

THE DIRECTORS
CATHALAN UK LTD
UNIT 2 COOPERS COURT
COOPERS LANE
LIVERPOOL
L33 7UB

Your Business Current Account

At a glance




















08 Jun - 09 Jul 2024

Date	Description	Money out £	Money in £	Balance £
8 Jun	Start Balance			42,946.27
10 Jun	DD Direct Debit to BT Group PLC Ref: GP01026268-000022	43.38		42,902.89
	Card Payment to Giffgaff On 08 Jun	10.00		42,892.89
	Card Payment to Amazon* Alan On 08 Jun	20.64		42,872.25
	Card Payment to Amazon* Alan On 08 Jun	33.52		42,838.73
	Card Payment to Costco PFS On 08 Jun	88.18		42,750.55
	Card Payment to Amazon* Alan On 08 Jun	105.66		42,644.89
	Card Payment to WH Lung Liverpool On 08 Jun	119.16		42,525.73
	Card Payment to Costco Wholesale # On 08 Jun	554.36		41,971.37
	Card Payment to American Express On 08 Jun	7,804.87		34,166.50
	On-Line Banking Bill Payment to Siti Chaniago Ref: Bubble Tea Supply	775.00		33,391.50
	On-Line Banking Bill Payment to Miguel Portillo Ref: Sushi	780.00		32,611.50
	On-Line Banking Bill Payment to Mai Anh Cao Ref: Cactus Service	818.00		31,793.50
	On-Line Banking Bill Payment to Elorginia de LA PA Ref: Sushi Rice	1,035.00		30,758.50






















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Start balance	£42,946.27
Money out	£91,559.61
▶ Commission charges	£83.50
▶ Interest paid	£0.00
Money in	£49,799.60
▶ Loyalty Reward	£18.75
End balance	£1,186.26























Your deposit is eligible for protection by the Financial Services Compensation Scheme.

Date	Description	Money out £	Money in £	Balance £
Balance brought forward from previous page				30,758.50
10 Jun	 On-Line Banking Bill Payment to Faiz Chaniago Ref: Delivery	1,306.25		29,452.25
	 On-Line Banking Bill Payment to Joanna Ref: Invoice Payment	1,470.00		27,982.25
	 On-Line Banking Bill Payment to Qihong WU Ref: Loan Repayment	2,000.00		25,982.25
	 On-Line Banking Bill Payment to Mei Fook Choi Ref: Expenditure	500.00		25,482.25
	 On-Line Banking Bill Payment to HO Cheung Lam Ref: Expenditure Repaym	500.00		24,982.25
	 On-Line Banking Bill Payment to HO Cheung Lam Ref: Loan Repayment	500.00		24,482.25
11 Jun	 On-Line Banking Bill Payment to Trans Global Ref: Heysij024338	1,429.00		23,053.25
	 On-Line Banking Bill Payment to Trans Global Ref: Heysij24338	2,451.89		20,601.36
12 Jun	 Card Payment to Amazon* Alan On 11 Jun	0.34		20,601.02
	 Card Payment to Amazon* Alan On 11 Jun	35.99		20,565.03
	 Card Payment to Toolstation Ltd On 11 Jun	181.24		20,383.79
	 Card Payment to Universal Moulding On 11 Jun	90.00		20,293.79
	 Direct Credit From Uber Payments UK L Ref: lmtjcq63JT78		301.17	20,594.96
13 Jun	 Card Payment to Shopify* 241389322 Ireland USD 14.00 On 12 Jun at VISA Exchange Rate 1.27 The Final GBP Amount Includes A Non-Sterling Transaction Fee of £ 0.30	11.32		20,583.64
	 Card Payment to B & Q 1132 On 12 Jun	114.79		20,468.85
	 Card Payment to Costco Wholesale # On 12 Jun	534.08		19,934.77
	 Cash Machine Withdrawal On 13 Jun at 11.35 at Link 632 Prescot Road O	100.00		19,834.77
	 Card Payment to Aldi 19 778 On 12 Jun	5.98		19,828.79
	 Card Payment to Wickes Aintree On 12 Jun	36.00		19,792.79




Continued

Date	Description	Money out £	Money in £	Balance £
Balance brought forward from previous page				19,792.79
13 Jun	 Card Payment to Hurst Brothers On 12 Jun	91.40		19,701.39
	 Direct Credit From Roofoods Limited		1,733.18	21,434.57
14 Jun	 Direct Debit to Barclays Ref: 0620A6538261032	1,538.94		19,895.63
	 Card Payment to Dales of Liverpool On 13 Jun	114.35		19,781.28
	 Cash Machine Withdrawal On 14 Jun at 10.27 at Notemachine Notemachine	150.00		19,631.28
	 Card Payment to Shell 324 - 332 SC On 13 Jun	40.73		19,590.55
	 Direct Credit From Just Eat.Co.UK Lim Ref: Jea15394355-573555		398.05	19,988.60
	 Direct Credit From Just Eat.Co.UK Lim Ref: Jea15401250-573556		600.16	20,588.76
17 Jun	 Direct Debit to E.On Next Ltd Ref: A-8D4520E2-001	923.46		19,665.30
	 Direct Debit to Daisy Comms Ltd Ref: Cas07834	53.06		19,612.24
	 Card Payment to Amazon* Alan On 14 Jun	0.10		19,612.14
	 Card Payment to WH Lung Liverpool On 15 Jun	172.92		19,439.22
	 Card Payment to Costco Wholesale # On 15 Jun	495.37		18,943.85
	 Card Payment to Tesco Stores 2993 On 15 Jun	11.92		18,931.93
	 Card Payment to Costco Wholesale # On 15 Jun	15.29		18,916.64
	 Card Payment to Sainsburys Petrol On 16 Jun	86.68		18,829.96
	 On-Line Banking Bill Payment to Joanna Ref: Uber	20.00		18,809.96
	 On-Line Banking Bill Payment to J Palacios Cornejo Ref: Moving Fee	262.00		18,547.96
	 On-Line Banking Bill Payment to Shengjun Pang Ref: Konbimart	680.00		17,867.96
	 On-Line Banking Bill Payment to Joanna Ref: Invoice Payment	780.00		17,087.96
	 On-Line Banking Bill Payment to Elorginia de LA PA Ref: Chicken Katsu	951.00		16,136.96




Continued

Date	Description	Money out £	Money in £	Balance £
Balance brought forward from previous page				16,136.96
17 Jun	 On-Line Banking Bill Payment to Miguel Portillo Ref: Sushi	1,430.00		14,706.96
	 On-Line Banking Bill Payment to Shengjun Pang Ref: Konbimart	3,000.00		11,706.96
	 On-Line Banking Bill Payment to Mr Muhammad Chania Ref: Cdw Wage	750.00		10,956.96
	 Direct Credit From CG Ancoat Ltd Ref: Gsan0021		1,413.15	12,370.11
	 Direct Credit From CG Deansg Ltd Ref: Gsdg0034		2,268.50	14,638.61
	 Direct Credit From M1 Kampus Ltd Ref: Gskp0027		700.65	15,339.26
18 Jun	 Direct Debit to Propel Finance PLC Ref: PC-98503-934EB02C0	514.95		14,824.31
	 On-Line Banking Bill Payment to Nihon Shokken Hold Ref: Inv 24-03-199	1,890.00		12,934.31
19 Jun	 Direct Debit to Edf Energy Ref: 671172746986	553.81		12,380.50
	 Direct Debit to H3G Ref: 984045235401100045	69.60		12,310.90
	 On-Line Banking Bill Payment to Stergo Investments Ref: 5 Bolton Street	2,417.00		9,893.90
	 Direct Credit From Uber Payments UK L Ref: Enog482I51SI		429.71	10,323.61
	 Direct Credit From Ejoy Asian F Ref: Ejoy0007		2,259.20	12,582.81
20 Jun	 Direct Debit to Water Plus Ref: 7002055522 This Is A New Direct Debit Payment	50.01		12,532.80
	 Card Payment to Illustrator Ireland On 20 Jun	32.98		12,499.82
	 Card Payment to Costco PFS On 19 Jun	76.18		12,423.64
	 Card Payment to Costco Wholesale # On 19 Jun	538.90		11,884.74
	 On-Line Banking Bill Payment to Bolton Birch Chest Ref: SI17641	5,400.00		6,484.74
	 Direct Credit From Zumi Market Ref: Misu May24		2,138.60	8,623.34
	 Direct Credit From Roofoods Limited		2,150.26	10,773.60
21 Jun	 Card Payment to Uber *Trip On 20 Jun	40.90		10,732.70
	 Card Payment to Man Tsuen Hos Rest On 20 Jun	115.20		10,617.50

Continued

Date	Description	Money out £	Money in £	Balance £
Balance brought forward from previous page				10,617.50
21 Jun	 On-Line Banking Bill Payment to Mrs I Soyol-Erdene Ref: Donburi	1,150.00		9,467.50
	 Direct Credit From Just Eat.Co.UK Lim Ref: Jea15455981-573594		220.92	9,688.42
	 Direct Credit From Just Eat.Co.UK Lim Ref: Jea15463526-573595		626.67	10,315.09
24 Jun	 Direct Debit to Water Plus Ref: 6003084595 This Is A New Direct Debit Payment	199.21		10,115.88
	 Direct Debit to Flanton and Co Ref: YF5Szgk-Accounting	264.00		9,851.88
	 Card Payment to Uber *Trip On 21 Jun	12.97		9,838.91
	 Card Payment to Ubigi.Com France On 22 Jun	24.00		9,814.91
	 Cash Machine Withdrawal On 22 Jun at 14.37 at Link 632 Prescott Road O	750.00		9,064.91
	 Card Payment to Aldi 19 778 On 22 Jun	9.28		9,055.63
	 Card Payment to Tesco Stores 2993 On 23 Jun	14.00		9,041.63
	 CHAPS Transfer to Onigiri Inv 13 110060 Fujimasa C	2,304.33		6,737.30
	 AFTS Payment Re Charges 110060 Onigiri Inv 13	15.00		6,722.30
	 On-Line Banking Bill Payment to Mr Muhammad Chania Ref: Happy Birthday	100.00		6,622.30
	 On-Line Banking Bill Payment to Keanna Crooks Ref: Back Office	440.00		6,182.30
	 On-Line Banking Bill Payment to Mr Muhammad Chania Ref: Stocks	500.00		5,682.30
	 On-Line Banking Bill Payment to Qihong WU Ref: Loan Repayment	2,000.00		3,682.30
	 On-Line Banking Bill Payment to Mayce HO Ref: Design	500.00		3,182.30
	 Direct Credit From Paymentsense Limit Ref: Dojo23Junloc000001		106.00	3,288.30
	 Direct Credit From Paymentsense Limit Ref: Dojo24Junloc000001		218.32	3,506.62
	 Direct Credit From Paymentsense Limit Ref: Dojo22Junloc000001		228.00	3,734.62






















Continued

Date	Description	Money out £	Money in £	Balance £
Balance brought forward from previous page				3,734.62
24 Jun	 Direct Credit From CG Ancoat Ltd Ref: Gsan0022		1,208.00	4,942.62
	 Direct Credit From CG Deansg Ltd Ref: Gsdg0035		1,753.75	6,696.37
	 Direct Credit From M1 Kampus Ltd Ref: Gskp0028		627.15	7,323.52
25 Jun	 Card Payment to Www.lwoca.Co.UK On 24 Jun	2,318.96		5,004.56
	 Card Payment to Aldi 19 778 On 24 Jun	2.77		5,001.79
	 Direct Credit From Paymentsense Limit Ref: Dojo25junloc000001		217.46	5,219.25
	 Direct Credit From Cal9L Coffee Ref: Ohy681035-41		7,782.50	13,001.75
26 Jun	 Card Payment to Costco PFS On 25 Jun	53.32		12,948.43
	 Card Payment to WH Lung Liverpool On 25 Jun	237.19		12,711.24
	 Card Payment to Costco Wholesale # On 25 Jun	711.56		11,999.68
	 Card Payment to Sainsburys Petrol On 25 Jun	50.00		11,949.68
	 Direct Credit From Paymentsense Limit Ref: Dojo26junloc000001		56.10	12,005.78
	 Direct Credit From Uber Payments UK L Ref: 7No2ZZ5N36CF		357.54	12,363.32
27 Jun	 Card Payment to ASDA Petrol- Upt 4 On 26 Jun	51.03		12,312.29
	 Direct Credit From Roofoods Limited		1,817.46	14,129.75
28 Jun	 Direct Debit to Veolia ES UK Ltd Ref: 04504501	377.10		13,752.65
	 On-Line Banking Bill Payment to Elorginia de LA PA Ref: Chicken	552.00		13,200.65
	 On-Line Banking Bill Payment to Mrs I Soyol-Erdene Ref: Donburi	690.00		12,510.65
	 On-Line Banking Bill Payment to Miguel Portillo Ref: Commission	1,500.00		11,010.65
	 Direct Credit From Paymentsense Limit Ref: Dojo28junloc000001		134.86	11,145.51
	 Direct Credit From Just Eat.Co.UK Lim Ref: Jea15509929-573623		234.79	11,380.30


Continued

Date	Description	Money out £	Money in £	Balance £
Balance brought forward from previous page				11,380.30
28 Jun	 Direct Credit From Just Eat.Co.UK Lim Ref: Jea15512443-573623		723.53	12,103.83
	 Direct Credit From Ejoy Asian F Ref: Ejoy0008		3,163.20	15,267.03
1 Jul	 Direct Debit to Gocardless Ref: Eposnowltd-NZ9H4TF	105.60		15,161.43
	 Direct Debit to Propel Finance PLC Ref: PC-71150-74A169E5C	842.72		14,318.71
	 Direct Debit to EE Limited Ref: Q29386838531811965	28.39		14,290.32
	 Card Payment to Adobe Ireland On 01 Jul	67.18		14,223.14
	 On-Line Banking Bill Payment to Michael Oneill Ref: Inv 1177	50.00		14,173.14
	 On-Line Banking Bill Payment to Faiz Chaniago Ref: Cactus	750.00		13,423.14
	 On-Line Banking Bill Payment to Siti Chaniago Ref: Cactus	750.00		12,673.14
	 On-Line Banking Bill Payment to Mr Muhammad Chania Ref: Cactus	750.00		11,923.14
	 On-Line Banking Bill Payment to Siorangel Linares Ref: Onigiri Fillings	1,276.00		10,647.14
	 Direct Credit From Paymentsense Limit Ref: Dojo29Junloc000001		140.61	10,787.75
	 Direct Credit From Paymentsense Limit Ref: Dojo01Julloc000001		214.70	11,002.45
	 Direct Credit From Paymentsense Limit Ref: Dojo30Junloc000001		350.10	11,352.55
	 Deposit Re 9A Broagreen Rent		750.00	12,102.55
	 Deposit Re 9 Broadgreen Rent		1,200.00	13,302.55
2 Jul	 Card Payment to Equifax Ltd On 01 Jul	14.95		13,287.60
	 Card Payment to Costco PFS On 01 Jul	79.21		13,208.39
	 Card Payment to Google*Gsuite Cath Ireland On 01 Jul	96.00		13,112.39
	 Card Payment to WH Lung Liverpool On 01 Jul	303.57		12,808.82
	 Card Payment to Costco Wholesale # On 01 Jul	622.32		12,186.50
	 Direct Credit From Paymentsense Limit Ref: Dojo02Julloc000001		133.31	12,319.81

Continued

Date	Description	Money out £	Money in £	Balance £
Balance brought forward from previous page				12,319.81
3 Jul	 Payment to Taipec Ltd Ref: Cathalan	2,355.55		9,964.26
	 On-Line Banking Bill Payment to HO Cheung Lam Ref: Expenditure Repaym	100.00		9,864.26
	 Direct Credit From Paymentsense Limit Ref: Dojo03julloc000001		112.53	9,976.79
	 Direct Credit From San Wah Hong Ref: Whl McR 012		4,603.30	14,580.09
	 Direct Credit From Uber Payments UK L Ref: J47Lpoc0jvet		216.04	14,796.13
4 Jul	 Direct Debit to British Gas Ref: BGL0165843-0156700	599.45		14,196.68
	 Direct Debit to Close-Businesscomp Ref: 82271371	386.44		13,810.24
	 Card Payment to Sainsburys Smkts On 03 Jul	98.72		13,711.52
	 Cash Machine Withdrawal On 04 Jul at 16.42 at Link 632 Prescott Road O	750.00		12,961.52
	 Card Payment to Maas Upt On 03 Jul	6.00		12,955.52
	 Card Payment to Tai WU Limited On 03 Jul	99.37		12,856.15
	 On-Line Banking Bill Payment to Miguel Portillo Ref: Sushi	650.00		12,206.15
	 On-Line Banking Bill Payment to Miguel Portillo Ref: Sushi	1,560.00		10,646.15
	 On-Line Banking Bill Payment to Shengjun Pang Ref: Refueishment	2,500.00		8,146.15
	 Direct Credit From Roofoods Limited		2,121.59	10,267.74
5 Jul	 Direct Debit to British Gas Busine Ref: 603893290080823000	36.94		10,230.80
	 Card Payment to Google *Youtube On 04 Jul	10.99		10,219.81
	 Commission Charges For The Period 13 May /12 Jun	83.50		10,136.31
	 Direct Credit From Paymentsense Limit Ref: Dojo05julloc000001		173.70	10,310.01
	 Direct Credit From Just Eat.Co.UK Lim Ref: Jea15566221-573668		274.84	10,584.85
	 Direct Credit From Just Eat.Co.UK Lim Ref: Jea15570702-573669		648.08	11,232.93

Continued

Date	Description	Money out £	Money in £	Balance £
Balance brought forward from previous page				11,232.93
5 Jul	 Business Banking Loyalty Reward For Period 13 May - 12 Jun		18.75	11,251.68
8 Jul	 Direct Debit to British Gas Ref: BGL0266503-0254832	8.40		11,243.28
	 Card Payment to Uber* Trip On 06 Jul	10.94		11,232.34
	 Card Payment to WH Lung Liverpool On 07 Jul	257.73		10,974.61
	 Card Payment to Booker Ltd - 38592 On 07 Jul	260.11		10,714.50
	 Card Payment to American Express On 06 Jul	9,462.90		1,251.60
	 On-Line Banking Bill Payment to Mei Fook Choi Ref: Specialty Expo	500.00		751.60
	 On-Line Banking Bill Payment to HO Cheung Lam Ref: Repayment	100.00		651.60
	 Direct Credit From Paymentsense Limit Ref: Dojo08julloc000001		103.40	755.00
	 Direct Credit From Paymentsense Limit Ref: Dojo06julloc000001		171.96	926.96
	 Direct Credit From Paymentsense Limit Ref: Dojo07julloc000001		236.05	1,163.01
9 Jul	 Direct Debit to E.On Next Ltd Ref: A-F6898DA0-001	242.46		920.55
	 Direct Debit to BT Group PLC Ref: GP01026268-000023	43.38		877.17
	 Card Payment to Uber *Trip On 08 Jul	4.46		872.71
	 Card Payment to Uber *Trip On 08 Jul	8.96		863.75
	 On-Line Banking Bill Payment to Siti Chaniago Ref: Invoice CH003001	756.25		107.50
	 On-Line Banking Bill Payment to Faiz Chaniago Ref: Delivery	950.00		-842.50
	 On-Line Banking Bill Payment to Mai Anh Cao Ref: 27May to 23June	988.00		-1,830.50
	 On-Line Banking Bill Payment to Mr Muhammad Chania Ref: Invoice CH00106	1,445.00		-3,275.50
	 Direct Credit From Paymentsense Limit Ref: Dojo09julloc000001		144.30	-3,131.20

Continued

Date	Description	Money out £	Money in £	Balance £
Balance brought forward from previous page				-3,131.20
9 Jul	Giro Direct Credit From Cathalan UK Limite Ref: Sent From Sumup		4,317.46	1,186.26
9 Jul	Balance carried forward			1,186.26
Total Payments/Receipts		91,559.61	49,799.60	

Anything wrong? If you notice any incorrect or unusual transactions, see the next page for how to get in touch with us.

Bank of England Base Rate Information

Rate effective from 03 Aug 2023 was	5.250%
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Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

Important information about compensation arrangements

We are covered by the Financial Services Compensation Scheme (FSCS). The FSCS can pay compensation to depositors if a bank is unable to meet its financial obligations. Most depositors – including most individuals and businesses – are covered by the scheme.

We will issue the FSCS information sheet and exclusions list which set out in detail what is, and is not, covered by the FSCS, once a calendar year usually with your account statement.

For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk.

Important information about going overdrawn without an agreed overdraft limit or exceeding your agreed overdraft limit

An unarranged overdraft rate of 29.5% will apply if there is not enough money in your account(s) to make a payment and so cause an unarranged overdraft on your account(s).

What is an unarranged overdraft?

An unarranged overdraft occurs where either:

- a) you go overdrawn on your account without agreeing an overdraft with us first; or
- b) you exceed your agreed overdraft limit.
- c) not every Barclays product will allow you to go overdrawn or exceed your agreed overdraft limit. Please check your terms and conditions for more information.

If you try to make any payment from your account and you don't have the funds available, or if we have reasonable grounds to believe that you won't have sufficient funds on the date that the payment will be made from your account, we will treat this as a request to make, or extend, the use of our unarranged overdraft facilities. It's within our discretion to process the payment or return it unpaid.

What can you do to help avoid or limit an unarranged overdraft?

Get In Touch. If you become aware in advance that payments may take your account into an unarranged overdraft, please contact us as early as possible so that we can discuss the ways we could help. This will maximise the chances of us being able to:

- a) understand any changes in your business and explore the options available;
- b) consider options for authorised borrowing facilities;
- c) facilitate payments being made;
- d) limit the costs associated with unarranged borrowing;
- e) address any concerns that you may have.

Register for Text Alerts. Business banking customers can register for our 'Near Limit' Text Alert which is designed to help you avoid going overdrawn (if you don't have an agreed overdraft limit), or exceeding your agreed overdraft limit, by notifying you when your balance falls below a figure you specify. Once you have signed up for this Text Alert, if your account goes into an unarranged overdraft, we'll send you a Text Alert the following working day (Monday – Friday) to let you know. By acting on this information you have the opportunity to clear your unarranged overdraft.

You can register for Text Alerts through Online Banking, in any of our branches or over the phone. Visit barclays.co.uk/business-banking/ways-to-bank/mobile-banking for more information. Terms and conditions apply.

Go online for more support. For useful tips to keep on top of your cashflow, helpful downloadable tools, and a simple guide to borrowing, visit barclays.co.uk/business-banking/borrow

For details relating to unarranged borrowing, please refer to your banking services tariff guide.

- For Business Banking customers, this can be found online at <https://www.barclays.co.uk/business-banking/accounts/rates-and-charges>

Any reference to Bank of England Base Rate or Barclays Base Rate is the same rate. In the event that either of these rates is less than zero, the rate will be shown as zero on your statement. This does not affect our rights and obligations under our terms and conditions. If you require further information on the calculation of your interest rate, please contact us.

Interest

Interest is calculated daily on the cleared balance of your account at the close of business. We'll let you know if interest is calculated on the statement balance rather than the cleared balance. The cleared balance includes only credits and debits that have cleared. Ask your branch or Barclays Business Team for details of clearance times and the dates when we pay or charge interest. The rates of interest shown are current at the time of printing this statement and may have changed during the period of the statement.

In accordance with UK tax legislation, from 6 April 2016 interest is paid gross. For UK resident individuals (including sole traders or partnerships), if you are a UK taxpayer you may have to pay tax on interest earned in excess of your Personal Savings Allowance. For information and guidance please refer to HMRC's website.

The management of your tax affairs is your responsibility, including making any required declarations to the relevant tax authority(ies), where you are tax resident. If the statement shows that we have applied interest to your account, we'll give you on request details of the rate(s) of interest used and a clear explanation of how the interest was calculated. Details of Barclays interest rates for business customers are available at barclays.co.uk/business-banking.

Any reference to Bank of England Base Rate or Barclays Base Rate is the same rate. In the event that either of these rates is less than zero, the rate will be shown as zero on your statement. This does not affect our rights and obligations under our terms and conditions. If you require further information on the calculation of your interest rate, please contact us.

Online

barclays.co.uk

On the phone

0345-605-2345

Talk to an advisor 7am - 11pm or use our 24-hour automated service

Write to us

**Barclays,
Leicester
LE87 2BB**

Your branch

**LEICESTER,
LE87 2BBB**

Lost and stolen cards

01604 230 230

– 24 hours

Tell us straight away if:

- you do not receive a Barclays card you were expecting
- any of your cards are lost, stolen, or damaged
- you think someone else may know your PIN.

Call charges will apply (please check with your service provider). We may monitor or record calls for quality, security, and training

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Using your debit card in the UK and abroad

We will charge you a 2.75% Non-Sterling Transaction Fee when making purchases, making a cash withdrawal, or when being refunded. This fee also applies whenever you do not pay in sterling, for example shopping online at a non-UK website.

As we explain in our customer terms, we calculate our exchange rate using the reference exchange rate for the Visa card scheme. In most circumstances, Visa converts transactions into sterling using the Visa Exchange Rate on the day the transaction is authorised. However for a small number of transactions the conversion may happen on the day the transaction is processed. As this may be a day or two later, the exchange rate may be different on that day. You'll find a comparison of our exchange rate for certain currencies as a mark-up against the rate published by the European Central Bank in the Barclays App or at the following website:

<https://www.barclays.co.uk/travel/using-debit-card-abroad/> This is updated twice a day. This may help you to decide whether you want to accept the conversion rate offered by the retailer or ATM provider or accept our rate.

International Bank Account Number (IBAN) and Bank Identification Code (SWIFTBIC)

Your IBAN and SWIFTBIC are shown on the front of your statement. By using them you could reduce charges when receiving international payments in euros. Find out more at: business.barclays.co.uk/bb/ibanInformation.

Getting information from Barclays

We send information to Business banking customers with their statements about relevant new offers and products. If you don't get these messages and you'd like to, or if you do and you'd rather you didn't, just call us, or come into a branch. And if you change your mind at any time, just get in touch.

You can get this in Braille, large print or audio by calling 0800 400 100 (via Text Relay if appropriate)

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*To maintain a quality service, we may monitor and record phone calls. Calls to 03 numbers are charged at the same rate as calls to 01 and 02 landlines, and will count towards any inclusive minutes you may have covering calls to landline numbers. Call charges may differ, please check with your local provider.