# Masiko Portia Shongwe

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Email: masikoportiamaziya@gmail.com



## PERSONAL DETAILS:

Nationality: Citizen of Eswatini Date of Birth: 31<sup>st</sup> January 1993

Gender: Female Marital Status: Married

Phone Number: +268 7650 9007 (Eswatini)

ID Number: 9301311100237

#### **EMPLOYMENT HISTORY**

## NetComm, Matsapha, Eswatini

March - June 2022

IT Technician

- Technical Services (HP Hardware repair HP Enterprise)
- Hardware repair
- Desktop and Application installations
- Performed troubleshooting to correct computer hardware and software malfunctions. Reporting to Operations Director

## **EXPERIENCE**

- ❖ 2022 Current: Website/App Development Training with online tutorials
- ❖ 2022(March June): Internship at Netcomm Eswatini

## **CERTIFICATIONS**

- Diploma in Information Communication & Technology
- HTML, CSS & JavaScript Certificate from Sololearn (online)
- Diploma in Fashion Design and Dressmaking

## TECHNICAL SKILLS

Technical Experience in the following:

- Operating systems including Microsoft Operating Systems (Win 7/8/10),
  Apple Operating systems (Mac OSX)
- ❖ Microsoft Office (Word, PowerPoint, Excel, Outlook, Publisher)
- Ready Desk Helpdesk
- Hardware and software installation
- \* Technical Support
- Troubleshooting and Diagnostics

## WEBSITE DEVELOPMENT/DESIGN SKILLS

Website Development/Design Experience in the following:

- WordPress Designing Web/App interfaces
- ❖ HTML/CSS/JavaScript/PHP Developing Website
- App Development Building Android apps

## **EDUCATION AND QUALIFICATIONS**

#### Sololearn (online courses)

2022-Current

Attained: HTML, CSS & JavaScript certificates

## Ngwane Park Youth and training center, Eswatini

2019-2021

Attained: Diploma in Information Communication and Technology

2012-2013

Attained: Diploma in Fashion Design and Dressmaking

# Mankayane High School, Eswatini

2010-2011

Completed SGCSE Certificate

## Wem School, Eswatini

2006-2009

Secondary school

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## **Referees:**

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Mr Mmilidzi Habangaan NetComm Matsapha, Director +268 5187891/2(work) +268 76433137(cell)