# Repair Ticket

## Diagnostic Form

Customer Name: Diane Lowry

Phone: 8082177495

Issue Type: diagnostic

Description: Broken screen hinges. Appears to be screen damage as well.

Email: Not Provided

## Invoice Form

Urgency: standard

Base Cost: $89.00

Labor Cost: $0.00

Total Cost: $89.00

Turnaround Time: 5-6 business days

## Logging Form

Make: Toshiba

Model: Thinkpad

Serial: 123456

Future Notes: Purchase 1x hinge set, 1x screen. Need specific model# as well as part#

Proposed Callback Time: 2 days