

NATASHA PNG

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EDUCATION

University of Sydney B.S. in Interaction Design	<i>September 2026</i>
FrontEnd Simplified Front End Developing Course	<i>December 2024</i>

EXPERIENCE

USU <i>Casual Retail Member</i>	September 2023 - Present <i>Sydney, Australia</i>
<ul style="list-style-type: none">• Gained valuable communication skills through serving customers in a casual retail and café setting.• Developed strong multitasking abilities by balancing various tasks including taking orders, serving food and beverages, and handling transactions.• Enhanced problem-solving skills by addressing customer inquiries and resolving issues in a fast-paced environment.• Fostered teamwork and collaboration by working effectively with colleagues to ensure smooth operations and excellent customer service.	
Muafakat <i>Web Designer & Developer</i>	April 2024 - July 2024 <i>Sydney, Australia</i>
<ul style="list-style-type: none">• Designed and developed a comprehensive website for a sports event catering to Malaysian students in Sydney.• Utilized HTML and CSS to create a fully responsive and visually appealing site.• Implemented a clean, user-friendly interface to display event details, schedules, and updates.• Ensured compatibility across various devices for an optimal user experience.	
SUAMS <i>Marketing Sub-Committee</i>	March 2024 - Present <i>Sydney, Australia</i>
<ul style="list-style-type: none">• Created engaging short videos for the club events on TikTok and Instagram, resulting in boosted event participation.• Conducted intensive market research to ensure maximum exposure for videos, leading to increased visibility and reach.• Developed creative strategies and collaborated with team members to execute design concepts, fostering a dynamic marketing approach.	
Liqui Moly East Malaysia <i>Marketing & Sales Staff</i>	February 2023 - May 2023 <i>Sarawak, Malaysia</i>
<ul style="list-style-type: none">• Enhanced product marketing during car servicing through product training, resulting in increased sales and customer satisfaction.• Utilized multilingual abilities to enhance customer communication, resulting in increased customer engagement.• Conducted market research to identify customer preferences and trends, leading to targeted marketing strategies and increased sales.	

TECHNICAL STRENGTHS

Computer Languages	HTML5, CSS, JavaScript, React
Tools	Figma, Canva, Adobe Illustrator, Adobe Photoshop, GitHub