

# Full Stack Developer / Regulatory And product Specialist

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## Summary:

As a developer with a diverse skill set, I am comfortable working on a wide range of projects, from simple websites to complex web applications. I have experience using React for building user interfaces and have a strong understanding of the principles of component-based architecture. I am also proficient in using Node.js and Express for building server-side logic and integrating with databases. In addition to my technical skills, I have excellent communication and collaboration skills, and can work effectively with clients and team members to deliver successful projects.

## Skills:

### ➤ Frontend Skills:

- **HTML/CSS:** Proficient in creating and styling web pages using HTML and CSS.
- **React:** Experienced in building user interfaces using React, including creating custom components and integrating with APIs.
- **Responsive Web Design:** Skilled in designing and building web pages that are optimized for various devices and screen sizes.

- **Bootstrap:** Proficient in using the Bootstrap framework to quickly and easily create responsive layouts.
- **Figma:** Proficient in design and prototyping using Figma.
- **Git/GitHub:** Proficient in version control and collaboration using Git and GitHub.
- **Tailwind CSS:** Proficient in styling and layout using the Tailwind CSS framework.
- **Material UI:** Proficient in creating user interfaces using the Material UI library.
- **JavaScript:** Strong understanding of JavaScript language, including ES6 features such as arrow functions and DE structuring
- **Redux/Redux toolkit:** Confident on using redux/redux toolkit to handle a component reusable state hook
- **Postman & Insomnia:** High experience on testing API request from frontend to the backend using postman and insomnia.
- **Jest:** Proficient in using jest to secure written codes

### Backend Skills:

- **Node.js:** Experienced in building web applications using Node.js and the Express framework.
- **REST APIs:** Skilled in building REST APIs using Node.js, including creating endpoints and handling requests and responses.
- **MongoDB:** Proficient in using MongoDB for database management, including creating and querying collections and documents.
- **Passport.js:** Experienced in implementing authentication and authorization using Passport.js and JSON Web Tokens.
- **Serverless Functions:** Skilled in creating and deploying serverless functions using platforms such as AWS Lambda.
- **PostgreSQL:** Proficient in designing and implementing database solutions using PostgreSQL.

- **Microsoft Workbench:** Experienced in creating and maintaining database schemas using Microsoft Workbench.
- **ER Diagrams:** Skilled in creating and interpreting Entity Relationship Diagrams to model database relationships and structures.
- **Strapi:** Proficient in using Strapi for database management
- **Express:** Proficient in using express for the API request between front-end and back-end

## Project Experience:

### 1. Job Plus (Job Site Search Engine)

04/2021 - 2/2022

I built a job site search engine by gathering a list of job websites and creating a database of job postings from these websites. I then developed a search interface that allows users to input their desired job title, location, and other relevant information to search for job postings that match their criteria. The search engine also includes filters and sorting options to further refine the search results. Finally, I implemented a system to regularly update the database with new job postings to ensure that the search results are always up to date.

- Used UX/UI Figma to get the client side into design form
- Built the frontend and backend using JavaScript and React
- Utilized Tailwind CSS, Material UI, SASS, Flexbox, and Grid for styling and layout
- Implemented search functionality using SQL queries
- Created a user registration and login system using JWT authentication

### 2. HappyHome (E-Commerce Platform)

1/2022 - 07/2022

Designed and developed an intuitive and user-friendly estate agency application that streamlines property management, enhances client-agent interactions, and simplifies the process of listing, searching, and managing properties. The app offers robust features for real-time property updates, personalized notifications, secure client data management, and

seamless communication, providing a comprehensive solution to modernize and optimize estate agency operations.

- Used UX/UI figma to get the client side into design form
- Developed the frontend using React
- Used redux and redux toolkit to create a reusable state hook for the property search engine
- Created a custom CMS for managing products and orders
- Utilized SASS, Tailwind CSS and Grid for styling and layout
- Creating the back using MongoDB

### **3. Hotel Booking (hotel booking search engine)**

**07/2022 - 12/2022**

Engineered a sophisticated and efficient hospitality hotel booking application that revolutionizes the guest experience by offering seamless reservation management, personalized booking options, and real-time availability updates for hotels and accommodations. This app facilitates easy browsing, secure transactions, and tailored recommendations, ensuring a user-friendly interface while empowering hoteliers with robust backend tools for efficient management of reservations, room inventory, and guest interactions, thereby optimizing the entire booking process in the hospitality industry.

- Build frontend with react JavaScript framework
- Implementing booking and reserving of rooms when logged in
- Implementing available and unavailable rooms for the users
- Creating a custom CMS for managing products and orders
- Implementing search functionality by locations
- Created backend database using node-js and mongo dB
- Utilized Tailwind CSS, SASS, MaterialUI Flexbox, and Grid for styling and layout
- Creating Admin page to manage the application

#### **4.Product support specialist**

**07/2023 - ongoing**

As a Product Support Specialist at Teleperformance, dedicated to the Insulet project, I am the reliable cornerstone of customer satisfaction and technical excellence. In this dynamic role, I combine my in-depth knowledge of Insulet's innovative products with a passion for providing top-tier support. I am the go-to expert, ensuring that every customer interaction is a seamless and positive experience. My commitment to resolving issues swiftly and efficiently, paired with my unwavering dedication to maintaining a deep understanding of our products, empowers me to excel in delivering exceptional service. I take pride in contributing to the success of both Teleperformance and the Insulet project by consistently exceeding customer expectations and upholding the highest standards of quality.

- Using salesforce for the documentation of each call into the client profile
- Controle of profiles using CITRIX
- Troubleshooting and analyzing of device both software and hardware

#### **Education:**

- Bachelor of Science in Computer Science | University of Technology | Sept 2016 - May 2020
- Codehance Tech Training: Data Structures, Algorithms, JavaScript, Database Systems, React & Node.js, HTML, CSS, SASS, Tailwind.

#### **Additional Skills:**

- Fluent in English
- Excellent written and verbal communication skills
- Strong teamwork and collaboration skills
- Experience with agile development methodologies
- Intermediate in Portuguese Language