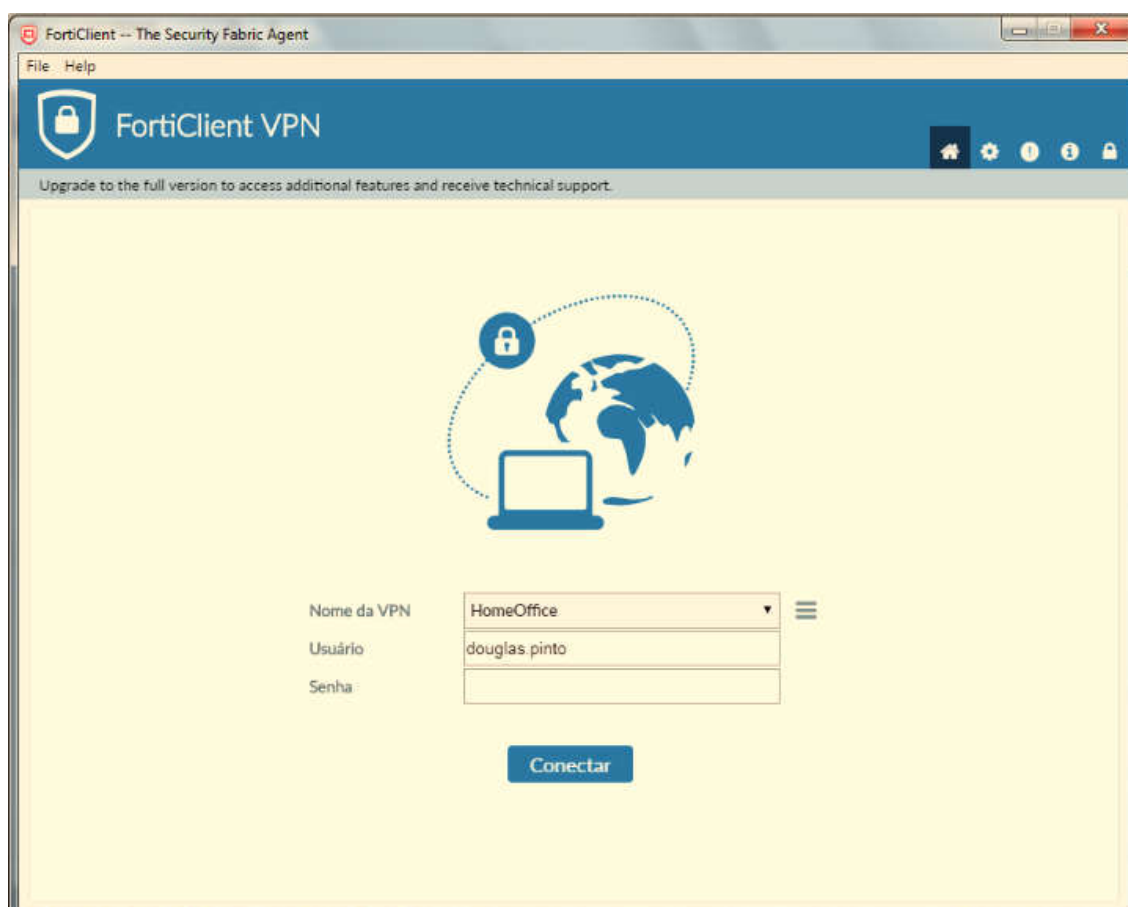


PASSO A PASSO PARA LOGAR EM HOME OFFICE

1. Execute o programa FortiClient VPN.

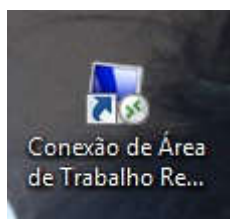


2. Digite o login e senha.

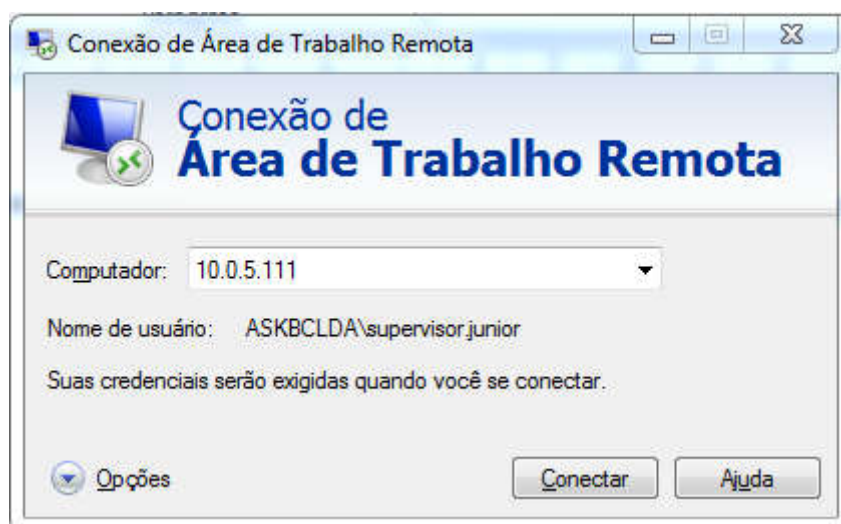


Obs.: Geralmente a senha começa com o seu RE.
Exemplo: 6725@Eros#HomeOffice()

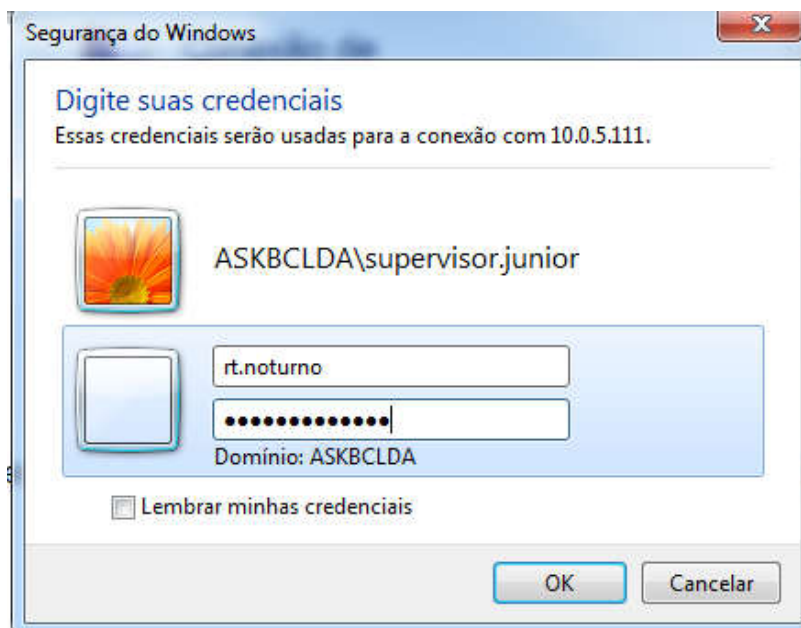
3. Procure e acesse o ícone Conexão de Área de Trabalho Remota.



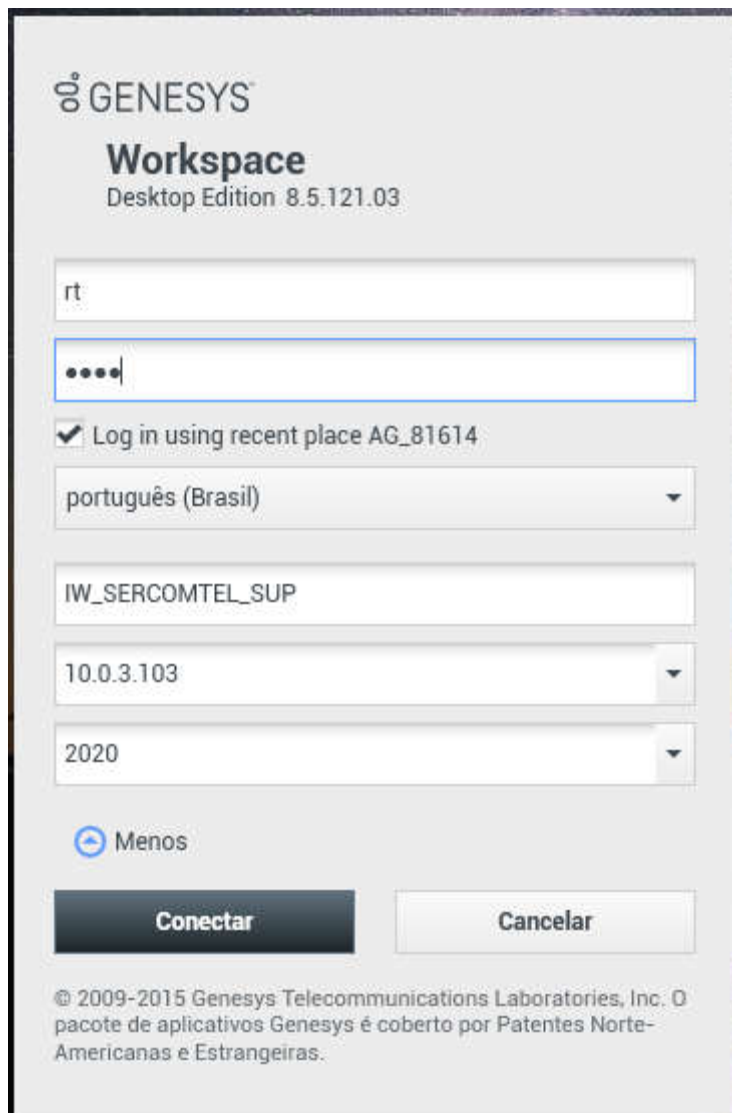
4. Coloque o IP (10.0.5.111) da máquina do RT e clique em conectar.



5. Digite login e senha do RT. (Login: **rt.noturno** e senha: **classenoturno**).



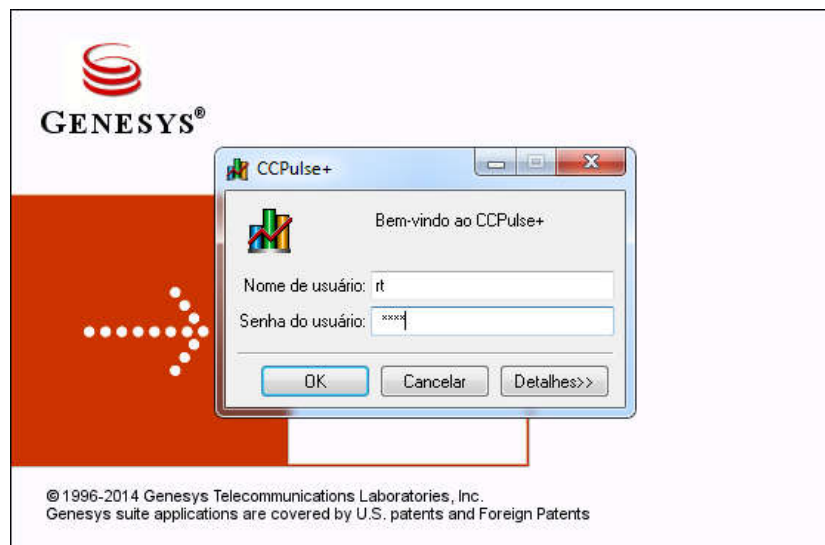
6. Acesse o WorkSpace e use o login: **rt** e senha: **1234**.

The screenshot shows the Genesys Workspace Desktop Edition login interface. At the top, it says "GENESYS Workspace Desktop Edition 8.5.121.03". Below this are several input fields: a username field containing "rt", a password field with masked characters "....", a checkbox for "Log in using recent place AG_81614" which is checked, a language dropdown menu set to "português (Brasil)", a field for "IW_SERCOMTEL_SUP", a version dropdown menu set to "10.0.3.103", and a year dropdown menu set to "2020". There is a "Menos" button with a minus icon. At the bottom are two buttons: "Conectar" (dark grey) and "Cancelar" (light grey). A copyright notice at the very bottom reads: "© 2009-2015 Genesys Telecommunications Laboratories, Inc. O pacote de aplicativos Genesys é coberto por Patentes Norte-Americanas e Estrangeiras."

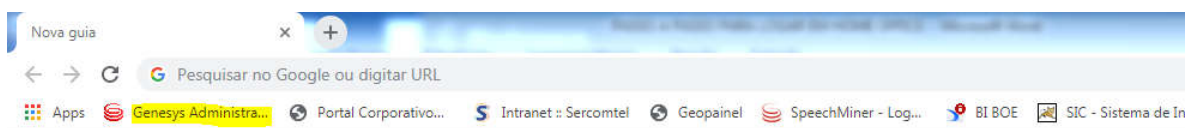
****ATENÇÃO****

O sistema WorkSpace deve ser aberto diretamente no computador e **NÃO** através do acesso remoto.

7. Acesse o CCPulse, utilize o login: **rt** e senha: **1234**.



8. Para acessar o Genesys Administrator, abra o google chrome e na aba de favoritos clique em no respectivo sistema. Digite o login: **rt** e senha: **1234**.



Pesquise no Google ou digite um URL

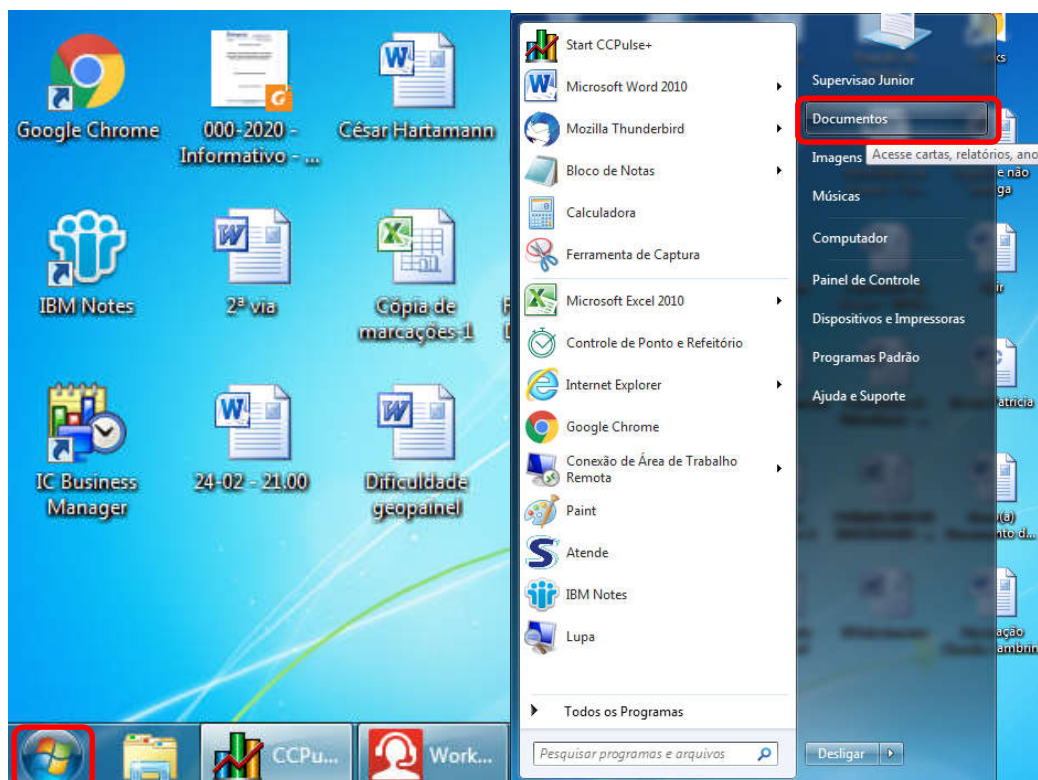


9. Para abrir o e-mail do RT, clique no ícone do Mozilla Thunderbird.

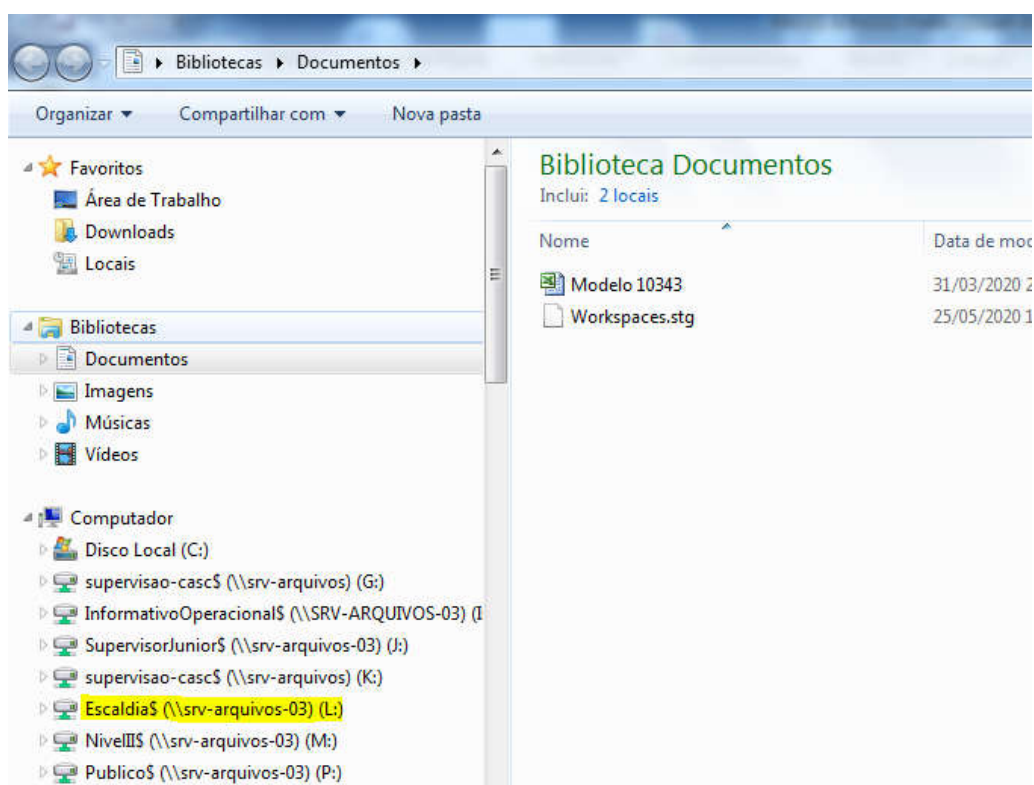


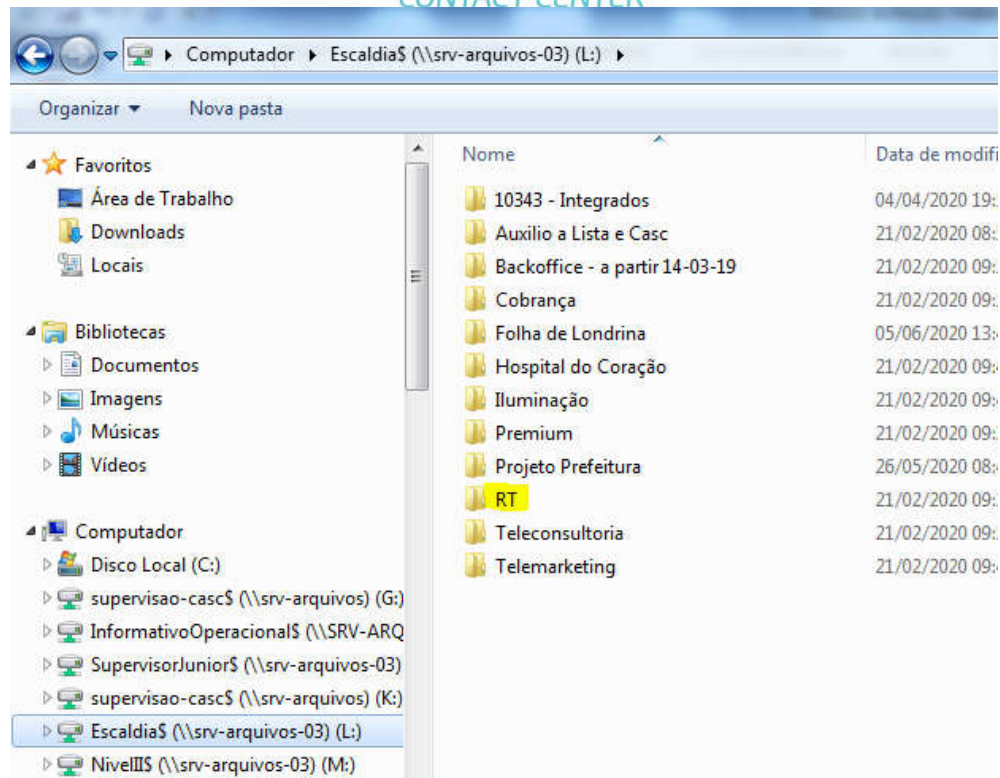
Obs.: O login e senha já estão salvos.

10. Para a abertura da Escaldia, clique em Iniciar e em seguida em Documentos.



10 - 1. Clique em Escaldia e em seguida RT.





10 - 2. Clique no ano, mês e no respectivo dia.

