

Cullen Steber

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Objective

I am an IT professional with experience demonstrating both technical and intrapersonal skills including excellent customer support, troubleshooting, written and verbal communication. Over the past two years, I have served as a dedicated Level 1 technician within a specialized IT department within the UAB system. In this role, I am responsible for the configuration, deployment, and ongoing support of all workstations and mobile devices to ensure the reliable operation and security of the department's equipment. I am now eager to take on a new role that offers increased responsibilities, allowing me to leverage my existing skills while also fostering the development of new ones.

Education

Master's Degree in Management Information Systems, Cybersecurity
University of Alabama at Birmingham, Collat School of Business
2022 – Projected Graduation of Spring 2024
GPA 4.0

Bachelor's Degree in Computer Science
University of Alabama at Birmingham, College of Arts and Sciences
2018 – 2020
GPA 3.47
Dean's List
Central Alabama ISSA Member, Sigma Alpha Lambda Honors Society Member

Experience

Information Systems Specialist I
UAB Facilities Division Information Technology
2021 – Present

- User Services role in UAB's largest division, spanning Campus and Hospital, supporting over 700 users with unique hardware and software requirements.
- Configure and deploy Windows-based Dell and Microsoft workstations using SCCM OSD tool. Develop PowerShell scripts to automate configuration for user workstations, kiosks, and digital signage.
- Develop PowerShell scripts to assist with AD cleanup, searching and modifying fields within user accounts and computer objects.
- Investigate identified vulnerabilities in Tenable.io, locate and patch machines using PowerShell scripts, asset management software, RSAT tools, and internal UAB sysadmin tools.

Skills and Tools

- Advanced working knowledge of troubleshooting Windows 10/macOS operating systems, desktop and mobile applications, peripherals, network, printers, and audio-visual equipment.
- PowerShell scripting.
- Active Directory/DHCP/DNS/Group Policy management.
- Role-based access control of network shares.
- Virtualization tools: VMWare ESXi, Hyper-V, VirtualBox.
- Full-stack web development: HTML/CSS/JavaScript, Python (Flask).
- Ubiquiti UniFiOS administration.
- Autodesk product administration.
- WebTMA, FSI CMMS support.

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- Tenable.io vulnerability management.
 - Apple School Manager, MobileDeviceManager administration.
 - Windows CLI tools such as diskpart, chkdsk, sfc, ipconfig, nslookup.
 - Network testers, crimpers, wire cutters, building cat6 cable.
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