

#### CATHALAN UK LTD

Sort Code 20-18-93 Account No 73708160 SWIFTBIC BUKBGB22 IBAN GB04 BUKB 2018 9373 7081 60 Issued on 12 February 2024

THE DIRECTORS
CATHALAN UK LTD
UNIT 2 COOPERS COURT
COOPERS LANE
LIVERPOOL
L33 7UB

# Your Business Current Account

#### Balance £ Date Description Money in £ Money out £ 10 Jan Start Balance 1,617.72 Card Payment to Ryanair Dac 15.38 1,602.34 000000 On 08 Jan 22.17 1,580.17 Card Payment to Ryanair Dac 000000 On 08 Jan On-Line Banking Bill Payment to J 60.00 1,520.17 Palacios Cornejo Ref: Expenditure On-Line Banking Bill Payment to 500.00 1,020.17 HO Cheung Lam Ref: Loan Repayment Giro Direct Credit From Cathalan UK 1,341.45 2,361.62 Limite Ref: Internal Transfer 336.00 11 Jan On-Line Banking Bill Payment to 2,025.62 Elorginia de LA PA Ref: Stock Giro Direct Credit From Cathalan UK 1,816.42 3,842.04 Ref: Internal Transfer 280.00 12 Jan On-Line Banking Bill Payment to 3,562.04 Lydia LY Ref: WK11/12 - WK1/01 On-Line Banking Bill Payment to 644.25 2,917.79 Faiz Chaniago Ref: WK11/12 - WK01/01 On-Line Banking Bill Payment to 662.50 2,255.29 Siti Chaniago Ref: WK11/12 - WK01/01 On-Line Banking Bill Payment to 740.00 1,515.29 Lady Karina Bogusl Ref: WK 11/12 - WK01/01

## Continued

### At a glance

#### 10 Jan - 09 Feb 2024

| Start balance              | £1,617.72  |  |  |  |  |
|----------------------------|------------|--|--|--|--|
| Money out                  | £56,230.83 |  |  |  |  |
| ► Commission charges £8.50 |            |  |  |  |  |
| ▶ Interest paid £0.00      |            |  |  |  |  |
| Money in                   | £57,873.15 |  |  |  |  |
| End balance                | £3,260.04  |  |  |  |  |
|                            |            |  |  |  |  |

Your deposit is eligible for protection by the Financial Services Compensation Scheme.

| Date    | Des   | cription   | Money out £ | Money in £ | Balance £ |
|---------|-------|--|-------------|------------|-----------|
| Balance | e bro | ught forward from previous page  |             |            | 1,515.29  |
| 12 Jan  | Giro  | Direct Credit From Just Eat.Co.UK<br>Lim<br>Ref: Jea1 4084995-572813   |             | 365.93     | 1,881.22  |
|         | Giro  | Direct Credit From Just Eat.Co.UK<br>Lim<br>Ref: Jea14094805-572814  |             | 372.69     | 2,253.91  |
|         | Giro  | Direct Credit From Chun PO Hong<br>Ref: Whll000006   | ,           | 1,220.75   | 3,474.66  |
|         |       | Direct Credit From CG Deansg Ltd<br>SW F<br>Ref: Gsdg0012  |             | 2,078.25   | 5,552.91  |
|         |       | Direct Credit From M1 Kampus<br>Ltd SW<br>Ref: Gskp0005  |             | 369.10     | 5,922.01  |
| 15 Jan  | DD    | Direct Debit to E.On Next<br>Ref: A-8D4520E2-001   | 1,739.54    |            | 4,182.47  |
|         | DD    | Direct Debit to Daisy Comms Ltd<br>Ref: Cas07834   | 49.18       |            | 4,133.29  |
|         | DD    | Direct Debit to Barclays<br>Ref: 0620A6538261032   | 1,554.56    |            | 2,578.73  |
|         | =     | Card Payment to Shopify* 212625971 Ireland USD 14.00 On 14 Jan at VISA Exchange Rate 1.27 The Final GBP Amount Includes A Non-Sterling Transaction Fee of £ 0.30 | 11.31       |            | 2,567.42  |
|         |       | On-Line Banking Bill Payment to<br>Miss Moshammat N S<br>Ref: Expenditure  | 168.53      |            | 2,398.89  |
|         |       | On-Line Banking Bill Payment to<br>Katie Gallagher<br>Ref: Wages   | 200.00      |            | 2,198.89  |
|         |       | On-Line Banking Bill Payment to<br>Mr Muhammad Chania<br>Ref: Wage   | 480.00      |            | 1,718.89  |
|         |       | On-Line Banking Bill Payment to<br>Stergo Investments<br>Ref: 5 Bolton Street  | 2,417.00    |            | -698.11   |
|         | _     | Unpaid Direct Debit Barclays<br>0620A6538261032  |             | 1,554.56   | 856.45    |
|         |       | Direct Credit From Hsu A<br>Ref: Loan  |             | 700.00     | 1,556.45  |
| 16 Jan  |       | On-Line Banking Bill Payment to<br>Miguel Portillo<br>Ref: Service Fee   | 640.00      |            | 916.45    |
|         |       | On-Line Banking Bill Payment to A<br>S Hsu<br>Ref: Repayment   | 700.00      |            | 216.45    |
| 17 Jan  | _     | CHAPS Transfer to Rice Topping<br>Ord 188095 Tanaka Foo  | 2,080.00    |            | -1,863.55 |
|         | _     | AFTS Payment Re Charges<br>188095 Rice Topping Ord   | 15.00       |            | -1,878.55 |
|         | Giro  | Direct Credit From KI NG<br>Ref: Loan  |             | 300.00     | -1,578.55 |
|         |       |  |             |            | Continued |

| Date    | Des   | cription  | Money out £ | Money in £ | Balance £ |
|---------|-------|---|-------------|------------|-----------|
| Balance | e bro | ught forward from previous page   |             |            | -1,578.55 |
| 17 Jan  | Giro  | Direct Credit From Cathalan UK<br>Limite<br>Ref: Internal Transfer                  |             | 1,867.43   | 288.88    |
| 18 Jan  | Giro  | Direct Credit From Cathalan UK<br>Limite<br>Ref: Internal Transfer                  |             | 1,941.49   | 2,230.37  |
|         |       | Direct Credit From CG Deansg Ltd<br>SW F<br>Ref: Gsdg0013                           |             | 2,242.35   | 4,472.72  |
|         |       | Direct Credit From M1 Kampus<br>Ltd SW<br>Ref: Gskp0006                             |             | 516.10     | 4,988.82  |
| 19 Jan  | DD    | Direct Debit to Edf Energy<br>Ref: 671172746986                                     | 388.74      |            | 4,600.08  |
|         | DD    | Direct Debit to H3G<br>Ref: 984045235401100040                                      | 79.46       |            | 4,520.62  |
|         | =     | Card Payment to Business<br>Compare On 18 Jan                                       | 394.51      |            | 4,126.11  |
|         | Giro  | Direct Credit From Just Eat.Co.UK<br>Lim<br>Ref: Jea1 4099284-572846                |             | 425.90     | 4,552.01  |
|         | Giro  | Direct Credit From Just Eat.Co.UK<br>Lim<br>Ref: Jea14134353-572849                 |             | 393.74     | 4,945.75  |
| 22 Jan  | DD    | Direct Debit to Water Plus<br>Ref: 7002055522<br>This Is A New Direct Debit Payment | 47.38       |            | 4,898.37  |
|         | DD    | Direct Debit to Flanton and Co<br>Ref: YF5Szgk-Accounting                           | 264.00      |            | 4,634.37  |
|         |       | Card Payment to Paypal *Paypal<br>Cre On 17 Jan                                     | 27.73       |            | 4,606.64  |
|         | =     | Card Payment to Adobe Systems<br>Soft Ireland On 20 Jan                             | 32.98       |            | 4,573.66  |
|         |       | Card Payment to Amznmktplace<br>On 21 Jan   | 33.90       |            | 4,539.76  |
|         |       | On-Line Banking Bill Payment to<br>Siti Chaniago<br>Ref: Service Fee                | 200.00      |            | 4,339.76  |
|         |       | On-Line Banking Bill Payment to KI<br>Wai NG<br>Ref: Repayment                      | 200.00      |            | 4,139.76  |
|         |       | On-Line Banking Bill Payment to<br>Katie Gallagher<br>Ref: Wages                    | 250.00      |            | 3,889.76  |
|         |       | On-Line Banking Bill Payment to<br>Faiz Chaniago<br>Ref: Service Fee                | 500.00      |            | 3,389.76  |
|         |       | On-Line Banking Bill Payment to<br>Lady Karina Bogusl<br>Ref: Service Fee           | 800.00      |            | 2,589.76  |
|         |       | On-Line Banking Bill Payment to<br>Mr Muhammad Chania<br>Ref: Wages                 | 800.00      |            | 1,789.76  |
|         | Giro  | Direct Credit From HO Lam<br>Ref: Loan  |             | 700.00     | 2,489.76  |
|         |       |   |             |            | Continued |

| Date   | Des   | cription  | Money out £ | Money in £ | Balance £ |
|--------|-------|---|-------------|------------|-----------|
| Balanc | e bro | ught forward from previous page   |             |            | 2,489.76  |
| 23 Jan | =     | Card Payment to Shopify*<br>213890107 Ireland On 22 Jan   | 1.00        |            | 2,488.76  |
|        | =     | Card Payment to Costco PFS On 22 Jan  | 71.90       |            | 2,416.86  |
|        |       | Card Payment to Iwoca On 22 Jan   | 2,318.96    |            | 97.90     |
| 24 Jan | DD    | Direct Debit to Water Plus<br>Ref: 6003084595<br>This Is A New Direct Debit Payment                 | 185.11      |            | -87.21    |
|        |       | On-Line Banking Bill Payment to J<br>Palacios Cornejo<br>Ref: Cleaning                              | 110.00      |            | -197.21   |
|        |       | On-Line Banking Bill Payment to<br>Elorginia de LA PA<br>Ref: Cleaning                              | 768.00      |            | -965.21   |
|        | Giro  | Direct Credit From Cathalan UK<br>Limite<br>Ref: Internal Transfer                                  |             | 1,935.39   | 970.18    |
| 25 Jan | DD    | Direct Debit to Barclays<br>Ref: 0620A6538261032  | 1,554.56    |            | -584.38   |
|        | Giro  | Direct Credit From Cathalan UK<br>Limite<br>Ref: Internal Transfer                                  |             | 2,375.82   | 1,791.44  |
| 26 Jan | Giro  | Direct Credit From Just Eat.Co.UK<br>Lim<br>Ref: Jea14155232-572873                                 |             | 550.09     | 2,341.53  |
|        | Giro  | Direct Credit From Just Eat.Co.UK<br>Lim<br>Ref: Jea14194399-572877                                 |             | 299.77     | 2,641.30  |
|        |       | Direct Credit From CG Ancoat Ltd<br>SW F<br>Ref: Gsan0001   |             | 1,227.45   | 3,868.75  |
|        |       | Direct Credit From CG Deansg Ltd<br>SW F<br>Ref: Gsdg0014   |             | 3,113.10   | 6,981.85  |
|        |       | Direct Credit From M1 Kampus<br>Ltd SW<br>Ref: Gskp0007   |             | 766.90     | 7,748.75  |
| 29 Jan | DD    | Direct Debit to Propel Finance PLC<br>Ref: PC-98503-086031414<br>This Is A New Direct Debit Payment | 714.95      |            | 7,033.80  |
|        | DD    | Direct Debit to Pnet5101157-1<br>Ref: Pnet5101157-1   | 26.40       |            | 7,007.40  |
|        | DD    | Direct Debit to Veolia ES UK Ltd<br>Ref: 04504501   | 229.03      |            | 6,778.37  |
|        | =     | Card Payment to Liverpool City<br>Cou On 27 Jan   | 35.00       |            | 6,743.37  |
|        | 1)))  | Card Payment to Ukiyo On 26 Jan   | 1.67        |            | 6,741.70  |
|        | _     | CHAPS Transfer to Taiwan Stock<br>Jan 109350 Tseng LIJ  | 3,000.00    |            | 3,741.70  |
|        | _     | AFTS Payment Re Charges<br>109350 Taiwan Stock Jan  | 15.00       |            | 3,726.70  |
|        |       | On-Line Banking Bill Payment to<br>Katie Gallagher<br>Ref: Ukiyo                                    | 250.00      |            | 3,476.70  |
|        |       |   |             |            | Continued |

| Date    | Des   | cription  | Money out £ | Money in £ | Balance £ |
|---------|-------|---|-------------|------------|-----------|
| Balance | e bro | ught forward from previous page   |             |            | 3,476.70  |
| 29 Jan  |       | On-Line Banking Bill Payment to<br>Miguel Portillo<br>Ref: Wages              | 800.00      |            | 2,676.70  |
|         | Giro  | Direct Credit From HO Lam<br>Ref: Loan  |             | 300.00     | 2,976.70  |
| 30 Jan  |       | Card Payment to Costco PFS On 29 Jan  | 95.04       |            | 2,881.66  |
|         | =     | Card Payment to Taipec.Com On 29 Jan  | 2,718.08    |            | 163.58    |
|         |       | On-Line Banking Bill Payment to<br>Korea Foods Co. LT<br>Ref: Cathalan UK Ltd | 329.80      |            | -166.22   |
|         |       | On-Line Banking Bill Payment to<br>Mr Muhammad Chania<br>Ref: Expenditure     | 400.00      |            | -566.22   |
|         | Giro  | Direct Credit From Chun PO Hong<br>Ref: Whll000007                            |             | 1,318.10   | 751.88    |
|         | Giro  | Direct Credit From Cathalan UK<br>Limite<br>Ref: Internal Transfer            |             | 2,197.07   | 2,948.95  |
| 31 Jan  | DD    | Direct Debit to Gocardless<br>Ref: Eposnowltd-NZ9H4TF                         | 105.60      |            | 2,843.35  |
|         | DD    | Direct Debit to EE Limited<br>Ref: Q29386838490259805                         | 26.32       |            | 2,817.03  |
|         |       | On-Line Banking Bill Payment to KI<br>Wai NG Monzo<br>Ref: Repayment          | 2,000.00    |            | 817.03    |
| 1 Feb   | =     | Card Payment to Adobe Systems<br>Soft Ireland On 01 Feb                       | 18.32       |            | 798.71    |
|         |       | Card Payment to Adobe Systems<br>Soft Ireland On 01 Feb                       | 31.79       |            | 766.92    |
|         |       | On-Line Banking Bill Payment to<br>HO Cheung Lam<br>Ref: Repayment            | 500.00      |            | 266.92    |
|         | Giro  | Direct Credit From Cathalan UK<br>Limite<br>Ref: Internal Transfer            |             | 2,440.27   | 2,707.19  |
|         |       | Direct Credit From CG Deansg Ltd<br>SW F<br>Ref: Gsdg0015                     |             | 3,055.20   | 5,762.39  |
|         |       | Direct Credit From M1 Kampus<br>Ltd SW<br>Ref: Gskp0008                       |             | 824.60     | 6,586.99  |
| 2 Feb   | DD    | Direct Debit to British Gas Busine<br>Ref: 603893290080823000                 | 36.94       |            | 6,550.05  |
|         |       | Card Payment to Equifax Ltd On 01 Feb   | 14.95       |            | 6,535.10  |
|         | =     | Card Payment to<br>Gsuite_Cathalan.Co Ireland On 01<br>Feb                    | 64.40       |            | 6,470.70  |
|         |       | Card Payment to Costco PFS On 01 Feb  | 82.90       |            | 6,387.80  |
|         |       |   |             |            |           |

| Date   | Des   | cription  | Money out £ | Money in £ | Balance £ |
|--------|-------|---|-------------|------------|-----------|
| Balanc | e bro | ught forward from previous page   |             |            | 6,387.80  |
| 2 Feb  | Giro  | Direct Credit From Just Eat.Co.UK<br>Lim<br>Ref: Jea1 4245058-572906          |             | 429.62     | 6,817.42  |
|        | Giro  | Direct Credit From Just Eat.Co.UK<br>Lim<br>Ref: Jea1 4262903-572908          |             | 484.11     | 7,301.53  |
|        |       | Direct Credit From CG Ancoat Ltd<br>Ref: Gsan0002                             |             | 834.45     | 8,135.98  |
| 5 Feb  | DD    | Direct Debit to British Gas<br>Ref: BGL0165843-0156700                        | 385.49      |            | 7,750.49  |
|        | =     | Card Payment to Costco PFS On 04 Feb  | 83.99       |            | 7,666.50  |
|        | £     | Commission Charges For The<br>Period 13 Dec 2023/14 Jan 2024                  | 8.50        |            | 7,658.00  |
|        |       | On-Line Banking Bill Payment to<br>Katie Gallagher<br>Ref: Ukiyo              | 200.00      |            | 7,458.00  |
|        |       | On-Line Banking Bill Payment to<br>Breakdown Recovery<br>Ref: SM17 Vvw        | 200.00      |            | 7,258.00  |
|        |       | On-Line Banking Bill Payment to<br>HO Cheung Lam<br>Ref: Repayment            | 500.00      |            | 6,758.00  |
|        |       | On-Line Banking Bill Payment to<br>Mr Muhammad Chania<br>Ref: Expenditure     | 800.00      |            | 5,958.00  |
|        | Giro  | Direct Credit From Zumi Market<br>Ref: Misu Jan24                             |             | 1,431.45   | 7,389.45  |
|        | Giro  | Direct Credit From San Wah Hong<br>Ref: WH Lung McR 7                         |             | 4,476.15   | 11,865.60 |
| 6 Feb  |       | On-Line Banking Bill Payment to<br>Korea Foods Co. LT<br>Ref: Cathalan UK Ltd | 270.00      |            | 11,595.60 |
|        |       | On-Line Banking Bill Payment to<br>Nihon Shokken Hold<br>Ref: Maneki Foods    | 1,586.40    |            | 10,009.20 |
| 7 Feb  | DD    | Direct Debit to British Gas<br>Ref: BGL0266503-0254832                        | 9.74        |            | 9,999.46  |
|        |       | Card Payment to American<br>Express On 06 Feb                                 | 1,000.00    |            | 8,999.46  |
|        | =     | Card Payment to American<br>Express On 06 Feb                                 | 10,000.00   |            | -1,000.54 |
|        |       | On-Line Banking Bill Payment to<br>Xiao Wei<br>Ref: Bolton St                 | 106.28      |            | -1,106.82 |
|        |       | On-Line Banking Bill Payment to<br>Xiao Wei<br>Ref: Bolton St                 | 2,000.00    |            | -3,106.82 |
|        | Giro  | Direct Credit From Cathalan UK<br>Limite<br>Ref: Internal Transfer            |             | 1,168.95   | -1,937.87 |
|        | Giro  | Direct Credit From Uber Payments<br>UK L<br>Ref: Vpjmoqk15HMV                 |             | 473.07     | -1,464.80 |
|        |       |   |             |            | Continued |

| Date                                       | Description |  | Money out £ | Money in £ | Balance £ |
|--|-------------|--|-------------|------------|-----------|
| Balance brought forward from previous page |             |  |             |            | -1,464.80 |
| 7 Feb                                      |             | virect Credit From Hsu A<br>ef: Loan Alan                          |             | 2,000.00   | 535.20    |
| 8 Feb                                      |             | virect Debit to BT Group PLC<br>ef: GP01026268-000018              | 39.59       |            | 495.61    |
|  | Li          | virect Credit From Cathalan UK<br>imite<br>ef: Internal Transfer   |             | 2,468.30   | 2,963.91  |
|  | S'          | virect Credit From CG Ancoat Ltd<br>W F<br>ef: Gsan0003            |             | 1,089.70   | 4,053.61  |
|  | S'          | virect Credit From CG Deansg Ltd<br>W F<br>ef: Gsdg0016            |             | 2,793.70   | 6,847.31  |
|  | Li          | virect Credit From M1 Kampus<br>td SW<br>ef: Gskp0009              |             | 602.20     | 7,449.51  |
| 9 Feb                                      |             | HAPS Transfer to Taiwan Stock<br>at 143425 Tseng LI J              | 5,000.00    |            | 2,449.51  |
|  |             | FTS Payment Re Charges<br>43425 Taiwan Stock Cat                   | 15.00       |            | 2,434.51  |
|  | K           | n-Line Banking Bill Payment to<br>imberly Ngiam Hui<br>ef: Wages   | 186.00      |            | 2,248.51  |
|  | Li          | irect Credit From Just Eat.Co.UK<br>im<br>ef: Jea1 4297562-572945  |             | 257.79     | 2,506.30  |
|  | Li          | virect Credit From Just Eat.Co.UK<br>im<br>ef: Jea1 4320007-572947 |             | 753.74     | 3,260.04  |
| 9 Feb                                      | Baland      | ce carried forward   |             |            | 3,260.04  |
|  | Total I     | Payments/Receipts  | 56,230.83   | 57,873.15  |           |
|  |             |  |             |            |           |

Anything wrong? If you notice any incorrect or unusual transactions, see the next page for how to get in touch with us.

### Bank of England Base Rate Information

Rate effective from 03 Aug 5.250% 2023 was

#### Get in touch

#### Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

# Important information about compensation arrangements

We are covered by the Financial Services Compensation Scheme (FSCS). The FSCS can pay compensation to depositors if a bank is unable to meet its financial obligations. Most depositors – including most individuals and businesses – are covered by the scheme.

We will issue the FSCS information sheet and exclusions list which set out in detail what is, and is not, covered by the FSCS, once a calendar year usually with your account statement.

For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk.

# Important information about going overdrawn without an agreed overdraft limit or exceeding your agreed overdraft limit

An unarranged overdraft rate of 29.5% will apply if there is not enough money in your account(s) to make a payment and so cause an unarranged overdraft on your account(s).

#### What is an unarranged overdraft?

An unarranged overdraft occurs where either:

- a) you go overdrawn on your account without agreeing an overdraft with us first; or
- b) you exceed your agreed overdraft limit.
- c) not every Barclays product will allow you to go overdrawn or exceed your agreed overdraft limit. Please check your terms and conditions for more information.
- If you try to make any payment from your account and you don't have the funds available, or if we have reasonable grounds to believe that you won't have sufficient funds on the date that the payment will be made from your account, we will treat this as a request to make, or extend, the use of our unarranged overdraft facilities. It's within our discretion to process the payment or return it unpaid.

### What can you do to help avoid or limit an unarranged overdraft?

**Get In Touch.** If you become aware in advance that payments may take your account into an unarranged overdraft, please contact us as early as possible so that we can discuss the ways we could help. This will maximise the chances of us being able to:

- a) understand any changes in your business and explore the options available:
- b) consider options for authorised borrowing facilities;
- c) facilitate payments being made;
- $\ d) \ limit \ the \ costs \ associated \ with \ unarranged \ borrowing;$
- e) address any concerns that you may have.

Register for Text Alerts. Business banking customers can register for our 'Near Limit' Text Alert which is designed to help you avoid going overdrawn (if you don't have an agreed overdraft limit), or exceeding your agreed overdraft limit, by notifying you when your balance falls below a figure you specify. Once you have signed up for this Text Alert, if your account goes into an unarranged overdraft, we'll send you a Text Alert the following working day (Monday – Friday) to let you know. By acting on this information you have the opportunity to clear your unarranged overdraft.

You can register for Text Alerts through Online Banking, in any of our branches or over the phone. Visit

barclays.co.uk/business-banking/ways-to-bank/mobile-bankin q for more information. Terms and conditions apply.

**Go online for more support.** For useful tips to keep on top of your cashflow, helpful downloadable tools, and a simple guide to borrowing, visit barclays.co.uk/business-banking/borrow For details relating to unarranged borrowing, please refer to your banking services tariff guide.

 For Business Banking customers, this can be found online at https://www.barclays.co.uk/business-banking/accounts/ rates-and-charges

Any reference to Bank of England Base Rate or Barclays Base Rate is the same rate. In the event that either of these rates is less than zero, the rate will be shown as zero on your statement. This does not affect our rights and obligations under our terms and conditions. If you require further information on the calculation of your interest rate, please contact us.

#### Interest

Interest is calculated daily on the cleared balance of your account at the close of business. We'll let you know if interest is calculated on the statement balance rather than the cleared balance. The cleared balance includes only credits and debits that have cleared. Ask your branch or Barclays Business Team for details of clearance times and the dates when we pay or charge interest. The rates of interest shown are current at the time of printing this statement and may have changed during the period of the statement.

In accordance with UK tax legislation, from 6 April 2016 interest is paid gross. For UK resident individuals (including sole traders or partnerships), if you are a UK taxpayer you may have to pay tax on interest earned in excess of your Personal Savings Allowance. For information and guidance please refer to HMRC's website.

The management of your tax affairs is your responsibility, including making any required declarations to the relevant tax authority(ies), where you are tax resident. If the statement shows that we have applied interest to your account, we'll give you on request details of the rate(s) of interest used and a clear explanation of how the interest was calculated. Details of Barclays interest rates for business customers are available at barclays.co.uk/business-banking.

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#### Online

barclays.co.uk

#### On the phone

0345-605-2345

Talk to an advisor 7am - 11pm or use our 24-hour automated service

#### Write to us

Barclays, Leicester LE87 2BB

#### Your branch

LEICESTER, LE87 2BBB

# Lost and stolen cards

#### 01604 230 230

- 24 hours

#### Tell us straight away if:

- you do not receive a Barclays card you were expecting
- any of your cards are lost, stolen, or damaged
- you think someone else may know your PIN.

Call charges will apply (please check with your service provider). We may monitor or record calls for quality, security, and training

#### Follow us



www.facebook.com/ barclaysbusinessuk



www.twitter.com/ barclaysbizchat



youtube.com/ BarclaysUK



www.linkedin.com/ Barclays Business Banking

### Helpful Information continued

#### Using your debit card in the UK and abroad

We will charge you a 2.75% Non-Sterling Transaction Fee when making purchases, making a cash withdrawal, or when being refunded. This fee also applies whenever you do not pay in sterling, for example shopping online at a non-UK website.

As we explain in our customer terms, we calculate our exchange rate using the reference exchange rate for the Visa card scheme. In most circumstances, Visa converts transactions into sterling using the Visa Exchange Rate on the day the transaction is authorised. However for a small number of transactions the conversion may happen on the day the transaction is processed. As this may be a day or two later, the exchange rate may be different on that day. You'll find a comparison of our exchange rate for certain currencies as a mark-up against the rate published by the European Central Bank in the Barclays App or at the following website:

https://www.barclays.co.uk/travel/using-debit-card-abroad/ This is updated twice a day. This may help you to decide whether you want to accept the conversion rate offered by the retailer or ATM provider or accept our rate.

# International Bank Account Number (IBAN) and Bank Identification Code (SWIFTBIC)

Your IBAN and SWIFTBIC are shown on the front of your statement. By using them you could reduce charges when receiving international payments in euros. Find out more at: business.barclays.co.uk/bb/ibanInformation.

#### Getting information from Barclays

We send information to Business banking customers with their statements about relevant new offers and products. If you don't get these messages and you'd like to, or if you do and you'd rather you didn't, just call us, or come into a branch. And if you change your mind at any time, just get in touch

You can get this in Braille, large print or audio by calling 0800 400 100 (via Text Relay if appropriate)