# Repair Ticket

## Diagnostic Form

Customer Name: My Name Here

Phone: 222-222-2222

Issue Type: diagnostic

Description: The customer's computer is broken. Need to repair the broken computer

Email: email@myemailhere.com

## Invoice Form

Urgency: rush

Base Cost: $500.00

Labor Cost: $130.00

Total Cost: $630.00

Turnaround Time: within 24 hours

## Logging Form

Make: Toshiba

Model: Bookbook

Serial: 1234567890

Future Notes: Repair screen, repair keyboard, fix the whole thing

Parts Needed: Screen, keyboard

Proposed Callback Time: 6 hours