Current NEWA outage email for IP-100 stations.

Changes needed are in Track Changes for final version 3/31/14. Example is for Calais, VT.

-------- Original message --------  
From: "Juliet E. Carroll"   
Date:02/24/2014 5:36 PM (GMT-05:00)   
To: Terence Bradshaw   
Cc: Terence Bradshaw   
Subject: NEWA Station Calais Outage Report

### NEWA has not received data from your weather station at Calais since Feb 21, 2014 at 12 AM.

If your weather station is down for calibration or routine maintenance, please contact [NEWA@cornell.edu](mailto:newa@cornell.edu?Subject=Maintenance%20on%20Rainwise%20on%20the%20newa%20network%20at%20vca:%20Calais). Otherwise, please take steps to remedy the problem.

Make sure the battery in the weather station is good. On RainwiseNet, click on download and view the battery voltage readings in the last column in the downloaded CSV file.Battery voltage readings that drop below 5.9 volts indicate the battery should be replaced. The replacement 6 volt battery is a Werker WKA6-5F.

Also, please perform the following checks to troubleshoot your IP-100 data connection:

1. Check the physical cabling between the IP-100 and your internet router for damaged or loose connections.
2. Check whether you have access to the Internet. If necessary, contact your internet service provider for help.
3. Check whether data from your weather station is being transmitted from your weather station to the IP100 and uploaded to [RainwiseNet](http://www.rainwise.net). When the IP-100 is transmitting data, the RADIO DATA indicator light blinks every two seconds. Visit your RainwiseNet webpage. Once there, verify that the RainwiseNet database for your weather station is up-to-date. If not, please contact [Wayne Burnett](mailto:Wayne.Burnett@rainwise.com?Subject=Issue%20with%20Rainwise%20on%20the%20newa%20network%20at%20%20Calais), Rainwise, Inc., for help resolving the issue.
4. Make sure the Upload Rate is set at 15 minutes on [RainwiseNet](http://www.rainwise.net), under Settings, and Save changes.

If the system has been checked and appears to be working, but data is still not being displayed on the [NEWA website](http://newa.cornell.edu/), please contact [NEWA@cornell.edu](mailto:newa@cornell.edu?Subject=Issue%20with%20Rainwise%20on%20the%20newa%20network%20at%20%20Calais).

**If you feel that you received this email in error, please contact** [**Juliet E. Carroll**](jec3@cornell.edu?Subject=Outage%20Notification%20Error%20recieved%20for%20vca:%20Calais)**, New York State IPM Program.**

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