

ROBERT CUELLARI

Cuellari.Robert@gmail.com · [LinkedIn](#) · +49 160 98 68 50 30

Name: Robert Cuellari

Address: An der Rehwiese 5. 14129, Berlin, Germany.

Mobile: +49 160 98 68 50 30

Email: Cuellari.Robert@gmail.com

Birthday: May 10, 1983

EXPERIENCE

APRIL 2018 – PRESENT

SOLUTIONS ENGINEER, FREEWHEEL - BERLIN, GERMANY

- Works with customer success and new account sales to conceptualize, sell and assist with implementation of standard and custom solutions. Assigned to four enterprise accounts.
- Works with solution engineers and architects to help design new solutions that address problems across new markets while being scalable and flexible.
- Collaborates with engineering and product teams to assess and document client requirements and integrations to influence the road map and product development.
- Develops, tests, documents and implements solutions to meet business, technical and functional requirements of clients.
- Prepares materials for client renewal opportunities, product upsells, and business reviews by testing player integrations, analyzing product usage, and becoming a subject matter expert in FreeWheel's newest product offerings.
- Researches engineering documents and reviews technical training materials to facilitate execution of solution designs and escalated technical support.
- Develops client-facing and internal training materials, and delivers trainings for pre-sales and onboarding for FreeWheel services.

OCT 2014 – APRIL 2018

SENIOR SUPPORT ENGINEER, FREEWHEEL – NEW YORK CITY & BERLIN, GERMANY

- Communicated daily as Lead Support engineer in EU to solve over 7000 unique discrepancies and promote a culture of knowledge sharing.
- Onboarded 30 new clients on-site with product knowledge and practical experience to reduce volume of production support inquiries.
- Maintained and created internal and external facing documentation to promote knowledge transfer between back-end engineers and services employees and clients.

JUNE 2014 – OCT 2014

JAZZ MUSICIAN, FREELANCE – NEW YORK CITY

- Played in several active jazz bands as rhythm guitar player.

SEPT 2010 – JUNE 2014

TEACHER OF CHEMISTRY, NEWARK PUBLIC SCHOOLS – NEWARK, NJ

- Led curriculum design for 5 unit plans in chemistry with 2 other chemistry teachers in accordance with Next Generation Science Standards.

- Tracked 140 students' progress through use of trackers in MS Excel to develop effective curriculum.
- Maintained, inventoried, and ordered for the school's chemical laboratory

JUNE 2009 – JUNE 2010

CHEMICAL LABORATORY TECHNICIAN, SCIENTIFIC DESIGN - LITTLE FERRY, NJ

- Collaborated daily with lead researcher on strategic development of ethylene oxide catalyst.
- Analyzed data in Excel from 20 mini-reactors to track ethylene oxide production and performance.
- Communicated daily with production support team on integrity and quality of production catalyst.

AUG 2001 – NOV 2004

AVIONICS TECHNICIAN, UNITED STATES AIR FORCE – BEALE AFB, CA

- Performed scheduled and reactive maintenance daily on 15 aircraft as one of three lead shift technicians.
- Deployed for two six-month deployments during time of war as sole shift avionics technician.
- Trained Airmen on-the-job for multiple avionics systems on aircraft.

EDUCATION

JUNE 2010 – JUNE 2011

MASTERS IN TEACHING, MONTCLAIR STATE UNIVERSITY – MONTCLAIR, NJ

SEPT 2007 – JUNE 2009

BSC CHEMISTRY, MONTCLAIR STATE UNIVERSITY – MONTCLAIR, NJ

JAN 2005 – JUNE 2007

ASSOCIATES CHEMISTRY, UNION COUNTY COLLEGE – CRANFORD, NJ

TECHNICAL SKILLS

- | | | |
|---------|-------------------|-----------|
| • SQL | • Charles Proxy | • Python |
| • Excel | • Lucidchart | • JIRA |
| • XML | • Windows & macOS | • Postman |

ACTIVITIES

My spare time consists of spending time with my wife and son, playing Magic the Gathering and Gypsy Jazz guitar.