Privacy Policy

What personal information do we collect?

Your email address.

Why do we need this information?

- To keep you up to date with news about our business;
- To contact you when trying to resolve any issues you have mentioned through our feedback system.

Do you need to supply this information?

No, supplying this information is optional. However, if you choose not to enter your email, we'll be unable to:

- Provide you with news about our business;
- Contact you when to resolve any issues you mentioned through our feedback system.

How do we collect your information?

We collect your email address from your submitted feedback form or your request for subscription to our news feed.

When do we collect your information?

We collect your email address after you have submitted a feedback form or after you have requested to subscribe to our news feed.

How do we store your information?

We protect your data with military grade encryption at our state of the art facilities manned by trained security professionals adhering to the highest international security standards.

How long do we store your information?

- If you give us feedback, your feedback and email address will be stored for 3 months;
- If we contact you about your feedback, our copies of the conversations will be kept for one year, starting from the date of our final reply;
- If you subscribe to our news feed, your email will be stored for the duration of your subscription.

After these time periods have passed, all related information will be securely disposed of.

How do we dispose of your information?

We securely destroy your data by overwriting the associated decryption key, effectively rendering it unusable. We then follow this by degaussing the relevant hard drive(s), demolishing the hosting data center and decommissioning all staff who had access to your data.

How can you access/request corrections to your information?

To request access or corrections to your information, feel free to contact us via:

Email: we-exist@notfake.com

Phone: 99 985 599 69 RealStreet Rd.

RealWood