



mobilier jussaume

Limited

3

Years Guarantee

Day-to-day exposure places high demands on outdoor furniture. Jussaume Entreprises Inc. produces outdoor furniture that meets strict quality and durability criteria. That is why we offer a limited 3-year guarantee on our entire line of stainless steel furniture. This guarantee covers the repair or replacement of parts should a manufacturing defect be found at any time within the guarantee period, as of the date of delivery.

1. Duration of Guarantee Period

This guarantee is valid for 3 years as of the date of delivery, for all stainless steel furniture. The original invoice or delivery receipt is required as proof of purchase. The guarantee also applies to materials and accessories replaced or repaired during the guarantee period, up to the end of the original guarantee period. Replacement of the guaranteed product shall not extend the guarantee period.

2. Coverage

The guarantee applies to new products sold by Jussaume Entreprises Inc. It covers product repair or replacement should a manufacturing defect be found at any time within the guarantee period, as of the date of delivery, under conditions of business or home use. Guarantees apply to the purchaser as consumer as of the date of product purchase and are not transferable.

3. Correcting a Problem

Under this guarantee, Jussaume Entreprises Inc. shall examine the product. Following this examination, and notwithstanding the implementation of the legal guarantee, if Jussaume Entreprises Inc. concludes that your claim is covered by this guarantee, the company will proceed to repair the defective product or replace it with the same item or an item of comparable quality.

If the item is no longer sold by Jussaume Entreprises Inc., the latter will propose an equivalent replacement item of identical quality that performs the same functions. Should no equivalent item be available and no complete or partial repair known to Jussaume Entreprises Inc. be possible, subject to the application of the guarantee terms and conditions, Jussaume Entreprises Inc. shall grant a complete or partial refund for the items recognized as defective.

4. Items Not Covered

The guarantee does not apply to products that have been assembled, stored or used inappropriately, that have been altered in any way or that have been cleaned using inappropriate methods and/or products. The guarantee does not cover normal wear and tear if it does not affect the use or safety of the product on a day-to-day basis, nor does it cover damage caused by, among other things, theft, falling objects, objects hitting the product, decorative lighting, burns, cuts or scratches, seepage of liquids, or any damage caused by a third party or resulting from any intentional or malicious acts. The guarantee also does not cover indirect or incidental damages.

Any knots or small cracks that may appear, even after finishing, are characteristics of natural wood. Untreated wood tends to grey over time; this is therefore not covered by this guarantee.

See the Maintenance Tips for how to extend the life and value of your product.