Current email outage report for ftp stations.

Changes needed are in Track Changes for final version 3/31/14. Example is for Middlefield (now managed in CT, Mary Concklin.)

**From:** Juliet E. Carroll [<mailto:jec3@cornell.edu>]   
**Sent:** Monday, February 24, 2014 5:37 PM  
**To:** John Lyman III  
**Cc:** Jon Clements  
**Subject:** NEWA Station Middlefield Outage Report

### NEWA has not received data from your weather station at Middlefield since Nov 14, 2013 at 08 AM.

If your weather station is down for calibration or routine maintenance, please contact [NEWA@cornell.edu](mailto:newa@cornell.edu?Subject=Maintenance%20on%20Rainwise%20on%20the%20newa%20network%20at%20mmi:Middlefield). Otherwise, please take steps to remedy the problem.

Make sure the battery in the weather station is good. On WLcom, voltage readings are found at the bottom of the weather information box, under other weather parameters. Battery voltage readings that drop below 5.9 volts indicate the battery should be replaced. The replacement 6 volt battery is a Werker WKA6-5F.

Also, please perform the following checks to troubleshoot your FTP connection:

1. Check to see if data is being transmitted from your weather station to the computer interface and uploaded into WLcom on your computer. When the CC-2000 computer interface is receiving data, the receiver indicator light blinks every two seconds. If not, please contact [Wayne Burnett](mailto:Wayne.Burnett@rainwise.com?Subject=Issue%20with%20Rainwise%20on%20the%20newa%20network%20at%20Middlefield), Rainwise, Inc., for help resolving the issue.
2. Make sure the computer is on and the Cornell ftp software is running. **Remember:** automatic upgrades, power outages, or anything else that causes a computer restart will require **manual restart** of the Cornell ftp software.
3. Check the physical cabling between the computer interface and your computer for damaged or loose connections.
4. Check that the connection between your computer and the internet is active. For hard-wired connections, check the cabling for damaged or loose connections. If necessary, contact your internet service provider for help.

If the system has been checked and appears to be working, but data is still not being displayed on the [NEWA website](http://newa.cornell.edu/), please contact [NEWA@cornell.edu](mailto:newa@cornell.edu?Subject=Issue%20with%20Rainwise%20on%20the%20newa%20network%20at%20Middlefield).

**If you feel that you received this email in error, please contact** [**Juliet E. Carroll**](jec3@cornell.edu?Subject=Outage%20Notification%20Error%20recieved%20for%20mmi:Middlefield)**, New York State IPM Program.**

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