



CAPSTONE PROJECT REPORT

Smart online electronics sales system

Report 6 – Software User Guides

– Can Tho, August 2024 –

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I. Release Package & User Guides

1. Deliverable Package

1.1 Source codes & documents

Table 1 - Source codes & documents

No.	Deliverable Item	Description
1	Project Schedule/Tracking	A schedule that organizes tasks, resources, and deadlines in an optimal sequence to ensure timely project completion
2	Project Backlog	It typically includes a comprehensive breakdown of the tasks that must be finished
3	Source Codes	electronicstore.zip
4	Database Script(s)	Electronicstore.sql
5	Final Report Document	Includes: 1. SEP490_G6_Report1_Project Introduction.pdf 2. SEP490_G6_Report2_Project Management Plan.pdf 3. SEP490_G6_Report3_Software Design Description.pdf 4. SEP490_G6_Report4_Software Design Document.pdf 5. SEP490_G6_Report5_Test Documentation.pdf 6. SEP490_G6_Report6_Software User Guides.pdf 7. SEP490_G6_Report7_Final Project Report.pdf
6	Test Cases Document	SEP490_G6_Report5_Test Report.xlsx

1.2 Known Issues, Limitations & Restrictions

- To use the website's functions, users need a web browser and an active internet connection.
- Some website functions depend on network speed, which may result in delays in response time.
- Some functions such as search functions, suggestions depend on and services from Algolia.

2. Installation Guides

2.1 System Requirements

2.1.1 Client requirements

Table 2 - Client requirements

Name	Minimal configuration
Operating system	Windows 10 or higher MacOS: 10 or higher
RAM	4GB or higher
CPU	Intel Core I3 or higher
Web Browser	Google Chrome, Safari (macOS, IOS), Edge, Opera, Firefox, etc.

2.1.2 Server requirements

Table 3 - Server requirements

Name	Minimal configuration
Operating system	Windows 10 or higher MacOS: 10 or newer
RAM	8GB or higher
CPU	Intel Core I7 or higher
Web Browser	Google Chrome, Safari (macOS, IOS), Edge, Opera, Firefox, etc.
Database	Postgress
IDEs/Editors	Visual Studio Code
Technology	ReactJS, TailwinCSS, Ant Design (FrontEnd, NextJS), Web, Node JS(BackEnd), AI (Recommendation(Algolia)), AWS Lex, Kommunicate.

2.2 Installation Instruction

2.2.1 Visual Studio Code

Step 1: Download Docker Visual Studio Code

Step 2: Double-click on VSCode-darwin-universal.zip

Step 3: Double-click Visual Studio Code

Step 4: Create file .env

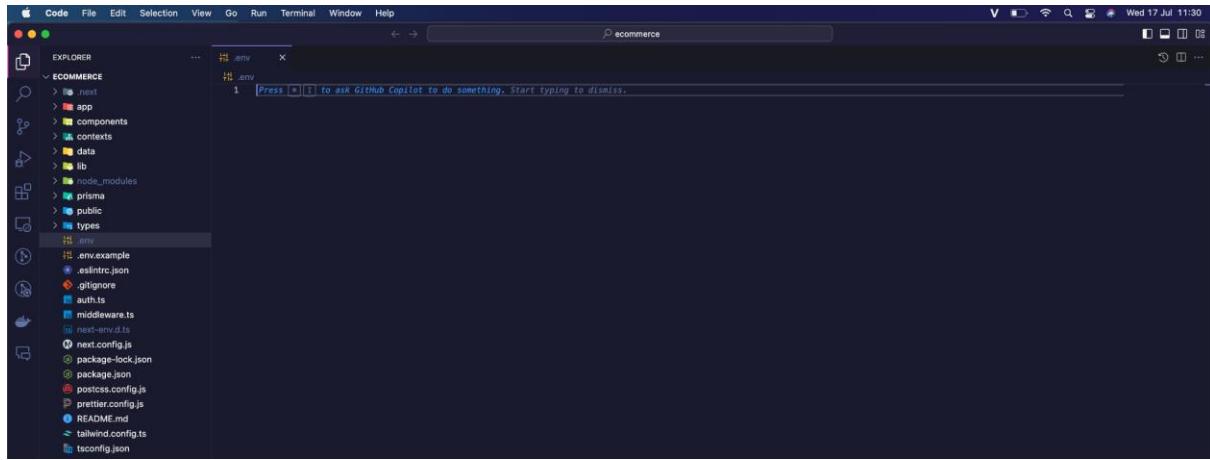


Figure 1 - Create file .env

Step 5: Copy and Paste this code

A screenshot of the Visual Studio Code interface. The title bar shows 'ecommerce'. The left sidebar (EXPLORER) lists project files: next, app, components, contexts, data, lib, node_modules, prisma, public, types, and env. The env folder contains .env.example, .eslintrc.json, .gitignore, auth.ts, middleware.ts, next-env.d.ts, next.config.js, package-lock.json, package.json, postcss.config.js, prettier.config.js, README.md, tailwind.config.ts, and tsconfig.json. The central editor area displays a .env file with the following content:

```
NEXTAUTH_SECRET=XGgnQek0d0MgK6jghh/f8Cjzh0b2enIn70g4baob=
NEXT_PUBLIC_API_URL=https://localhost:3000
DATABASE_URL=postgresql://dean@127.0.0.1:5432/commerce?user=15865422-8-c.c.db.ondigitalocean.com:25060/defaultdb sslmode=require
NEXT_PUBLIC_GMAIL_ID=1073295857-krcq1l4pqmrft1t1b2q9vqekq8.apps.googleusercontent.com
NEXT_PUBLIC_GOOGLE_CLIENT_SECRET=GOCSPX-0AjyKwPx-8h7XR8KyTql4Pj36Dy
NEXT_PUBLIC_IMAGE_URL=https://api.lnbgb.com/1/upload?key=c5ebe9dcce5a15e30bf916ad60c85
NEXT_PUBLIC_ALGOLIA_APPID=wt0V2iNSQ
NEXT_PUBLIC_ALGOLIA_SECRET=alb4b4eedf5c00b28a9c8c8031530965
NEXT_PUBLIC_ALGOLIA_INDEX=ecommerce
```

The bottom status bar shows 'tranquothai@MacOneG27Q9MBP ecommerce %' and various VS Code status icons.

Figure 2 - Create file .env

Step 6: Click new terminal and run `npm install`

```

VS Code Terminal Output (Terminal tab):
1 NEXT_PUBLIC_API_URL=http://localhost:3000
2 DATABASE_URL=postgres://admin:password@localhost:5432/commerce-db?sslmode=require
3 NEXT_PUBLIC_GOOGLE_CLIENT_ID=1071328931627-krcqpladpmurrtt1bb2p9svem5qoe8j.apps.googleusercontent.com
4 NEXT_PUBLIC_GOOGLE_CLIENT_SECRET=GOCSPX-8AjyKwFyTg4pY360y
5 NEXT_PUBLIC_GOOGLE_CLIENT_SECRET=GOCSPX-8AjyKwFyTg4pY360y
6 NEXT_PUBLIC_INGR_URL=https://api.ingr.com/upload?key=cb5e9ed6c8ea15e30bf916ad660b85
7 NEXT_PUBLIC_ALGOLIA_APPID=AMTOV2QNSQ
8 NEXT_PUBLIC_ALGOLIA_SECRET=ab1b46ee8f5c00b289c8c8b31530965
9 NEXT_PUBLIC_ALGOLIA_INDEX=ecommerceSS

VS Code Explorer (left sidebar):
- ECOMMERCE folder contains: next, app, components, contexts, data, lib, node_modules, public, types, env.
- env folder contains: env.example, .eslintrc.json, .gitignore, auth.ts, middleware.ts, next-env.d.ts, next.config.js, package-lock.json, package.json, postcss.config.js, prettier.config.js, README.md, tailwind.config.ts, tsconfig.json.

```

Figure 3 - run `npm install`

Step7: Run `npx prisma db seed`

```

VS Code Terminal Output (Terminal tab):
1 NEXT_PUBLIC_SECRET=AngularDjangoMongoDB
2 NEXT_PUBLIC_API_URL=http://localhost:3000
3 DATABASE_URL=postgres://admin:password@localhost:5432/commerce-db?sslmode=require
4 NEXT_PUBLIC_GOOGLE_CLIENT_ID=1071328931627-krcqpladpmurrtt1bb2p9svem5qoe8j.apps.googleusercontent.com
5 NEXT_PUBLIC_GOOGLE_CLIENT_SECRET=GOCSPX-8AjyKwFyTg4pY360y
6 NEXT_PUBLIC_INGR_URL=https://api.ingr.com/upload?key=cb5e9ed6c8ea15e30bf916ad660b85
7 NEXT_PUBLIC_ALGOLIA_APPID=AMTOV2QNSQ
8 NEXT_PUBLIC_ALGOLIA_SECRET=ab1b46ee8f5c00b289c8c8b31530965
9 NEXT_PUBLIC_ALGOLIA_INDEX=ecommerceSS

VS Code Explorer (left sidebar):
- ECOMMERCE folder contains: next, app, components, contexts, data, lib, node_modules, public, types, env.
- env folder contains: env.example, .eslintrc.json, .gitignore, auth.ts, middleware.ts, next-env.d.ts, next.config.js, package-lock.json, package.json, postcss.config.js, prettier.config.js, README.md, tailwind.config.ts, tsconfig.json.

```

Figure 4 - Run `npx prisma db seed`

Step 8: Run `npm run dev` and click <http://localhost:3000>

```

VS Code Terminal Output (Terminal tab):
1 NEXT_PUBLIC_SECRET=AngularDjangoMongoDB
2 NEXT_PUBLIC_API_URL=http://localhost:3000
3 DATABASE_URL=postgres://admin:password@localhost:5432/commerce-db?sslmode=require
4 NEXT_PUBLIC_GOOGLE_CLIENT_ID=1071328931627-krcqpladpmurrtt1bb2p9svem5qoe8j.apps.googleusercontent.com
5 NEXT_PUBLIC_GOOGLE_CLIENT_SECRET=GOCSPX-8AjyKwFyTg4pY360y
6 NEXT_PUBLIC_INGR_URL=https://api.ingr.com/upload?key=cb5e9ed6c8ea15e30bf916ad660b85
7 NEXT_PUBLIC_ALGOLIA_APPID=AMTOV2QNSQ
8 NEXT_PUBLIC_ALGOLIA_SECRET=ab1b46ee8f5c00b289c8c8b31530965
9 NEXT_PUBLIC_ALGOLIA_INDEX=ecommerceSS

VS Code Explorer (left sidebar):
- ECOMMERCE folder contains: next, app, components, contexts, data, lib, node_modules, public, types, env.
- env folder contains: env.example, .eslintrc.json, .gitignore, auth.ts, middleware.ts, next-env.d.ts, next.config.js, package-lock.json, package.json, postcss.config.js, prettier.config.js, README.md, tailwind.config.ts, tsconfig.json.

```

Figure 5 - Run `npm run dev` and click <http://localhost:3000>

3. User Manual

3.1 Term And Definitions

Table 4 - Term And Definitions

#	Term And Definitions	Description
1	Admin	An authorized user with administrative privileges.
2	Staff	Employees or personnel designated to perform tasks within the system.
3	Customer	A person who purchases goods or services on website.
4	Guest	An unregistered or anonymous user accessing basic features of the website.

3.2 System Requirement

Recommended System Requirements:

Table 5 - System Requirement

For Server	For Web Client
<ul style="list-style-type: none">- Operating system: Windows 10 or higherMacOS: 10 or newer.- RAM: 8GB or higher- CPU: Intel Core I7 or higher- Storage: 10GB SSD available- Database: Firebase	<ul style="list-style-type: none">- Operating system: Windows 10 or higherMacOS: 10 or newer- Web Browser: Google Chrome, Safari (macOS, IOS), Edge, Opera, Firefox, etc.

3.3 Application Usage

3.3.1 Overview

Our system has 4 actors: Admin, Staff, Customer, Guest. Guest Actor has the following features:

Guest Actor has the following features:

1. View Electric Store's Home Page
2. View All Products
3. View Product Details and Simillar Product
4. Search By Keyword
5. Filter Product By Category and Sorts
6. View All Blogs and View blog details
7. Sign In and Sign Up

Customer Actor has the following features:

1. Sign Up, Sign In, Sign Out
2. View All Products
3. View Product Details and Similar Product
4. Manage Cart
5. Checkout
6. Search By Keyword
7. Filter Product By Category and Sorts
8. Manage Profile
9. Chat with ChatBot AI
10. View the history of orders
11. View All Blogs and View Blog Details

Staff Actor has the following features:

1. Sign In, Sign Out
2. View dashboard
3. Manage Product
4. Manage Category
5. Manage Order
6. Manage Customer
7. Manage Blog

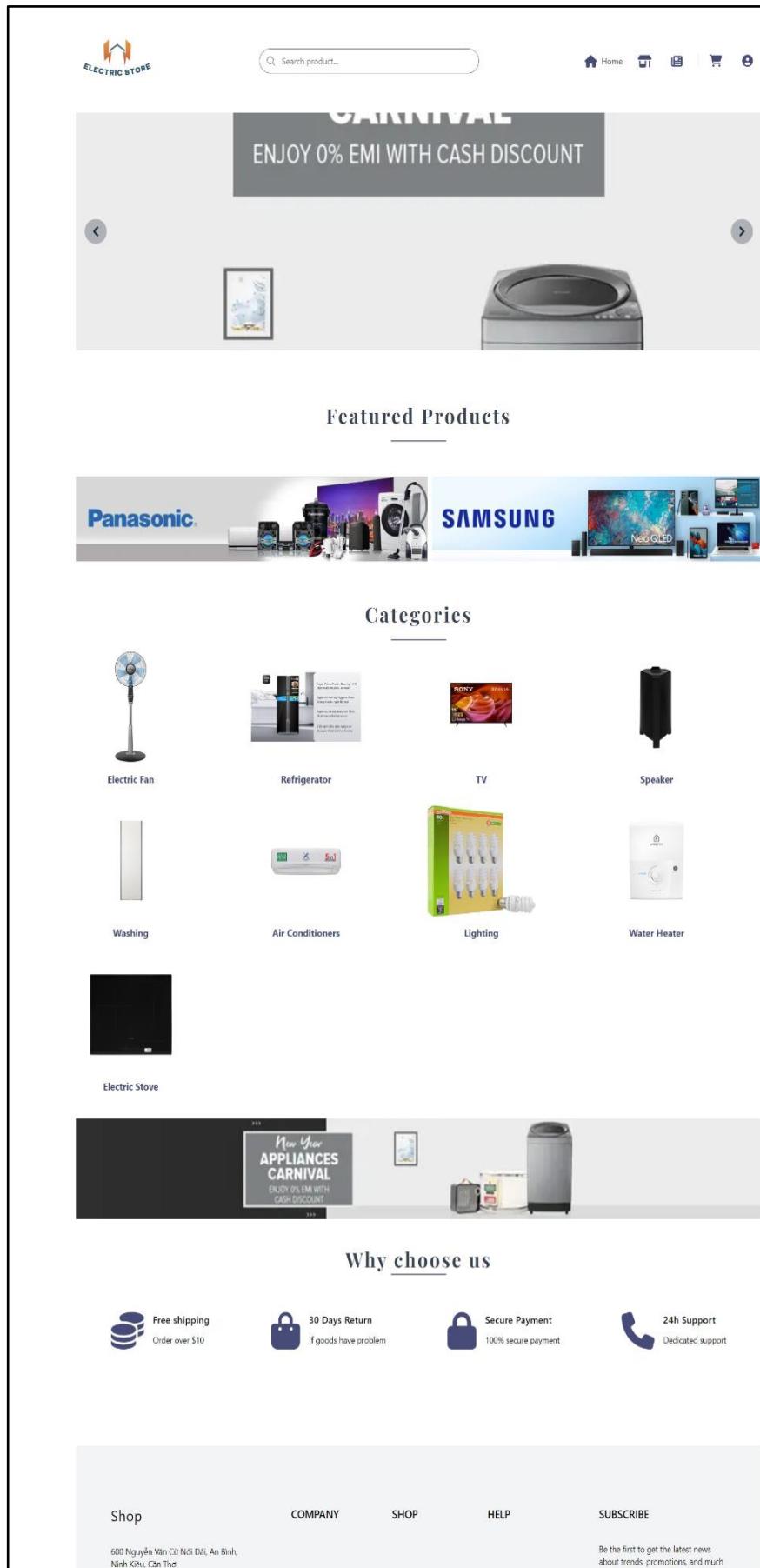
Admin Actor has the following features:

1. Sign In, Sign Out
2. View dashboard
3. Manage Staff
4. Manage Product
5. Manage Category
6. Manage Order
7. Manage Customer
8. Manage Blog

3.3.2 User guide for guest

3.3.2.1 View Electric Store's Home Page

- **Step 1:** Open a web browser and enter the address "**electricstore.com**" into the browser search bar.
- **Step 2:** The system will redirect you to the home page of "Electric Store".
- **Description:** Home page includes featured products, product categories, and other related information.



The screenshot shows the homepage of Electric Store. At the top left is the store logo 'ELECTRIC STORE' with a stylized house icon. A search bar with the placeholder 'Search product...' is positioned at the top center. To the right of the search bar are navigation links: 'Home', 'Cart', and 'User'. Below the header is a promotional banner for 'CARNIVAL' with the text 'ENJOY 0% EMI WITH CASH DISCOUNT'. The banner features a small framed picture of a smiling person and a large image of a washing machine. Below the banner is a section titled 'Featured Products' featuring logos for Panasonic and Samsung, along with images of their respective products. A 'Categories' section follows, displaying icons and labels for various products: Electric Fan, Refrigerator, TV, Speaker, Washing, Air Conditioners, Lighting, Water Heater, and Electric Stove. Another promotional banner for 'New Year APPLIANCES CARNIVAL' is shown below the categories. The bottom of the page contains a 'Why choose us' section with icons for free shipping, 30-day returns, secure payment, and 24-hour support. At the very bottom, there are links for 'Shop', 'COMPANY', 'SHOP', 'HELP', and 'SUBSCRIBE', along with a note about staying updated with news and promotions.

Search product...

Home Cart User

CARNIVAL
ENJOY 0% EMI WITH CASH DISCOUNT

Panasonic SAMSUNG Neo QLED

Categories

Electric Fan Refrigerator TV Speaker

Washing Air Conditioners Lighting Water Heater

Electric Stove

New Year APPLIANCES CARNIVAL
ENJOY 0% EMI WITH CASH DISCOUNT

Why choose us

Free shipping Order over \$10

30 Days Return If goods have problem

Secure Payment 100% secure payment

24h Support Dedicated support

Shop COMPANY SHOP HELP SUBSCRIBE

600 Nguyễn Văn Cừ Nối Dài, An Bình,
Ninh Kiều, Cần Thơ

Be the first to get the latest news
about trends, promotions, and much

Figure 1 - View Electric Store's Home Page

3.3.2.2: View All Products

- **Step 1:** Move the mouse to the navigation bar (Navbar) on the home page.
- **Step 2:** Select "Shop" from the navigation bar.

Description: The "Shop" page contains products classified into different categories.

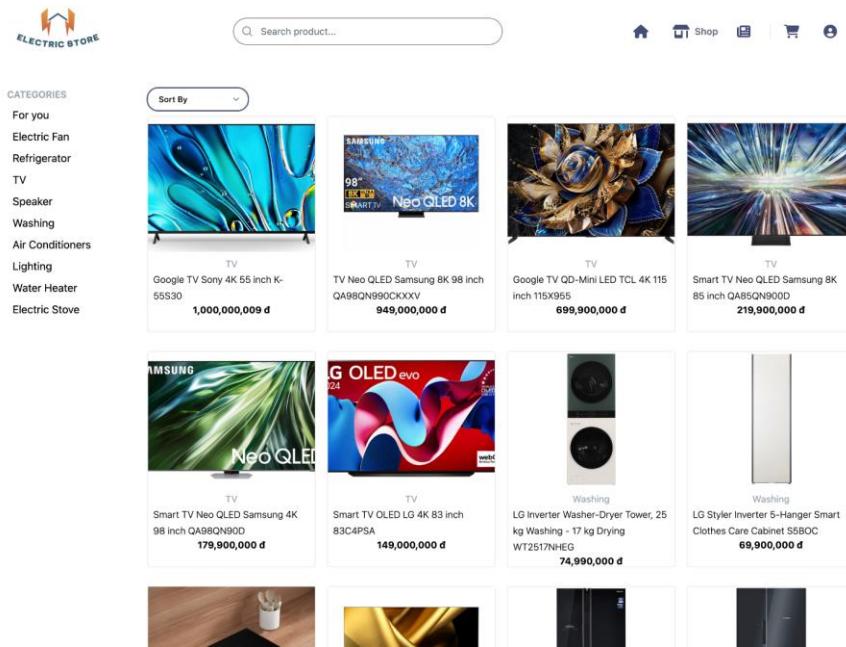


Figure 2 - View All Products

3.3.2.3: View Product Details and Similar Product

- **Step 1:** Move the mouse to the navigation bar (Navbar) on the home page.
- **Step 2:** Select "Shop" from the navigation bar.
- **Step 3:** On the "Shop" page, select the product you want to see details about.

Description: Product details include the following information:

- ❖ Product's name
- ❖ Product Description
- ❖ Reviews and feedback from previous buyers
- ❖ Product price
- ❖ The number of products
- ❖ "Add to cart" button
- ❖ Product suggestions: By category, by behavior, by similar price

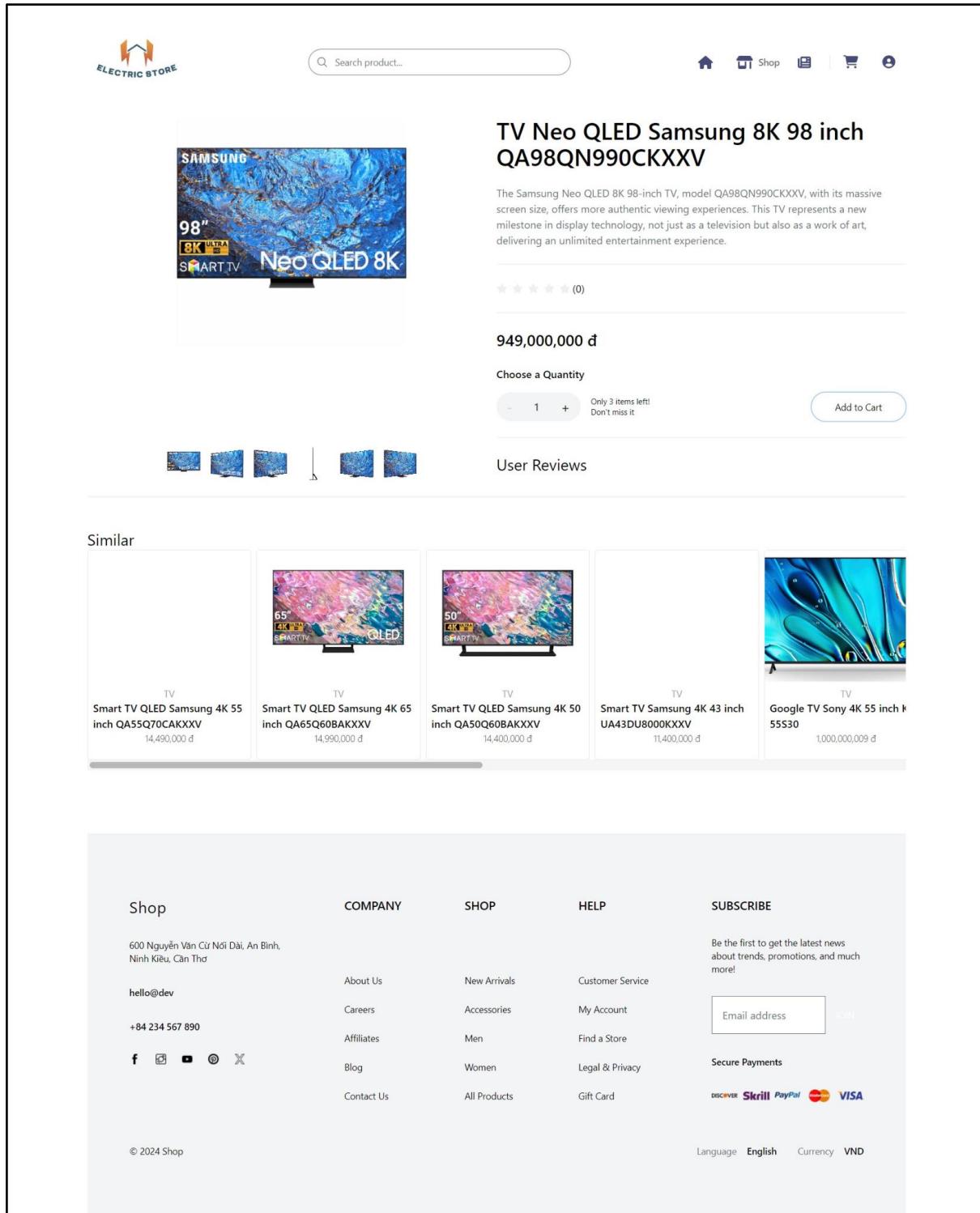


Figure 3 - View Product Details and Similar Product

3.3.2.4: Search By Keyword

- Step 1:** On the homepage or any page, find the search bar (at the top of the page).
- Step 2:** Enter keywords related to the product you want to search for.
- Step 3:** Tap the magnifying glass icon or press "Enter" to start searching.

Description: The system will display products or content related to the keyword you entered.

The screenshot shows a search results page for 'TV' on the Electric Store website. The left sidebar lists categories like For you, Electric Fan, Refrigerator, TV, Speaker, Washing, Air Conditioners, Lighting, Water Heater, and Electric Stove. A 'Sort By' dropdown menu is open. The main content area displays eight TV products in a grid:

- Google TV Sony 4K 55 inch K-55S30**: Price 1,000,000,009 đ
- Google TV QD-Mini LED TCL 4K 115 inch 115X955**: Price 699,900,000 đ
- Google Tivi Sony 4K 55 inch KD-55X75K**: Price 13,890,000 đ
- Google TV TCL LED 4K 65 inch 65P638**: Price 10,490,000 đ
- Google TV Xiaomi A 4K 55 inch L55M8-P2SEA**: Price 8,990,000 đ
- Google TV Toshiba 4K 43 inch 43C350LP**: Price 7,990,000 đ
- Google TV Xiaomi A Pro 4K 43 inch L43M8-A2SEA**: Price 6,690,000 đ
- Google TV Xiaomi A 32 inch L32M8-P2SEA**: Price 3,990,000 đ

Below the grid are navigation links: 'Previous (1/1)' and 'Next'.

Shop

600 Nguyễn Văn Cừ Nối Dài, An Bình, Ninh Kiều, Cần Thơ
hello@dev +84 234 567 890

COMPANY

About Us Careers Affiliates Blog Contact Us

SHOP

New Arrivals Accessories Men Women All Products

HELP

Customer Service My Account Find a Store Legal & Privacy Gift Card

SUBSCRIBE

Be the first to get the latest news about trends, promotions, and much more!

Email address

Secure Payments

DISCOVER Skrill PayPal VISA

© 2024 Shop Language English Currency VND

Figure 4 - Search By Keyword

3.3.2.5: Filter Product By Category and Sorts

- **Step 1:** On the "Shop" page, find the category and select the product filter (located on the left side of the page).
- **Step 2:** Select product category or sorting criteria

Description: The system will display products that match the selected filtering and sorting criteria.

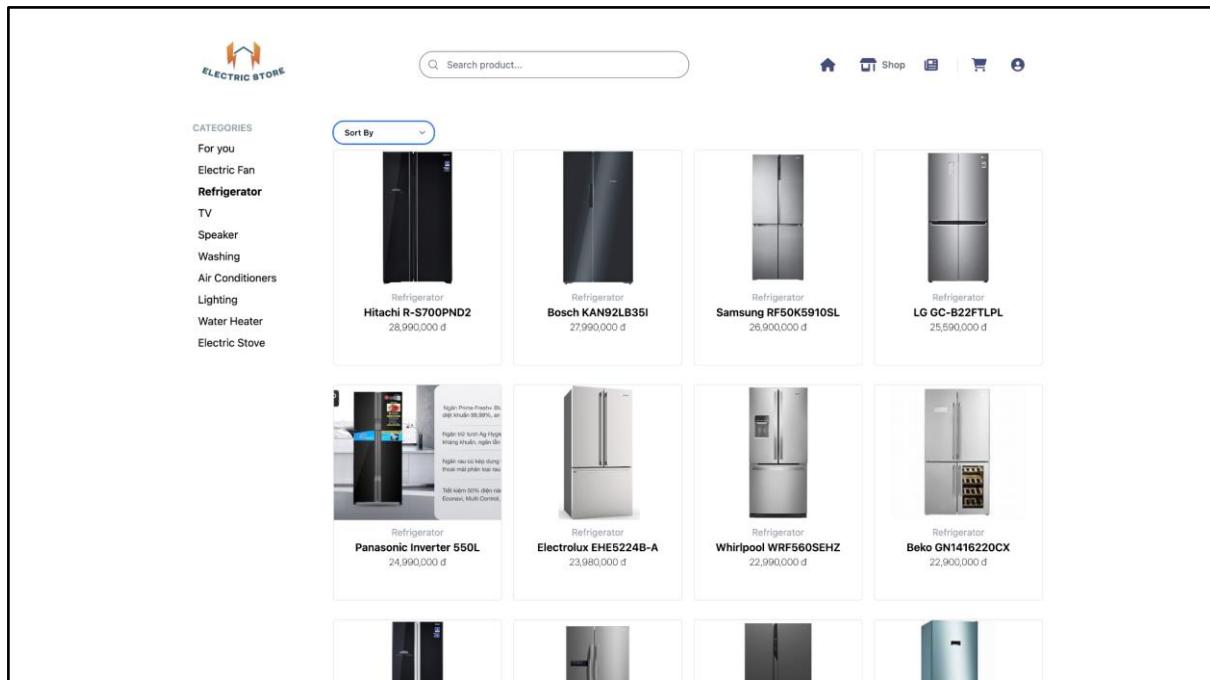


Figure 6 - Filter Product By Category and Sorts

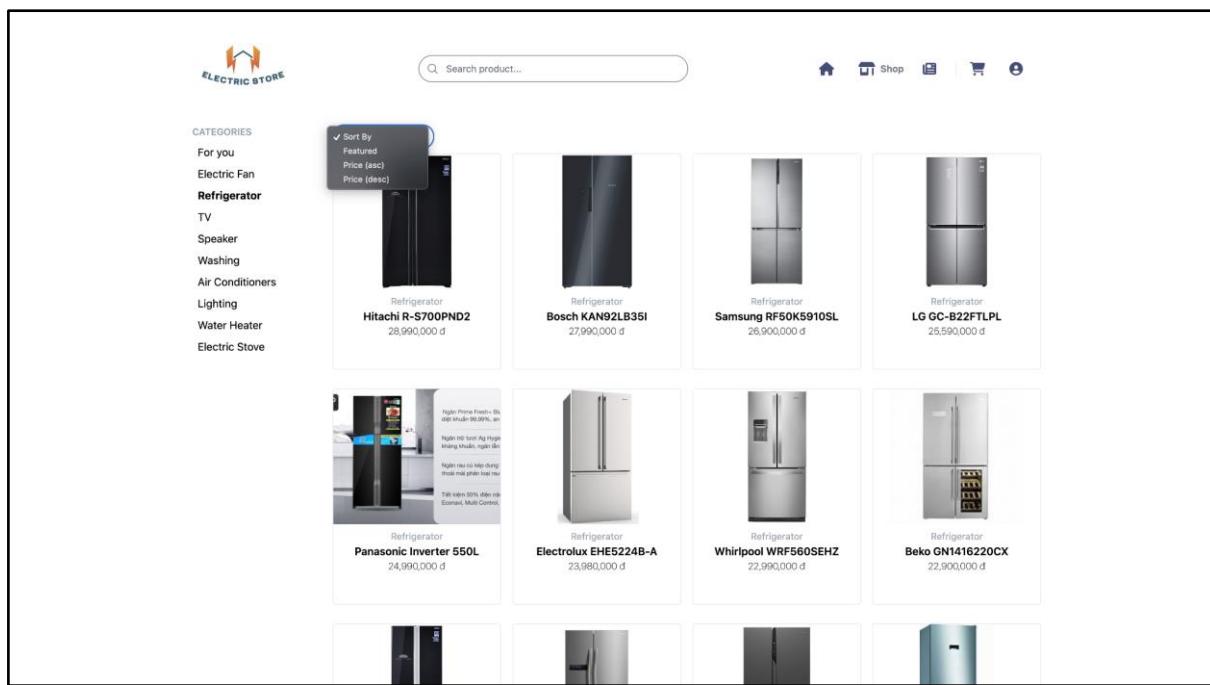


Figure 5 - Filter Product By Category and Sorts

3.3.2.6: View All Blogs and View Blog Details

- Step 1:** Move the mouse to the navigation bar (Navbar) on the home page.
- Step 2:** Select "Blog" from the navigation bar.
- Step 3:** To view details of a post, select the post you want from the blog page.

Description: The blog page displays all available articles. Post details include title, content, posting date, and author.

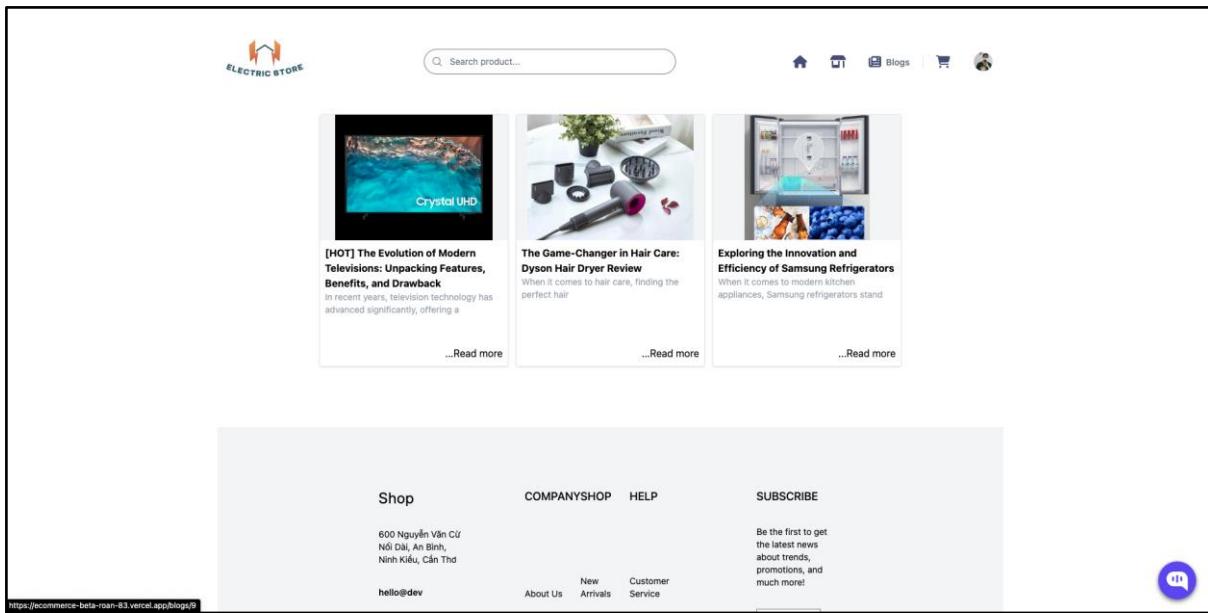


Figure 6 - View All Blogs



Search product...
[Home](#)
[Shop](#)
[Blogs](#)
[Cart](#)
[User](#)

The Evolution of Modern Televisions: Unpacking Features, Benefits, and Drawbacks

Created at: 10:19:22 06-07-2024



In recent years, **television** technology has advanced significantly, offering a plethora of features that enhance the viewing experience. Modern TVs are no longer just devices for watching shows and movies; they are multifunctional entertainment **hubs**. This blog explores the various functions, benefits, and drawbacks of contemporary TVs.

Features of Modern TVs

- Smart TV Capabilities:** Modern TVs often come equipped with smart features, allowing users to access streaming services like Netflix, Hulu, and Amazon Prime directly from their TV without the need for external devices.
- High Definition and 4K Resolution:** The majority of new TVs support high-definition (HD) and 4K resolution, providing clearer and more detailed images compared to standard definition.
- OLED and QLED Technology:** These display technologies offer improved color accuracy, deeper blacks, and better contrast ratios, enhancing the overall picture quality.
- Voice Control and AI Integration:** Many TVs now support voice assistants like Alexa, Google Assistant, and Siri, allowing users to control their TV and other smart home devices with voice commands.
- Connectivity Options:** Modern TVs come with multiple HDMI ports, USB ports, Bluetooth, and Wi-Fi, making it easier to connect various devices such as gaming consoles, soundbars, and external storage.
- Benefits of Modern TVs**
- Enhanced Viewing Experience:** With features like 4K resolution and advanced display technologies, viewers can enjoy a more immersive and lifelike picture quality.
- Convenience and Accessibility:** Smart TVs eliminate the need for additional streaming devices, providing a more streamlined and user-friendly experience.
- Multi-Functionality:** Modern TVs can serve as a central hub for all your entertainment needs, from watching TV shows and movies to browsing the internet, playing games, and even controlling smart home devices.
- Space-Saving:** The slim design of modern TVs allows them to be mounted on walls, saving space and giving a clean, minimalist look to your living room.
- Future-Proofing:** Investing in a modern TV ensures that you are equipped with the latest technology, which will remain relevant and functional for years to come.
- Drawbacks of Modern TVs**
- Cost:** High-end **smart TVs** with advanced features like OLED and QLED technology can be quite expensive, making them a significant investment.
- Complexity:** The multitude of features and settings can be overwhelming for some users, leading to a steeper learning curve.
- Privacy Concerns:** With smart TVs connected to the internet and integrated with voice assistants, there is an increased risk of privacy breaches and data security issues.
- Software Updates:** Just like smartphones, smart TVs require regular software updates to function optimally. Failure to update can result in performance issues and compatibility problems.
- Reliability:** The more features a TV has, the higher the potential for something to go wrong. Complex electronics can sometimes be less reliable and more difficult to repair.
- Conclusion**

Modern **televisions** offer a wide range of features that enhance the viewing experience and provide added convenience. While the benefits of these advanced TVs are numerous, it is important to consider the potential drawbacks such as cost, complexity, and privacy concerns. By weighing the pros and cons, you can make an informed decision when choosing the right TV for your needs.

As technology continues to evolve, we can expect even more innovations in the world of television, further transforming our entertainment experiences. Whether you are a casual viewer or a tech enthusiast, there is undoubtedly a modern TV that will meet your requirements and preferences.

Shop	COMPANY	SHOP	HELP	SUBSCRIBE
600 Nguyễn Văn Cừ Nối Dài, An Bình, Ninh Kiều, Cần Thơ hello@dev +84 234 567 890 				
About Us Careers Affiliates Blog Contact Us	New Arrivals Accessories Men Women All Products	Customer Service My Account Find a Store Legal & Privacy Gift Card	Secure Payments 	Be the first to get the latest news about trends, promotions, and much more! <input style="width: 100px; height: 15px; margin-bottom: 5px;" type="text"/> <input style="width: 100px; height: 20px; background-color: #ccc; border: none; color: black; font-weight: bold;" type="button" value="Sign Up"/>
<small>© 2024 Shop</small> Language: English Currency: VND				

Figure 7 - View Blog Details

3.3.2.7: Sign In and Sign Up

Sign In:

- **Step 1:** On the homepage or any page, find and select the gear icon and select the "Login" button (located in the top right corner).
- **Step 2:** Select a saved email or select "Use another account"
- **Step 3:** Click the "Continue" button to log in to the system.

Description: The "Sign In" feature allows guests to log in to the system.

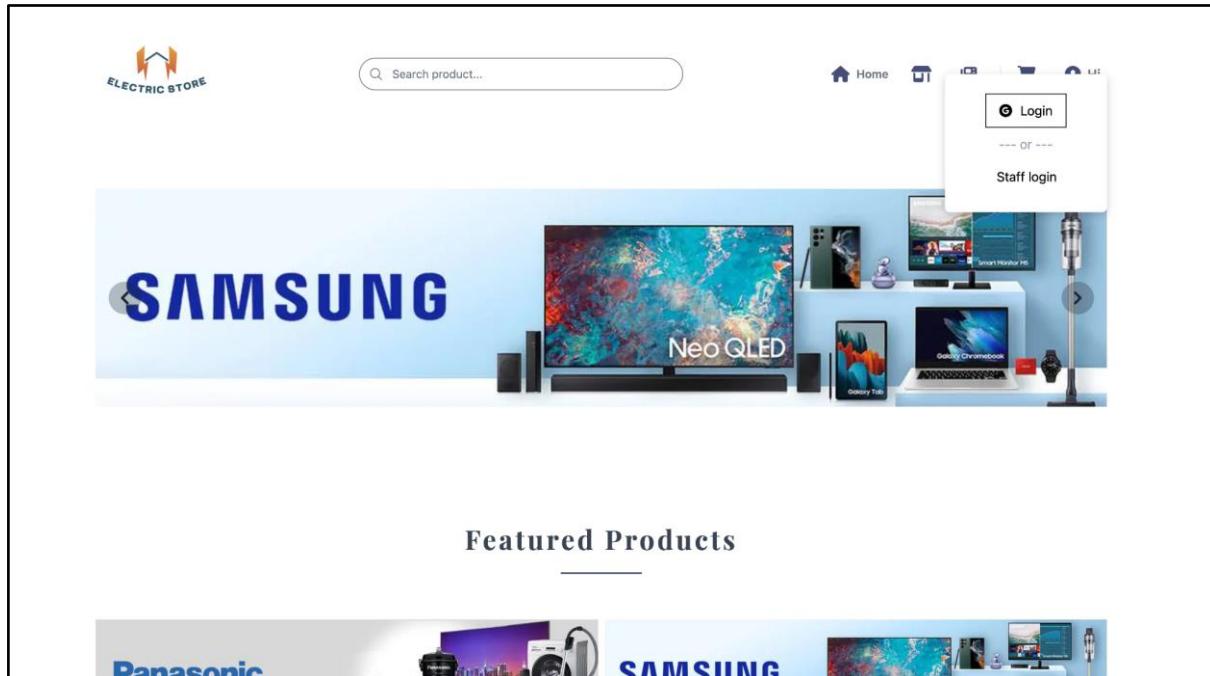


Figure 7 - Sign In Step 1

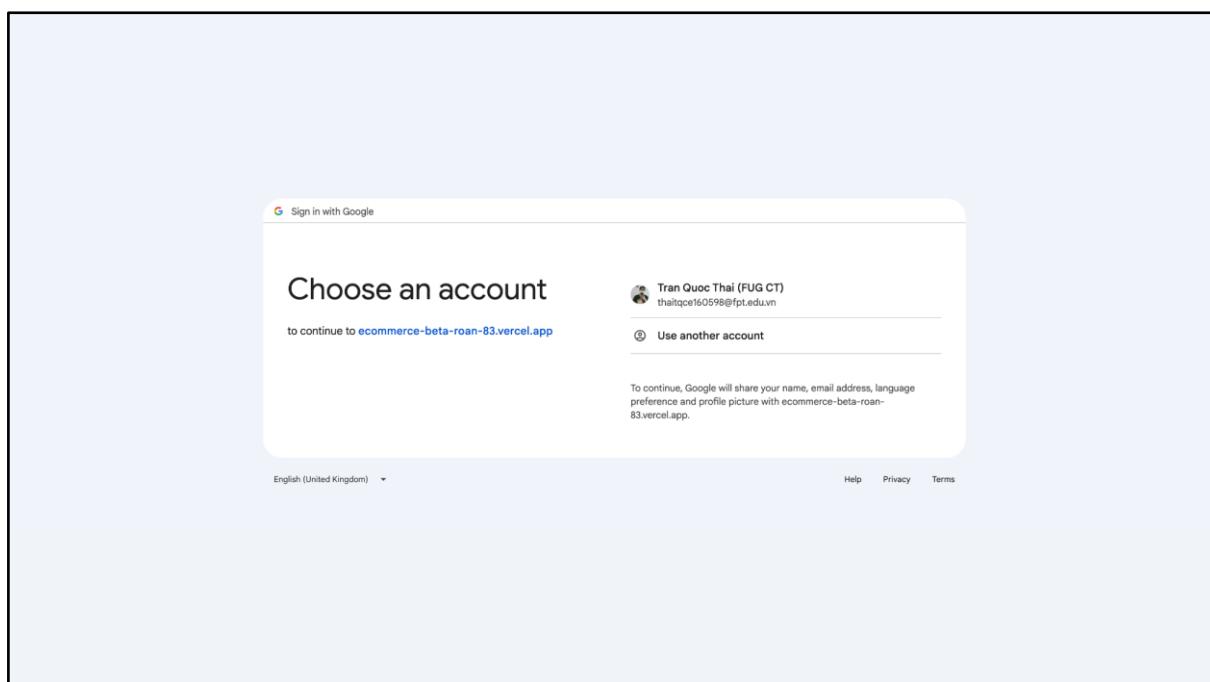


Figure 8 - Sign In Step 2

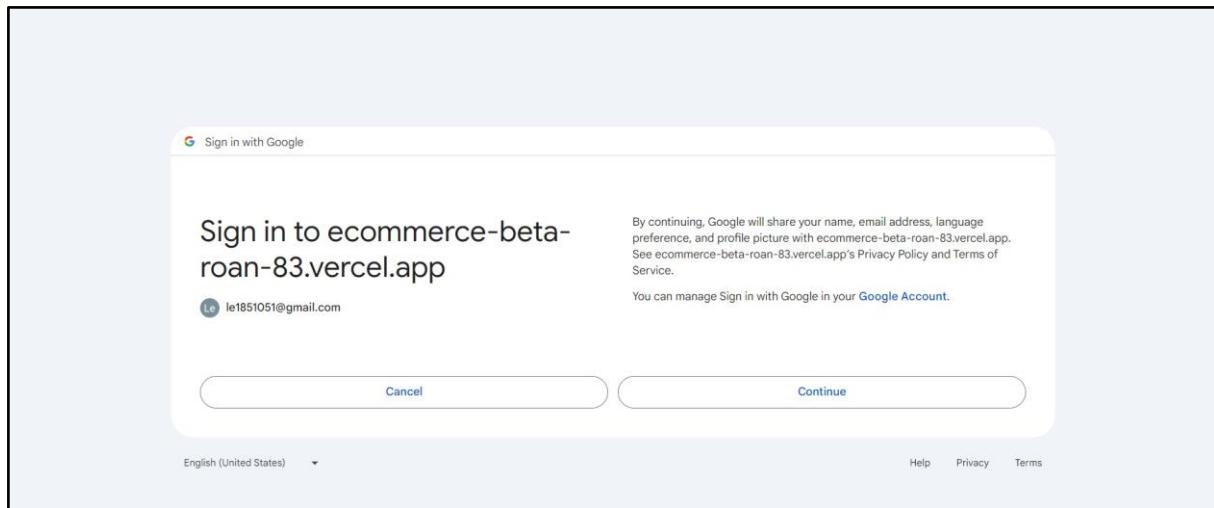


Figure 9 - Sign In Step 3

Sign Up:

- **Step 1:** On the homepage or any page, find and select the "Login" button (located in the top right corner).
- **Step 2:** select "Use another account"
- **Step 3:** select "Create account"
- **Step 4:** Follow the instructions to create an account by email with Google.
- **Step 5:** Click the "Continue" button to log in to the system.

Description: The "Sign Up" feature allows guests to create a new account to become a customer.

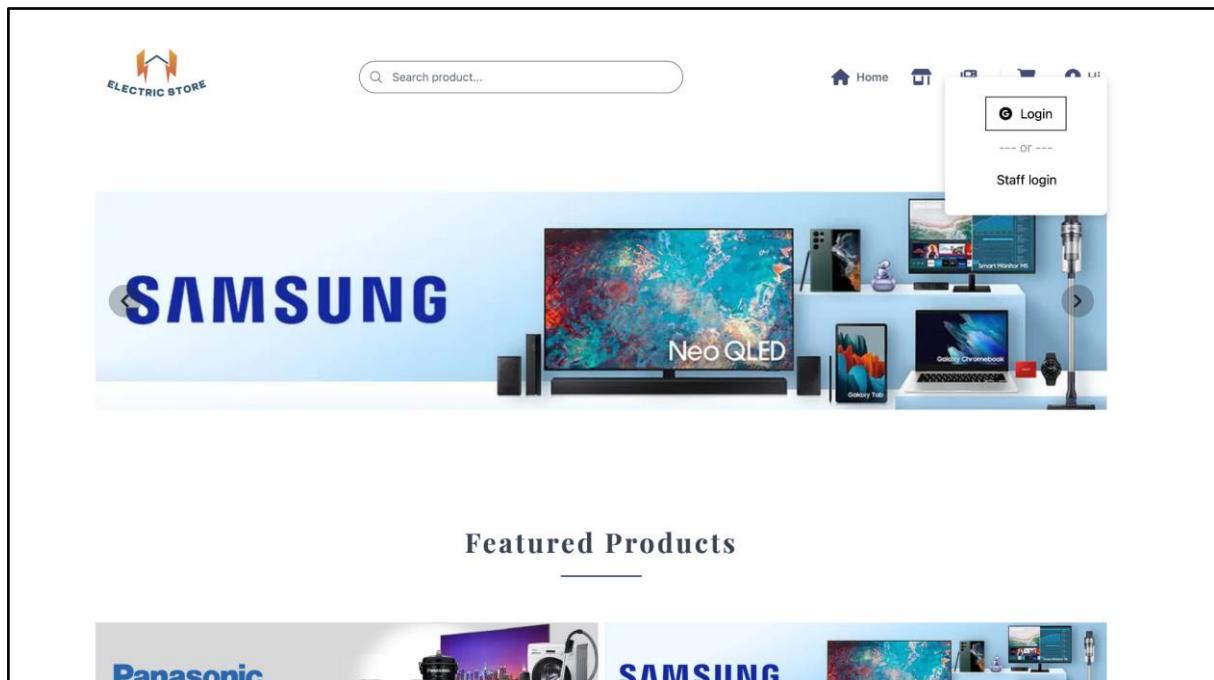


Figure 10 - Sign Up Step 1

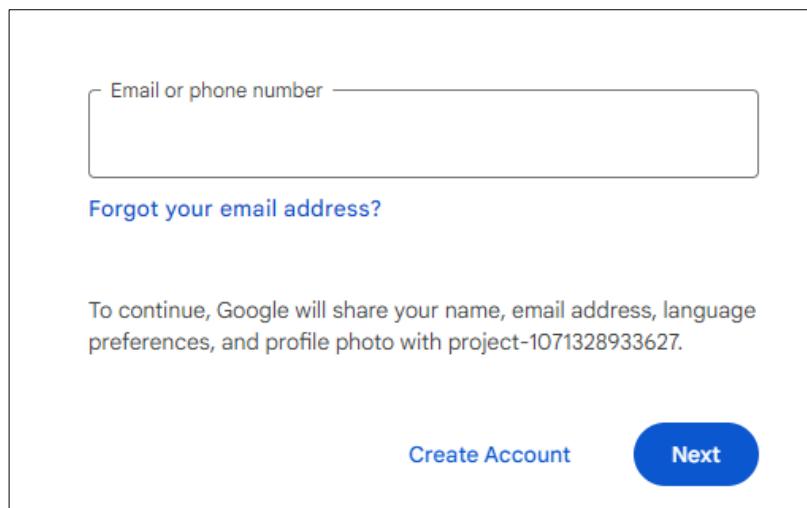


Figure 11 - Sign Up Step 2

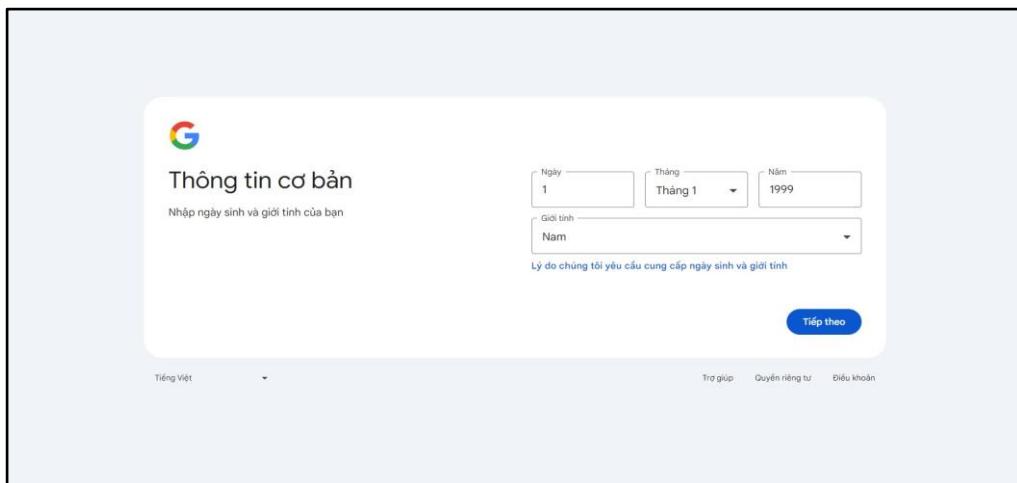


Figure 12 - Sign Up Step 3

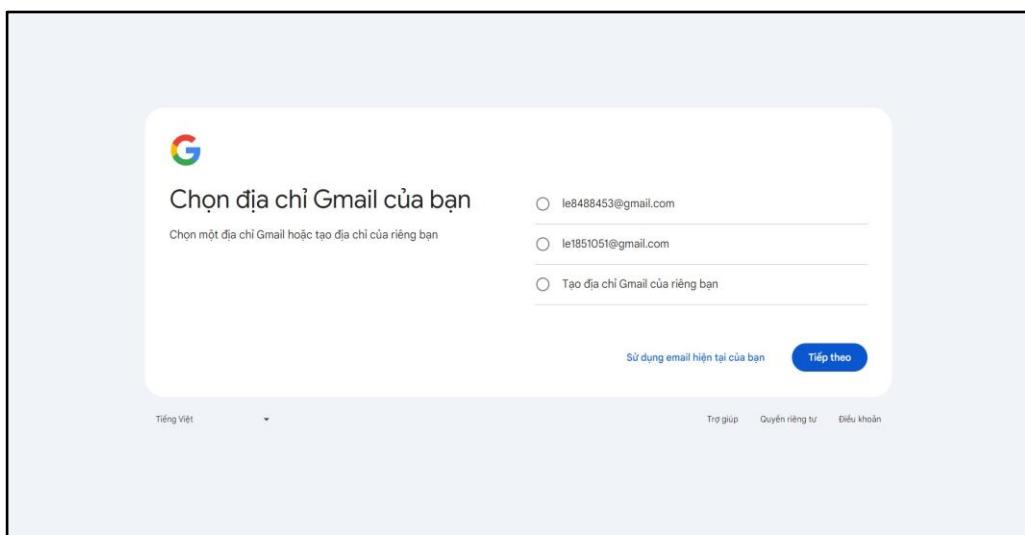


Figure 13 - Sign Up Step 4

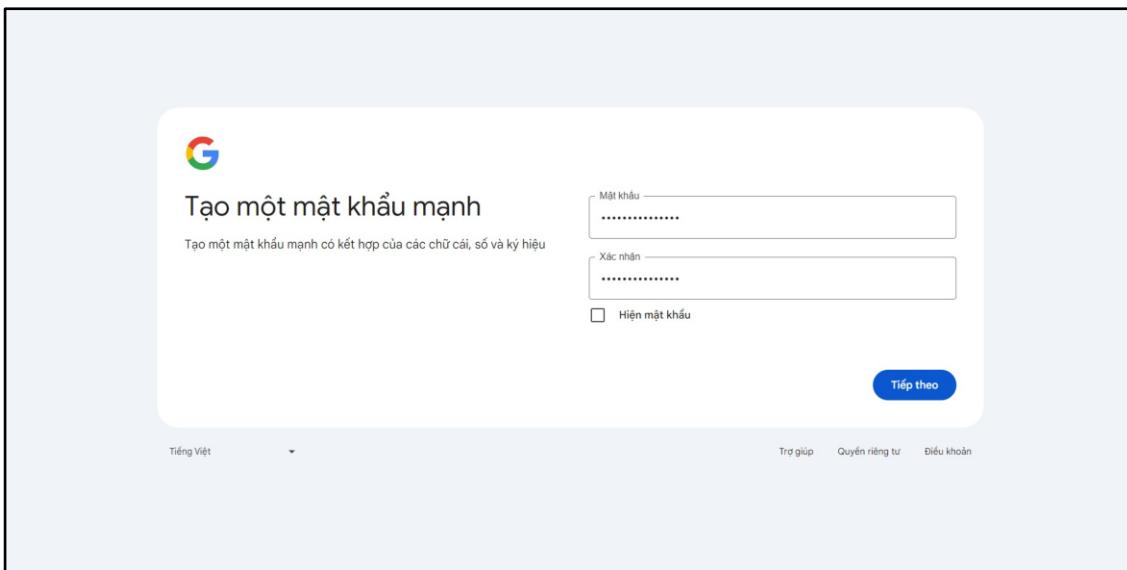


Figure 14 - Sign Up Step 5

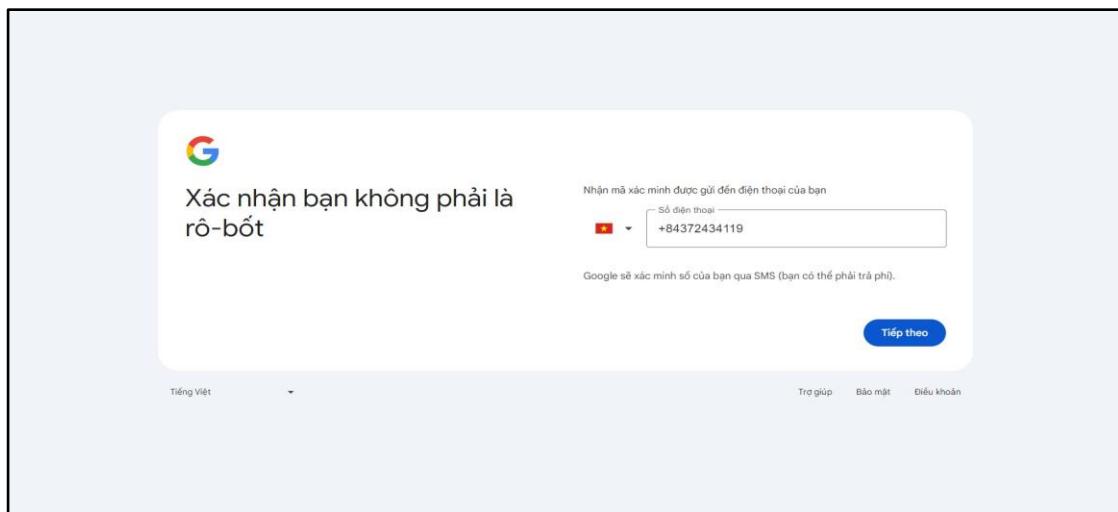


Figure 15 - Sign Up Step 6

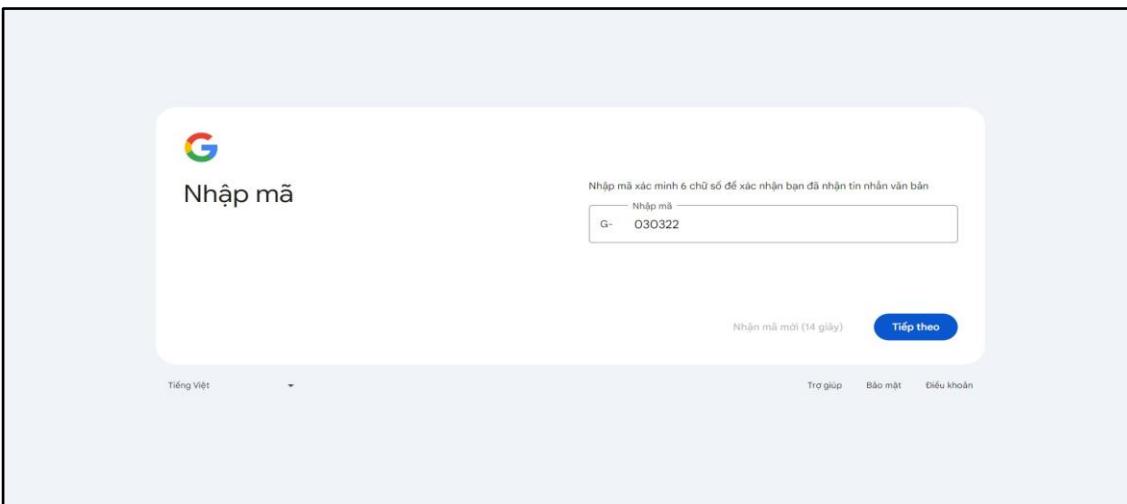


Figure 16 - Sign Up Step 7

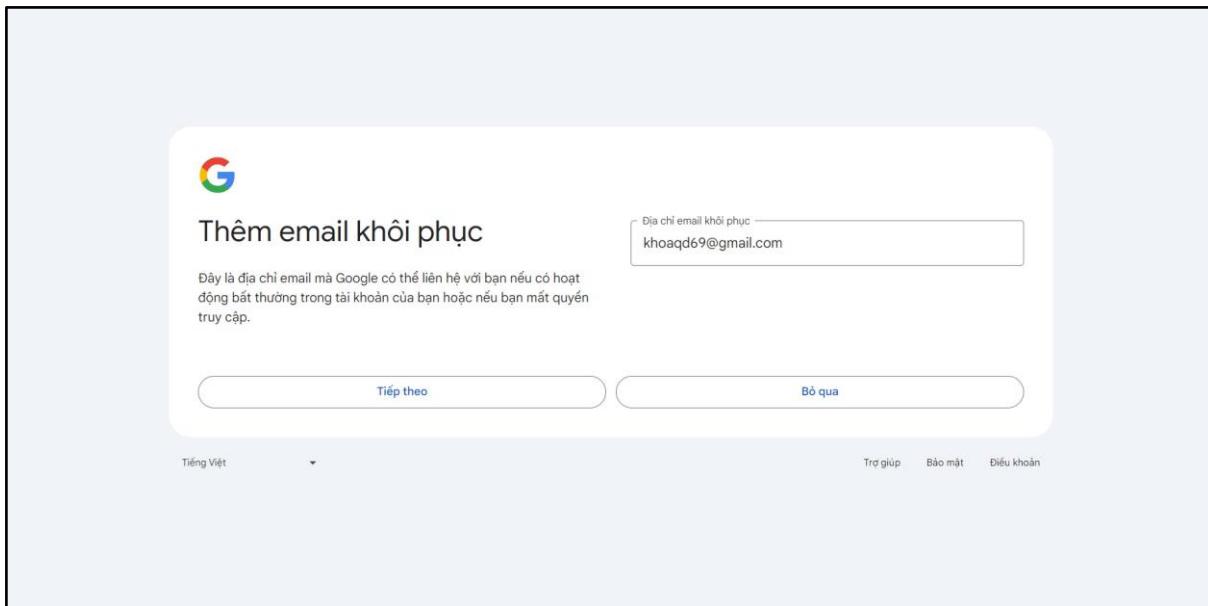


Figure 17 - Sign Up Step 8

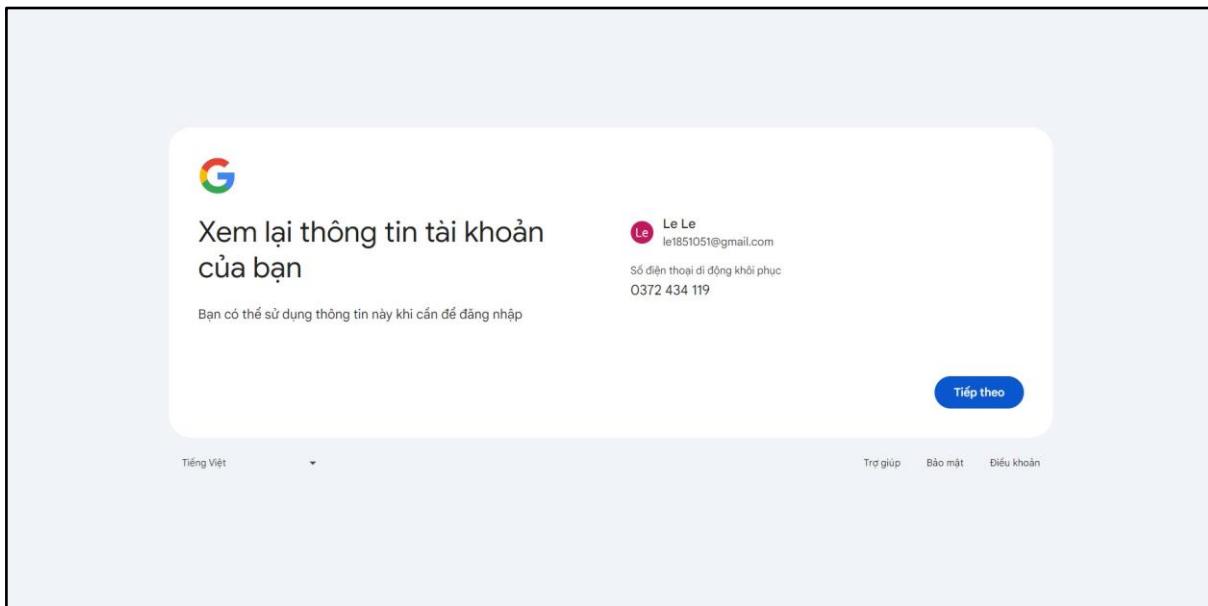


Figure 18 - Sign Up Step 9

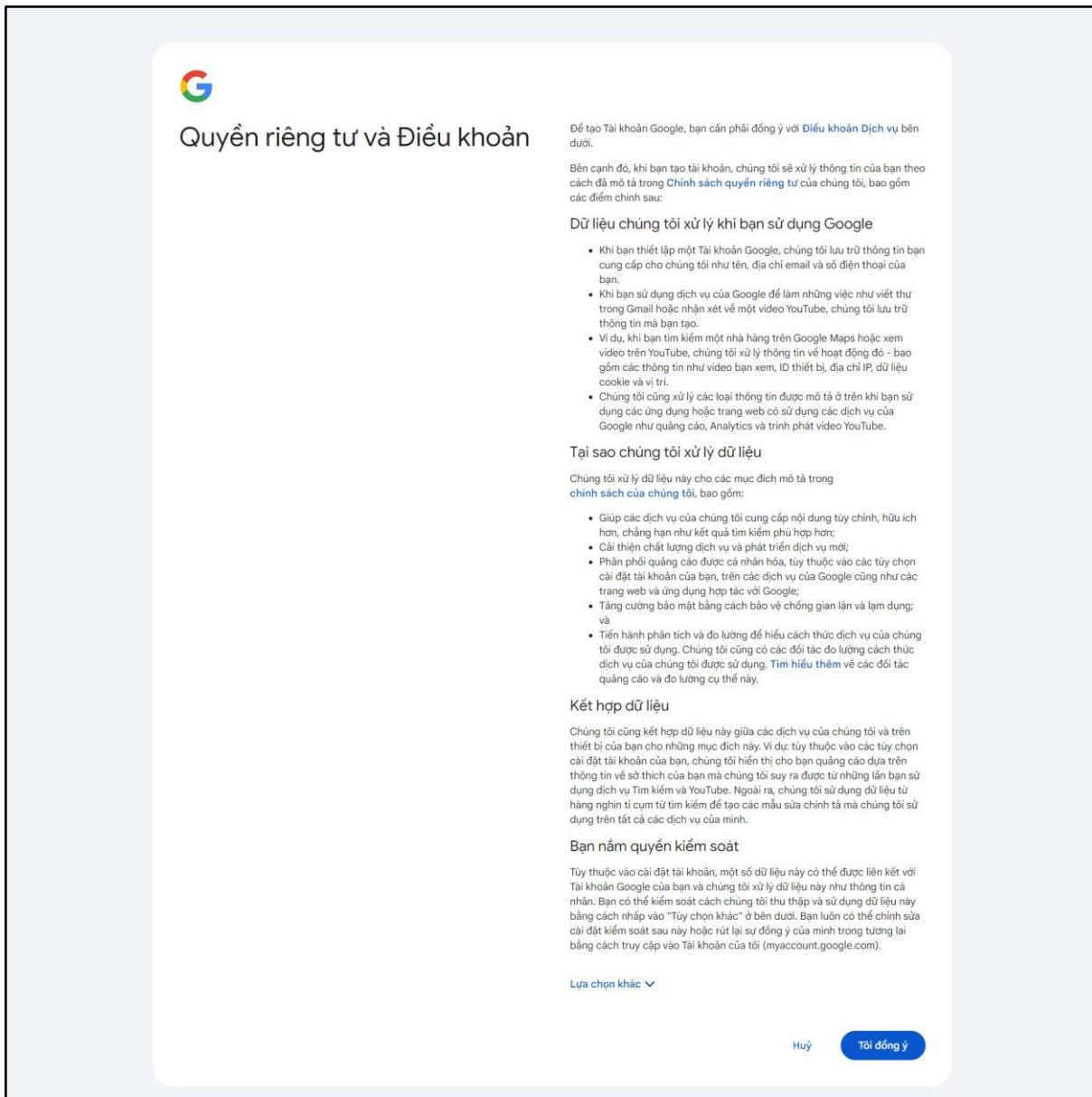


Figure 19 - Sign Up Step 10

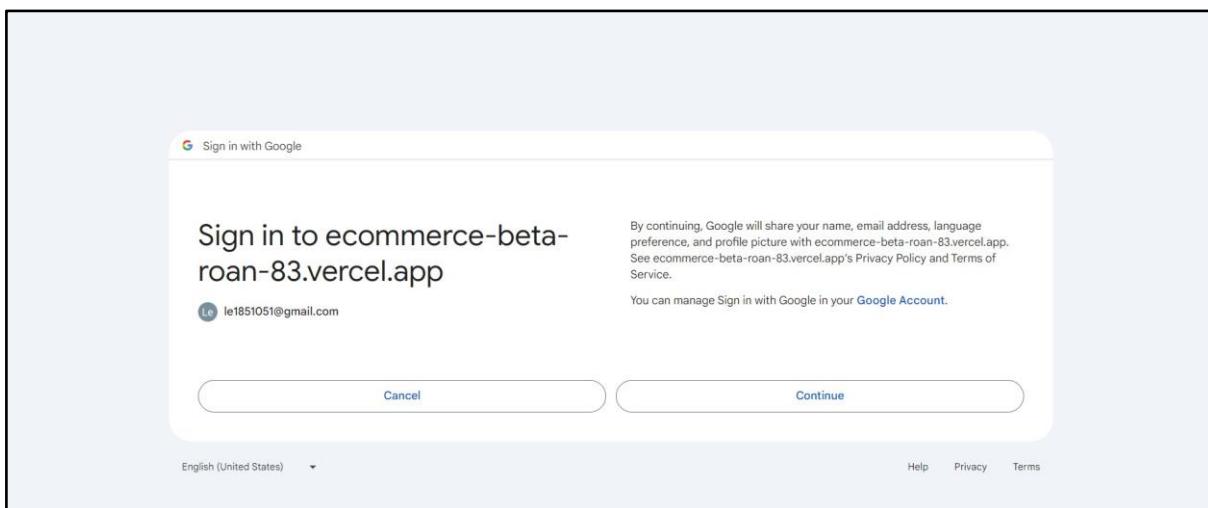


Figure 20 - Sign Up Step 11

Sign Out:

- **Step 1:** On any page, find and select the "Log out" button (located in the top right corner after logging in).
- **Step 2:** Confirm the logout action if requested.

Description: The "Log out" feature allows customers to log out the system.

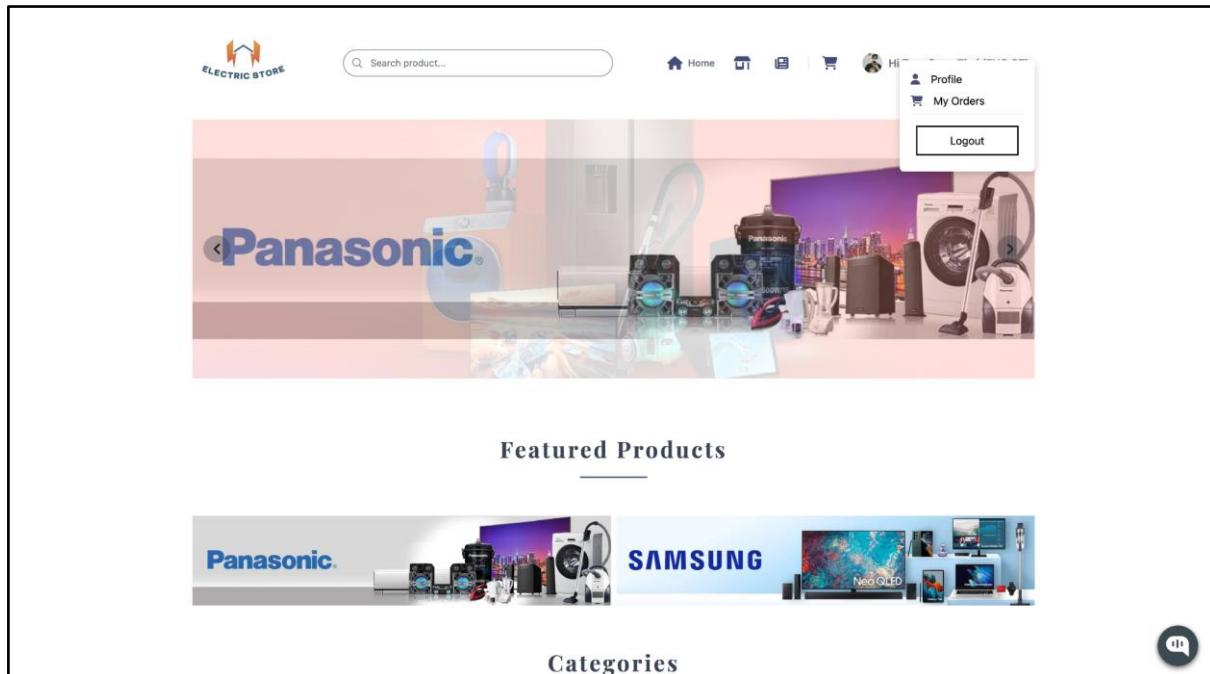


Figure 21 – Sign Out

3.3.2.8 Manage Cart

- **Step 1:** Find and select the "Cart" icon or button on any page.
- **Step 2:** On the Cart page, you can add, update or remove products from your cart.

Description: The "Manage Cart" feature allows customers to create, view, update, and delete products in their shopping cart.

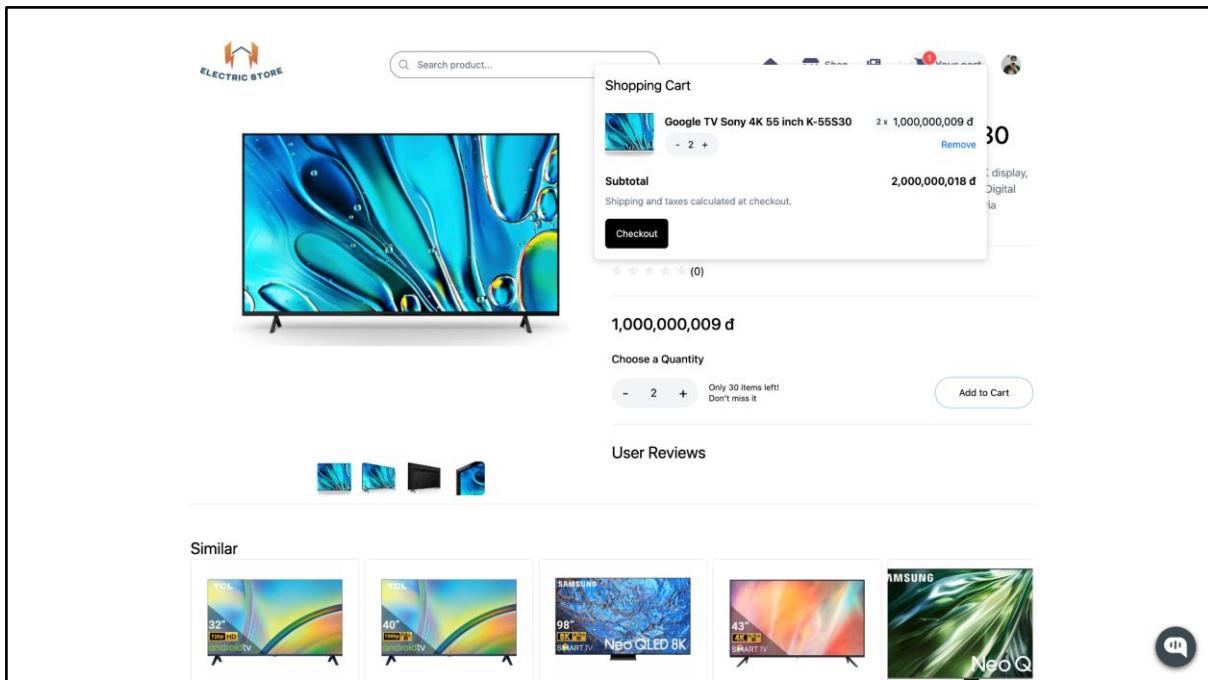


Figure 22 - Manage Cart

3.3.2.9 Checkout

- **Step 1:** On the Shopping Cart page, check the selected products and click the "Checkout" button.
- **Step 2:** Enter delivery and payment information as required.
- **Step 3:** Click VNPAY.
- **Step 4:** Follow the instructions to pay.

Description: The "Checkout" feature helps customers go through the process of purchasing products in the shopping cart.

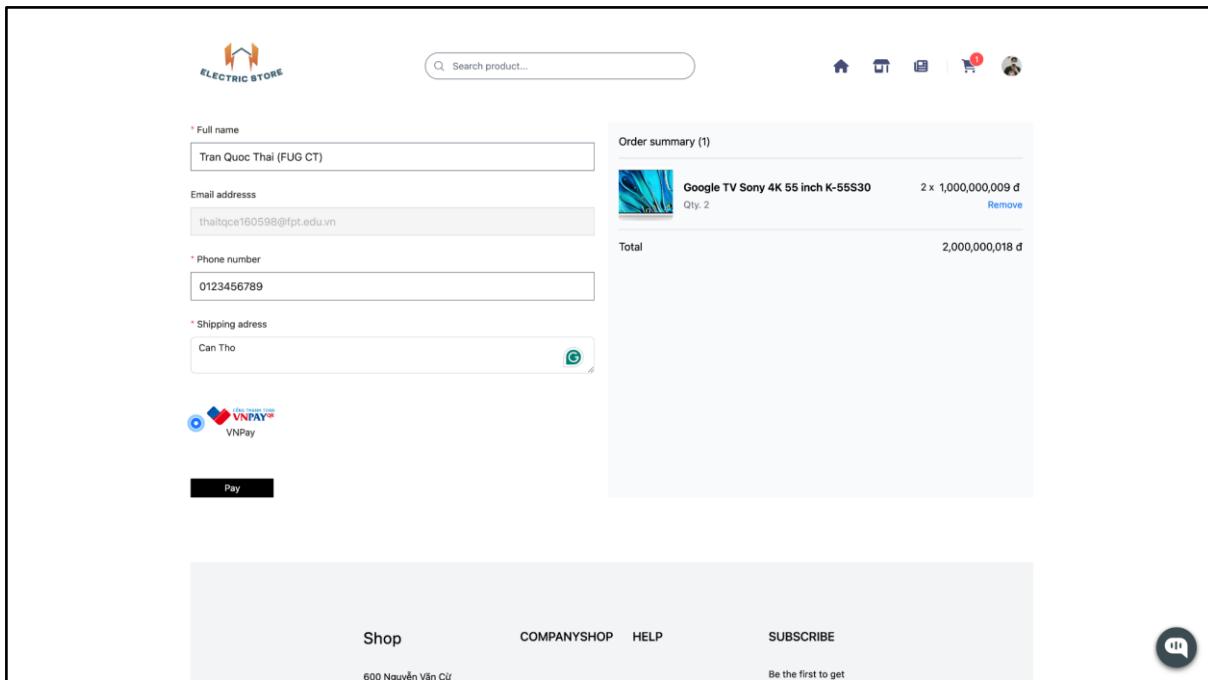


Figure 23 – Checkout Step 1

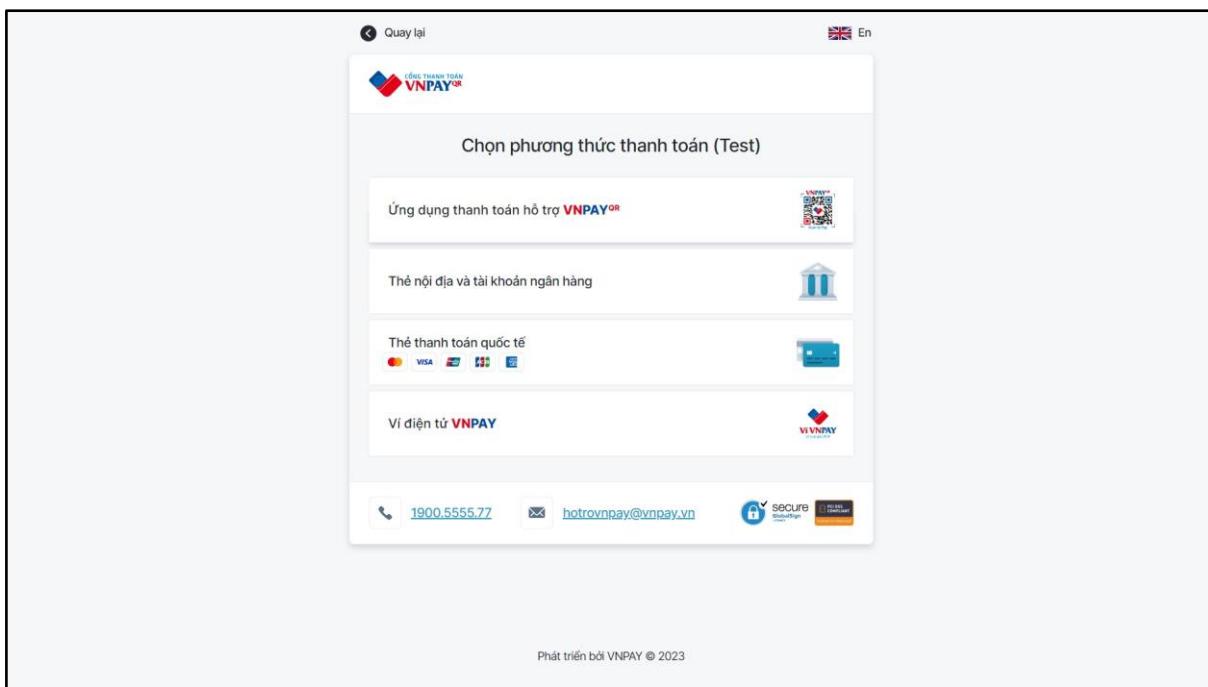


Figure 24 - Checkout Step 2

Figure 25 - Checkout Step 3

Figure 26 - Checkout Step 4

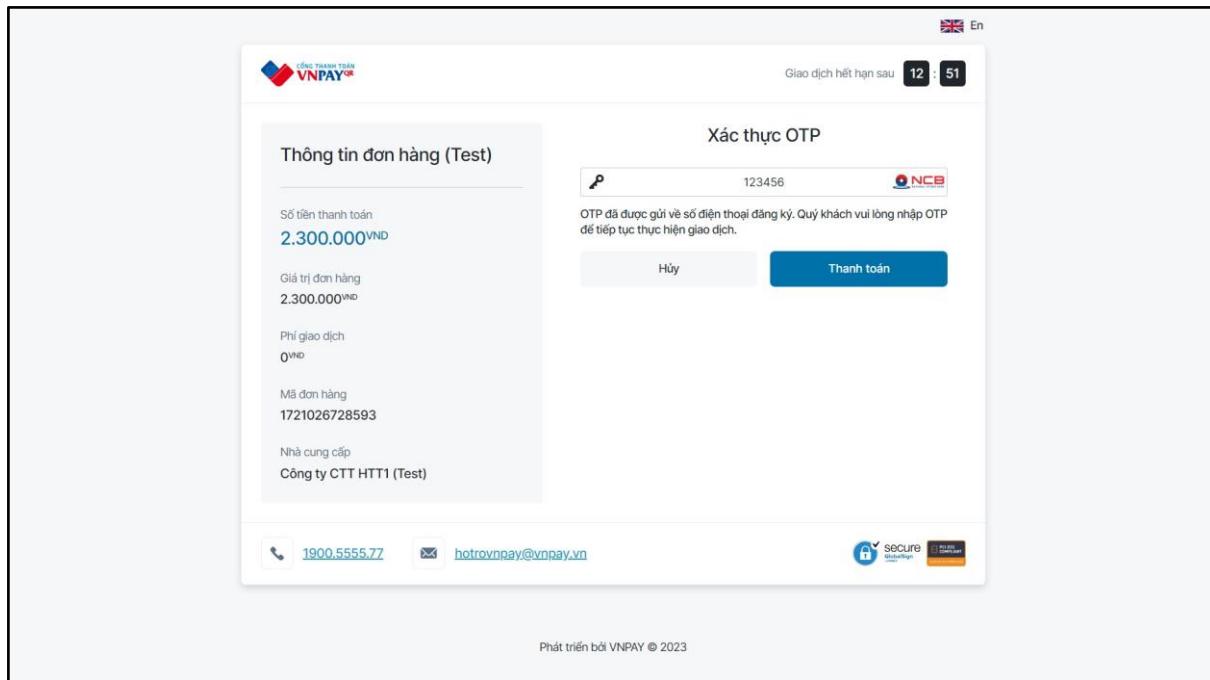


Figure 27 - Checkout Step 5

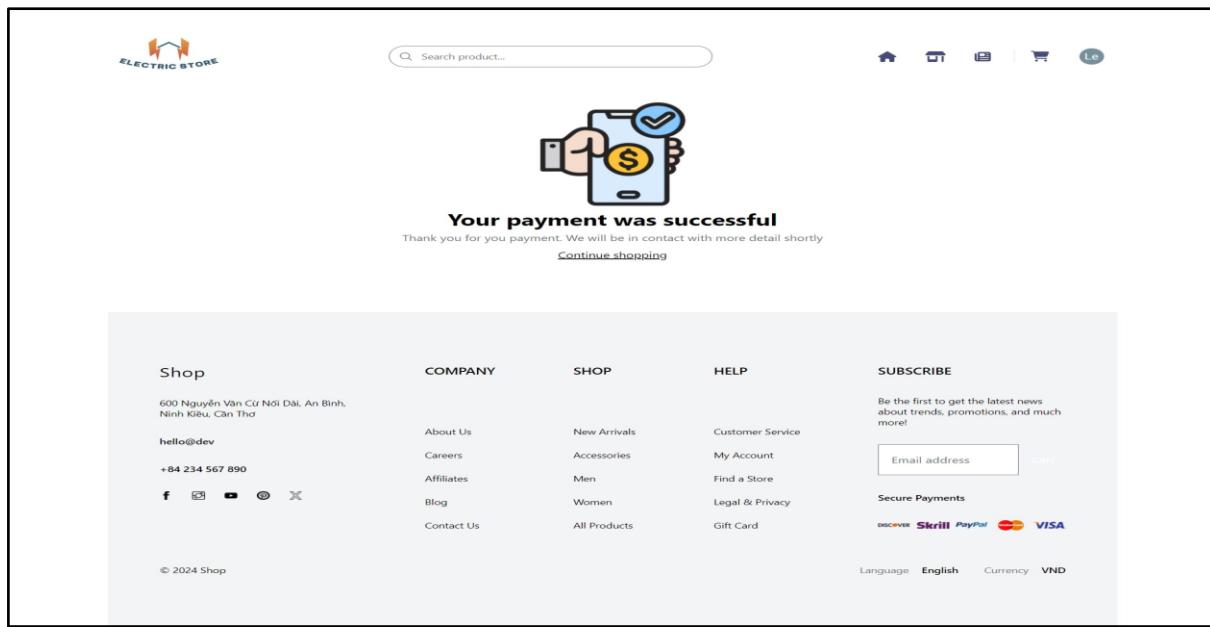


Figure 28 - Checkout Step 6

3.3.2.10: Filter Product By Category and Sorts

- Step 1:** On the "Shop" page, find the category and select the product filter (located on the left side of the page).
- Step 2:** Select product category or sorting criteria

Description: The system will display products that match the selected filtering and sorting criteria.

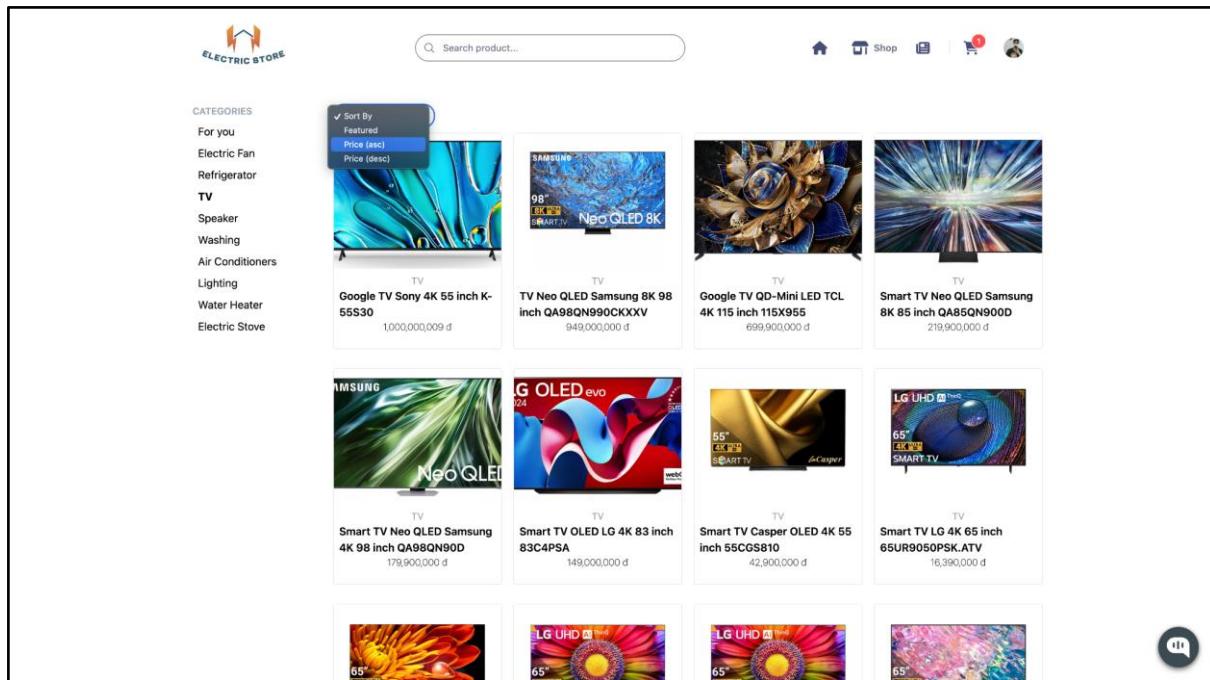


Figure 29 - Filter Product By Category and Sorts Step 1

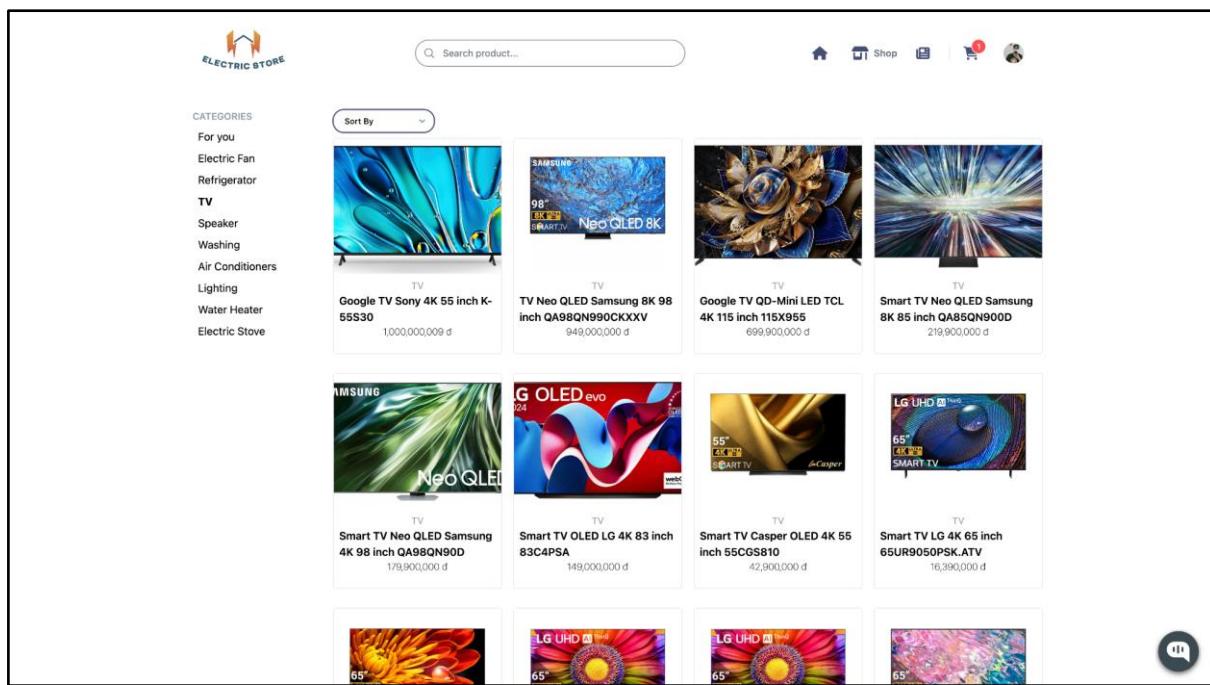


Figure 30 - Filter Product By Category and Sorts step 2

3.3.2.11: Manage Profile

- Step 1:** On any page, find and select the "Profile" icon or button (usually located in the top right corner after logging in).
- Step 2:** On the Profile page, you can view and update your personal information.

Description: The "Manage profile" feature allows customers to view and update their personal profile information.

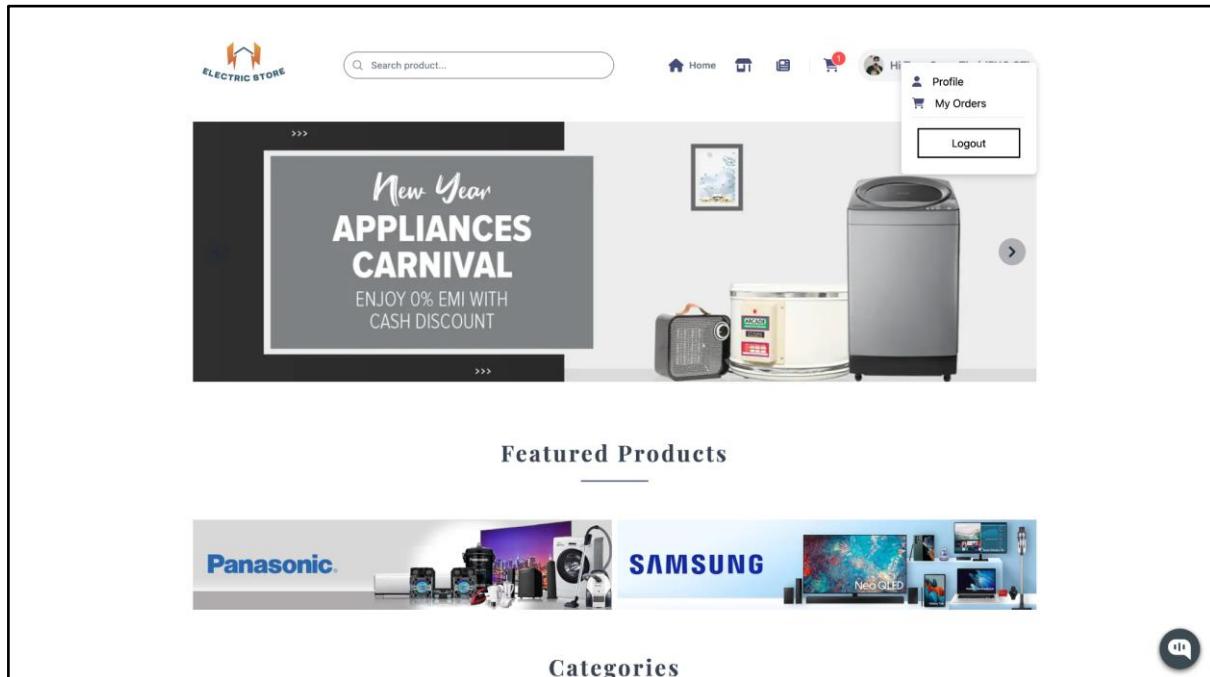


Figure 31 - Manage Profile step 1

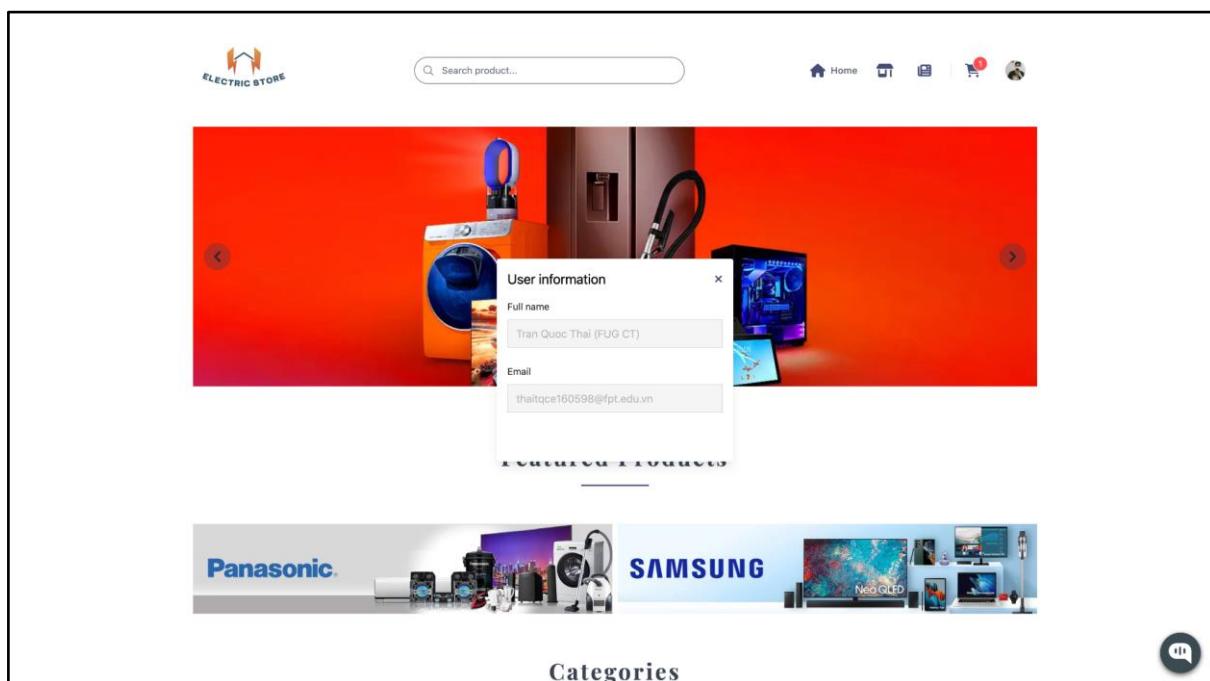


Figure 32 - Manage Profile step 2

3.3.2.12: Chat with ChatBot AI

- **Step 1:** On any page, find and select the chat icon or button (usually located in the lower right corner).
- **Step 2:** Enter your question or problem in the chat window.

- **Step 3:** ChatBot AI will respond and provide support or information.

Description: The "Chat with AI ChatBot" feature allows customers to interact with AI chatbots for support on any page.

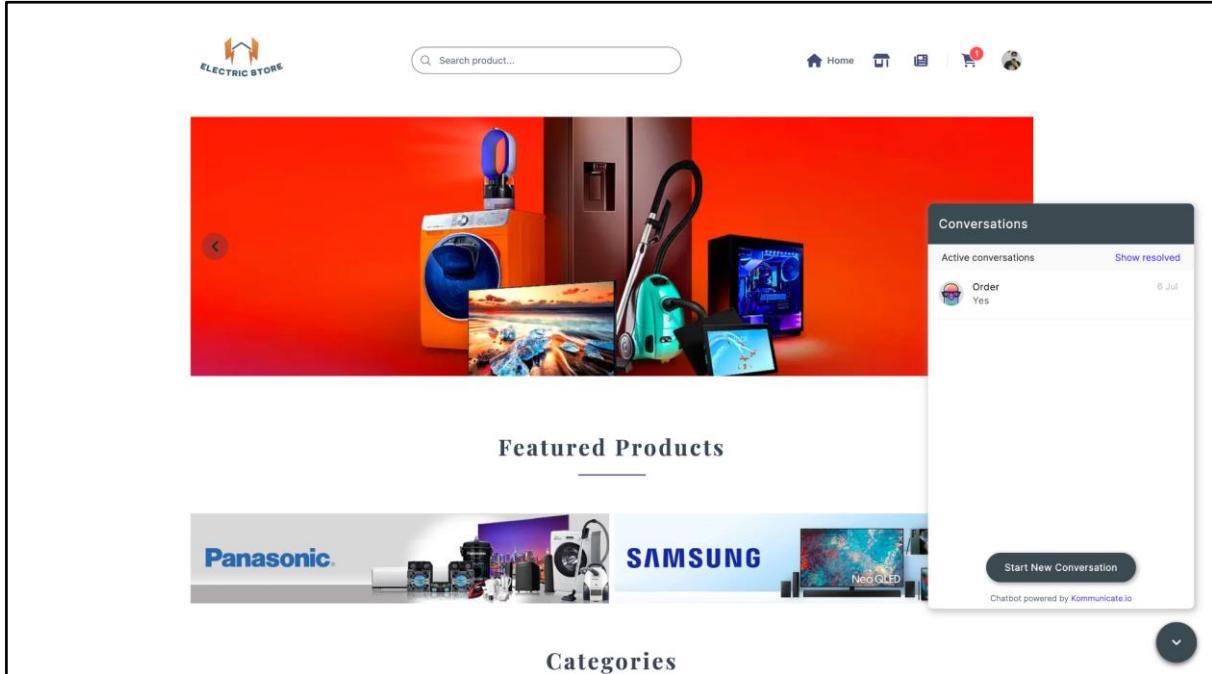


Figure 33 - Chat with ChatBot AI Step 1

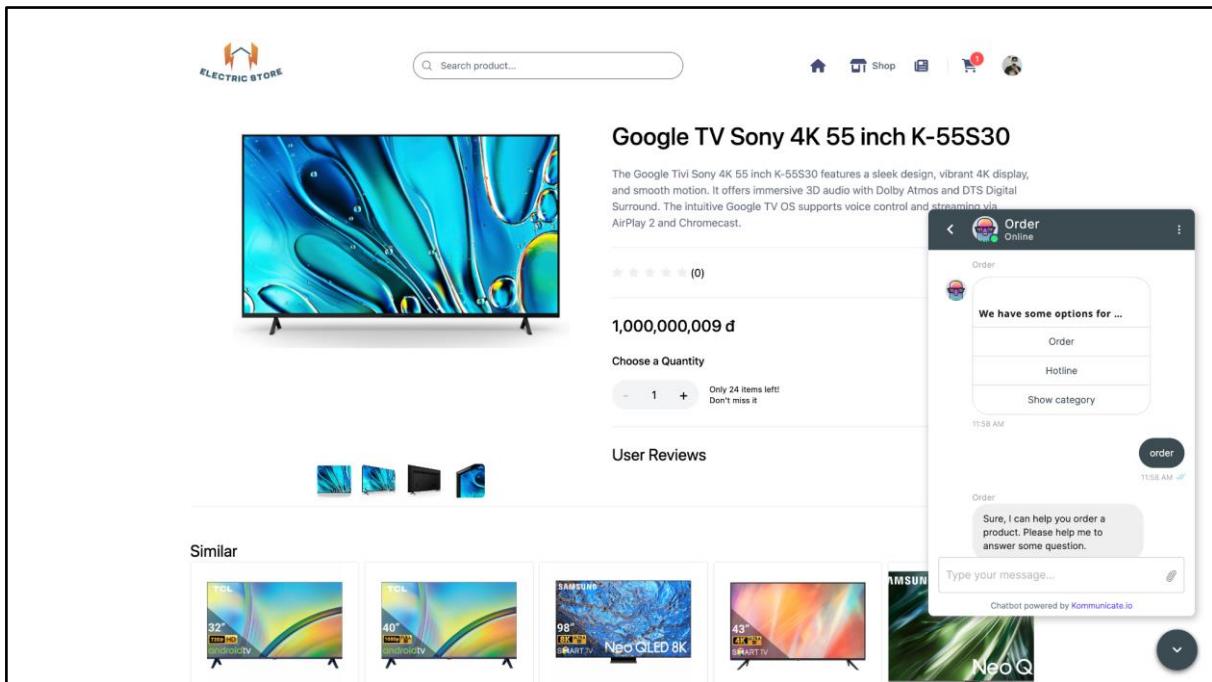


Figure 34 - Chat with ChatBot AI Step 2

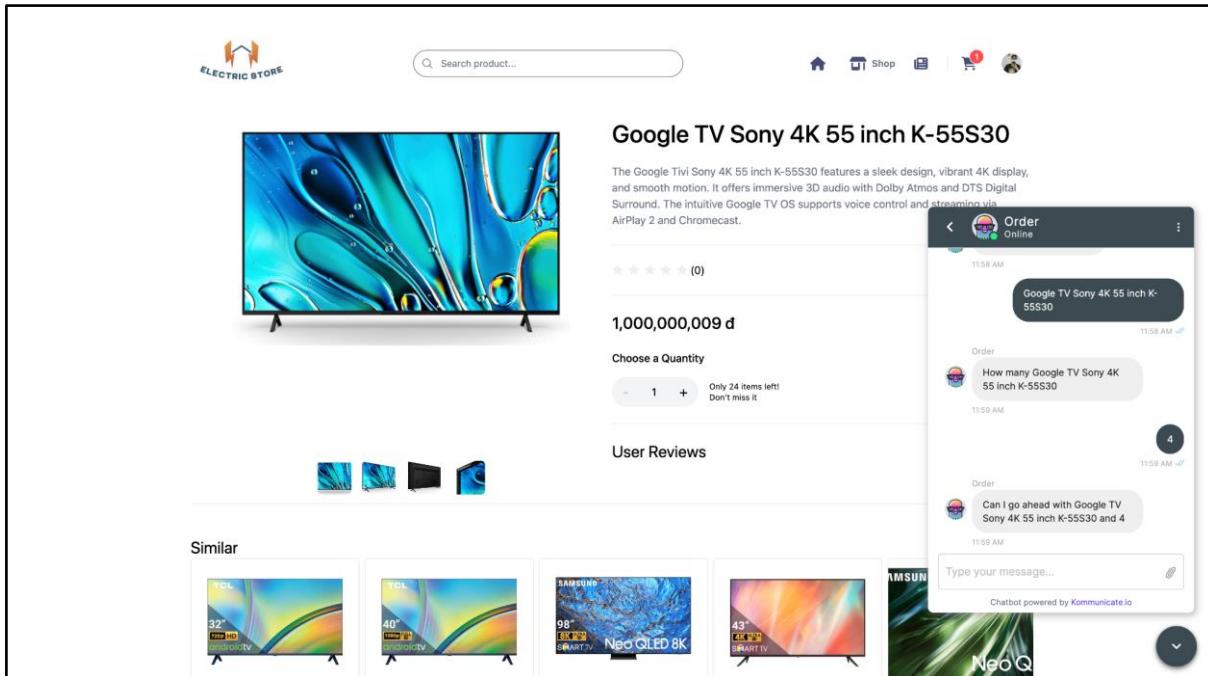


Figure 35 - Chat with ChatBot AI Step 3

3.3.2.13: View the history of orders

- **Step 1:** On any page, find and select the User icon and select "My Order" (located in the Profile menu).
- **Step 2:** On the Order History page, you can view a list of completed orders.

Description: The "View order history" feature displays a list of orders that have been made by customers.

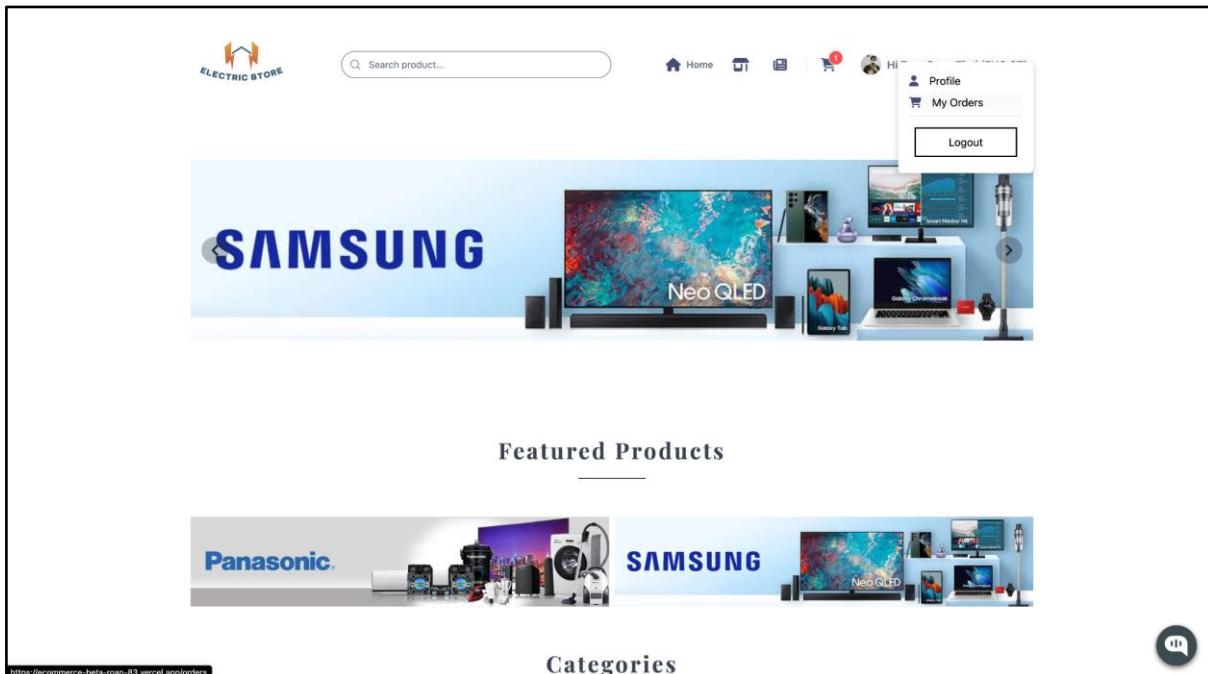


Figure 36 - View the history of orders step 1

The screenshot shows the 'ELECTRIC STORE' website interface. At the top, there is a logo, a search bar with placeholder text 'Search product...', and several navigation icons. Below the header, there are three separate order cards, each with a status indicator ('Done'), an order ID, a list of items with their quantities and prices, and detailed payment and shipping information.

Order 1: Done #1720578609320

JBL Authentics AUTH500 Bluetooth Speaker		PAYMENT INFORMATION	
10 x	\$16000000	Ordered At	2024-07-10T02:30:08.383Z
Feedback		Paid At	2024-07-10T02:30:08.383Z
		Payment method	VNPAY
		Payment ID	1720578609320

Order 2: Done #1719986095776

Rezo Play Bluetooth Speaker		PAYMENT INFORMATION	
3 x	\$675000	Ordered At	2024-07-03T05:54:55.565Z
Feedback		Paid At	2024-07-03T05:54:55.565Z
		Payment method	VNPAY
		Payment ID	1719986095776

Order 3: Done #1719818962234

Lasko 2551 Wind Curve Tower Fan		PAYMENT INFORMATION	
4 x	\$2530000	Ordered At	2024-07-01T07:29:22.024Z
Feedback		Paid At	2024-07-01T07:29:22.024Z
		Payment method	VNPAY
		Payment ID	1719818962234

Figure 37 - View the history of orders step 2

3.3.4 User guide for Staff

3.3.4.1 Sign In, Sign Out

Sign In:

- **Step 1:** On the home page, move the mouse to the upper right corner and select "Login Staff".
- **Step 2:** The system will redirect you to the login page.
- **Step 3:** Enter login information (email and password) in the corresponding fields.
- **Step 4:** Click the "Sign in with credentials" button to log in to the system.

Description: If your account is an Admin role, you will be redirected to the Admin page. If your account is a Staff role, you will be redirected to the Staff page.

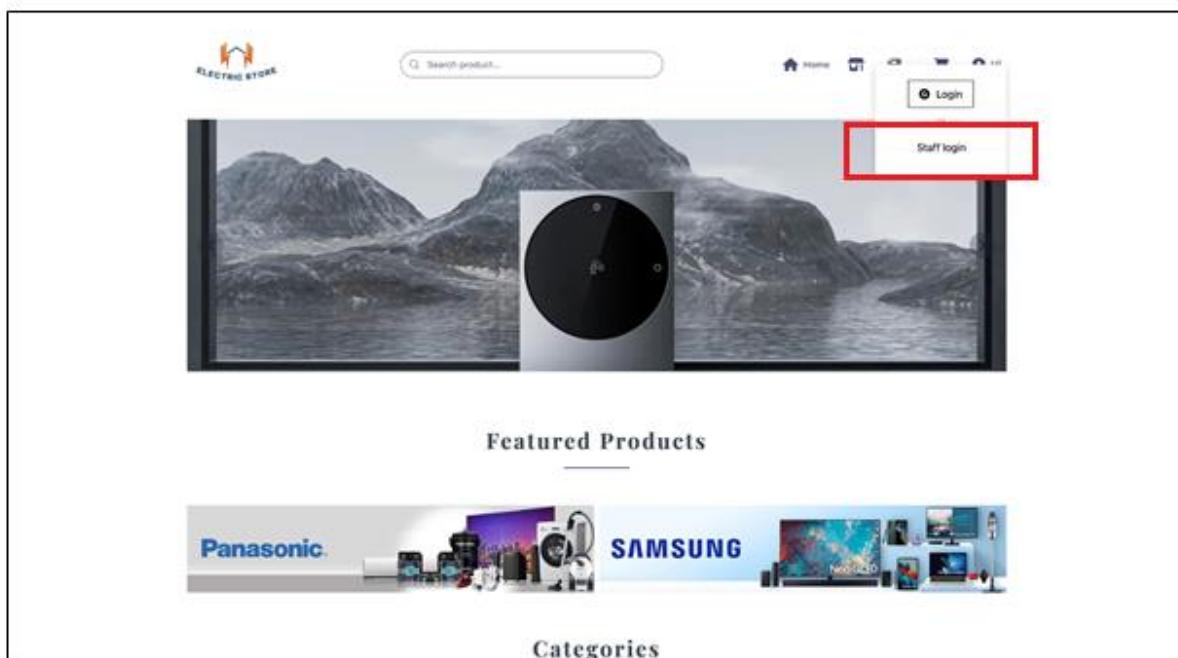


Figure 38 – Sign In for Staff Step 1

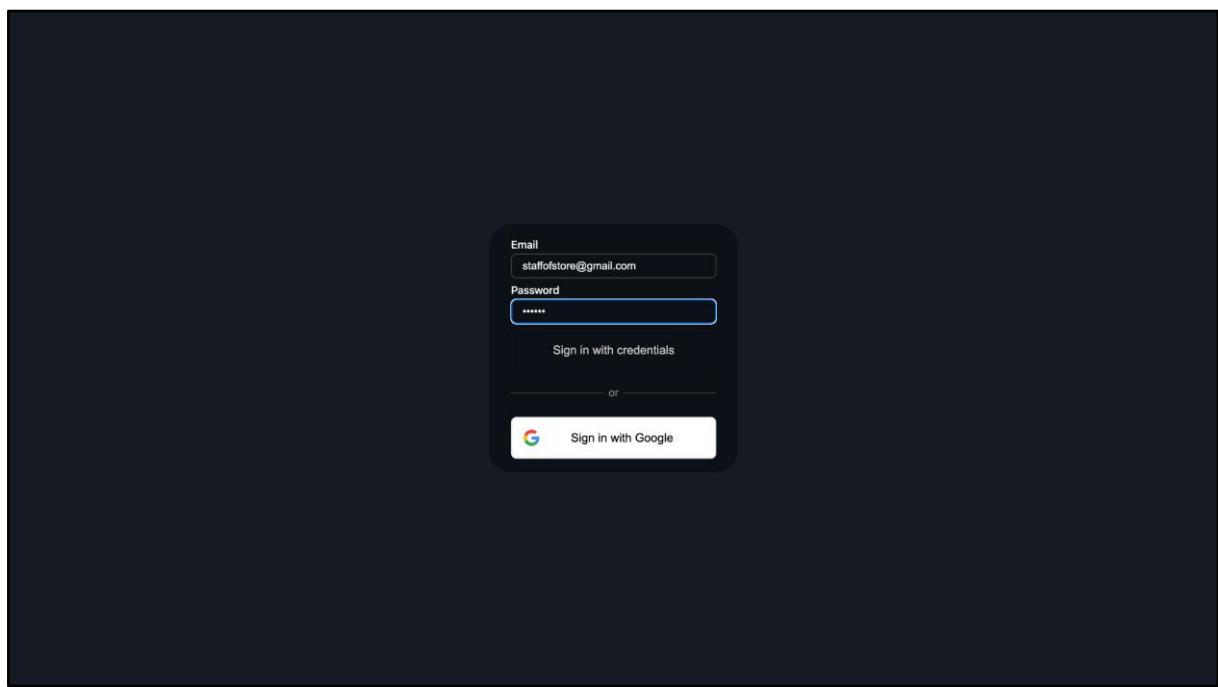


Figure 39 - Sign In for Staff Step 2

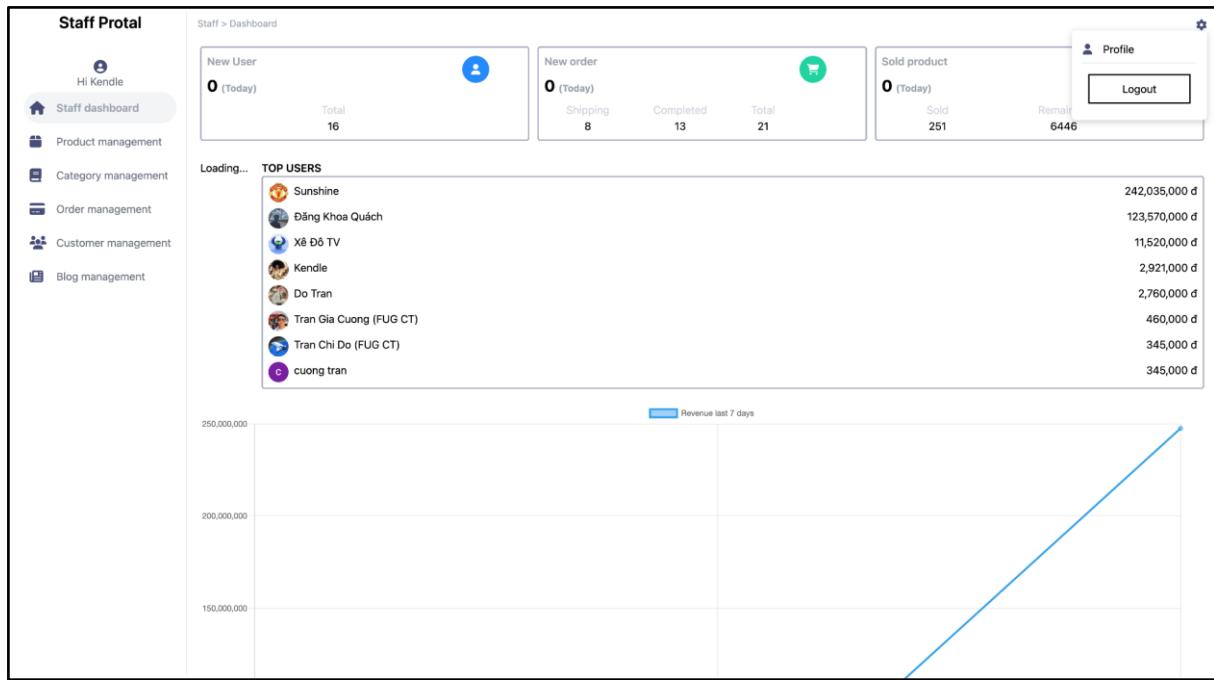


Figure 40 - Sign In for Staff Step 3

Sign Out:

- **Step 1:** On any page, find and select the "Logout" button (located in the top right corner after logging in).
- **Step 2:** Confirm the logout action if requested.

Description: The "Log out" feature allows Staff to exit the system.

3.3.4.2 View dashboard

- **Step 1:** After logging in, on the left sidebar.
- **Step 2:** select "Staff dashboard".

Description: The dashboard displays statistical data and information about the number of orders and revenue during the month.

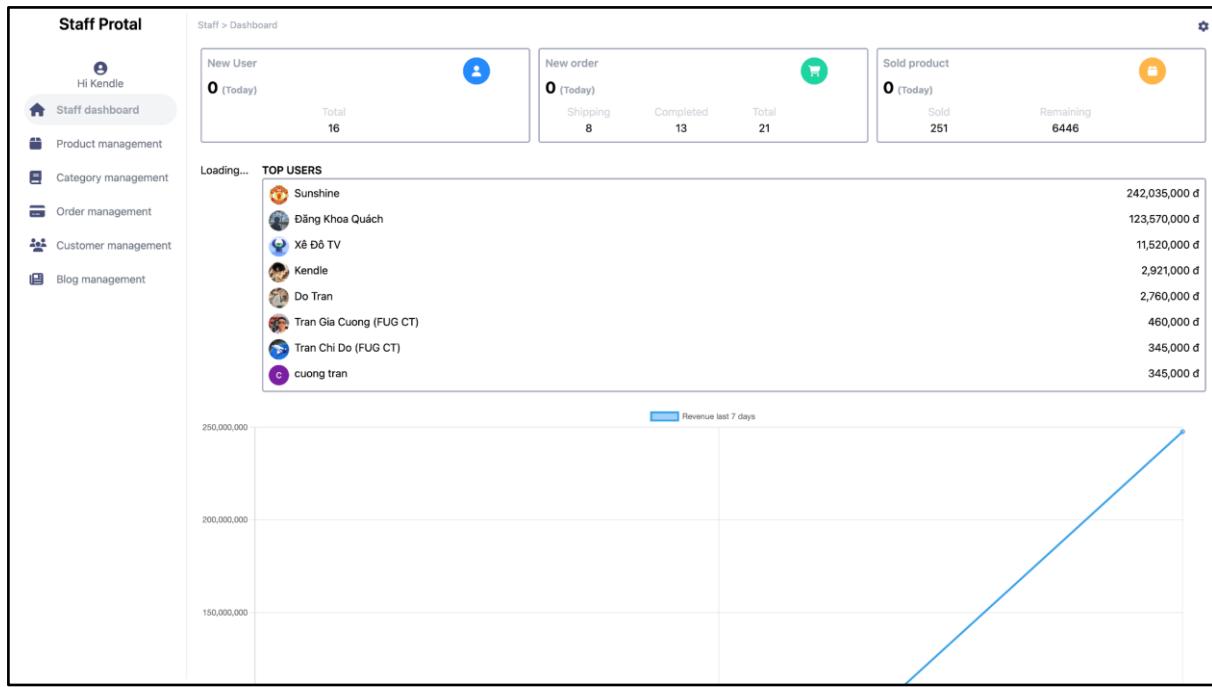


Figure 41 - View dashboard for staff and admin

3.3.4.3 Manage Product

- **Step 1:** On the left sidebar, select "Product Management".
- **Step 2:** Here, you can create, view, update and delete product information.

Description: The "Product Management" feature allows Staff to manage all product information on the system.

Staff Portal					
Staff > Products					
Product management					
	+ New product	Sync			
			Name	Quantity	Price
			Panasonic Inverter 550L	20	24,990,000 ₫
			Google Tivi Sony 4K 55 inch KD-55X75K	10	13,890,000 ₫
			Smart Tivi NanoCell LG 4K 55 inch 55NANO76SQA	10	11,390,000 ₫
			Beko GN1416220CX	18	22,900,000 ₫
			Smart TV QLED Samsung 4K 65 inch QA65Q60BAKXXV	16	14,990,000 ₫
			Google TV TCL LED 4K 65 inch 65P638	10	10,490,000 ₫
			Hitachi R-S700PND2	9	28,990,000 ₫
			Smart TV Samsung Crystal UHD 4K 43 inch UA43AU7002KXXV	10	7,900,000 ₫

Figure 42 - Manage Products – View and List Products

Staff Portal

Staff > Products > Create

* Product Name:

* Quantity:

* Category:

* Price: VND

* Description:

Images:

Create

Figure 43 - Manage Products – Create Product

Staff Portal

Staff > Products > 4

* Product Name: Panasonic Inverter 550L

* Quantity: 20

* Category: Refrigerator

* Price: 24,990,000 VND

* Description: Panasonic 550 liter refrigerator NR-DZ601VGKV

Images: 

Update **Delete**

Figure 44 - Manage Products – Create Product

3.3.4.4 Manage Category

- **Step 1:** On the left sidebar, select "Category Management".
- **Step 2:** Here, you can create, view, update and delete product categories.

Description: The "Category Management" feature allows Staff to manage product categories on the system.

Staff Portal																					
Hi Kindle	Staff > Categories																				
Staff dashboard	Product Categories																				
Product management	+ New category																				
Category management	<table border="1"> <thead> <tr> <th>Name</th> <th>Created at</th> </tr> </thead> <tbody> <tr> <td>Electric Fan</td><td>2024-06-14T07:31:03.221Z</td></tr> <tr> <td>Refrigerator</td><td>2024-06-17T09:05:47.281Z</td></tr> <tr> <td>TV</td><td>2024-06-17T09:58:24.136Z</td></tr> <tr> <td>Speaker</td><td>2024-06-17T12:24:01.360Z</td></tr> <tr> <td>Washing</td><td>2024-06-17T13:29:11.509Z</td></tr> <tr> <td>Air Conditioners</td><td>2024-06-19T07:06:53.777Z</td></tr> <tr> <td>Lighting</td><td>2024-06-14T07:28:45.963Z</td></tr> <tr> <td>Water Heater</td><td>2024-07-10T06:09:55.519Z</td></tr> <tr> <td>Electric Stove</td><td>2024-07-10T06:22:26.954Z</td></tr> </tbody> </table>	Name	Created at	Electric Fan	2024-06-14T07:31:03.221Z	Refrigerator	2024-06-17T09:05:47.281Z	TV	2024-06-17T09:58:24.136Z	Speaker	2024-06-17T12:24:01.360Z	Washing	2024-06-17T13:29:11.509Z	Air Conditioners	2024-06-19T07:06:53.777Z	Lighting	2024-06-14T07:28:45.963Z	Water Heater	2024-07-10T06:09:55.519Z	Electric Stove	2024-07-10T06:22:26.954Z
Name	Created at																				
Electric Fan	2024-06-14T07:31:03.221Z																				
Refrigerator	2024-06-17T09:05:47.281Z																				
TV	2024-06-17T09:58:24.136Z																				
Speaker	2024-06-17T12:24:01.360Z																				
Washing	2024-06-17T13:29:11.509Z																				
Air Conditioners	2024-06-19T07:06:53.777Z																				
Lighting	2024-06-14T07:28:45.963Z																				
Water Heater	2024-07-10T06:09:55.519Z																				
Electric Stove	2024-07-10T06:22:26.954Z																				
Order management																					
Customer management																					
Blog management																					

Figure 45 - Manage Category - View and List Product Categories

Staff Portal	
Hi Kindle	Staff > Categories > Create
Staff dashboard	<input type="text" value="Category Name"/>
Product management	
Category management	
Order management	
Customer management	
Blog management	

Figure 46 - Manage Category – Create new Product Categories

3.3.4.5 Manage Order

- **Step 1:** On the left sidebar, select "Order Management".
- **Step 2:** Here, you can view, update, and export orders information

Description: The "Order Management" feature allows Staff to track and process orders on the system.

Order management					
	Payment ID	Payment Method	Status	Total	Created at
	1720590435859	vnpay	● Done	31,200,000 ₫	12:47:15 10-07-2024
	1720590147258	vnpay	● Done	10,800,000 ₫	12:42:26 10-07-2024
	1720578609320	vnpay	● Done	160,000,000 ₫	09:30:08 10-07-2024
	1720577425578	vnpay	● Done	42,900,000 ₫	09:10:25 10-07-2024
	1720577380496	vnpay	● Done	2,760,000 ₫	09:09:39 10-07-2024
	1720496773579	vnpay	● Done	13,800,000 ₫	10:46:12 09-07-2024
	1720496534112	vnpay	● Paid	5,750,000 ₫	10:42:13 09-07-2024
	1720423686336	vnpay	● Done	15,500,000 ₫	14:28:05 08-07-2024
	1720423090029	vnpay	● Done	2,300,000 ₫	14:18:09 08-07-2024
	1720420558371	vnpay	● Done	2,760,000 ₫	13:35:57 08-07-2024

Figure 47 - Manage Order – View and list Orders

Order management						
	Start date	End date	Export	Status	Total	Created at
	Jul 2024	Aug 2024	> >>	● Done	31,200,000 ₫	12:47:15 10-07-2024
	Su Mo Tu We Th Fr Sa	Su Mo Tu We Th Fr Sa		● Done	10,800,000 ₫	12:42:26 10-07-2024
	30 1 2 3 4 5 6	28 29 30 31 1 2 3		● Done	160,000,000 ₫	09:30:08 10-07-2024
	7 8 9 10 11 12 13	4 5 6 7 8 9 10		● Done	42,900,000 ₫	09:10:25 10-07-2024
	14 15 16 17 18 19 20	11 12 13 14 15 16 17		● Done	2,760,000 ₫	09:09:39 10-07-2024
	21 22 23 24 25 26 27	18 19 20 21 22 23 24		● Done	13,800,000 ₫	10:46:12 09-07-2024
	28 29 30 31 1 2 3	25 26 27 28 29 30 31		● Paid	5,750,000 ₫	10:42:13 09-07-2024
	4 5 6 7 8 9 10	1 2 3 4 5 6 7		● Done	15,500,000 ₫	14:28:05 08-07-2024
	1720496773579	vnpay		● Done	2,300,000 ₫	14:18:09 08-07-2024
	1720420558371	vnpay		● Done	2,760,000 ₫	13:35:57 08-07-2024

Figure 48 - Manage Order – Select the date of statistics and export the order statistics file

3.3.4.6 Manage Customer

- **Step 1:** On the left sidebar, select "Customer Management".
- **Step 2:** Here, you can view and update customer information.

Description: The "Customer Management" feature allows Staff to track and manage customer information.

User management				
ID	Full name	Email	Created at	
cixfohu4800001xtpeo87269	Xê Đô TV	tranchido.tvb2018@gmail.com	12:29:58 15-06-2024	
cixllyb80000xz41drf9zr7n	cuong tran	trangiacuong216@gmail.com	13:16:10 17-06-2024	
cixirfrmq00002zssvr6ccj3	Tran Quoc Thai (FUG CT)	thaitqce160598@fpt.edu.vn	16:15:39 17-06-2024	
cixirse7g00003ntuuy4iy43o	Đặng Khoa Quách	quachdangkhoaqd@gmail.com	16:25:28 17-06-2024	
cixluwnjm00008gsqvz0iy87v	Tran Chi Do (FUG CT)	dotcce160549@fpt.edu.vn	17:52:46 17-06-2024	
cixppyy5e0000pg47rbbyx1gi	Bevis	bevis.pf@gmail.com	13:08:58 22-06-2024	
cixt7asad00001xbvigmrn4n	Sunshine	trangiacuong2018@gmail.com	23:32:42 24-06-2024	
cly5eekrg000213gkc5t1mxp	Kendie	kendie.pf@gmail.com	12:29:31 03-07-2024	
cly8zi7v00000kif5aq34asn	Tran Gia Cuong (FUG CT)	cuongtgce160068@fpt.edu.vn	00:43:22 06-07-2024	
cly9xcqup0001k03varchc0f5	Quach Dang Khoa (FUG CT)	khoaqdce160561@fpt.edu.vn	16:31:03 06-07-2024	

Figure 49 - Manage Customer – view and list customer information

Staff Portal															
Hi Kendie	Staff > Users > Cly5eekrg000213gkc5t1mxp														
Staff dashboard															
Product management															
Category management															
Order management															
Customer management	 <table border="1"> <tr> <td>ID</td> <td>cly5eekrg000213gkc5t1mxp</td> </tr> <tr> <td>Full Name</td> <td>Kendie</td> </tr> <tr> <td>Email</td> <td>kendie.pf@gmail.com</td> </tr> <tr> <td>Phone</td> <td></td> </tr> <tr> <td>Country</td> <td></td> </tr> <tr> <td>City</td> <td></td> </tr> <tr> <td>Address</td> <td></td> </tr> </table>	ID	cly5eekrg000213gkc5t1mxp	Full Name	Kendie	Email	kendie.pf@gmail.com	Phone		Country		City		Address	
ID	cly5eekrg000213gkc5t1mxp														
Full Name	Kendie														
Email	kendie.pf@gmail.com														
Phone															
Country															
City															
Address															
Blog management															

Figure 50 - Manage Customer – view and list customer information

3.3.4.7 Manage Blog

- Step 1:** On the left sidebar, select "Blog Management".
- Step 2:** Here, you can create, view, update and delete blog posts.

Description: The "Blog management" feature allows Staff to manage all article content on the system.

The screenshot shows the 'Blogs management' section of the Staff Portal. On the left, there is a sidebar with a user profile 'Hi Kindle' and links to 'Staff dashboard', 'Product management', 'Category management', 'Order management', 'Customer management', and 'Blog management'. The 'Blog management' link is highlighted with a blue border. The main area has a header 'Blogs management' with a 'New blog' button. Below is a table with columns: Title, Author, Related product, Created at, and Updated at. One row is visible: 'The Evolution of Modern Televisions: Unpacking Features, Benefits, and Drawbacks' by 'Admin' (Created at 17:19:22 06-07-2024, Updated at 13:12:59 08-07-2024). Navigation arrows < > are at the bottom right.

Figure 51 - Manage Blog – view and list blogs

The screenshot shows the 'Create' page for a new blog. The sidebar is identical to Figure 51. The main area has a header 'Staff > Blogs > Create'. It contains three fields with validation stars: 'Title' (input: 'Blog title...'), 'Tag' (input: ''), and 'Content' (input: rich text editor toolbar with options like bold, italic, code, etc.). A large text area for the blog content is below. At the bottom right is a 'Create' button.

Figure 52 - Manage Blog – Create new blog

Figure 53 - Manage Blog – Update and Delete Blog Posts

3.3.5 User guide for Admin

3.3.5.1 Sign In, Sign Out

Sign In:

- **Step 1:** On the home page, move the mouse to the upper right corner and select "Login Staff".
- **Step 2:** The system will redirect you to the login page.
- **Step 3:** Enter login information (email and password) in the corresponding fields.
- **Step 4:** Click the "Sign in with credentials" button to log in to the system.

Description: If your account is an Admin role, you will be redirected to the Admin page. If your account is a Staff role, you will be redirected to the Staff page.

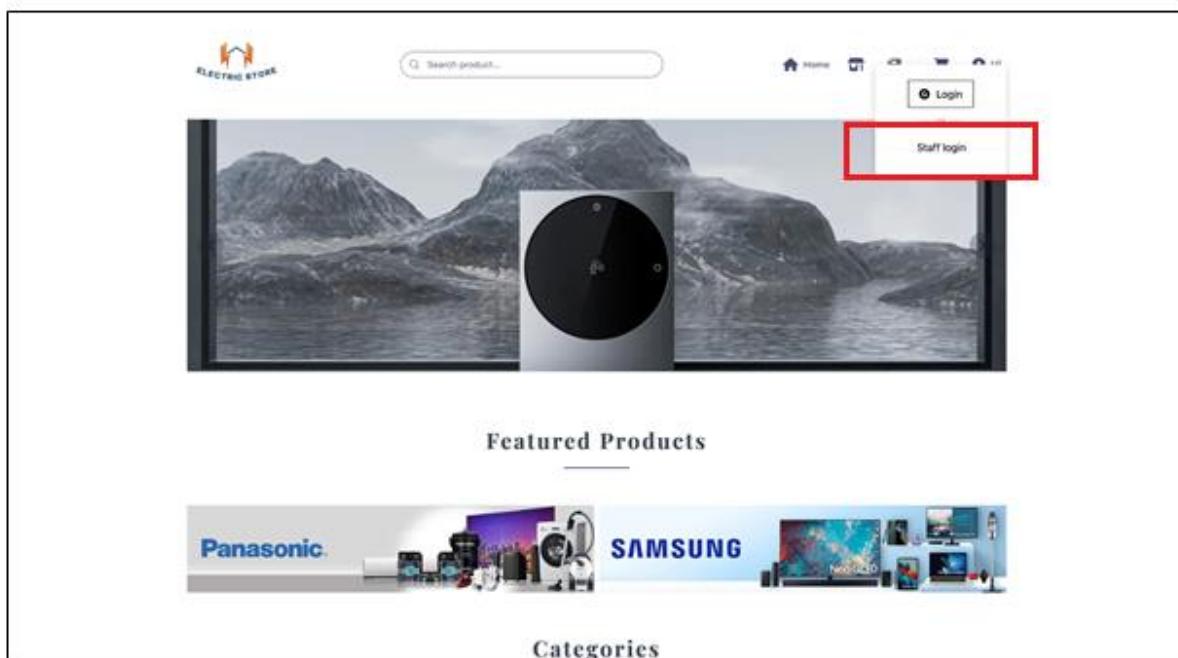


Figure 54 – Sign In for Admin Step 1

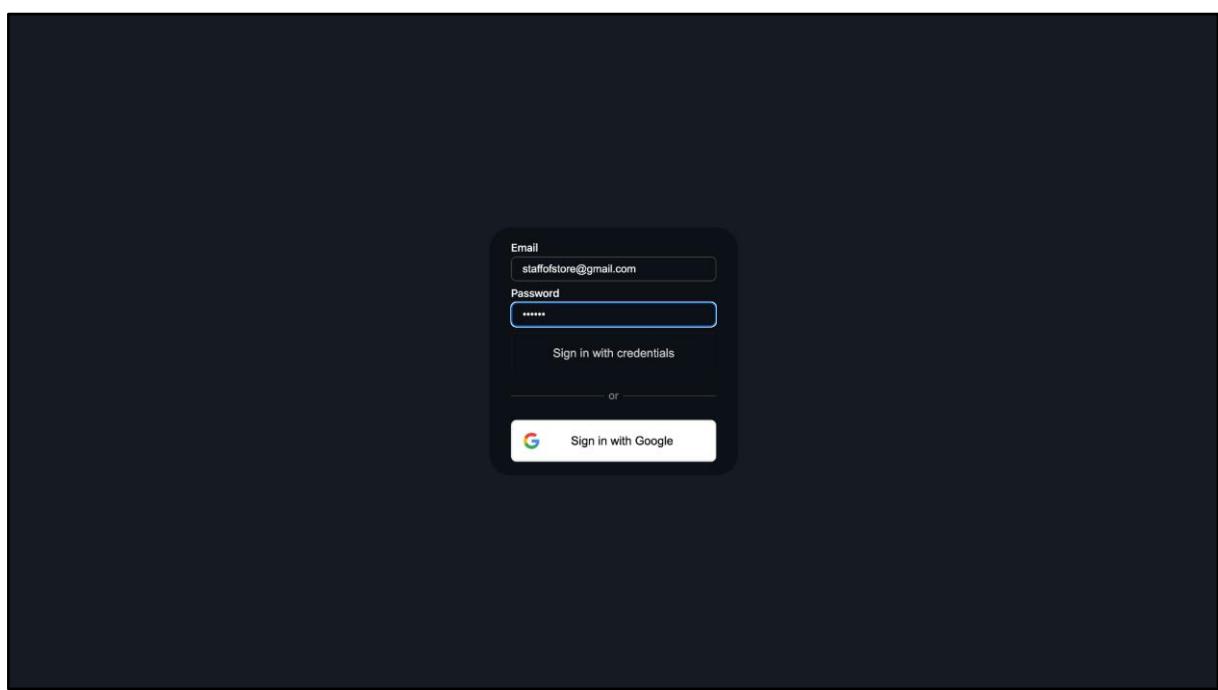


Figure 55 - Sign In for Admin Step 2

Sign Out:

- **Step 1:** On any page, find and select the "Logout" button (located in the top right corner after logging in).
- **Step 2:** Confirm the logout action if requested.

Description: The "Log out" feature allows Staff to exit the system.

3.3.5.2 View dashboard (Admin)

- **Step 1:** After logging in, on the left sidebar
- **Step 2:** select "Admin dashboard".

Description: The dashboard displays statistical data and information about the number of orders and revenue during the month

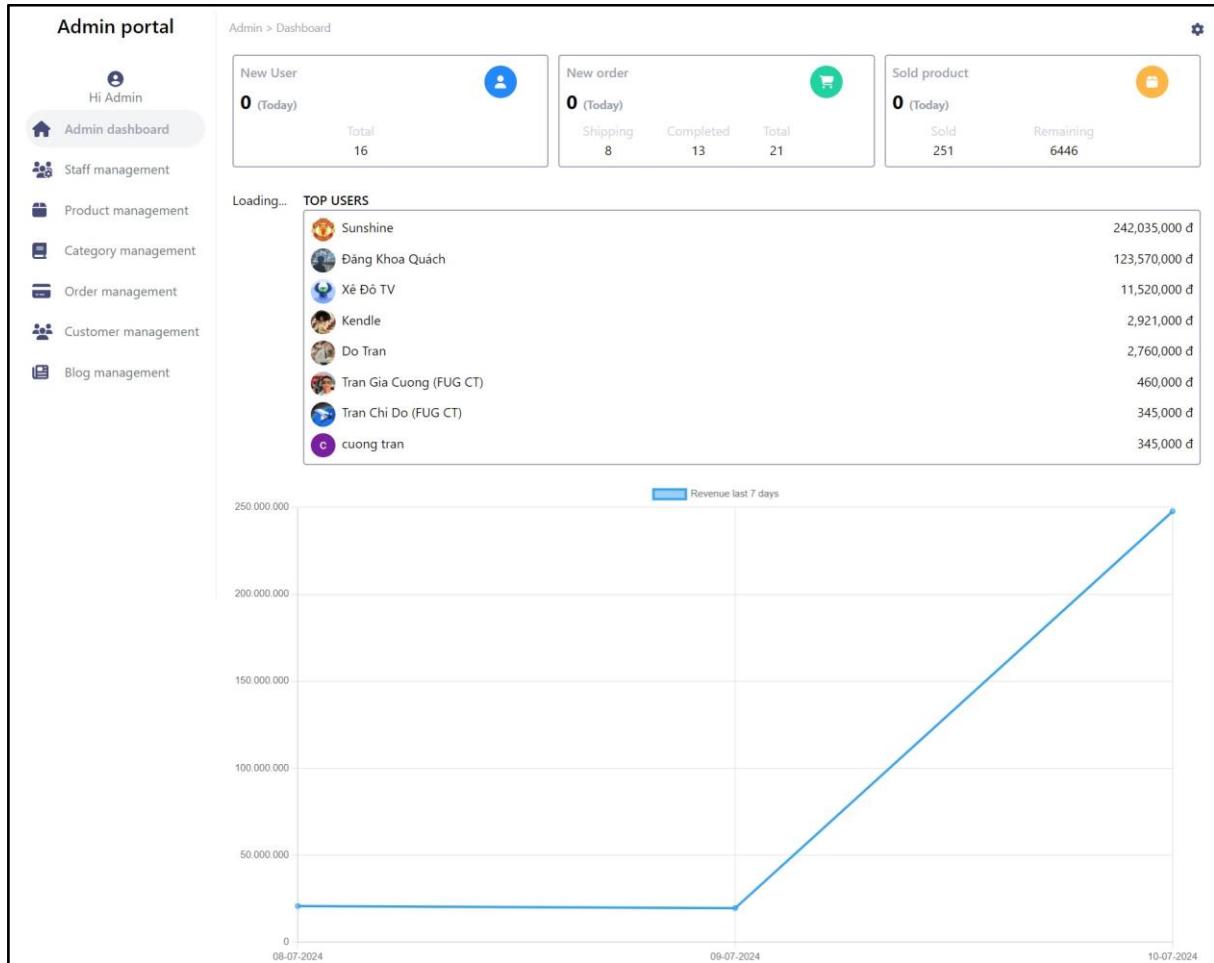


Figure 56 - View dashboard for Admin

3.3.5.3 Manage Staff

- **Step 1:** On the left sidebar, select "Staff Management".
- **Step 2:** Here, you can create, view, update and delete employee information.

Description: The "Employee Management" feature allows Admin to manage all employee information on the system.

Admin portal					
Admin > Staffs					
Staffs					
+ New staff					
	ID	Full name	Email	Created at	Updated at
1	Admin	admin	admin@gmail.com	12:45:18 14-06-2024	08:57:36 22-06-2024
4	staff1	staff1@gmail.com	staff1@gmail.com	16:18:13 01-07-2024	15:29:48 14-07-2024
5	Tony Teo	staff2@gmail.com	staff2@gmail.com	19:41:22 03-07-2024	13:51:38 09-07-2024
10	STAFF	staff@gmail.com	staff@gmail.com	15:35:33 12-07-2024	15:35:33 12-07-2024
11	admin	admin@gmail.com	admin@gmail.com	13:21:32 14-07-2024	13:21:32 14-07-2024
12	Kindle	staffofstore@gmail.com	staffofstore@gmail.com	14:35:44 14-07-2024	14:35:44 14-07-2024

Figure 57 - Manage Staff – View and list Staffs

Admin portal					
Admin > Staffs > Create					
Staffs / Create Staff					
* Full Name					
<input type="text"/>					
* Email					
<input type="text"/>					
* Password					
<input type="password"/>					
* Confirm Password					
<input type="password"/>					
Create					

Figure 58 - Manage Staff – Create new Staff

Admin portal					
Admin > Staffs > 1					
Full name					
<input type="text"/>					
Email					
<input type="text"/>					
Password					
<input type="password"/>					
Confirm Password					
<input type="password"/>					
Update Delete					

Figure 59 - Manage Staff – Update and delete Staff

3.3.5.4 Manage Product (Admin)

- **Step 1:** On the left sidebar, select "Product Management".
- **Step 2:** Here, you can create, view, update and delete product information.

Description: The "Product Management" feature allows Admin to manage all product information on the system.

The screenshot shows the Admin portal's Product management section. The left sidebar includes links for Admin dashboard, Staff management, Product management (which is selected and highlighted in blue), Category management, Order management, Customer management, and Blog management. The main area displays a table of products with columns for Name, Quantity, Price, and Categories. The products listed are:

Name	Quantity	Price	Categories
Panasonic Inverter 550L	20	24,990,000 ₫	Refrigerator
Google Tivi Sony 4K 55 inch KD-55X75K	10	13,890,000 ₫	TV
Smart Tivi NanoCell LG 4K 55 inch 55NANO76SQA	10	11,390,000 ₫	TV
Beko GN1416220CX	18	22,900,000 ₫	Refrigerator
Smart TV QLED Samsung 4K 65 inch QA65Q60BAKXXV	16	14,990,000 ₫	TV
Google TV TCL LED 4K 65 inch 65P638	10	10,490,000 ₫	TV
Hitachi R-S700PND2	9	28,990,000 ₫	Refrigerator
Smart TV Samsung Crystal UHD 4K 43 inch UA43AU7002KXXV	10	7,900,000 ₫	TV
Smart TV LG 4K 65 inch 65UR8050PSB	10	15,390,000 ₫	TV
Panasonic NR-D501XV	7	17,990,000 ₫	Refrigerator

At the bottom right, there is a pagination control showing page 1 of 16, with options to go back, forward, or change the page number.

Figure 60 - Manage Product – view and list products

Admin portal

Admin > Products > Create

* Product Name:

* Quantity:

* Category:

* Price: VND

* Description:

Images:

Create

Figure 61 - Manage Product – Create new product

Admin portal

Admin > Products > 4

* Product Name: Panasonic Inverter 550L

* Quantity: 20

* Category: Refrigerator

* Price: 24,990,000 VND

* Description: Panasonic 550 liter refrigerator NR-

Images:

Update **Delete**

Figure 62 - Manage Product – Create new product

3.3.5.5 Manage Category (Admin)

- **Step 1:** On the left sidebar, select "Category Management".
- **Step 2:** Here, you can create, view, update and delete product categories.

Description: The "Category Management" feature allows Admin to manage product categories on the system.

Admin portal																					
Admin > Categories																					
 Hi Admin Admin dashboard Staff management Product management Category management Order management Customer management Blog management																					
	+ New category																				
	<table border="1"> <thead> <tr> <th>Name</th> <th>Created at</th> </tr> </thead> <tbody> <tr> <td>Electric Fan</td> <td>2024-06-14T07:31:03.221Z</td> </tr> <tr> <td>Refrigerator</td> <td>2024-06-17T09:05:47.281Z</td> </tr> <tr> <td>TV</td> <td>2024-06-17T09:58:24.136Z</td> </tr> <tr> <td>Speaker</td> <td>2024-06-17T12:24:01.360Z</td> </tr> <tr> <td>Washing</td> <td>2024-06-17T13:29:11.509Z</td> </tr> <tr> <td>Air Conditioners</td> <td>2024-06-19T07:06:53.777Z</td> </tr> <tr> <td>Lighting</td> <td>2024-06-14T07:28:45.963Z</td> </tr> <tr> <td>Water Heater</td> <td>2024-07-10T06:09:55.519Z</td> </tr> <tr> <td>Electric Stove</td> <td>2024-07-10T06:22:26.954Z</td> </tr> </tbody> </table>	Name	Created at	Electric Fan	2024-06-14T07:31:03.221Z	Refrigerator	2024-06-17T09:05:47.281Z	TV	2024-06-17T09:58:24.136Z	Speaker	2024-06-17T12:24:01.360Z	Washing	2024-06-17T13:29:11.509Z	Air Conditioners	2024-06-19T07:06:53.777Z	Lighting	2024-06-14T07:28:45.963Z	Water Heater	2024-07-10T06:09:55.519Z	Electric Stove	2024-07-10T06:22:26.954Z
Name	Created at																				
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Washing	2024-06-17T13:29:11.509Z																				
Air Conditioners	2024-06-19T07:06:53.777Z																				
Lighting	2024-06-14T07:28:45.963Z																				
Water Heater	2024-07-10T06:09:55.519Z																				
Electric Stove	2024-07-10T06:22:26.954Z																				
	< 1 >																				

Figure 63 - Manage Category – View and list Product Categories (Admin)

Admin portal	
Admin > Categories > Create	
 Hi Admin Admin dashboard Staff management Product management Category management Order management Customer management Blog management	
<input type="text" value="Category Name"/> <input type="button" value="Create"/>	

Figure 64 - Manage Category – Create new Product Category (Admin)

Admin portal	
Admin > Categories > 2	
 Hi Admin Admin dashboard Staff management Product management Category management Order management Customer management Blog management	
<input type="text" value="Category Name"/> <input type="button" value="Update"/> <input type="button" value="Delete"/>	

Figure 65 - Manage Category – Create new Product Category (Admin)

3.3.5.6 Manage Order (Admin)

- **Step 1:** On the left sidebar, select "Order Management".
- **Step 2:** Here, you can view and update order information.

Description: The "Order Management" feature allows Admin to track and process orders on the system.

Payment ID	Payment Method	Status	Total	Created at
1720590435859	vnpay	Done	31,200,000 ₫	12:47:15 10-07-2024
1720590147258	vnpay	Done	10,800,000 ₫	12:42:26 10-07-2024
1720578609320	vnpay	Done	160,000,000 ₫	09:30:08 10-07-2024
1720577425578	vnpay	Done	42,900,000 ₫	09:10:25 10-07-2024
1720577380496	vnpay	Done	2,760,000 ₫	09:09:39 10-07-2024
1720496773579	vnpay	Done	13,800,000 ₫	10:46:12 09-07-2024
1720496534112	vnpay	Paid	5,750,000 ₫	10:42:13 09-07-2024
1720423686336	vnpay	Done	15,500,000 ₫	14:28:05 08-07-2024
1720423090029	vnpay	Done	2,300,000 ₫	14:18:09 08-07-2024
1720420558371	vnpay	Done	2,760,000 ₫	13:35:57 08-07-2024

Order summary (1)

Product	Quantity	Price
JBL Authentics AUTH500 Bluetooth Speaker	2	\$16000000

PAYMENT INFORMATION

Ordered At	2024-07-15T06:33:13.310Z
Paid At	2024-07-15T06:33:13.310Z
Payment method	VNPAY
Payment ID	1721025193318

SHIPPING INFORMATION

Phone number	0395614723
Address	NHÀ TỌ NHẤT CÀ MAU

3.3.5.7 Manage Customer

- **Step 1:** On the left sidebar, select "Customer Management".
- **Step 2:** Here, you can view and update customer information.

Description: The "Customer Management" feature allows Admin to track and manage customer information.

ID	Full name	Email	Created at
clxfohu48000011xtpeo87269	Xê Đô TV	tranchido.tvb2018@gmail.com	12:29:58 15-06-2024
clxil0yb80000xz41drf9zr7n	cuong tran	trangiacuong216@gmail.com	13:16:10 17-06-2024
cbxirfrmq00002z8ssvr6ccj3	Tran Quoc Thai (FUG CT)	thaitqce160598@fpt.edu.vn	16:15:39 17-06-2024
cbxirse7g00003ntuuy4iy43o	Dâng Khoa Quách	quachdangkhoaqdk@gmail.com	16:25:28 17-06-2024
clxiuwnjm00008gsqvz0ly87v	Tran Chi Do (FUG CT)	dotcce160549@fpt.edu.vn	17:52:46 17-06-2024
ckppyy5e0000pg47rbbyx1gi	Bevis	bevis.pf@gmail.com	13:08:58 22-06-2024
clxt74sad0000lx5bvigmnr4n	Sunshine	trangiacuong2018@gmail.com	23:32:42 24-06-2024
cly5eekrg000213gkc5t1mxop	Kindle	kindle.pf@gmail.com	12:29:31 03-07-2024
clyzl7v0000kkif5aq34asn	Tran Gia Cuong (FUG CT)	cuongtgce160068@fpt.edu.vn	00:43:22 06-07-2024
cl9xcqcup0001k03varchc0f5	Quach Dang Khoa (FUG CT)	khoaqdce160561@fpt.edu.vn	16:31:03 06-07-2024

Figure 66 - Manage Customer – View and list customers (Admin)

ID	clxfohu48000011xtpeo87269
Full Name	Xê Đô TV
Email	tranchido.tvb2018@gmail.com
Phone	
Country	
City	
Address	

Figure 67 - Manage Customers – View customer information (Admin)

3.3.5.8 Manage Blog (Admin)

- **Step 1:** On the left sidebar, select "Blog Management".
- **Step 2:** Here, you can create, view, update and delete blog posts.

Description: The "Blog management" feature allows Admin to manage all article content on the system.

The screenshot shows the Admin portal interface. On the left, a sidebar lists various management modules: Admin dashboard, Staff management, Product management, Category management, Order management, Customer management, and Blog management. The 'Blog management' module is currently selected, indicated by a highlighted background. The main content area is titled 'Blogs management' and displays a table of existing blogs. The first blog listed is 'The Evolution of Modern Televisions: Unpacking Features, Benefits, and Drawbacks', authored by 'Admin' at '17:19:22 06-07-2024'. A navigation bar at the bottom right shows page numbers 1 and 2.

Figure 68 - Manage Blog – View and list blogs (Admin)

The screenshot shows the 'Create new blog' page within the Admin portal. The sidebar on the left remains the same as Figure 68. The main form has three fields: 'Title' (with placeholder 'Blog title...'), 'Tag' (a dropdown menu), and 'Content' (a rich text editor toolbar with options like bold, italic, code, etc.). A 'Create' button is located at the bottom right of the form.

Figure 69 - Manage Blog – Create new blog (Admin)