Chris Townsend

Colorado Springs, CO

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LinkedIn: www.linkedin.com/in/townsend-chris | GitHub: https://github.com/ctowns5 | Portfolio: Write out Link

SUMMARY

Full Stack Web Developer with a background in the conferencing industry and life-long dedication to learning. Effective at combining creativity and problem solving to develop user-friendly applications. Experienced Solutions Consultant with a demonstrated history of working in the telecommunications industry. Strong consulting professional skilled in video infrastructure products. Great depth of knowledge in voice and video systems as well as strong working IT knowledge across the data center. Passionate about continuous learning of new technology, products and providing outstanding support to customers.

TECHNICAL SKILLS

Technical Languages: Javascript

Applications: HTML5, CSS3, Javascript, JQuery, Bootstrap, Node.js, MySQL,

MongoDB, Express, Handelbars.js, and ReactJS, git, heroku,

MERN Stack

Operating Systems: Windows, Linux, OSX, UNIX

Virtualization: VMWare, hyper-V

See portfolio for coding projects and my Linkedin profile for references and endorsements. Both linked above.

EDUCATION

Full Stack Web Development Boot Camp Certificate: University of Denver, Denver, Co. 2023
A 24-week intensive program focused on Gaining technical programming skills in HTML5, CSS3,
Javascript, JQuery, Bootstrap, Node.js, MySQL, Mongodb, Express, Handelbars.js, and ReactJS.
https://bootcamp.du.edu/coding/

EXPERIENCE

Make4Covid, Colorado 2020-2022

Volunteer,

3D printing PPE for healthcare workers and first responders. https://make4covid.co/

Poly

UC Deployment engineer,

2020-2021

Remotely implementing UC solutions for customers. Working remotely to help customers install and configure virtual or physical servers to support video conferencing.

Solution Consultant, 2015–2019

Worked closely with project managers, field engineers, sales and customers to plan and implement conferencing infrastructure projects. Projects were often integrated with Microsoft Skype for business and or teams.

- Working remotely with multiple systems, troubleshooting and coordinating with all parties involved on several projects at a time.
- Primary technical resource for 2 project managers on all of their projects.
- Supported field engineers on projects and managed escalations to engineering if needed.

1997-2015

- Field Service Engineer / Technical Team Lead,Responsible for installation and integration of complex conferencing infrastructure projects.
 - First line of support for all other North American field engineers.
 - Organized and led field service technical summits where team members could learn new products and best practices.