



Cúram

merATIVE

Cúram v8.2.1.0 Enhancements

Cúram v8.2.1.0 Enablement Material

November 2025



Agenda

Overview of Cúram v8.2.1.0 Enhancements

- Accessibility Improvements and Updates
- Documentation for Platform and Insurance Affordability Generated Tasks and Notifications (*Updates for all*)
- Enhanced Verification Proof Sharing (*Updates for caseworkers*)
- Application Case Evidence Management (*Updates for caseworkers*)
- *OpenJDK Enablement for Batch and XML Servers (Update for developers)*
- New validation on Application Level Authorization on Application Cases (*Updates for developers*)
- Hook point to specify additional Evidence validations on Application and Program Level Authorizations (*Updates for developers*)
- Pre-customization hook points for Product Delivery lifecycle (*Updates for developers*)
- Display money fields based on user's locale (*Updates for developers*)

Accessibility Improvements

Accessibility Improvements

8.2.1.0 contains **17 accessibility improvements throughout the Cúram application**

These changes will benefit many different types of users of Cúram.

The following sections detail before and after screens and descriptions (where applicable). In addition, there are also some technical details regarding the change, and if any specific upgrade steps are required, this is also noted.

Note: If a client has customized any of the pages mentioned, the changes made by Cúram will need to be taken into consideration in the client's code.

Refer to the **External Release Notes** for additional details for any of the items listed below.

List of Accessibility issues that have been improved

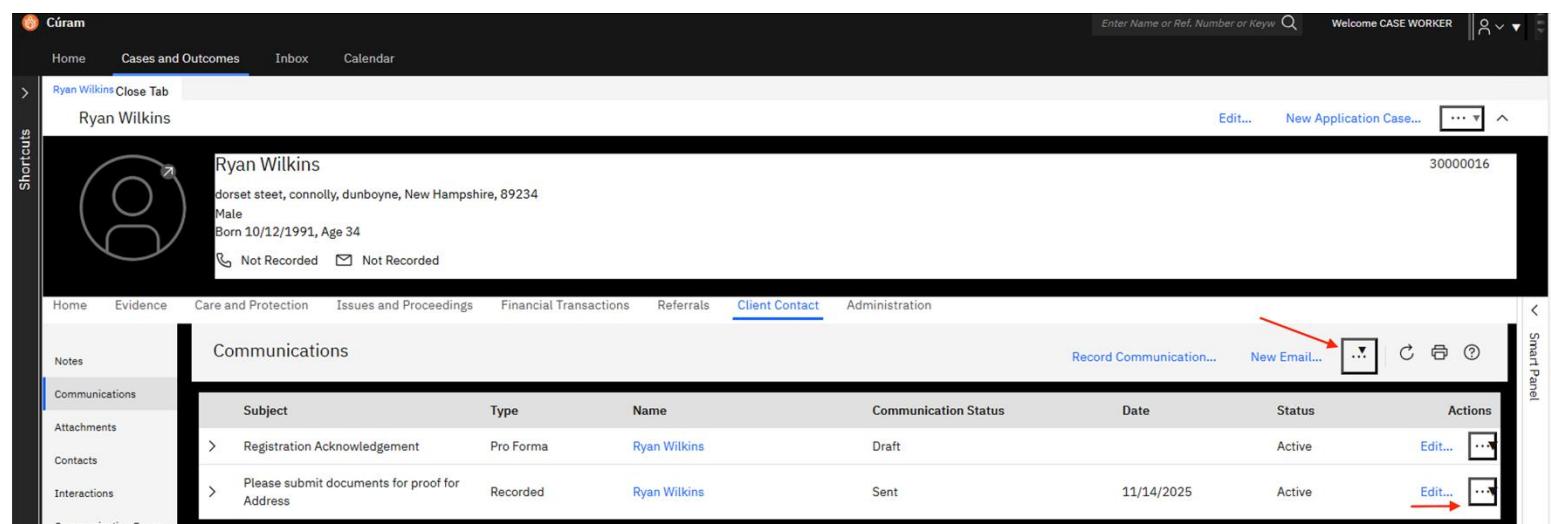
1. Toggling between high contrast mode in Windows does not update on all screen elements
2. Hover state of the shortcut menu option has insufficient contrast with its adjacent background color
3. Legend text at the top of pages with mandatory fields is not descriptive
4. A descriptive label for a participant's age should be provided to clarify that the number represents the participant's age.
5. Focus order for the shortcuts panel is not working as expected for a keyboard user
6. The initial keyboard focus is not set correctly on view-only modal dialogs
7. Additional improvements for screen reader users (11 items)

1. Toggling between high contrast mode in Windows does not update on all screen elements

Before 8.2.1.0

Switching Windows' high contrast mode on or off does not update some on-screen elements to the correct contrast mode.

Icons for Page Actions menu and inline List Actions menu were not displayed properly when switching on / off high contrast mode.



1. Toggling between high contrast mode in Windows does not update on all screen elements

In 8.2.1.0

The Cúram application now properly refreshes visual elements to match the selected Windows' high contrast mode.

Icons for Page Actions menu and inline List Actions menu are automatically displayed when switching on / off high contrast mode.

Refreshing the browser is not required.

Ryan Wilkins

Ryan Wilkins
25 dorset street , connolly, dunboyne, New Hampshire, 28834
Male
Born 10/12/1990, Age 35
Not Recorded Not Recorded

30000008

Home Eligibility Evidence Care and Protection Issues and Proceedings Financial Transactions Referrals Client Contact Administration Applications Compliance Participant Details Time Limits

Record Communication... New Email... ⌂ ⌂ ⓘ

Actions

Subject	Type	Name	Communication Status	Date	Status	Actions
> Registration Acknowledgement	Pro Forma	Ryan Wilkins	Draft		Active	Edit...
> Please submit Address Proof	Recorded	Ryan Wilkins	Sent	11/14/2025	Active	Edit...

Ryan Wilkins

Ryan Wilkins
25 dorset street , connolly, dunboyne, New Hampshire, 28834
Male
Born 10/12/1990, Age 35
Not Recorded Not Recorded

30000008

Home Eligibility Evidence Care and Protection Issues and Proceedings Financial Transactions Referrals Client Contact Administration Applications Compliance Participant Details Time Limits

Record Communication... New Email... ⌂ ⌂ ⓘ

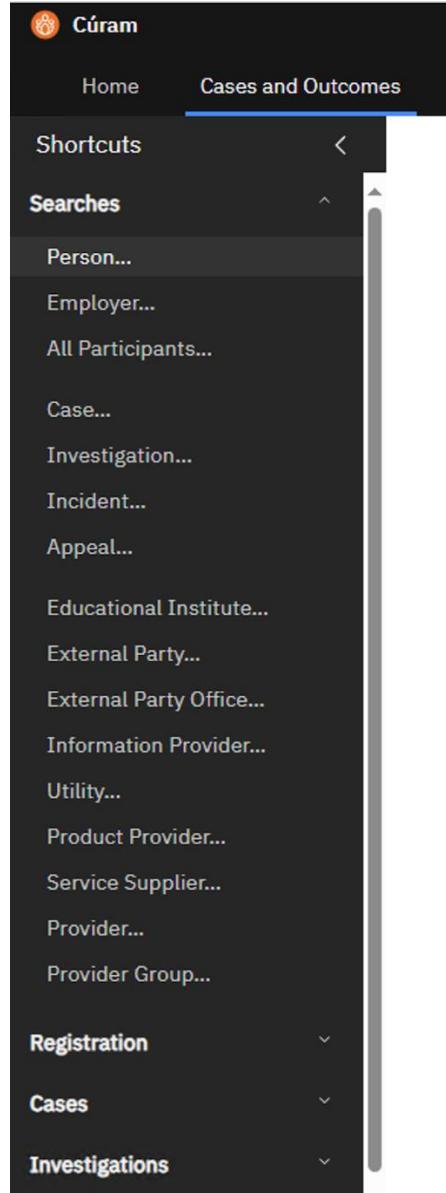
Actions

Subject	Type	Name	Communication Status	Date	Status	Actions
> Registration Acknowledgement	Pro Forma	Ryan Wilkins	Draft		Active	Edit... ⌂ ⌂ ⓘ
> Please submit Address Proof	Recorded	Ryan Wilkins	Sent	11/14/2025	Active	Edit... ⌂ ⌂ ⓘ

2. Hover state of the shortcut menu option has insufficient contrast with its adjacent background color

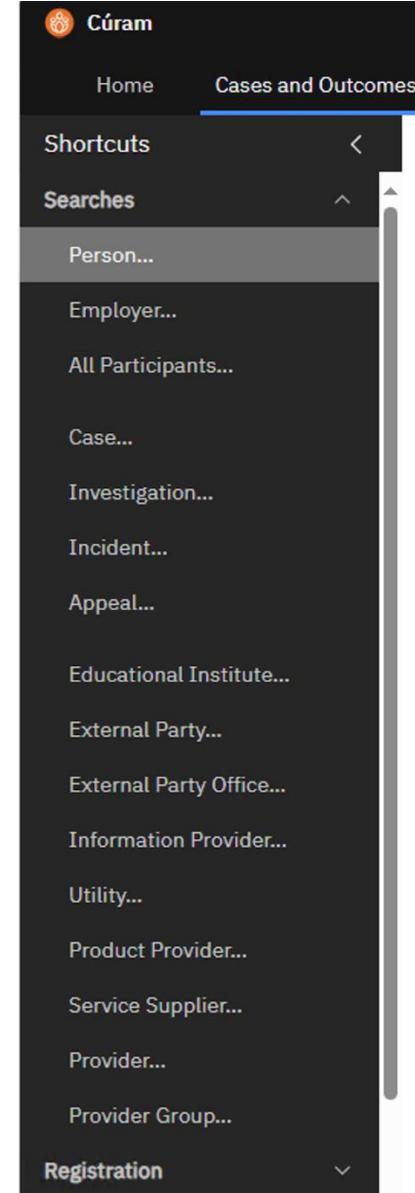
Before 8.2.1.0

The hover color of the section shortcut panel had insufficient contrast with its adjacent background color



In 8.2.1.0

The hover color of the section shortcut panel has been updated so that it has sufficient contrast with its adjacent background color.



3. Legend text at the top of pages with mandatory fields is not descriptive

Before 8.2.1.0

On a modal or wizard that has a form, the required legend displayed to caseworkers to inform them about mandatory fields is too simplistic and lacks clarity.

The screenshot shows a 'Register Person' wizard step titled 'Step 2: Registration'. It includes tabs for 'Registered Person Check' and 'Registration'. The registration form contains fields for Reference Number, First Name, Last Name, Title, Middle Name, and Suffix. A red box highlights the text '* required field' in the top right corner of the window.

In 8.2.1.0

Modals and wizards with required input fields now display a legend *** Indicates a required field**.

The screenshot shows the same 'Register Person' wizard step as before, but with improved labeling. A red box highlights the legend text '* Indicates a required field' located in the top right corner of the window.

4. A descriptive label for a participant's age should be provided to clarify that the number represents the participant's age

Before 8.2.1.0

The participant's age was displayed in brackets next to their name, but without a clear label indicating it was their age, potentially causing confusion for both visual and screen reader users about what the number represents.

The screenshot shows a software interface for editing participant information. At the top, there is a header 'Edit Gender' with a help icon and a close button. Below the header, there are three input fields: 'Received Date *' with a value of '10/14/2025' and a calendar icon; 'Change Reason' with a dropdown menu set to 'Reported by Client'; and 'Effective Date of Change' with a date input field showing 'M/d/yyyy' and a calendar icon. Below these fields is a section titled 'Case Participant' with a header 'Case Participant'. Inside this section, the text 'James Smith (45)' is displayed, with '(45)' highlighted by a red rectangular box. This section has a collapse/expand arrow at the bottom right. Below the 'Case Participant' section is another section titled 'Details' with a header 'Gender *'. Inside this section, the text 'Male' is shown in a dropdown menu. This section also has a collapse/expand arrow at the bottom right. At the bottom of the form is a dark grey footer bar containing two buttons: 'Cancel' on the left and 'Save' on the right. Between the buttons, the text 'Name for this client.' is visible.

4. A descriptive label for a participant's age should be provided to clarify that the number represents the participant's age

In 8.2.1.0

A descriptive label has been added to clarify that the number represents the participant's age, e.g., James Smith, Age: 55.

Edit Gender Details

Received Date *

10/14/2025 

Change Reason

Reported by Client 

Effective Date of Change

M/d/yyyy 

Case Participant

Case Participant

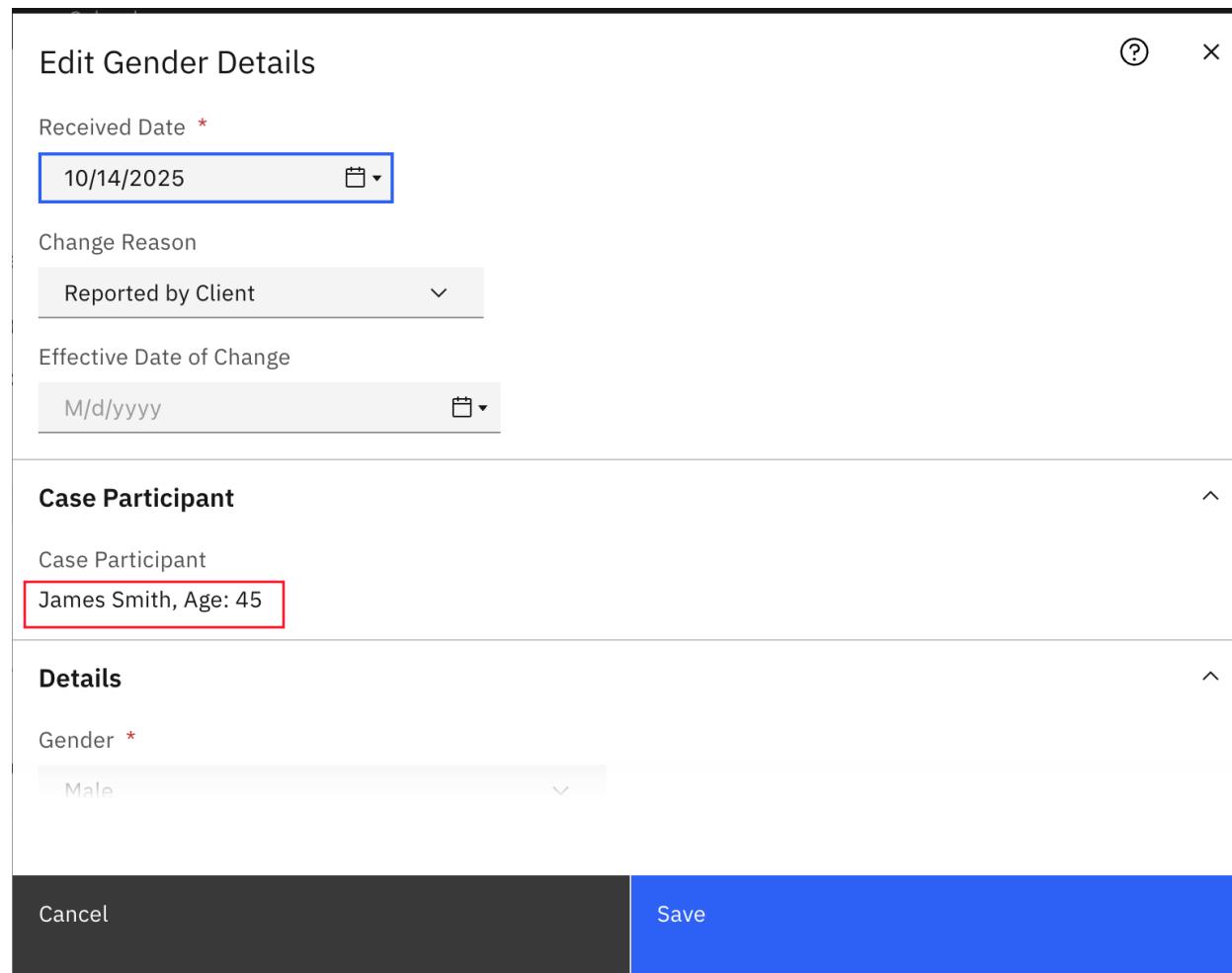
James Smith, Age: 45

Details

Gender *

Male 

Cancel **Save**



5. Focus order for the shortcuts panel is not working as expected for a keyboard user

In 8.2.1.0

The shortcuts panel has been updated so that the focus order moves through the category titles and visible links from top to bottom, as would be expected.

6. The initial keyboard focus is not set correctly on view-only modal dialogs

In 8.2.1.0

The initial keyboard focus is now correctly set when a view-only modal dialog is opened by a caseworker, and also when the text content on the modal receives focus.

CÚRAM ACCESSIBILITY

Improvements for screen reader users

The following screen reader improvements are available in 8.2.1.0

Problem	Resolution	WCAG
1 The purpose of List actions is not clear in their accessible name	The aria-label for inline action menu buttons now includes additional contextual information, e.g., 'Add Addresses Row 2'.	1.3.1
2 The label for the toggle button that is used to expand rows in a list doesn't describe its purpose clearly	The aria-label for the toggle button in the details row in an expandable list now includes additional contextual information, e.g., 'Toggle details, Online Application Received Work Queue, Row 2'.	1.3.1
3 Input instructions before fields are not announced when modals have multiple ways to select a participant	The affected screens have been updated so that screen readers now announce the instructional text when reading associated form fields.	1.3.1
4 Non-relevant reading by screen reader due to incorrect aria-label on the Reference Number input field on Person Registration	The Reference Number input field on the Register Person wizard is now correctly communicated by the screen reader.	1.3.1
5 The hierarchical levels of nested tables are not programmatically available	Expandable lists within the application are now fully accessible. Screen reader and keyboard users can reliably identify, navigate and understand content in nested expandable lists and in-page navigation tabs, ensuring a clearer and more inclusive experience.	1.3.1

The following screen reader improvements are available in 8.2.1.0

	Problem	Resolution	WCAG
6	Related checkbox fields in a cluster are not programmatically grouped on the Case Search page	Semantically related checkbox fields can now be programmatically grouped to provide context to screen reader users.	1.3.1
7	Remove unnecessary '*required field' messages from screen readers and hide them on screens without mandatory fields	The '*required field' message now only appears on pages with mandatory fields and is hidden from screen readers.	1.3.1
8	IEG: Hidden content (Skip to Form Content link) is readable with screen reader	The 'Skip to main content' link now becomes visible when users tab to it. It reliably moves the user into the main form area; it no longer causes confusing announcements for screen readers.	1.3.2
9	An incorrect aria-label is applied to the text-area element when a text-area element has no label specified in a UIM	When the user navigates to the Description text area for New Assessments, the screen reader correctly communicates 'Description edit multi-line'.	2.4.6
10	The button accessible name 'Modal Frame' is announced instead of 'Contact Details'	Screen readers will correctly read out relevant and meaningful context for the button	2.5.3
11	Screen Reader reading Navigation Left & Navigation Right icons which should be hidden	The navigation tab buttons (Navigation Left and Navigation Right buttons) are excluded from the accessibility tree, ensuring they are not announced by screen readers.	4.1.2

CÚRAM

Cúram caseworker application

CÚRAM - UPDATES FOR ALL

Documentation for Platform and Insurance Affordability Generated Tasks and Notifications

Documentation for Platform and Insurance Affordability Generated Tasks and Notifications

Business Problem

Customers have reported that too many out-of-the-box (OOTB) Tasks and Notifications are created in Cúram by default, leading to unmanageable task listings and work queues. This made it difficult for caseworkers to prioritize relevant actions and maintain efficient workflows.

Solution

Comprehensive documentation for all Platform and Insurance Affordability generated Tasks and Notifications is now available. With this documentation, customers can understand which OOTB tasks and notifications are generated by Cúram, identify which are relevant to their business workflows and configure the system to generate only the tasks and notifications that they require. This reduces wasted time and effort on managing redundant tasks and improves operational efficiency.

Before 8.2.1.0

There was no comprehensive documentation describing the Platform and Insurance Affordability Tasks and Notifications generated by the Cúram.

In 8.2.1.0

- Documentation for all Platform and Insurance Affordability generated Tasks and Notifications is now available. This documentation includes: Task or notification subject, business processes that initiate the creation, related workflow processes and configurability status with relevant property names.
- With this documentation, customers can understand which OOTB Tasks and Notifications are generated by Cúram, identify which are relevant to their business workflows and configure the system to generate only the Tasks and Notifications that matter, helping caseworkers and managers focus on the correct set. This reduces wasted time and effort on managing redundant tasks and improves operational efficiency.
- The Cúram Tasks and Notifications documentation is available from [Merative Support Portal](#). You must log in to access this documentation, request access if needed. Enter your credentials and navigate to Knowledge Base then Article Search, select "Curam Knowledge" as the Data Category Group and then select the relevant "Cúram Tasks and Notifications" Data Category.

CÚRAM - UPDATES FOR CASEWORKERS

Enhanced Verification Proof Sharing

Enhanced Verification Proof Sharing

Business Problem

Previously, a verification proof was only shared when evidence was activated or in limited scenarios where a verification is satisfied on an application case. If proof was added after activation, it was not automatically shared to linked evidence records on target cases. This required caseworkers to manually record the verification proof on the target case, increasing workload and introducing the risk of errors and inconsistencies.

Solution

With this enhancement, caseworkers can now add verification proof to active evidence on any case type such as Product Delivery Case, Integrated Case, or Application Case either manually or by accepting documents submitted by the citizen. The system automatically shares the verification proof to linked evidence on configured target cases, eliminating the need for duplicate data entry and reducing errors.

Before 8.2.1.0

Verification proof was only shared when evidence was activated. Any proof added after activation had to be manually recorded on linked target cases, creating inefficiencies and potential inconsistencies.

In 8.2.1.0

- **Configuration Option:** Administrators can enable sharing of verification proof added post-activation using the `curam.aes.enableShareVerification.postActivation` property (default = True)
- **Automatic Sharing:** Verification proof added to active evidence is automatically shared with all linked target cases configured for verification sharing
- **Hook Point:** A new hook point triggers when verification proof is shared, allowing customers to implement custom logic (e.g., notifications or additional workflows)

This enhancement improves efficiency, reduces manual effort, and ensures consistency across cases.

Enhanced Verification Proof Sharing

System Administrator – new system admin property

- To support post-activation verification sharing, a new system admin property, Enable Verification Sharing Post Activation has been introduced. By default, this property is set to True.
- This configuration applies only to evidence where verification sharing is set to 'Always'.
- When enabled, any verification item added to an active evidence record on the source case is automatically shared with all target cases that are linked, both directly and indirectly, by configuration to the source case.

The screenshot shows the Curam System Configuration interface. The top navigation bar includes Home, System Configurations (which is selected), Inbox, and Calendar. A welcome message for 'SYSADMIN USER' is displayed. On the left, there's a sidebar with 'Property Administration' and a 'Shortcuts' section. The main content area is titled 'Property Administration' and shows a search criteria section with 'Name' set to 'enable verification sharing'. Below this is a table titled 'Properties (Number of Items: 2)'. The first row shows the property 'Enable Verification Sharing Post Activation' with a value of 'true'. A tooltip explains that if set to true, verification sharing will apply post-activation of evidence. The second row contains technical information: ID 'curam.aes.enableShareVerification.postActivation' and Type 'Boolean Type'. There are also 'Edit Value...' and '...' buttons for the property row.

Enhanced Verification Proof Sharing

Scenario

- An agency has separate integrated cases for Food Assistance and Cash Assistance. The same benefit evidence is configured for both integrated cases.
- The agency has sharing configured, Trusted Source is set to 'Yes' and Share Verifications is set to 'Always' for the Benefit evidence between the Food Assistance and Cash Assistance Integrated cases.
- Optional Verifications are configured for the Benefit evidence.

The screenshot shows the Curam Administration Workspace interface. The left sidebar contains navigation links such as Home, Administration Workspace, Inbox, Calendar, Shortcuts, Users, Organization, Participants, Case, Rules and Evidence, Intelligent Evidence Gather..., Dynamic UIM, Verifications, Service Plans, Case Audits, and Workflow. The main content area is titled "Evidence Sharing" and "Configured Verifications". It displays a "Sharing Configurations" table with one entry:

Source	Target	Actions
Cash Assistance IC (IC)	Food Assistance IC (IC)	Add Identical Evidence... ⋮

Below this table, there are two tabs: "Identical" (which is selected) and "Logically Equivalent". A note states: "In this configuration, the following types of identical evidence are shared:". Under the "Evidence Type" section, it shows:

Evidence Type	Trusted Source	Share Verifications	Actions
Benefit	Yes	Always	Edit... ⋮

Enhanced Verification Proof Sharing

Caseworker updates

Verification Proof is added to Cash Assistance Integrated Case post activation of Benefit evidence.

The screenshot shows the Curam interface for the Cash Assistance IC 270 - Ben Smith case. The top navigation bar includes Home, Clients and Outcomes, Inbox, Calendar, Reports, and a search bar. The main content area displays two clients: Ben Smith (Primary, 45 years) and Grace Smith (Member, 25 years). A sidebar on the left lists Shortcuts, Home, Evidence (selected), Participants, Assessments, Services, Referrals, Outcome Plans, Contact, Events, Tasks, Issues and Proceedings, and Administration. The Evidence tab is active, showing the 'Verifications' section. It lists one item: 'Benefit' (Evidence Type: Benefit, Participant: Ben Smith, Mandatory: No, Status: Verified). Below this is a 'Relates to Evidence' section with a note about Unemployment Insurance. At the bottom is a 'Verification Items Received' table with one entry: 'Pay Stub / Earning Statement' (Provided By: Ben Smith, Received Date: 6/5/2025, Expiry Date: 6/5/2025, Level: 5).

Verification Proof is now shared to the linked Benefit evidence on the Food Assistance Integrated Case, and is also redetermined as Verified.

The screenshot shows the Curam interface for the Food Assistance IC 272 - Ben Smith case. The top navigation bar is identical to the previous screenshot. The main content area displays the same two clients: Ben Smith (Primary, 45 years) and Grace Smith (Member, 25 years). The Evidence tab is active, showing the 'Verifications' section. It lists the same 'Benefit' item as the previous screenshot, but the status is now 'Verified'. Below this is a 'Relates to Evidence' section with the same note about Unemployment Insurance. At the bottom is a 'Verification Items Received' table with the same entry as the previous screenshot.

Enhanced Verification Proof Sharing

Upgrade Implications

Before 8.2.1.0

Verification proof added before activation will be shared. Any verification proofs added post-activation will not be shared.

In 8.2.1.0

- When Enable Verification Sharing Post Activation is set to ‘True’, any new verification proof added after evidence activation will automatically be shared with all AES-linked evidence.
- If the property is set to ‘False’, the existing behaviour applies, i.e., verification proof added post-activation will not be shared.

CÚRAM - UPDATES FOR CASEWORKERS

Application Case Evidence Management

Application Case Evidence Management

Objective

Introduce enhanced evidence management for application cases, so that caseworkers can control what evidence to activate, and in turn when evidence is shared to related ongoing cases for re-determinations.

Business Value

Supports organizations managing complex application cases with multiple programs and program level authorization enabled, ensuring better control and accuracy in eligibility determinations.

Organizations can configure the application case so that caseworkers can control when evidence is applied on the application case and shared to the related ongoing cases.

Gives caseworkers the ability to check the impact of the evidence changes they are making on eligibility, before applying those changes on the application case.

Before 8.2.1.0

Application cases support automatic activation of evidence only, with no option for caseworkers to manually apply changes.

In 8.2.1.0

Application cases support multiple options for evidence activation, allowing caseworkers to manually apply changes if required by the organization.

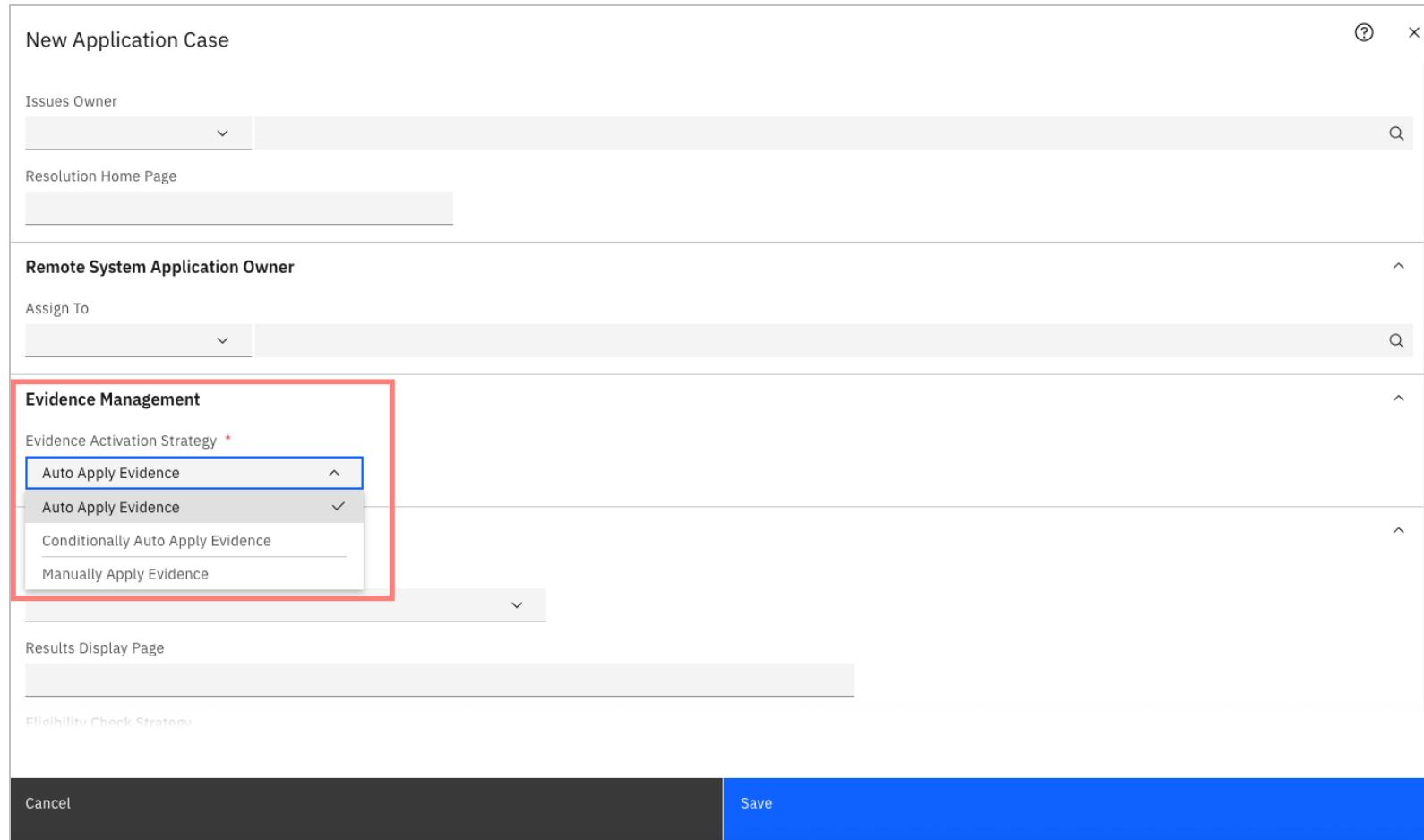
Application Case Evidence Management

Overview

- In the 8.2.1.0 release, administrators have the option to specify the **Evidence Activation Strategy** for an application case type:
 - **Auto apply evidence:** The system automatically applies all evidence updates on the application case. This is the default option and retains the functionality that was available before 8.2.1.0 where all evidence changes are automatically applied.
 - **Manually apply evidence:** Caseworkers manually apply all evidence changes on the application case.
 - **Conditionally auto apply evidence:** The system automatically applies evidence that is added/updated via the application script or advanced evidence sharing (AES), when there are no outstanding mandatory verifications. Caseworkers apply all manual evidence updates on the application case.
- Enable caseworkers to **manage in edit evidence** and **manually apply evidence changes** to application cases.
- Caseworkers can **apply multiple evidence changes together**, allowing evidence updates to be shared as a group with related ongoing cases, helping to minimize unnecessary eligibility redeterminations and other downstream processing.
- Enable caseworkers to **check eligibility based on active** evidence only, OR on **active and in edit** evidence.
- **Provide hook points** to enable customers to further customise evidence management on the application case, for example trigger a workflow/task if there's in-edit evidence on the application case following intake processing.

Administration Application: Evidence Activation Strategy

New Configuration Option



The application case configuration screens, available from the Universal Access section of the Administration Application, have been updated to include a new configuration option: **Evidence Activation Strategy**.

Administrators can select the evidence activation strategy when configuring a new application case or editing the configuration of an existing application case.

Caseworker Application: Auto Apply Evidence Activation Strategy

All evidence changes are automatically applied. Retains the functionality available before 8.2.1.0.

When the evidence activation strategy is set to **Auto Apply Evidence**, all evidence added, updated and deleted on the application case is automatically applied as follows.

Evidence added automatically:

- Evidence mapped from the application script is automatically activated.
- Evidence shared from a related case is automatically applied.

Evidence updated by a caseworker:

- Newly added or updated evidence is automatically activated.
- Deleted active evidence is automatically applied.

Summary:

- Retains the automatic evidence processing on the application case that was available before 8.2.1.0.
- Supports straight through processing of applications, from intake through to benefit delivery.

Caseworker Application: Auto Apply Evidence Activation Strategy

All evidence changes are automatically applied. Retains the functionality available before 8.2.1.0.

Ava Avery × Job Seekers Application (282) ×

Job Seekers Application (282)

Job Seekers Application • 282 • Open

Application Date 11/4/2025
Preferred Contact Not Recorded

Programs Job Seekers Benefit

SUPER USER

Home Programs **Evidence** Eligibility Checks Related Cases Tasks Administration Appeals

Smart Panel

Type	Client	Description	Period	Latest Activity	Actions
Addresses	Ava Avery	Private address is 1, Ave A, Midway, Utah, 55522	11/3/2025 -	Created by SUPER USER on 11/4/2025	Edit... ...
Employment Status	Ava Avery	Is Employed full time.	-	Created by SYSTEM on 11/4/2025	Edit... ...

When **Auto Apply Evidence** is configured:

- The application case displays a **single evidence list** where the caseworker worker can add, edit, or delete records.
- The evidence dashboard is displayed, if configured, for the application case. **Note:** for consistency with other case types, the positioning of the Dashboard navigation link has been updated so it appears above the evidence list.

Caseworker Application: Conditionally Auto Apply Evidence Activation Strategy

Evidence changes are conditionally auto applied. New evidence management option available in 8.2.1.0.

When the evidence activation strategy is set to **Conditionally Auto Apply Evidence**, evidence is processed as follows on the application case.

Evidence added automatically:

- Evidence mapped from the application script is automatically activated when no mandatory verifications are outstanding.
- Evidence shared from a related case is automatically activated when no mandatory verifications are outstanding.
- The organization can define additional conditions for automatic activation exclusions through customization.
- When the conditions for automatic activation are not met, the evidence is saved as In Edit.

Evidence updated by a caseworker:

- Newly added or updated evidence is saved as In Edit and must be manually applied to the application case when there are no outstanding mandatory verifications
- Deleted active evidence is saved as Pending Deletion and must be manually applied to remove it.

Summary:

- Provides caseworkers with greater control over evidence activation and deletion, particularly when an ongoing case is open and updates to application case evidence may trigger automatic redetermination or other downstream processing.
- Supports multi-program application cases where program-level authorization is configured, and straight-through processing is required when evidence is completed and verified via the application script.

Caseworker Application: Conditionally Auto Apply Evidence Activation Strategy

Evidence changes are conditionally auto applied. New evidence management option available in 8.2.1.0.

Job Seekers Application • 282 • Open

Application Date 11/4/2025
Preferred Contact Not Recorded

Programs Job Seekers Benefit

Ava Avery 35 years

Home Programs **Evidence** Eligibility Checks Related Cases Tasks Administration Appeals

In Edit Evidence

Type	Participant	Description	Period	Latest Activity
Addresses	Ava Avery	Private address is 1, Ave A, Midway, Utah, 55522	11/3/2025 -	Created by SUPER USER on 11/4/2025
Employment Status	Ava Avery	Is Employed full time.	-	Created by SYSTEM on 11/4/2025

(1) Items to Verify
(0) Issues
(2) Evidence In Edit

SUPER USER

When **Conditionally Auto Apply Evidence** is configured:

- The application case displays **separate Active and In Edit evidence list pages**, where the worker can add, edit, or delete records and apply changes.
- In Edit indicators** are displayed on the application case context panel and on the evidence dashboard (if configured).

Job Seekers Application • 282 • Open

Application Date 11/4/2025
Preferred Contact Not Recorded

Programs Job Seekers Benefit

Ava Avery 35 years

Home Programs **Evidence** Eligibility Checks Related Cases Tasks Administration Appeals

Evidence Dashboard

(1) Items to Verify
(0) Issues
(3) Evidence In Edit

SUPER USER

Issue Items to Verify Evidence In Edit

Household	All	Recorded
Addresses +	Earnings +	Medical Expense +
Current Asset +	Employment Status +	Rental Costs +
- Asset Ownership +	Medical Assessment +	Utilities +

Caseworker Application: Manually Apply Evidence Activation Strategy

All evidence changes are manually applied. New evidence management option available in 8.2.1.0.

When the strategy is set to **Manually Apply Evidence**, evidence is processed as follows on the application case.

Evidence added automatically:

- Evidence mapped from an application script is saved as In Edit.
- Evidence shared from a related case when a case member is added to the application case is saved as In Edit.
- Evidence shared when activated on a related case is saved as Active.

Evidence updated by a caseworker:

- Newly added or updated evidence is saved as In Edit and must be manually applied to the application case when there are no outstanding mandatory verifications
- Deleted active evidence is saved as Pending Deletion and must be manually applied to remove it.

Summary:

- Provides workers with full control over evidence activation and deletion on the application case.
- Supports organizations where applications require manual review and updates before authorization, for example, when interviews are part of the application process.

Caseworker Application: Manually Apply Evidence Activation Strategy

All evidence changes are manually applied. New evidence management option available in 8.2.1.0.

The screenshot shows the 'Job Seekers Application • 282 • Open' page. The left sidebar has sections for Dashboard, Active Evidence (highlighted with a red box), In Edit Evidence (highlighted with a red box), Verifications, Issues, and Incoming Evidence. The main content area has tabs for Home, Programs, Evidence (selected), Eligibility Checks, Related Cases, Tasks, Administration, and Appeals. The 'Evidence' tab is selected, and the 'In Edit Evidence' sub-tab is highlighted with a red box. A table lists two items: 'Addresses' (Type) for 'Ava Avery' (Participant) with description 'Private address is 1, Ave A, Midway, Utah, 55522', period '11/3/2025 -', and latest activity 'Created by SUPER USER on 11/4/2025'; and 'Employment Status' (Type) for 'Ava Avery' (Participant) with description 'Is Employed full time.', period '-', and latest activity 'Created by SYSTEM on 11/4/2025'. The top right corner shows a context panel with 'SUPER USER' and counts for 'Items to Verify' (1), 'Issues' (0), and 'Evidence In Edit' (2).

The screenshot shows the 'Job Seekers Application • 282 • Open' page. The left sidebar has sections for Dashboard (highlighted with a red box), Evidence (highlighted with a red box), Eligibility Checks, Related Cases, Tasks, Administration, and Appeals. The main content area has tabs for Home, Programs, Evidence (selected), Eligibility Checks, Related Cases, Tasks, Administration, and Appeals. The 'Evidence' tab is selected, and the 'Evidence Dashboard' sub-tab is highlighted with a red box. A table titled 'Household' shows categories: Addresses (with a plus sign and a edit icon), Current Asset (with a plus sign), Earnings (with a plus sign), Employment Status (with a plus sign and a edit icon), Medical Expense (with a plus sign), Rental Costs (with a plus sign), Utilities (with a plus sign), and Medical Assessment (with a plus sign). The top right corner shows a context panel with 'SUPER USER' and counts for 'Issue' (0), 'Items to Verify' (3), and 'Evidence In Edit' (3).

When **Manually Apply Evidence** is configured:

- The application case displays **separate Active and In Edit evidence list pages**, where the worker can add, edit, or delete records and apply changes.
- **In Edit indicators** are displayed on the application case context panel and on the evidence dashboard (if configured).

Technical Overview

Configuration options

- A new column 'evidenceActivationStrategy' has been added to the ApplicationCaseAdmin database table. This column is nullable so that existing customers aren't impacted.
- A new codetable 'ACEvActivationStrategy' contains the values for Auto Apply Evidence, Conditionally Auto Apply Evidence and Manually Apply Evidence. The default code is set to Auto Apply Evidence so that any new configurations always populate. The code interprets NULL as the default, Auto Apply Evidence, which ensures existing behaviour for customers.

Customisation options

A number of hook points have been added to enable customization of the new evidence management logic:

- **Curam.commonintake.authorisation.impl.ACEvidenceActivationEvaluatorHook**
 - Customers may want to implement custom logic to leave evidence in-edit during Intake and Advanced Evidence Sharing (AES). For example, a specific evidence type may require caseworker review before activation.
 - The custom behaviour can be implemented for both Intake and AES by providing an implementation for the ACEvidenceActivationEvaluatorHook.shouldActivateOnIntake() and ACEvidenceActivationEvaluatorHook.shouldValidateOnSharing() methods.
- **Curam.commonintake.impl.ACConditionalEvidenceInEditHook**
 - Use the curam.commonintake.impl.ACConditionalEvidenceInEditHook interface to implement logic that runs when evidence remains in-edit after intake processing. This can be used, for example, to notify a caseworker to review the case.
 - The hook point applies only when the evidence activation strategy is CONDITIONALLY and intake resilience mode is enabled.

CÚRAM - UPDATES FOR DEVELOPERS

OpenJDK Enablement for Batch and XML Servers in Cúram

OpenJDK Concerns

Business Problem

Current State

Proprietary JDK Dependency

Reliance on proprietary IBM/Oracle JDK for keystore creation increases costs and limits flexibility in server communication.

Impact

Cost and Flexibility Concerns

Lack of OpenJDK adoption leads to higher ownership costs and reduced infrastructure optimization options.

Need for Secure Open Solutions

A flexible and cost-effective approach to secure communication is essential for future Cúram system improvements.



What's Changed?

Documentation Updates and Results

Step	Description
Key Documentation Updates	Three major Cúram guides (mentioned in Notes below) were updated to include OpenJDK keystore creation instructions for secure communication.
Keystore Creation Process	Documentation details how to create JCEKS keystores using OpenJDK and syncing with IBM JCEKS via PKCS12 format.
Improved Security and Compatibility	Secure communication can now be done between Cúram and Batch/XML servers using a mix of IBM and OpenJDK environments.
Benefits of Update	Reduces reliance on proprietary JDKs, supporting open-source solutions for cost-effective, sustainable operations.

How it Works?

Keystore Creation and Synchronization Process

Step	Description
Create Keystore	Use OpenJDK with 'createkeystore' Ant target to generate JCEKS keystore
Export Key	Use OpenJDK keytool to export secret key to PKCS12 keystore
Import Key	Use IBM keytool to import secret key from PKCS12 to IBM JCEKS keystore
Package	Pack both keystores into CryptoConfig.jar for deployment

Transition to OpenJDK for Batch and XML

AS-IS	TO-BE
IBM or Oracle JDK required for keystore creation	OpenJDK for keystore creation for Batch and XML Server
Proprietary dependency	Open-source, cost-effective
Manual sync unclear	Documented process for syncing keys

Benefits of OpenJDK Adoption

Cost Reduction

OpenJDK adoption lowers costs by removing the need for proprietary IBM JDK licenses.

Enhanced Flexibility

OpenJDK enables secure communication across mixed JDK environments without compatibility issues.

Improved Security Management

Documented keystore synchronization process simplifies infrastructure management and maintains security.

Future-Ready IT Strategy

Adopting OpenJDK aligns with open standards and vendor neutrality for evolving technology landscapes.

CÚRAM - UPDATES FOR CASEWORKERS

New validation on
Application Level
Authorization on
Application Cases

New validation on Application Level Authorization on Application Cases

Before 8.2.1.0

The system does not prevent application level authorization if there are outstanding mandatory verifications on an application case.

In 8.2.1.0

The system checks for any outstanding mandatory verifications before completing application level authorization, adopting the approach that already exists for program level authorization.

A new system wide property is provided to give organizations flexibility to enable or disable the check based on their business requirements.

Note: The check is disabled by default, so existing application cases with application level authorization are not impacted.

Technical Overview

New System Property

Name: Enable mandatory verification validation for application level authorization

Description: This property determines whether the system checks for mandatory outstanding verifications associated with an application case on application authorization. If set to true, the system prevents authorization if there are mandatory outstanding verifications. If set to false, the system allows authorization regardless of mandatory outstanding verifications.

Category: "Application - Authorization Settings"

ID:

curam.commonintake.application.authorization.mandatory.verification.validation.enabled

Values: "true" (enabled) / "false" (disabled)

- **Default Value:** "false"
- **Upgrade Impact:** Upgraded systems will have this property defaulted to a value of 'false'

Behaviour:

- **Value = true**
 - the system will validate that there are no outstanding mandatory verifications on authorization of the application.
- **Value = false**
 - the system will not check if there are outstanding mandatory verifications on authorization of the application (as-is behaviour).

CÚRAM - UPDATES FOR DEVELOPERS

Hook point to specify
additional Evidence
validations on Application
and Program level
Authorizations

Technical Overview

This release introduces a new authorization validation hook point for application cases to allow customers to implement custom checks before authorizing an application or program. Using this hookpoint, organizations can enforce additional business rules such as requiring a minimum set of evidence to be captured before authorization is permitted.

- **Curam.commonintake.authorisation.impl.CIAuthorisationValidationHook**

- Customers may want to implement custom validations at program level authorization and at application level authorization. For example, a validation that checks a specific evidence type exists or a specific set of evidences exist on the application before allowing authorization to proceed.
- The custom behaviour can be implemented for both program authorization and application authorization by providing an implementation for the *curam.commonintake.authorisation.impl.CIAuthorisationValidationHook.validateProgramAuthorisation()* and *curam.commonintake.authorisation.impl.CIAuthorisationValidationHook.validateApplicationAuthorisation()* methods.

CÚRAM - UPDATES FOR DEVELOPERS

Pre-customization hook
points for Product Delivery
lifecycle

Pre-customization hook points for Product Delivery lifecycle

Business Problem

The current Product Delivery lifecycle only supports post-delivery customization hooks. This limitation restricts customers from applying custom logic before critical delivery actions occur, reducing flexibility and potentially leading to non-compliant customizations. A mechanism is needed to allow pre-delivery customization to ensure compliance and tailored behaviour throughout the lifecycle.

Solution

The enhancement introduces pre-delivery customization hook points within the Product Delivery lifecycle. By supporting both pre- and post-delivery stages, customers can implement custom logic at critical points, ensuring compliance and reducing the risk of non-compliant customizations. This approach also minimizes the impact of product upgrades on existing customizations, providing a more robust and flexible customization framework.

Before 8.2.1.0

Prior to this release, the Product Delivery lifecycle offered only post-delivery customization hooks. Customers could apply custom logic after delivery actions were completed, but there was no capability to intervene before delivery actions occurred.

In 8.2.1.0

The following pre-delivery customization hook points are now provided:

- `preProductDeliverySubmittedForApproval`
- `preProductDeliveryApproved`
- `preProductDeliveryActivation`
- `preProductDeliveryReactivation`
- `preProductDeliveryRejection`
- `preProductDeliveryClosure`

These hooks allow customers to execute custom logic before key delivery actions, enabling greater flexibility and compliance across the entire Product Delivery lifecycle.

CÚRAM - UPDATES FOR DEVELOPERS

Display money fields
based on user's locale

Display money fields based on user's locale

Business Problem

Previously, there was no placeholder for the CURAM_MONEY data type when formatting messages. As a result, tasks that included monetary amounts in the subject field displayed incorrectly, missing currency symbols and containing unwanted commas in the amount. This created usability issues and reduced clarity for users.

Solution

The message infrastructure has been enhanced to support a new placeholder for monetary values. This allows messages to dynamically format money fields based on the user's locale, ensuring accurate and readable presentation of currency in multilingual environments.

Before 8.2.1.0

Message files did not support a placeholder for the CURAM_MONEY data type. Monetary values were displayed without proper currency symbols and formatting, leading to inconsistencies and poor user experience.

In 8.2.1.0

Message files now support locale-based formatting for monetary amounts. To enable this capability, system administrators can configure how monetary amounts are formatted based on locale preferences. When this property is enabled, the system automatically presents monetary values in the format appropriate for the selected locale, enhancing usability and readability for users working in multilingual environments.

Thank You

