

# Cullan Carey

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## WORK EXPERIENCE

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### Booz Allen Hamilton

Jan. 2022 – Present

*Cloud Engineer*

*Remote*

- Define, communicate, and implement cybersecurity architecture and administration processes for cloud environments.
- Collaborate with internal resources, clients, and industry leading vendors to identify the right mix of tools and techniques to translate the customer's goals into a plan that will enable secure and effective Cloud-hosted solutions.
- Analyze and contribute to solutions to a variety of problems of moderate scope and complexity.

### CSG Systems

Apr. 2021 – Dec. 2021

*Technical Support Specialist II*

*Chicago, IL*

- Be accountable for supporting the applications delivered by the Ascendon Product Development Teams.
- Lead high priority client defects to resolution.
- Write automation scripts to more efficiently conduct daily tasks.

### CSG Systems

Jan. 2020 – Apr. 2021

*Technical Support Specialist I*

*Chicago, IL*

- Defect intake and triage; Incident management; Monitoring and maintaining environments.
- Incident ownership from inception to resolution.
- Respond to configuration and functionality queries.

### CSG Systems

May 2018 – Jan. 2020

*Technical Support Specialist Intern*

*Chicago, IL*

- Respond to ad hoc service requests.
- Refine internal documentation.

### Purdue Research Foundation

Oct. 2017 – May 2018

*Technology Commercialization Intern*

*West Lafayette, IN*

- Perform technical translation on technical write-ups for potential commercial development partners.

## EDUCATION

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### Purdue University

December 2019

*BS, Computer and Information Technology*

*West Lafayette, IN*

- Member of Alpha Sigma Phi Fraternity

## CERTIFICATIONS

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- AWS Certified Solutions Architect - Associate
- AWS Certified Security - Specialty

## SKILLS & INTERESTS

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- **Skills:** Amazon Web Services, cloud security, SQL, Elasticsearch, Python, Azure DevOps, data analysis, monitoring, git, troubleshooting, triaging, critical thinking, documentation writing, collaboration, passion to learn.
- **Interests:** Exercise, weightlifting, yoga, hiking, sports, Twitch, Youtube, food, pools, summer, family.