



Indian Institute of Information Technology Ranchi

Department of Humanities/Management/Social Sciences

B. Tech Mid Semester Examination – Autumn Semester 2022-23

Semester: 1st

Course Instructor: DR. SHAHID SHADAB HASSAN

Course Code: HS1001

Course Name: PROFESSIONAL COMMUNICATION

QUESTION PAPER

Duration: 2 hrs.

Max Marks: 60

Instructions:

(1) Number in [] indicates marks.

(2) Please read the questions carefully before attempting them and think before you write.

NOTE: Plagiarism from any source, internet or peers, will attract a score zero.

Answer **ALL** the questions.

1	What is communication? Using a suitable diagram, explain the communication process and its essential components.	[15]
2	What is a Group Discussion (GD)? What are the key skills that are ideally tested in a GD? Also, list down 5 DOs and 5 DON'Ts of a GD.	[15]
3	Elucidate the 7C's of Communication.	[15]
4	Write short notes on the following as symbols of Non-verbal communication. a) Gestures b) Posture c) Facial Expression	[3x5 = 15]