

# CUONG NGUYEN DUC

## DevOps Engineer

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📍 32 Nguyen Dinh Khoi, Ward 4, Tan Binh Dist, HCMC, Vietnam

📅 DoB Sep 11, 1995

An investment in self-development pays the highest dividend

## SKILL

Cloud provider	Amazon Web Service, Google Cloud Platform, MS Azure
Scripting	Bash, Python
Database	MySQL, Postgres, Redis, MongoDB
Monitoring	Grafana, Prometheus, Datadog, New Relic, Azure Monitor, App Insights
IaC	Terraform, Ansible, Chef
CI/CD	Github Action, Jenkins Pipeline, Azure DevOps, Gitlab CI, ArgoCD
Containerize	Docker, Kubernetes
Middleware	Nginx, Apache, RabbitMQ, Istio, HarshiCorp Vault

## PROFESSIONAL EXPERIENCE

Present Sep 2021	<b>Sr. Site Reliability Engineer, FINTECH COMPANY PTE. LTD, Ho Chi Minh</b> <ul style="list-style-type: none"><li>➢ Using Terraform to create infrastructure as code focus on scalable, high availability for all products</li><li>➢ Build and maintain code pipeline on different environments using Azure DevOps, Github Action</li><li>➢ Containerize applications and deploy to K8S using Helm, ArgoCD follow Gitops, Multi-cloud strategy</li><li>➢ Setup logging, alerting system with Datadog, Pagerduty, Azure Monitor, etc.</li><li>➢ Fixing, patching security vulnerabilities, flow ISO 27001, security compliance, etc.</li><li>➢ Maintain SLA, SLO to ensure the high availability of the application, on-call support</li></ul> <div><div>AWS</div><div>GCP</div><div>Azure</div><div>Azure DevOps</div><div>Prometheus</div><div>Terraform</div><div>Kubernetes</div><div>Helm</div><div>ArgoCD</div><div>Github Action</div></div>
Sep 2021 Sep 2019	<b>DevOps Engineer - Team Lead, SYMPHONY CREATIVE SOLUTIONS PTE. LTD, Ho Chi Minh</b> <ul style="list-style-type: none"><li>➢ Setup, design, implement infrastructure to apply AWS best practices, scalable, high availability for all products</li><li>➢ Build and maintain Jenkins pipeline for code testing/deployment on different environments</li><li>➢ Containerize applications and deploy to AWS ECS/K8S using Helm, Gitops strategy</li><li>➢ Build and standardize ansible roles, playbook for config management</li><li>➢ Build centralize logging system with ELK stacks</li><li>➢ Setup application insight, infrastructure monitoring, alerting system</li><li>➢ Join RD team for reseaching new technology, support Datalake/Microservices team</li><li>➢ Mentor new team member, standardize DevOps process</li></ul> <div><div>AWS</div><div>Prometheus</div><div>Terraform</div><div>Kubernetes</div><div>Helm</div><div>ArgoCD</div><div>Jenkins</div><div>Ansible</div></div>
Sep 2019 Jan 2019	<b>DevOps Engineer, ZIGEXN VENTURA Co., LTD, Ho Chi Minh</b> <ul style="list-style-type: none"><li>➢ Setup, maintain, migrate applications from on-premise to public cloud AWS/GCP</li><li>➢ Containerize application, deploy applications into K8S cluster for both cloud and on-premise servers</li><li>➢ Build and improve Jenkins pipeline for code testing/deployment on multiple environments</li><li>➢ Build and improve monitoring, alerting system, auto recover</li><li>➢ Setup, maintain internal devices, physical servers, network devices</li></ul> <div><div>AWS</div><div>GCP</div><div>Prometheus</div><div>Terraform</div><div>Kubernetes</div><div>Helm</div><div>Jenkins</div><div>Gitlab</div><div>Chef</div><div>Ansible</div></div>
Sep 2018 Aug 2017	<b>DevOps Engineer, TMA SOLUTIONS, Ho Chi Minh</b> <ul style="list-style-type: none"><li>➢ Deploy serverless application to Lambda, API gateway, DynamoDB</li><li>➢ Setup, maintain server with multiple enviroments.</li><li>➢ Setup email system using Postfix, Dovecot</li><li>➢ Setup, maintain physical servers for internal application, testing environments</li><li>➢ Build, improve CI/CD processes for code deployment using Jenkins</li><li>➢ Support development team investigate, resolve issues on production</li></ul> <div><div>AWS</div><div>Ansible</div><div>Chef</div><div>Jenkins</div></div>

## LANGUAGES

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Vietnamese ● ● ● ● ●  
English ● ● ● ○ ○

## FORCES

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- > Passionate
- > Motivated
- > Autonomous

## EDUCATION

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2013-2017    Network and Telecommunications, from University of Information Technology (UIT) - VNUHCM

## CERTIFICATES AND COURSES

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2021    Google Cloud Certified : Associate Cloud Engineer  
2021    HashiCorp Certified : Terraform Associate  
2020    AWS Certified Solution Architect - Associate  
2016    CCNA - VNPro  
2016    CCNP Switching - VNPro