# **Care-Runners Application Overview**

Repo: https://github.com/SHUDUCONNECTIONS/CareRunners.git

## Introduction

The Care-Runners application is a versatile platform designed to serve the needs of both care runners and law firms. It acts as a bridge between service providers and users or law firms who require various types of assistance, including document pickup and delivery.

## **Technology Stack**

The Care-Runners application leverages modern technologies to provide a seamless user experience:

- Frontend: The user interface of the application is developed using React for web users and Ionic
  for mobile users.
- Backend: The application relies on AWS Amplify, which provides a serverless backend infrastructure for secure and scalable operations.

## **Application Features**

The Care-Runners application offers a comprehensive set of features to cater to the diverse needs of its users:

- User Registration and Authentication: Users and law firms can create accounts and log in securely to access the platform's services.
- **Service Requests**: Users, including law firms, can submit service requests, specifying their needs and preferences, such as document pickup and delivery.
- **Matching Algorithm**: The application employs a matching algorithm to pair service requests with available care runners based on factors like location, availability, and skills.
- **Chat Integration**: Built-in chat functionality allows users and care runners, as well as law firms and drivers, to communicate effectively and coordinate tasks.
- Review and Rating System: Users can rate and leave reviews for care runners, fostering trust
  and transparency within the platform.

### **Current Status**

While the Care-Runners application is functional, there are some features and areas that require further development and improvement:

- Payment Gateway Integration: Payment processing capabilities are not currently implemented, hindering financial transactions within the platform.
- Law Firm Consultation Section: The application does not yet offer a dedicated section for law firms to request legal consultations.
- Appsync Subscriptions: Appsync subscriptions, responsible for real-time updates and notifications, are not fully implemented, impacting the real-time user experience.
- Map View for Directions: The map view feature for showing directions to care runners and drivers navigating to request locations and destinations is not available.

## **Future Development**

In the future, the Care-Runners application development team plans to address these missing features and further enhance the overall user experience:

- Payment Gateway Integration: Integrating a secure payment gateway to facilitate financial transactions within the platform.
- Law Firm Consultation Section: Implementing a dedicated section where law firms can request legal consultations and services.
- Appsync Subscriptions Enhancement: Completing the Appsync subscriptions to provide realtime updates and notifications for users and care runners.
- **Map View for Directions**: Implementing a map view feature to assist care runners and drivers in navigating to request locations and destinations.

The Care-Runners application remains committed to continuous improvement and expansion to better serve both care runners and users with various needs, including law firm document pickup and delivery services.

**Law Firm Document Delivery Application Overview** 

#### **Overview**

The Law Firm Document Delivery Application is a specialized platform designed to streamline document pickup and delivery services for law firms. This application serves as a subscription-based service, allowing law firms to efficiently request drivers to pick up and deliver documents to designated locations. Additionally, the application provides a secure file storage system for law firms to manage their documents.

### **Key Features**

#### **Document Pickup and Delivery**

- Request Service: Law firms can easily request drivers to pick up documents from their location and deliver them to specified destinations.
- Real-Time Tracking: Track the status and location of the assigned driver in real-time as they
  make the delivery.
- Delivery Confirmation: Receive confirmation and proof of delivery once the documents have been successfully delivered.

#### **Secure File Storage**

- Cloud-Based Storage: Law firms can securely store their digital documents in the cloud for easy
  access and management.
- **Document Organization**: Organize documents into folders and categories for efficient retrieval.
- Access Control: Define access permissions and restrictions to ensure the security and confidentiality of stored documents.

#### **Subscription Service**

- Subscription Plans: Law firms can choose from various subscription plans that suit their needs, with options for different levels of service and document storage capacity.
- Billing and Payments: Manage subscription billing and payments through the application.
- Subscription Management: Easily upgrade, downgrade, or cancel subscriptions as needed.

#### **How It Works**

- Registration: Law firms sign up for the service and select a subscription plan that fits their requirements.
- Document Storage: Upload and store their digital documents securely in the application's cloud storage.

- 3. **Document Request**: When a document needs to be delivered, law firms create a request in the application, specifying pickup and delivery details.
- 4. **Driver Assignment**: The application assigns a nearby driver to pick up the requested documents.
- 5. **Real-Time Tracking**: Law firms can track the driver's progress in real-time as they complete the delivery.
- 6. **Confirmation**: Once the documents are delivered, law firms receive confirmation and proof of delivery.
- 7. **Subscription Management**: Law firms can manage their subscriptions, billing, and document storage capacity through the application.

## **Benefits**

- Efficiency: Streamlines document pickup and delivery processes, saving time and effort for law firms.
- Security: Provides a secure platform for document storage and access control.
- Cost-Effective: Subscription-based pricing allows law firms to choose plans that fit their budgets.
- Transparency: Real-time tracking and delivery confirmation enhance transparency in the delivery process.

## **Future Development**

The Law Firm Document Delivery Application aims to continually improve its services. Future development may include:

- Mobile App: Development of a mobile application for easy access and management on smartphones and tablets.
- Integration: Integration with e-signature solutions and additional document management features.
- Enhanced Analytics: Providing law firms with insights and analytics regarding their document delivery and storage usage.
- Expanded Services: Expanding services to cover additional types of legal documents and requirements.

The application's goal is to be a valuable and indispensable tool for law firms in managing their document logistics and storage needs.